



Project DELTA

Frequently Asked Questions

Please reference the following FAQs to answer your questions regarding Project DELTA. Any outstanding questions can be directed to ProjectDELTA@idoc.in.gov.

Q: What is project DELTA?

Project DELTA is the multi-year launch of a transformation for the Indiana Department of Correction. The project will replace many legacy solutions in use by facilities and departments across the state, and the new system will modernize and make the current IDOC's systems more user-friendly. Project DELTA is the name of the transformation as a whole, and the system (known as DELTA) is being implemented by our vendor, Mi-Case.

Q: Why was the Trust Fund launched before other modules?

The Trust Fund module was launched on July 1st, 2021 to coincide with the start of the new fiscal year.

Q: Who is involved from a facility level to ensure representation?

Several individuals have been consulted for each module to ensure representation from across IDOC. These individuals, known as our Change Board, meet on a bi-weekly basis to learn more about updates to the project, review key decisions & provide feedback on work items for approval.

Q: Why are we transitioning to the new software?

IDOC's current legacy systems are dated and require staff to use manual offline processes to get work done, which greatly restricts the ability to streamline access to information and work efficiently. Transitioning to a new software system allows the Indiana Department of Correction to modernize their processes and elevate their technological capabilities. The new software will consolidate the current IDOC systems used into one user-friendly platform.

Q: How will I be impacted by the Project DELTA changes, including using the new software?

Many of the processes are being changed with ease in mind, to reduce manual steps for users. Decisions are on-going and are being made in-line with our Guiding Principles and after consultation with our Change Board.

Q: How will we be trained on the new system?

The full training plan for the DELTA system is being determined as decisions are being made about the design and functionality of the solution & business processes. Additional information will be shared with staff in 2022.

Q: When should we expect updates on the progress of DELTA?

Every month, the newsletter will provide updates on the progress of Project DELTA, including successes, setbacks, and action items. The newsletter contains a timeline for such milestones

and will provide IDOC staff with any additional information needed. This FAQ sheet will be updated and published on the intranet site as progress continues.

Q: How will the Project DELTA impact offenders in the DOC system?



Project DELTA

Direct impact of the DELTA solution on offenders is being determined as the progress evolves. As a result of our Trust Fund module go-live in July 2021, there were direct changes to how offenders purchase phone minutes & access key information on their tablets. That information was communicated to offenders directly

Q: Who can answer additional questions I have about Project DELTA?

Please contact the project mailbox at ProjectDELTA@idoc.in.gov.