

ISDH Long Term Care Newsletter
Issue 2020-43
June 16, 2020

Today's Issue:

- **LTC Update**
 - **Outdoor Family Visitation FAQ – June 15, 2020**
 - **Informal Dispute Resolution – Video Meeting**
 - **Indiana National Guard – COVID-19 Team**

LTC Update

Outdoor Family Visitation FAQ – June 15, 2020

On June 4, the Indiana State Department of Health (ISDH) issued guidance for Outdoor Family Visitation at Long Term Care Facilities. ISDH has received questions and request for clarification regarding this guidance. Below is additional information to assist with implementing the outdoor visitation:

- [FAQ – Outdoor Family Visitation at LTCFs – June 15, 2020](#)
- [LTC Newsletter 2020-39 – June 4, 2020](#)
- [FAQ – Outdoor Family Visitation at LTCFs – June 5, 2020](#)
- [2019 Novel Coronavirus \(COVID-19 website\)](#)

Informal Dispute Resolution (IDR) – Video Meeting

ISDH has not been conducting Face-to-Face Informal Dispute Resolution (IDR) meetings during this COVID-19 pandemic and will not be have Face-to-Face IDR meetings for the foreseeable future. Facilities that have requested Face-to-Face IDR during this pandemic have been contacted and offered the option of Paper Review IDR for quick resolution until meetings resume.

ISDH has now replaced Face-to-Face IDR meetings with virtual meetings using Microsoft Teams. Facilities that have requested Face-to -Face IDR will be contacted to schedule the virtual IDR meeting or choose paper review.

Going forward, when submitting Plans of Correction in the Survey Report

System/Gateway, the IDR choices will be Paper Review IDR or the Video Meeting IDR (Face-to-Face option has been removed).

Information regarding [Microsoft Teams](#) and the Video Meetings is attached.

Please email questions to Suzanne Williams at suwilliams@isdh.in.gov or call 317-233-7651.

Indiana National Guard Reminder

All long-term care facilities need to be aware that the National Guard is part of the COVID-19 team. The Guard is assisting with the delivery and pick up of testing supplies from facilities. The National Guard member will usually be in uniform.