Quick Reference Guide: POPLAR Appearance Filing

POPLAR Filing an Appearance

The Portal for Online Property Legal Appeal and Review (POPLAR) allows taxpayers who have already filed an appeal with their county's Property Tax Assessment Board of Appeals (PTABOA) to appeal that decision online to the IBTR. You must have an Access Indiana account before you can utilize POPLAR for purposes of submitting and managing appeals with the IBTR. Taxpayers (and their attorneys or tax representatives) can access appeals by either entering an appearance for a pending appeal or by filing a new IBTR appeal through POPLAR. This Quick Reference Guide (QRG) will review the steps required to file an online appearance with the IBTR.

Search Open Appeals

In order to submit an online appearance through POPLAR, the subject appeal must first be located by way of the **Open Appeals** search. A key feature to the POPLAR application is the provision of access to the IBTR repository of open appeals; providing an opportunity for authenticated users to search, review, and interact with active cases.

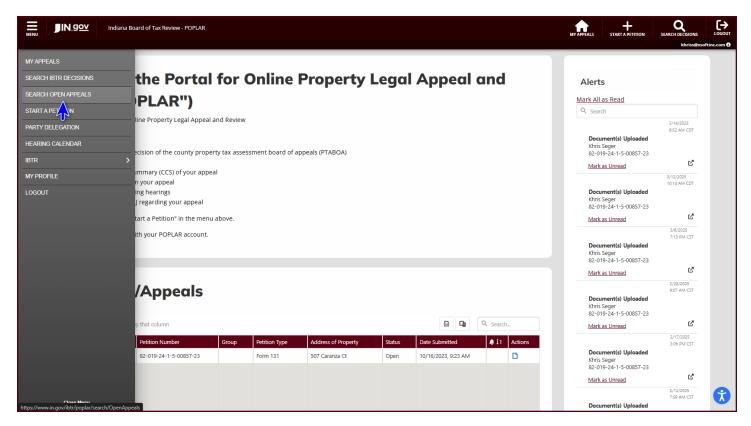
Note: The Open Appeals search is only available to authenticated/registered users.

To **Search Open Appeals**, follow these steps:

- 1. As an authenticated/registered user, login to POPLAR (https://www.in.gov/ibtr/poplar).
- 2. Once the respective Home page loads, select the page **Menu** in the upper left corner of the page and choose **Search Open Appeals** (see Figure 1).

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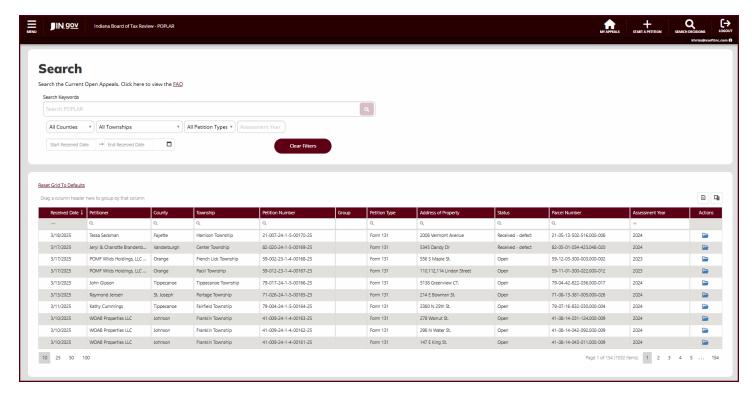
Figure 1: Search Open Appeals – Menu



3. Upon selection, the user is navigated to the Search Open Appeals page (see Figure 2)

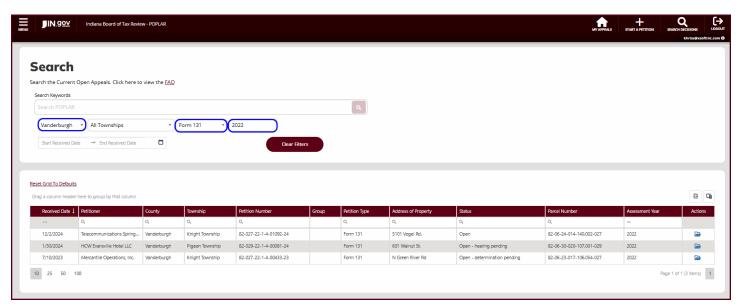
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Figure 2: Search Open Appeals – Search Open Appeals page



4. Enter the desired parameters into the Search Component field(s). For example, see Figure 3.

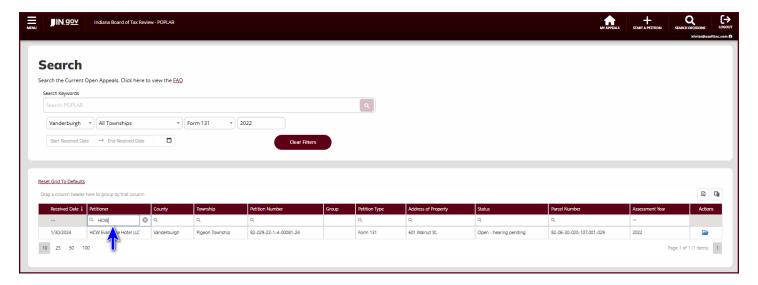
Figure 3: Search Open Appeals – Search Component Parameters



5. The search can be further refined by using the filter row cells in the grid columns (See Figure 4)

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Figure 4: Search Open Appeals - Filter, Column

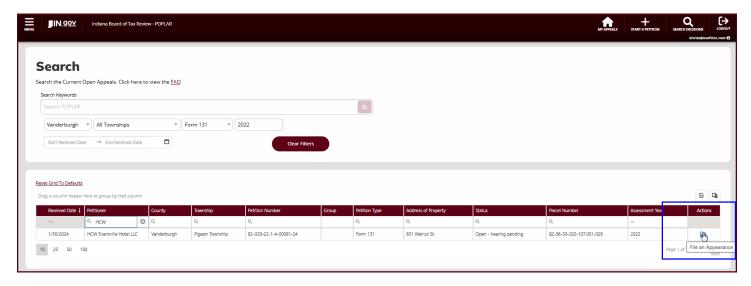


File an Appearance

Once the desired record is located, the process of filing an appearance can be started. Follow these steps to start the process:

1. In the Actions column of the data grid result set, select the *File an Appearance* action icon (See Figure 5).

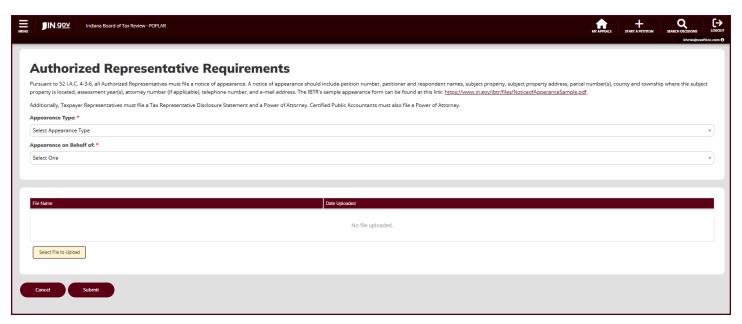
Figure 5: Search Open Appeals – File an Appearance Action



2. The Appearance page will open (See Figure 6).

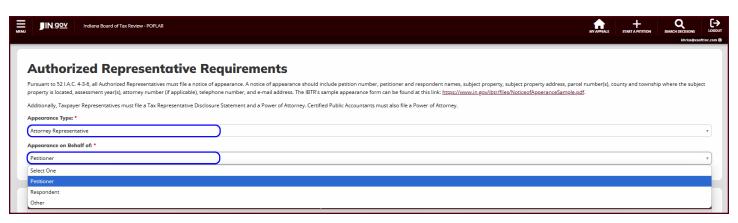
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Figure 6 – Appearance page



- 3. From the drop down menus (See Figure 7), make the appropriate selections for:
 - a. Appearance Type; and
 - b. Appearance on Behalf of

See Figure 7 – Appearance options

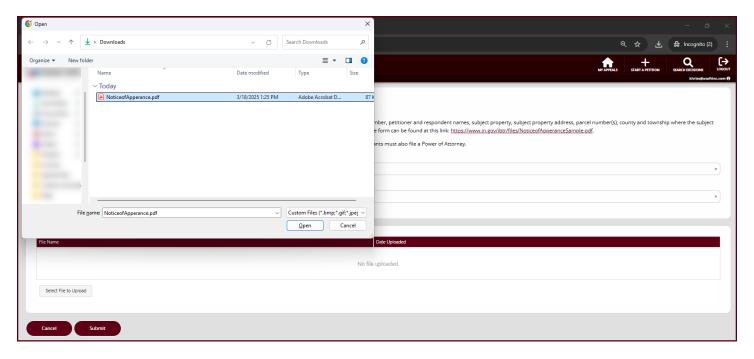


Note: See the Authorized Representative Requirements at the top of the page for detailed guidance

4. In the grid, choose the *Select File to Upload* button to provide the required appearance form, a sample of which is provided in the **Authorized Representative Requirements** guidance at the top of the page (See Figure 8).

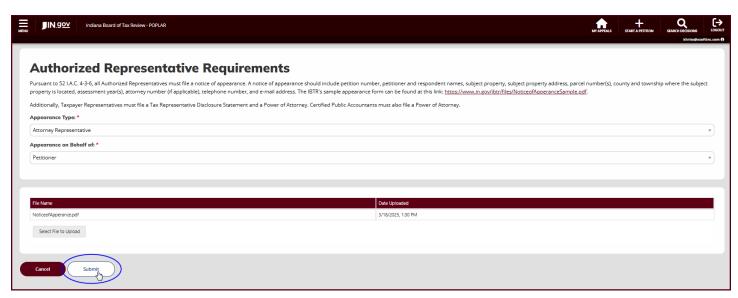
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Figure 8 – Select File to Upload



5. Once successfully uploaded, select *Submit* to complete the filing process (See Figure 9).

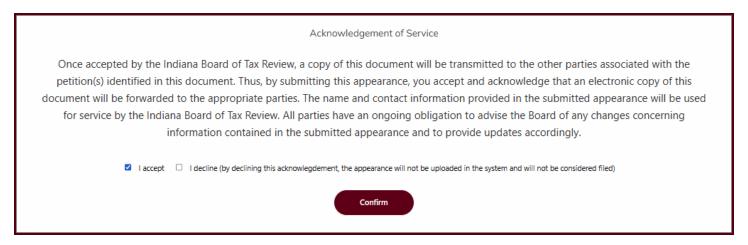
Figure 9 – Submit Appearance



6. Upon submission, the *Acknowledgement of Service* prompt is presented, requiring the user to *accept* and *confirm* to complete the process (See Figure 10).

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Figure 10 – Acknowledgement of Service



7. Once the *Acknowledgement of Service* is completed, the user will be returned to the **Search Open Appeals** page.

Note: Access to the subject appeal is pending the review of the Appearance request. Once approved, the applicant will receive notification via the email address provided as part of the submission.

Additional Guidance:

- Taxpayers with open cases do not automatically have access to their appeals on POPLAR.
- Taxpayers must enter an appearance in each appeal (each IBTR case number) to access that appeal.
- County assessors and staff are automatically POPLAR users through the submission of <u>Form 140</u>. Additional county assessor staffers (and county attorneys) gain access to POPLAR by entering an appearance through POPLAR for a pending appeal.