Project DELTA News

May 2021

Indiana Department of Correction

Centralized Access:

The Project DELTA team is excited to announce the creation of a new, centralized, intranet site that will be accessible for all project needs. This will provide a live-time updated calendar, project updates, key dates, upcoming activities, guiding principles, a full list of project tools and resources and a suggestion box for continual feedback. You can access this site here

Sharing Feedback:

Feedback from IDOC stakeholders in all roles remains a critical input to our Project DELTA approach, and we encourage you to ask questions and provide input as we design new ways of working.

To share feedback and ask questions, use our "Suggestion Box" survey which can be found here.

For other questions, please reach out to ProjectDELTA@IDOC.IN.gov.

May Project Update

This month, the project team is excited to share the progress made and our roadmap to help drive success. The focus of this month's newsletter is to align and highlight the high-level goals of Project DELTA. We aim to reinforce the purpose of this implementation as well as provide some key updates to the project.

Case for Change:

To promote unilateral understanding of the project, the Project DELTA team has created a Case for Change. This is designed to build momentum across the organization. It should be utilized to initiate support for change. The Case for Change is an input to the formation of the change strategy and communications program.

WHAT are we implementing?

DELTA is a best-in-class Offender Management tool, which will replace our current main-frame technology systems & help facilitate improved business processes

WHY are we changing?

Our current main-frame tools are dated and require staff to use manual offline processes to get work done, which greatly restricts our ability to streamline access to information and work efficiently

WHY do we need to change now?

Project DELTA will help modernize IDOC's technical infrastructure and improve collaboration across the agency. Now is the opportunity to improve the foundation from which IDOC will grow for years to come

WHAT does this change mean for IDOC?

Improved tools and business processes will lead to agency-wide efficiencies, a reduction in manual and redundant data-entry, and greater reporting visibility

HOW will this benefit IDOC?

Project DELTA allows us to implement industry-standard practices and modern tools, allowing for improved access to information for staff and offenders, improved facility management and enhanced reporting

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Project Representation:

The Project DELTA team strives to incorporate representation from across all IDOC. The Gap Fit module SME's currently represent 9 male facilities, and two female facilities ranging all levels of security. It also has representatives from central office, parole and parole board. Our Change Board project governance structure also has unique representation from 8 male facilities and 3 female facilities ranging in security level. This range of perspectives is one facet of what makes Project DELTA so successful.

Module Highlight: Intake

The GAP/FIT sessions for Intake have ended, though stakeholders are still encouraged to identify gaps through Sandbox. The team is working on approving any configuration/customization changes in DevOps in relation to intake. To date, there have been 14 DevOps Work Items approved.

Project Wins and Activities

Project DELTA is currently on-track for a full launch in early 2023. We want to highlight some of the most recent key 'wins' as well as some upcoming activities to expect.
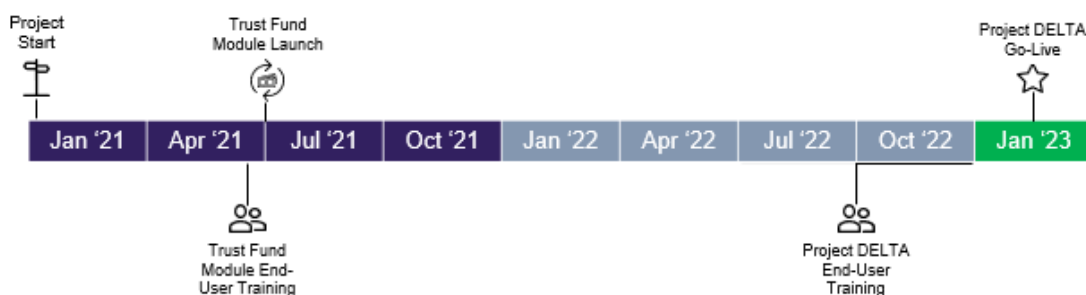
Recent Project "Wins":

- Submitted the first development task, and approved 36 user stories, in the Sentencing module

- Began the Conduct Module working sessions with a Conduct Kickoff on 4/14

- Discussed the Classification Designation Instrument for Initial and Annual Classification, and how this process would work in Mi-Case

- Started development on interfaces, scheduled train-the-trainer sessions, began data mapping, and solidified the Go-Live data for Trust Fund

- Finished reviewing OCMS, and currently reviewing CCMS, in the Case Management module

Upcoming Activities:

- Data migration iteration 1 will take place on 5/17. This will contain the intake data from a couple thousand offenders

- IDOC Trust Fund SMEs will begin their train-the-trainer training

- The Change Board will meet to discuss the DevOps Work Items that have been approved that involve customization

- We will kickoff the last customizable module this month, the Movement module

Project Timeline

Project Start · Trust Fund Module Launch · Jan '21 · Apr '21 · Jul '21 · Oct '21 · Jan '22 · Apr '22 · Jul '22 · Oct '22 · Jan '23 · Project DELTA Go-Live · Trust Fund Module End-User Training · Project DELTA End-User Training

Guiding Principles

Trusted · Simple · Coordinated · Secure · Representative