

OVER-THE-PHONE INTERPRETATION SERVICES FOR THE STATE OF INDIANA

STATE CONTRACT #98719



Customized call-flows are available to the end user, including direct-to-interpreter lines, to reduce interpreter connection times.

Agency-specific custom reporting for all agencies

Lionbridge's statewide contract with the State of Indiana offers all statewide agencies and eligible buyers across the state with a contract vehicle to purchase over-the-phone interpretation services in over 380 different languages.

With nearly 30 years of experience, Lionbridge's over-the-phone interpretation services help public sector agencies make immediate, seamless and meaningful connections with non-English speakers in any language at any time.

Contract pricing available for \$0.42 per minute for all 380 languages

Lionbridge's Over-the-Phone Interpretation Features



24/7/365
Availability



Support in Over
380 Languages



Average Connection
Times of 10 Seconds
or Less



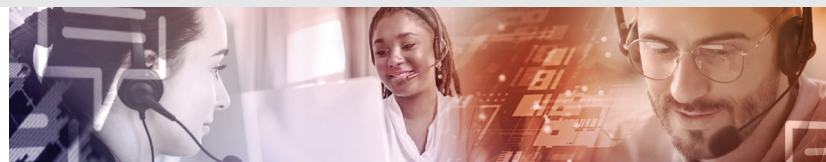
Customizations to Call
Flow, Reporting, Invoicing
and More for All Agencies



Supported Integrations
With Teams, Epic,
and More

Contract Facts and Highlights

- Contract go-live date: June 1st, 2026
- Same-day account creation and onboarding creation and onboarding
- Agency-specific training material and instructional sessions for all participating entities
- Option for customized invoicing and reporting to the agency or department level



How to Get Started

Contact Lionbridge's State of Indiana Contract Manager, John Drugan, to create your account today!

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