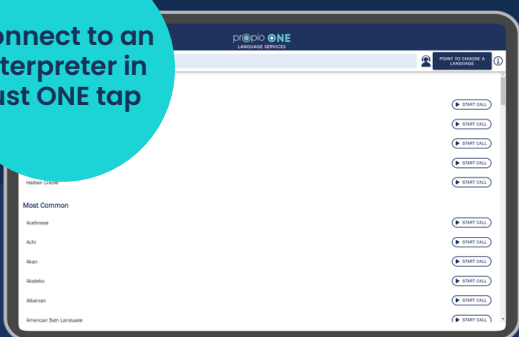


Connect to an
interpreter in
just ONE tap



propio **ONE**

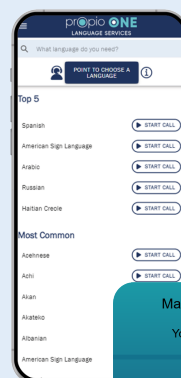
Quick Reference
Language Services Access

Propio ONE Audio and Video Interpreting

Connect to an Interpreter

- 1 Select the Propio ONE application icon. 
- 2 Locate the language on the list or use the search bar, then select the **'Start Call'** button.
- 3 A screen will appear while you are being connected with an interpreter.

**We have a built-in feature that automatically rolls all spoken language video requests (except ASL) to an audio call if not connected within 30 seconds. Please disconnect and re-connect to refresh your video requests.*



Matching you with an interpreter, please wait.
Your estimated wait time is less than 30 seconds.

CANCEL REQUEST

Helpful Tips

- Keep the iPad plugged in and ready when not in use.
- Check WiFi connection and strength before each session.
- If using external speaker, verify it is on at the maximum volume, Adjust iPad sound in Settings.
- Adjust microphone volume by swiping up on the iPad and sliding the volume bar to the right.
- Position the iPad camera so the interpreter can see the head and torso of the customer and the customer can see the interpreter.
- Brief the interpreter and speak directly to your customer.



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