Project **DELTA Download**

Indiana Department of Correction

Key Definition:

Go-Live

Go-Live is the final point in a project where the new system is fully functional, all data has been moved over (migrated) from older systems, and is ready for use. DELTA will continue to be improved upon post go-live.

Resources

Reach out to your facility's Change Agent Network Member who can:

Provide the latest information on DELTA

Connect you with the appropriate Project Team member, if needed, to answer a specific question.

Share your feedback with the project team

News to Know

This month's DELTA Download will look at the Trust Fund / CACTAS system and what we've accomplished & learned over the last year. A big thank you to Tina Little, caseworkers, and our facility fiscal team members for the retrospective!

Spotlight: 1 Year Live with Trust Fund / CACTAS

What Is It?

The CACTAS system offers a complete trust fund management solution offering accounting and financial reporting, commissary, and incarcerated individual account management.
It is used daily by fiscal staff, counselors, and incarcerated Individuals. Fiscal staff are able to process a multitude of transactions for incarcerated individuals. Counselors can review transaction history and incarcerated individuals are able to review balances and history as well as order Commissary and phone minutes and links in real time.

What is the difference between systems?

OIS	CACTAS
• Outdated functionality • Requires assistance from accounting to pull reports • Information is not real-time • Each transaction must be input one at a time	• Easier to navigate between pages • Easier to log in (and stay logged in) • DELTA system compatible • Real-Time information • Reports can be pulled both on-demand and in real-time and historical • Reports can be printed & exported • Multiple transactions can be uploaded simultaneously

Testimonials

What was the Trust Fund / CACTAS Go-Live like?

Our vendor, Cashless, was hands on throughout the entire process and provided feedback and guidance daily and continue to do so as needed.

We received training prior to go-live, it was easy to understand and were able to reference resources.

If an incarcerated individual moves facilities the funds can be quickly transferred and available for immediate use.

How has the CACTAS system helped you perform your duties?

Helps us better communicate and answer questions from incarcerated individuals and provide more accurate information.

Questions?
Reach out to ProjectDELTA@idoc.in.gov or use the Suggestion Box