

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	X2) MULTIPLE CONSTRUCTION A. BUILDING <u>00</u> B. WING _____	X3) DATE SURVEY COMPLETED 02/04/2025
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NAME OF PROVIDER OR SUPPLIER BENNETT PLACE	STREET ADDRESS, CITY, STATE, ZIP CODE 3928 HORNE AVE NEW ALBANY, IN 47150
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCY (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETION DATE
R 0000 Bldg. 00	<p>This visit was for the Investigation of Complaint IN00449895.</p> <p>Complaint IN00449895 - State deficiencies related to the allegations are cited at R0050.</p> <p>Survey date: February 4, 2025</p> <p>Facility number: 004442</p> <p>Residential Census: 20</p> <p>This State Residential Finding is cited in accordance with 410 IAC 16.2-5.</p> <p>Quality review completed on February 5, 2025.</p>	R 0000		
R 0050 Bldg. 00	<p>410 IAC 16.2-5-1.2(t)(1-10) Residents' Rights - Noncompliance</p> <p>Based on interview and record review, the facility failed to ensure the requested financial information was provided, in a timely manner, for 1 of 3 residents reviewed for resident rights. (Resident B)</p> <p>Findings include:</p> <p>The clinical record for Resident B was reviewed on 2/4/25 at 10:40 a.m. The resident's diagnoses included, but were not limited to, anxiety, epilepsy, insomnia and acute pain. The resident was admitted to the facility on 1/31/22 and expired on 10/10/23.</p> <p>During an interview, on 2/4/25 at 10:17 a.m., the Complainant indicated he had requested Resident</p>	R 0050	The administrator contacted the family of the prior resident that is referenced in the complaint on 2/10/25. The administrator sent the requested documents to the complainant on 2/12/25. All residents have the potential to be affected. No outstanding requests for documents currently noted. Moving forward Business office staff to log all requests on billing request log and completion date when complete. ED to audit log weekly, indefinitely to ensure all requests have been completed. Systemic changes in effect 2/12/25.	02/12/2025

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
Jason	Kirby	02/19/2025

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined other safeguards provide sufficient protection to the patients. (see instructions.) Except for nursing homes, the findings stated above are disclosable following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosed days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

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	<p>B's financial information multiple times, with the last correspondence being on 3/15/24. He was requesting information as to what was paid monthly by the resident for tax return purposes. He had been told the information was unavailable as the previous ownership had filed for bankruptcy and the facility did not have access to that information. Due to not having the information he had to file multiple tax return extensions for 2022 and 2023.</p> <p>The email copy of the correspondence between the complainant and former Executive Director (ED), dated 3/15/24, was provided by the complainant. The email indicated that there were multiple emails between the former ED and Complainant. The emails indicated the invoices sent to the Complainant were the only ones that the facility had access to and were limited to August 2023 through October 2023. The facility was no longer under previous ownership and the facility did not have access to any other invoices.</p> <p>On 2/4/25 at 10:30 a.m., the current ED indicated he had the payment invoices from August 2023 through October 2023 as those occurred under the current ownership. He would have to reach out to the corporate office to see if he could obtain the payment information under the previous ownership. At 11:44 a.m., the current ED provided copies of all the facility payment invoices from February 2022 through July 2023. The current Executive Director indicated he called the corporate office today and they downloaded the invoices into a file and sent the file to him.</p> <p>This Citation relates to Complaint IN00449895</p>			