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| STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION | X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 15G602 | X2) MULTIPLE CONSTRUCTION A. BUILDING 00 B. WING _____ | X3) DATE SURVEY COMPLETED 02/10/2021 |
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| NAME OF PROVIDER OR SUPPLIER ABILITIES SERVICES INC | STREET ADDRESS, CITY, STATE, ZIP CODE 850 MAPLELEAF DR FRANKFORT, IN 46041 |
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| W 0000 Bldg. 00 | <p>This visit was for the investigation of complaints #IN00346601 and #IN00344811.</p> <p>Complaint #IN00346601: Substantiated, Federal and state deficiencies related to the allegation(s) were cited at W102, W104, W122, W127, W186 and W249.</p> <p>Complaint #IN00344811: Substantiated, Federal and state deficiencies related to the allegation(s) are cited at W102, W104, W122, W127, W186 and W249.</p> <p>Dates of Survey: February 2, 3, 4, 5, 8 and 10, 2021.</p> <p>Facility Number: 001116 Provider Number: 15G602 AIMS Number: 100245620</p> <p>These deficiencies also reflect state findings in accordance with 460 IAC 9. Quality Review of this report completed by #15068 on 2/17/21.</p> | W 0000 | | |
| W 0102 Bldg. 00 | <p>483.410 GOVERNING BODY AND MANAGEMENT</p> <p>The facility must ensure that specific governing body and management requirements are met.</p> <p>Based on observation, record review and interview, the facility neglected to meet the Condition of Participation: Governing Body for 1 of 3 sampled clients (A). The governing body failed to exercise general policy, budget and operating direction over the facility to provide appropriate supervision to prevent the sexual abuse by staff of client A.</p> | W 0102 | In response to W102, the facility failed to ensure and provide appropriate supervision for clients to prevent sexual contact. Facility will adjust staffing needs as the needs of the clients change. This will be done as situations arises. Facility is actively seeking to hire | 02/11/2021 |

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined other safeguards provide sufficient protection to the patients. (see instructions.) Except for nursing homes, the findings stated above are disclosable following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosed days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

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| W 0104 Bldg. 00 | <p>Findings include:</p> <ol style="list-style-type: none"> The governing body neglected to provide appropriate supervision to prevent the sexual abuse by staff of client A. Please see W104. The governing body failed to meet the Condition of Participation: Client Protections to provide appropriate supervision to prevent the sexual abuse by staff of client A. Please see W122. <p>This federal tag relates to complaints #IN00346601 and #IN00344811.</p> <p>9-3-1(a) 483.410(a)(1) GOVERNING BODY The governing body must exercise general policy, budget, and operating direction over the facility. Based on observation, record review and interview for 1 of 3 sampled clients (A), the governing body failed to exercise general policy, budget and operating direction over the facility to provide appropriate supervision to prevent the sexual abuse by staff of client A.</p> <p>Findings include:</p> <ol style="list-style-type: none"> The governing body neglected to ensure staff provided appropriate supervision to prevent the sexual abuse by staff of client A. Please see W127. The governing body failed to ensure sufficient staff was present to prevent multiple elopements regarding client A. Please see W186. | W 0104 | <p>more staff. As this increases then more staff will be placed at the home. The QIDP and director will monitor client needs. Training and hiring department will monitor application and director will monitor staffing schedules. The staff was terminated on 1-28-21.</p> <p>In response to W104, the facility failed to ensure and provide appropriate supervision for clients to prevent sexual contact. Facility will adjust staffing needs as the needs of the clients change. This will be done as situations arises. Facility is actively seeking to hire more staff. As this increases then more staff will be placed at the home. The QIDP and director will monitor client needs. Training and hiring department will monitor application and director will monitor staffing schedules. The staff was terminated on 1-28-21.</p> | 02/11/2021 |

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| W 0122 Bldg. 00 | <p>3. The governing body failed to ensure staff followed client A's line of sight supervision effectively. Please see W249.</p> <p>This federal tag relates to complaints #IN00346601 and #IN00344811.</p> <p>9-3-1(a)</p> <p>483.420 CLIENT PROTECTIONS The facility must ensure that specific client protections requirements are met. Based on record review and interview, the facility failed to meet the Condition of Participation: Client Protections for 1 of 3 sampled clients (A). The facility neglected to provide appropriate supervision to prevent the sexual abuse by staff of client A.</p> <p>Findings include:</p> <p>The facility the facility neglected to provide appropriate supervision to prevent the sexual abuse by staff of client A. Please see W127.</p> <p>This federal tag relates to complaints #IN00346601 and #IN00344811.</p> <p>9-3-2(a)</p> | W 0122 | In response to W122, the facility failed to ensure and provide appropriate supervision for clients to prevent sexual contact under client protection. Facility will adjust staffing needs as the needs of the clients change. This will be done as situations arises. Facility is actively seeking to hire more staff. As this increases then more staff will be placed at the home. The QIDP and director will monitor client needs. Training and hiring department will monitor application and director will monitor staffing schedules. The staff was terminated on 1-28-21. | 02/11/2021 | |
| W 0127 Bldg. 00 | <p>483.420(a)(5) PROTECTION OF CLIENTS RIGHTS The facility must ensure the rights of all clients. Therefore, the facility must ensure that clients are not subjected to physical, verbal, sexual or psychological abuse or punishment. Based on record review and interview for 1 of 3</p> | W 0127 | In response to W127, the facility | 02/11/2021 | |

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| | <p>sampled clients (client A), the facility neglected to provide appropriate supervision to prevent the sexual abuse by staff of client A.</p> <p>Findings include:</p> <p>The facility's BDDS (Bureau of Developmental Disabilities Services) reports and investigations were reviewed on 2/3/21 at 9:39 AM.</p> <p>A BDDS report dated 1/29/21 indicated, "... On 1-28-21 while doing an investigation on [incident report #], the agency noticed some other things that expanded the investigation into a new incident report. As the camera footage was being reviewed by the team, several things were noticed. [FS (Former Staff)] #1 was seen sleeping on the job, he (FS #1) was not doing the bed checks and it was noticed that on (sic) the early morning hours (2:05 am) of 1-28-21 that [client A] (consumer) was laying on the couch with her head up against male staff [FS #1]. The footage also showed that at 2:21 am [FS #1] gets up from the couch and goes down the hallway. At 2:22 am, [client A] gets up from the couch and goes down the hallway. [FS #1] and [client A] both return from the hallway at 3:37 am and they both get back on the couch in the same position before they left at 2:22 am. Neither one is seen on any camera footage once they enter the hallway. This was inappropriate for a staff and consumer, so they both were questioned. [Client A] states she was in the bathroom with constipation for that duration down the hallway. [FS #1] states he was in the restroom with stomach issues. Further questioning continued. [FS #1] admitted he was sleeping when [client A] first got on the couch next to him and he does not know why he did not redirect her the second time. [FS #1] was then asked if he knew where [client A] was during the</p> | | <p>failed to provide appropriate supervision for clients to prevent sexual contact. The facility failed to ensure client was protected from physical, verbal, sexual, psychological abuse and or punishment. On 1-28-21 the staff was terminated, police was contacted and ex staff can not have contacted with clients residing at the facility. Third shift staff was switch around so there was a different staff in the home on that shift. Facility will address all concerns as they arise to prevent ANE. The QIDP, behavioral specialist, directors and nurse will monitor changes in clients moods and behaviors.</p> | | |

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| | <p>hours of 2:22 am to 3:37 am. He said he did not know where she was at. He said I guess in her bedroom. [Client A] is on a line of sight (supervision). [FS #1] was asked if he understood what that meant. He said yes it means I have to have my eye on her (client A) at all times. More questions were asked of [FS #1] and he denied any inappropriate actions with [client A]. After about an hour or so, [Client A] stated to [Director] #1, that she (client A) and [FS #1] had oral sex only in her bedroom when they went down the hallway. [Client A] was asked if there was any penetration with his penis and she (client A) said no. She (client A) said it was consensual and they talked about it the day before... [Name] Police were called to make the report. Office (sic) [name] took the report and spoke with [client A]. [FS #1] was terminated for sleeping on the job, failure to have [client A] in line of sight while sleeping, and not being visible on the cameras for an hour and 20 minutes...".</p> <p>-An ANEIF (Abuse, Neglect, Exploitation Investigation Form) dated 1/28/21 to 1/29/21 indicated the following:</p> <p>-Interview with FS #1:</p> <p>-"1-28-21-5:28 PM [FS #1]"</p> <p>-"(Investigator)- Between 2:27 (pm) to 3:37 (pm) where were you?"</p> <p>-"(FS) #1-In bathroom for 1 hr. (hour) 25 (minutes). I (FS #1) have been having some stomach issues."</p> <p>-"(Investigator)- Why was [client A] on the couch with you?"</p> <p>-"(FS) #1- I had dozed off on the couch, but</p> | | | |

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| | <p>nothing happened."</p> <p>-(Investigator)- A consumer joins you on the couch for 16 mins (minutes) and you didn't address the issue by telling her (client A) to move away?"</p> <p>-(FS) #1-I should have told her (client A) to move. It shouldn't have happen (sic)."</p> <p>-(Investigator)- What went on in your mind when she (client A) was lying there?"</p> <p>-(FS) #1- Nothing but whatever her makes her comfortable."</p> <p>-(Investigator)- You (FS) #1 were in the bathroom, did you let [Director) #1 know?"</p> <p>-(FS #1)-I didn't."</p> <p>-(Investigator)- Did [client A] go into her bedroom?"</p> <p>-(FS #1)-She could have."</p> <p>-(Investigator)- Line of sight and you didn't know where she (client A) was?"</p> <p>-(FS) #1-Yes Mama (Investigator)."</p> <p>-(Investigator)- Where was [client A] when you (FS #1) went to the bathroom?"</p> <p>-(FS) #1-I think she was on the couch."</p> <p>-(Investigator)- You came back and layed (sic) back down on the couch?"</p> <p>-(FS #1)- Nothing registered, I (FS #1)</p> | | | |

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| | <p>apologize...".</p> <p>-(Investigator)- Do you have a relationship with [client A]."</p> <p>-(FS #1)- No."</p> <p>-(Investigator)- Do you want a relationship with [client A]."</p> <p>-(FS #1)- No...".</p> <p>-(Investigator)- How would you describe your relationship with [client A]?"</p> <p>-(FS #1)- Friend."</p> <p>-(Investigator)- What other consumers would you cuddle up with?"</p> <p>-(FS #1) No one would. I would believe that something is going on."</p> <p>-(Investigator)- Talked about camera footage and how it looked. Consumer (client A) and staff (FS #1) with your (FS #1's) posture is (sic) hand over head with legs open. (sic) Body language. After sitting like that you both (Client A and FS #1) disappeared."</p> <p>-(FS #1) I understand how it looks."</p> <p>-(Investigator)- Tell me what happened last night? Exactly what you (FS #1) saw."</p> <p>-(FS #1)- She (client A) just woke (sic) and came over. I woke and she (client A) was there. I (FS #1) dozed off, not sure how long I was asleep."</p> <p>-(Investigator)- Before 2:05 (am) how long were</p> | | | |

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| | <p>you (FS #1) sitting in that spot?"</p> <p>-(FS #1)- 3 1/2 hours with line of sight...".</p> <p>-(Investigator)- How many times has she (FS #1) cuddled up to you before last night?"</p> <p>-(FS #1)- Last night is the only time."</p> <p>-(Investigator)- Has she (client A) cuddled up to you before?"</p> <p>-(FS #1)- I don't remember. I honestly don't remember...".</p> <p>-(Investigator)- If we take her (client A) for an exam will we find anything?"</p> <p>-(FS #1)-"No. I don't recall anything else happening."</p> <p>-(Investigator)- Why would someone else say this happened?."</p> <p>-(FS #1)- I honestly don't know."</p> <p>-(Investigator)- Has [client A] ever given you a [sex act]?"</p> <p>-(FS #1)-No."</p> <p>-(Investigator)- Has she (client A) ever hugged you?"</p> <p>-(FS #1) Yes but everyone was hugging and saying goodbye...".</p> <p>-Interview with Client A:</p> <p>-(Investigator)- Where you (sic) sleep?"</p> | | | |

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| | <p>-(Client A) On cot in living room."</p> <p>-(Investigator)- Do you sleep with anyone?"</p> <p>-(Client A)- No."</p> <p>-(Investigator)- You never leave off (sic) the cot?"</p> <p>-(Client A)- Yes to go to the bathroom...".</p> <p>-(Investigator)- Have you ever join (sic) staff on couch?"</p> <p>-(Client A)- Yes last night. I laid with [FS #1] but we didn't do anything...".</p> <p>-(Investigator)- You and [FS #1] disappeared for about 45 mins between 2:22 (pm) and 3:37 (pm). What were you doing?"</p> <p>-(Client A)- I went to the bathroom."</p> <p>-(Investigator)- You stay (sic) in the bathroom for 45 mins?"</p> <p>-(Client A)- No, I didn't stay in there that long. I went back to my bedroom. I (client A) turned off my TV."</p> <p>-(Investigator)- why would you go into your bedroom at 2 am to turn off TV?"</p> <p>-(Client A)- (I) Like [FS #1] as a guy friend. Would hang out with him (FS #1) outside of work".</p> <p>-(Investigator)- Why would you lay down with staff?"</p> | | | |

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| | <p>-(Client A) I honestly don't know why."</p> <p>-(Investigator)- Why would you choose [FS #1]?"</p> <p>-(Client A) Because I can express myself to him more than others."</p> <p>-(Investigator)- What do you express to [FS #1]?"</p> <p>-(Client A)- How I don't like being here and about my grandfather...".</p> <p>-(Investigator)- What do you (client A) think we are thinking?"</p> <p>-(Client A)- That our friendship is something more."</p> <p>-(Investigator)- What is something?"</p> <p>-(Client A)- We are more than just friends."</p> <p>-(Investigator)- More than friends means what?"</p> <p>-(Client A)- You care for them relationship (sic). Friendship is just talking and hanging out. You guys feel like behind your back for example having sex."</p> <p>-(Investigator)- Did you have sex?"</p> <p>-(Client A)-No."</p> <p>-(Investigator)- What is sex to you?"</p> <p>-(Client A)-Intercourse, making out."</p> | | | |

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| | <p>-(Investigator)- Describe making out."</p> <p>-(Client A)- Kissing, rubbing each other."</p> <p>-(Investigator)- Rubbing each other's backs?"</p> <p>-(Client A)-No rubbing privates..."</p> <p>-(Investigator)- Do you understand the severity of this situation?"</p> <p>-(Client A)- No I don't."</p> <p>-(Investigator)- Do you know how to do a [sex act]?"</p> <p>-(Client A) I usually grab his [genitalia] and then [expletive] on it."</p> <p>-(Investigator)- Why did you say usually?"</p> <p>-(Client A)- Because the both time (sic) I have had sex that is how I do it....".</p> <p>-Summary of Incident: [FS #1] was asleep during his shift, he and consumer (client A) disappeared out of camera footage for 1 hr. 20 mins. [FS #1] did not do bed checks during the night."</p> <p>-Summary of Findings: [FS #1] was sleep (sic), no data on system for the night. Was absent from camera for 1 hr. 20 mins."</p> <p>-Describe any injuries or rights violations that are alleged:"</p> <p>-No injuries or right violations that can be noted."</p> <p>-Describe immediate safety measures taken:"</p> | | | |

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| | <p>- "Staff [FS #1] was terminated..."</p> <p>- "Explanation of any discrepancies:"</p> <p>- "[FS #1] stated he and [client A] did not do anything inappropriate. [Client A] stated they had oral sex."</p> <p>- "Conclusion-complete section that applies:"</p> <p>- "Unsubstantiated: Cannot determine if oral sex happened or not."</p> <p>- "Recommendations for follow up:"</p> <p>- "Police report filed. Consumer (client A) taken to doctor for check-up..."</p> <p>- "Substantiated:"</p> <p>- "[FS #1] was sleeping, [FS #1] and [client A] disappeared down the hallway for 1 hr. and 20 mins. Then return (sic) back together. [FS #1] did not do bed checks/ data input."</p> <p>- "Recommendations for follow up:"</p> <p>[FS #1] was terminated. [Client A's] BSP (Behavior Support Plan) will be updated with social boundaries, communication.</p> <p>A review of the ANEIF (Abuse, Neglect, Exploitation Investigation Form) dated 1/28/21 to 1/29/21 indicated client A was observing lying on FS #1 on a couch. The review indicated client A and FS #1 walked down the hallway and were out of line of sight of the cameras for 1 hour and 20 minutes. The review indicated client A stated she had sexual relations with FS #1. The review</p> | | | |

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| STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION | X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 15G602 | X2) MULTIPLE CONSTRUCTION A. BUILDING 00 B. WING _____ | X3) DATE SURVEY COMPLETED 02/10/2021 |
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| NAME OF PROVIDER OR SUPPLIER ABILITIES SERVICES INC | STREET ADDRESS, CITY, STATE, ZIP COD 850 MAPLELEAF DR FRANKFORT, IN 46041 |
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|--------------------|--|---------------|---|----------------------|
| | <p>indicated FS #1 was terminated for sleeping on duty.</p> <p>A police report dated 1/28/21 indicated,</p> <p>- "Narrative:"</p> <p>- "I, [name of police officer], was dispatched to Abilities Services to speak with [Director #1]. Upon arrival I made contact with him. He (Director #1) stated that tonight he was made aware of a possible sexual interaction between a consumer and employee. [Director #1] stated that he was not sure if there were any criminal charges but wanted to make sure all areas were covered."</p> <p>- "[Director #1] stated that he had received a report of employees sleeping on the job, so he started observing camera (sic). While doing so, he (Director #1) discovered some activity that he believed to be sexual. [Director #1] stated that he made contact with the people involved, [client A] and [FS #1]."</p> <p>- "[Client A] stated that they did have a sexual interaction, oral sex. She stated that occurred at [address], during the morning of 1/28/21. She (client A) stated that she gave him (FS #1) oral sex and he gave her oral sex as well. She (client A) stated that this is all consensual and they both knew what they were doing. It should be noted that [client A] is a high functioning (sic) and had full knowledge of what was going (sic)."</p> <p>- "When I (police officer) spoke to [FS #1] about the incident, he stated that nothing happen (sic)." He stated that he knew what the cameras looked like but it was never sexual. He (FS #1) stated that they were on the couch and he fell asleep for a few minutes. When he woke up, he saw [client A]</p> | | | |

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|--------------------------|---|---------------------|--|----------------------------|
| | <p>lying on the couch with her head in his lap. He (FS #1) then stated that he got up to the restroom because his stomach was hurting. He (FS #1) could not tell me where [client A] was at this time. I explained to him that she stated that it did happen and it was all consensual but he continued to stated (sic) that nothing happen (sic)."</p> <p>-"[FS #1] had been fired by Abilities Services. I was asked if I (police officer) could follow them to the house so that [FS #1] could remove his stuff..."</p> <p>Client A's record was reviewed on 2/3/21 at 11:06 AM.</p> <p>Client A's BSP (Behavior Support Plan) dated 6/3/20 indicated the following:</p> <p>-"Background History:"</p> <p>-"Description of the person:"</p> <p>-"... [Client A] was described as a caring, thoughtful, and wonderful person. She was described as someone who has many great qualities that make her a person that others want to be around. It was described that these qualities can lead her into being in vulnerable situations..."</p> <p>-"Clinically Significant Events:"</p> <p>-"[Client A] has had one instance of a rape in the past that was described as her getting into a situation that she could not get herself out of. She has difficulty setting healthy boundaries that can lead to situations that put her at risk..."</p> <p>-"Target Behavior #2:"</p> | | | |

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|--------------------|---|---------------|---|----------------------|
| | <p>- "Difficulty Setting Boundaries- This is defined as [client A] having difficulty setting limits such as making up her own mind instead of following what others suggest, saying 'no' when appropriate, deciding how to spend money, being truthful. etc...".</p> <p>- "Settings in which behavior occurs- This can occur across all settings."</p> <p>- "Restrictive Interventions-Risk vs. (versus) Benefit Analysis and Fading Plans:..".</p> <p>- "Use of Cameras and Alarms: For the protection and safety of the individuals living in the home and the employees:"</p> <p>- "Cameras are used to monitor activity in the public areas of the home...".</p> <p>- A review of client A's BSP dated 6/3/20 indicated client A had difficulty saying no to others and setting healthy boundaries. The review indicated this behavior could put client A in vulnerable situations.</p> <p>Client A's HRP (High Risk Plan) dated 3/11/20 indicated the following:</p> <p>- "... [Client A] likes males and has in the past had trouble with boundaries with males. [Client A] has been sexual and will need to be monitored when she is around males. [Client A] should not be on social media. Social media is a trigger for [client A]...".</p> <p>Client A's ISP (Individualized Support Plan) dated 5/6/20 indicated the following:</p> | | | |

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|--------------------|---|---------------|---|----------------------|
| | <p>"... Individual's Emergency Contacts:"</p> <p>"Name: [Name of client A's Mother]... Relationship: Guardian/Mother..."</p> <p>A review of client A's ISP dated 5/6/20 indicated client A's Mother and Father are her legal guardians.</p> <p>Client A's Guardians were called on 2/3/21 at 12:05 PM and 12:07 PM. Client A's guardians did not answer their phones. Client A's guardians did not have voice mails set up on their phones and the surveyor was not able to leave a message.</p> <p>Client B was interviewed on 2/2/21 at 3:37 PM. Client B did not respond to surveyor's questions.</p> <p>Client A was interviewed on 2/2/21 at 4:04 PM. Client A was asked how many staff members work on the overnight shift. Client A stated, "Usually just one unless they're re-training. I'm on a watch (line of sight) right now because I've run away twice." Client A was asked if a staff member had become too close with her. Client A stated, "Yes, he's no longer with us. His name is [FS #1]. Me and him (FS #1), I'm on watch so I have to go where staff goes. I got told by staff I had to go in the shower while [client B] was in the shower because staff told me I had to." Client A was asked if she had to go into the bathroom with male clients. Client A stated, "No it's just [client B]. He gave [client B] the shower." Client A was asked which staff had given client B a shower. Client A stated, "[FS #1], so I sat on the floor. He (FS #1) said come here and he gave me a side hug and then he (FS #1) kissed my neck. Then I felt really uncomfortable. Nobody else knows. I got told by [Director #1] not to tell any other consumers. It was all consensual, because oral sex did happen."</p> | | | |

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| NAME OF PROVIDER OR SUPPLIER ABILITIES SERVICES INC | STREET ADDRESS, CITY, STATE, ZIP CODE 850 MAPLELEAF DR FRANKFORT, IN 46041 |
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|--------------------|--|---------------|---|----------------------|
| | <p>Client A was asked if FS #1 had told her not to say anything about the sexual encounter/relations. Client A stated, "No, not really, I was like embarrassed that I let it happen. They (Agency) were watching the cameras and obviously they asked what happened. I was embarrassed." Client A asked why the surveyor was at the group home. The surveyor informed client A to make sure the agency was ensuring client A was safe at the group home. Client A stated, "Obviously in my opinion they didn't. Why would you put men (staff) in the group home?"</p> <p>Client A was interviewed a second time on 2/2/21 at 5:15 PM. Client A was asked if she felt pressured by FS #1 to have sexual relations. Client A stated, "I honestly don't know. It was an unexpected thing."</p> <p>Client C was interviewed on 2/3/21 at 7:10 AM. Client C was asked if he knew the staff member (FS #1). Client C stated, "Yes he was good." Client C was asked if he had observed FS #1 sleeping while on duty at the group home. Client C stated, "No. I keep him in touch, that's because of [name of a video game]. There's a private group chat. I face time (video phone call) him (FS #1) privately. I don't let the other consumers know because I am friends on [social media] with him (FS #1)."</p> <p>RM (Residential Manager) #1 was interviewed on 2/2/21 at 4:48 PM. RM #1 was asked if client A was on enhanced supervision. RM #1 stated, "Yes, line of sight, in staff members line of sight at all times." RM #1 was asked if staff should have client A go into the bathroom while doing client B's personal care. RM #1 stated, "No, I leave the door cracked and she (client A) stands out in the hallway." RM #1 was asked for how long had FS</p> | | | |

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|--------------------|--|---------------|---|----------------------|
| | <p>#1 worked at the group home. RM #1 stated, "One time when he trained here and he might have only worked one week here." RM #1 was asked if she had any complaints about FS #1. RM #1 stated, "No, I had not heard anything until [client A] started talking." RM #1 was asked if there were video cameras in the main hallway of the group home. RM #1 stated, "Nope I don't think any of the cameras reach down the hallway." RM #1 was asked how staff maintain line of sight with client A. RM #1 stated, "When she (client A) goes to the shower we check on her every 5 to 10 minutes." RM #1 was asked if she was aware staff had client A go into the bathroom while doing client B's personal care. RM #1 stated, "No, no I didn't hear that. That's [client B's] privacy." RM #1 was asked if she was aware of the allegation FS #1 had sexual relations with client A. RM #1 stated, "[Director #1] told me a little bit yes but he didn't go into detail. They believed that some inappropriate behavior might have occurred between staff and consumer."</p> <p>Staff #1 was interviewed on 2/3/21 at 7:40 AM. Staff #1 was asked why client A was sleeping on a cot in the living room. Staff #1 stated, "That's what [Director #1] and [QIDP (Qualified Intellectual Disabilities Professional)] #1 said to do when she's on 24 hour watch." Staff #1 was asked if she had client A come into the bathroom while she was doing client B's personal care. Staff #1 stated, "No, not unless I get permission."</p> <p>Director #1 and QIDP #1 were interviewed on 2/3/21 at 12:42 PM. Director #1 was asked if client A had a targeted behavior of difficulty setting boundaries and saying no. Director #1 stated, "It is something she does have difficulty with and needs assistance with." Director #1 was asked if client A was vulnerable to sexual exploitation.</p> | | | |

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| NAME OF PROVIDER OR SUPPLIER ABILITIES SERVICES INC | STREET ADDRESS, CITY, STATE, ZIP CODE 850 MAPLELEAF DR FRANKFORT, IN 46041 |
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|--------------------|--|---------------|---|----------------------|
| W 0186 Bldg. 00 | <p>Director #1 stated, "I would say she is vulnerable with most males." QIDP #1 was asked if the agency had substantiated FS #1 had sexual relations with client A. QIDP #1 stated, "No we did not substantiate that. He (FS #1) was fired for sleeping on the job and no bed checks and not being visible for an hour and twenty minutes. We believe it happened but we can't prove it. He (FS #1) had inappropriate contact with a consumer so I would fire him."</p> <p>This federal tag relates to complaints #IN00346601 and #IN00344811.</p> <p>9-3-2(a)</p> <p>483.430(d)(1-2) DIRECT CARE STAFF</p> <p>The facility must provide sufficient direct care staff to manage and supervise clients in accordance with their individual program plans.</p> <p>Direct care staff are defined as the present on-duty staff calculated over all shifts in a 24-hour period for each defined residential living unit.</p> <p>Based on observation, record review and interview for 1 of 3 sampled clients (client A), the facility failed to ensure sufficient staff was present to prevent multiple elopements regarding client A.</p> <p>Findings include:</p> <p>Observations were conducted at the group home on 2/2/21 from 3:30 PM through 6:05 PM and on 2/3/21 from 7:05 AM through 8:12 AM. Client A was observed throughout the observation period. On 2/3/21 at 7:05 AM, the surveyor entered the group home. Staff #1 answered the door of the</p> | W 0186 | In response to W186, the facility failed to ensure sufficient staff was present to prevent multiple elopements. Third shift staff was switch around so there was a different staff in the home on that shift. Medication was reviewed and changes added to help with the anxieties of decision making and wanting to elope. The QIDP, behavioral specialist, directors and nurse will monitor changes in clients moods and behaviors. | 03/08/2021 |

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| NAME OF PROVIDER OR SUPPLIER ABILITIES SERVICES INC | | | STREET ADDRESS, CITY, STATE, ZIP CODE 850 MAPLELEAF DR FRANKFORT, IN 46041 | | |
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| | <p>group home. At 7:10 AM staff #1 was administering the AM medications to client G in the medication room. Client A was asleep on a cot in the living room. Staff #1 was single staffed with clients A, B, C, D, E, F and G present in the group home.</p> <p>The facility's BDDS (Bureau of Developmental Disabilities Services) reports and investigations were reviewed on 2/3/21 at 9:39 AM.</p> <p>A BDDS report dated 11/24/20 indicated, "... At 12:20 am, [QIDP(Qualified Intellectual Disabilities Professional)] #1... received a phone call from [staff #3] (DSP (Direct Support Professional) stating that consumer [client A] had eloped from the home. [Staff #3] stated she had looked all over the home for [client A]. [Staff #3] was instructed to call 911 (Emergency Services)... [Name of City] Police arrived at the home to take the report. The report has been written and turned in to Abilities Services. [Director #1] arrived to the home to start the investigation and view cameras. [Director #1] contacted [name] Guardian who gave contact information to the grandmother of the suspected individual that she (client A) ran away with. When [Director #1] contacted the individual, he stated he last spoke to [client A] 3-4 hours before the time that he was called; however, this also aligned with the time that [client A] was identified to be missing. The friend stated he was unaware of the location of [client A]. [Director #1] thanked him for his time and called back after he was off the phone. Then, [Director #1] asked the friend for the type of vehicle that he drives. He stated a [name of vehicle] and [Director #1] asked if it (car) was silver. To which the friend stated it was gray. Again, [Director #1] thanked him for his time. The friend called back immediately requesting that he not be in trouble and that he would tell the truth.</p> | | Director, training and hiring department will continue to hire as applications come in and adjustment to staffing will take place. Next training class is 3-8-21 which will provide more staff for the month in the homes. | | |

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| | <p>[Director #1] arranged for the pickup of [client A] through [Name] (CEO(chief executive officer) in [name of city]... [Client A] was located and returned to our care. [Client A] was out of our care and visual for 6 hours. [Client A] came back to state that she did have sexual relations with the friend she left with.... [Client A] will have line of sight restriction added for 90 days and be reviewed...".</p> <p>A BDDS report dated 1/1/21 indicated on 12/31/20, "... [Director #1] stated that [staff #1] called and reported that [client A] had eloped from the home. [Staff #1] followed the protocol of calling 911. [CEO] arrived at the GH (Group Home) and met [name of city] Police Officer... At roughly 9:15-9:30 (PM) [staff #1] heard a door alarm and got up to check outside and there was nothing. [Staff #1] went room to room to do a head check on consumers and found [client A] missing. [Staff #1] and 2 consumers went outside to the curb and saw an older pickup truck, dark color with a white stripe across the back pulling away from a neighbors house 2 doors down. [CEO] notified [staff #4] to review the video of the camera's (sic) and at 9:24 (PM) [client A] is visible hiding behind the bus, then disappears out of range. Consumers [client E] and [client D] were both questioned if they knew where [client A] was going. [Client E] said, 'she (client A) was mad and going to get her cousin'. [Client D] admitted to me (QIDP #1) that he gave [client A] his ipod (music player) even though he told officer [name of police officer], '[client A] stole it from him.'" [Director #1] Ping (electronically searched) the Ipod at the location of the Ipod was at [name of street], [name of city]. [Name of City] Police Department were notified and they went to the location to pick [client A] up and brought her back to the Police Station... [Client A] was out of ASI (Abilities Services Inc.)</p> | | | |

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|--------------------|---|---------------|---|----------------------|
| | <p>care for about 4 hours... [Client A] will remain on line of sight (supervision) for at least 30 days...".</p> <p>Client A's record was reviewed on 2/3/21 at 11:06 AM.</p> <p>Client A's BSP (Behavior Support Plan) dated 6/3/20 indicated the following:</p> <p>-"Restrictive Interventions-Risk vs. (versus) Benefit Analysis and Fading Plans:..".</p> <p>-"Intensive Staffing: Line of sight supervision during waking hours and supervision during phone and computer device activity...".</p> <p>Client A was interviewed on 2/2/21 at 4:04 PM. Client A was asked how many staff members work on the overnight shift. Client A stated, "Usually just one unless they're re-training. I'm on a watch (line of sight) right now because I've run away twice." Client A was asked if staff are consistently providing line of sight supervision for her. Client A stated, "No, because I feel they are forgetting. The last time I ran away they didn't find me until 2:30 AM the next day."</p> <p>RM (Residential Manager) #1 was interviewed on 2/2/21 at 4:48 PM. RM #1 was asked if client A was on enhanced supervision. RM #1 stated, "Yes, line of sight, in staff member's line of sight at all times." RM #1 was asked if staff can effectively provide line of sight supervision for client A when they were single staffed. RM #1 stated, "If there's a behavior or circumstances it would make it difficult." RM #1 was asked if it would be difficult providing line of sight supervision for client A while showering client B. RM #1 stated, "Yes, because even with the door cracked, she (client A) could walk away."</p> | | | |

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| W 0249 Bldg. 00 | <p>Staff #1 was interviewed on 2/3/21 at 7:40 AM. Staff #1 was asked if staff can effectively provide line of sight supervision for client A when they were single staffed. Staff #1 stated, "If I'm in here (medication room) doing meds, unless I have her stand right over there. It's kind of hard. I just have her (client A) sit on the couch in front of the camera."</p> <p>Director #1 and QIDP #1 were interviewed on 2/3/21 at 12:42 PM. Director #1 was asked what was client A's current level of supervision. Director #1 stated, "Line of sight. We had 2 elopements in a 90 day period." QIDP #1 was asked if one staff could effectively implement client A's line of sight supervision when single staffed. QIDP #1 stated, "Not completely effectively. When you had to assist another consumer with a shower it would be difficult."</p> <p>This federal tag relates to complaints #IN00346601 and #IN00344811.</p> <p>9-3-3(a)</p> <p>483.440(d)(1) PROGRAM IMPLEMENTATION</p> <p>As soon as the interdisciplinary team has formulated a client's individual program plan, each client must receive a continuous active treatment program consisting of needed interventions and services in sufficient number and frequency to support the achievement of the objectives identified in the individual program plan.</p> <p>Based on observation, record review and interview for 1 of 3 sampled clients (client A), the facility failed to ensure staff followed client A's line of sight supervision effectively.</p> | W 0249 | in response to W249, the facility failed to ensure staff followed client plan of line of sight supervision effectively. On 2-11-21 | 02/11/2021 |

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| NAME OF PROVIDER OR SUPPLIER ABILITIES SERVICES INC | | | STREET ADDRESS, CITY, STATE, ZIP CODE 850 MAPLELEAF DR FRANKFORT, IN 46041 | | |
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| | <p>Findings include:</p> <p>Observations were conducted at the group home on 2/2/21 from 3:30 PM through 6:05 PM and on 2/3/21 from 7:05 AM through 8:12 AM. Client A was observed throughout the observation period. On 2/3/21 at 7:05 AM, the surveyor entered the group home. Staff #1 answered the door of the group home. At 7:10 AM staff #1 was administering the AM medications to client G in the medication room. Client A was asleep on a cot in the living room.</p> <p>The facility's BDDS (Bureau of Developmental Disabilities Services) reports and investigations were reviewed on 2/3/21 at 9:39 AM.</p> <p>A BDDS report dated 11/24/20 indicated, "... At 12:20 am, [QIDP(Qualified Intellectual Disabilities Professional)] #1... received a phone call from [staff #3] (DSP (Direct Support Professional) stating that consumer [client A] had eloped from the home. [Staff #3] stated she had looked all over the home for [client A]. [Staff #3] was instructed to call 911 (Emergency Services)... [Name of City] Police arrived at the home to take the report. The report has been written and turned in to Abilities Services. [Director #1] arrived to the home to start the investigation and view cameras. [Director #1] contacted [name] Guardian who gave contact information to the grandmother of the suspected individual that she (client A) ran away with. When [Director #1] contacted the individual, he stated he last spoke to [client A] 3-4 hours before the time that he was called; however, this also aligned with the time that [client A] was identified to be missing. The friend stated he was unaware of the location of [client A]. [Director #1] thanked him for his time and called back after he was off the</p> | | <p>client was removed from line of sight. Staff will continue to monitor the whereabouts of all clients in the home. The BSP was updated to reflect the change. Client continues to have therapy with therapist and is also in group therapy. Medication changes took place to help with anxieties for better decision making and elopement. The nurse will monitor the medical changes, The QIDP will monitor active treatment and following the plans during monthly site visits and random visits to the home at different times.</p> | | |

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| | <p>phone. Then, [Director #1] asked the friend for the type of vehicle that he drives. He stated a [name of vehicle] and [Director #1] asked if it (car) was silver. To which the friend stated it was gray. Again, [Director #1] thanked him for his time. The friend called back immediately requesting that he not be in trouble and that he would tell the truth. [Director #1] arranged for the pickup of [client A] through [Name] (CEO(chief executive officer) in [name of city]... [Client A] was located and returned to our care. [Client A] was out of our care and visual for 6 hours. [Client A] came back to state that she did have sexual relations with the friend she left with.... [Client A] will have line of sight restriction added for 90 days and be reviewed..."</p> <p>A BDDS report dated 1/1/21 indicated on 12/31/20, "... [Director #1] stated that [staff #1] called and reported that [client A] had eloped from the home. [Staff #1] followed the protocol of calling 911. [CEO] arrived at the GH (Group Home) and met [name of city] Police Officer... At roughly 9:15-9:30 (PM) [staff #1] heard a door alarm and got up to check outside and there was nothing. [Staff #1] went room to room to do a head check on consumers and found [client A] missing. [Staff #1] and 2 consumers went outside to the curb and saw an older pickup truck, dark color with a white stripe across the back pulling away from a neighbors house 2 doors down. [CEO] notified [staff #4] to review the video of the camera's (sic) and at 9:24 (PM) [client A] is visible hiding behind the bus, then disappears out of range. Consumers [client E] and [client D] were both questioned if they knew where [client A] was going. [Client E] said, 'she (client A) was mad and going to get her cousin'. [Client D] admitted to me (QIDP #1) that he gave [client A] his ipod (music player) even though he told officer [name of police officer],</p> | | | |

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| | <p>"[client A] stole it from him." [Director #1] Ping (electronically searched) the Ipod at the location of the Ipod was at [name of street], [name of city]. [Name of City] Police Department were notified and they went to the location to pick [client A] up and brought her back to the Police Station... [Client A] was out of ASI (Abilities Services Inc.) care for about 4 hours... [Client A] will remain on line of sight (supervision) for at least 30 days..."</p> <p>Client A's record was reviewed on 2/3/21 at 11:06 AM.</p> <p>Client A's BSP (Behavior Support Plan) dated 6/3/20 indicated the following:</p> <p>"Restrictive Interventions-Risk vs. (versus) Benefit Analysis and Fading Plans:..".</p> <p>"Intensive Staffing: Line of sight supervision during waking hours and supervision during phone and computer device activity..."</p> <p>Client A was interviewed on 2/2/21 at 4:04 PM. Client A was asked how many staff members work on the overnight shift. Client A stated, "Usually just one unless they're re-training. I'm on a watch (line of sight) right now because I've run away twice." Client A was asked if staff are consistently providing line of sight supervision for her. Client A stated, "No, because I feel they are forgetting. The last time I ran away they didn't find me until 2:30 AM the next day."</p> <p>RM (Residential Manager) #1 was interviewed on 2/2/21 at 4:48 PM. RM #1 was asked if client A was on enhanced supervision. RM #1 stated, "Yes, line of sight, in staff member's line of sight at all times." RM #1 was asked if staff can effectively provide line of sight supervision for</p> | | | |

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| | <p>client A when they were single staffed. RM #1 stated, "If there's a behavior or circumstances it would make it difficult." RM #1 was asked if it would be difficult providing line of sight supervision for client A while showering client B. RM #1 stated, "Yes, because even with the door cracked, she (client A) could walk away."</p> <p>Staff #1 was interviewed on 2/3/21 at 7:40 AM. Staff #1 was asked if staff can effectively provide line of sight supervision for client A when they were single staffed. Staff #1 stated, "If I'm in here (medication room) doing meds, unless I have her stand right over there. It's kind of hard. I just have her (client A) sit on the couch in front of the camera."</p> <p>Director #1 and QIDP #1 were interviewed on 2/3/21 at 12:42 PM. Director #1 was asked what was client A's current level of supervision. Director #1 stated, "Line of sight. We had 2 elopements in a 90 day period." QIDP #1 was asked if one staff could effectively implement client A's line of sight supervision when single staffed. QIDP #1 stated, "Not completely effectively. When you had to assist another consumer with a shower it would be difficult."</p> <p>This federal tag relates to complaints #IN00346601 and #IN00344811.</p> <p>9-3-4(a)</p> | | | |