Module: Investigations & Intelligence

What's included in this module:

The Investigations & Intelligence module provides workflows, task tracking & approval flows that allows for consistency in how investigations are conducted. The module also offers functionality to capture key information and link investigations to offenders.

What's in it for me?

- One system for all of my work
- More information gathered
- Easily accessible & searchable information

Associated Roles:

Investigations Officer

Intelligence Analyst

Key Changes?

There is a new screen called "Events" where all Conduct Reports, Critical Incidents, and Investigation details will be written. The Event will be given a case number, and it will be attached to the involved individuals.

Details of Critical Incidents and Investigations will be entered as an Event. Information, such as Specific Location, Completed Date, ERO Involvement, and Event Summaries and Narratives will also be collected.

Events can be searched by Staff ID and Case Status.

Photos can be added to Event details.

The "Investigator Referred By" field on the Referral details panel within an Event will be auto-populated.

What will be the same?

Relevant staff will still be sent an email notification when a Critical Incident Report is submitted.

All Events and Reports can still be printed.

Much of the information collected for Events will remain the same.

Information on Involved Non-Offenders will still be collected.

Project **DELTA**