Module: Case Management

What's included in this module:

The Case Management module is used to create and manage case plans, referrals, interventions, case notes, etc. The module also manages the two credit time structures of EDCT and CPCT.

What's in it for me?

- Less manual data entry
- One system for all of my work
- Electronic forms and signatures

Associated Roles:

Caseworker

Casework Manager

Unit Team Manager

Re-Entry Monitor

Key Changes?

There will be an Annual Review Checklist for each offender in DELTA. It will give the option to mark activities, such as packet review, IRAS-SRT, Case Plan Review/Update, SVAT, Classification Designation, CHR, and CPCT Review Checklist as complete.

Each offender will have a Progress Report. This will enable tracking, adding, and subtracting progress reports. It will also feature a comment section. Caseworkers will use this screen to verify program completion for time cuts.

When offenders say that their Caseworker did not give them access to a document, IDOC will be able to document that in a Refused document. This will allow IDOC to track how many of their offenders refuse documents.

The CPCT List Screen in DELTA will replace the SAS dashboard that is currently used for case management staff to track their workload. The CPCT List Screen will show the status of a pending review at a glance, which staff cannot do currently.

DELTA will have Action Queues, which will track EPRDs, tasks, and upcoming due dates automatically for staff.

The Release Review Template will be one combined screen for all release-related info, where each of the 180, 60, & 30 day reviews occur. Much of the data will be auto-populated from other areas in DELTA.

What will be the same?

There will still be an error message when a user attempts to create a progress report and there is already an active report

The CPCT Review and Approval Process will be the same

Caseload assignments to Caseworkers will still follow the same process

All historical records and assessments can still be accessed