



CONTACT INFORMATION

TO PLACE ORDERS:

Online Ordering Available thru Salt Store- contact customer care to set up

Customer Service: 800-600-SALT (7258) OR Salt_CustomerCareRoadSafety@cargill.com

- Hours: Monday-Friday 7 a.m. - 5 p.m. EST
- Saturday Hours: 8 a.m. - Noon EST (Shipping Season)
- After Hours – Someone can be reached 24 hours/7 days a week by calling:
 - 800-600-7258 and leave a message.
 - Leave a voicemail is checked daily by a Cargill Regional Employee, who will return the call.
- For Emergency situations, press “1” and a Cargill Employee is called via cell phone.

DELIVERY QUESTIONS/CONCERNS:

Customer Service: 800-600-7258 OR

Salt_CustomerCareRoadSafety@cargill.com

INVOICE/CREDIT ISSUES:

Brenda Pertz

Phone: 440-716-4714

DISTRICT ACCOUNT MANAGER

Robert Florio

Phone: 920-889-3583

Email: robert_florio@cargill.com

PAYMENT:

Cargill, Incorporated

P.O. Box 415927

Boston, MA 02241-5927