

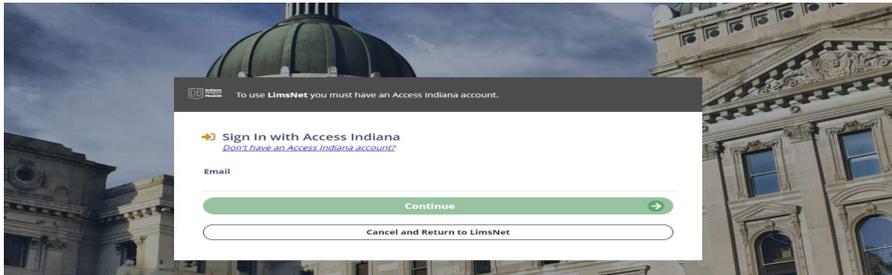
IDOH Laboratories Water Test Kit Ordering – Frequently Asked Questions

Q: How do I obtain a water test kit?

A: You must purchase or request kits online using Access Indiana and LimsNet

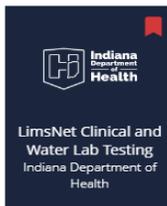
You will need an **Access Indiana** account. If you are from a Local Health Department, please use your facility email.

Use: [Access Indiana: Home](#)



After your account is setup, Search on “Water”

Choose the Dark Blue LimsNet Clinical and Water Lab Testing Tile



Choose the test kits you want. Pay by eCheck or Credit Card (processing fees are charged)

Q: What is a kit?

A: A kit is one bottle or bottles for one test panel. If you want to test multiple faucets/points you will need additional kits.

Q: How do I receive the kits?

A: Kits can be sent to you for a charge of **\$7.00** per shipment by UPS. Expect delivery within 3 days to your street address. You also may pick up kits between 8:15 and 4:30 weekdays at:

Indiana Department of Health Laboratories – DOCK Door at Back of Building

550 W 16th St

Indianapolis, IN 46202

Note that the laboratory is closed on Indiana State Holidays listed at [SPD: Benefits: State Holidays \(in.gov\)](#).

Q: My Public Water Utility is part of SSLAP? Do I need to order kits?

A: No. Your kits are sent automatically.

Q: What tests are available? What is the cost? How soon will I get results back? Is this test for me?

A: See Table below

Panel	Kit Cost (not including shipping)	Time Needed at Lab after collection	Report Turnaround Time	Panel is Designed for:		
				Private Citizens	Public Water Supplies for IDEM reporting	Day Care, Schools
Bacteria – Drinking Water	\$10.00	Within 30 hours	Within 3 business days	Yes	Yes, electronically submitted to IDEM	Yes
Bacteria – Swimming Pools	\$15.00	Within 30 hours	Within 4 business days	Yes	No	Yes
Fluoride	\$10.00	Within 3 days	Within 21 business days	Yes	Yes	Yes
Nitrate	\$10.00	Within 3 days	Within 21 business days	Yes	Yes, electronically submitted to IDEM	Yes
Metals Short Panel - Arsenic, Lead & Copper	\$20.00	Within 14 days	Within 21 business days	Yes	No	No
Lead & Copper Monitoring, Public Utilities ONLY	\$25.00	Within 14 days	Within 21 business days	No	Yes, electronically submitted to IDEM	No
School Testing for Lead, Copper, and Arsenic	\$25.00	Within 14 days	Within 21 business days	No	No	Yes
Radionuclides Gross Alpha & Gross Beta, Radium-226 & Radium-228	\$100.00	Within 5 days after collection	Within 4 months	Yes	Yes, electronically submitted to IDEM	Yes
Arsenic Monitoring, Public Utilities ONLY	\$25.00	Within 14 days	Within 21 business days	No	Yes, electronically submitted to IDEM	Yes
Metals Mid Panel - Arsenic, Barium, Beryllium, Cadmium, Chromium, Copper, Lead, Manganese, Nickel, Selenium, Silver (11 metals)	\$80.00	Within 14 days	Within 21 business days	Yes	No	Yes
Metals Long Panel- All metals in Mid Panel plus Hardness, Calcium, Magnesium, Aluminum, Boron, Iron, Lithium, Potassium, Sodium, Strontium, Zinc (21 metals)	\$150.00	Within 14 days	Within 21 business days	Yes	No	Yes
Indiana Pesticides	\$150.00	Within 1 day, on ice	Within 45 business days	Yes	No	Yes
Volatile Compounds	\$75.00	Within 1 day, on ice	Within 21 business days	Yes	No	Yes
Total Trihalomethane Volatiles (TTHM)	\$75.00	Within 1 day, on ice	Within 21 business days	No	Yes, electronically submitted to IDEM	Yes
PFAS – perfluorinated compounds	\$200.00	Within 1 day, on ice	Within 21 business days	Yes	Yes, no IDEM requirement	Yes



Q: Are these kits OK for Real Estate Transfers?

A: See reporting times above. We cannot expedite reports.

Q: I want to check for Lead in my water. Do I need to do a first and second draw?

A: For private citizens, we recommend collecting just a first draw. If you want to do a second draw, you will need to order an additional kit.

Q: I still have questions. Who can help me?

A: Please email or call:

For Kits, containers@health.in.gov or 317-921-5874

For Microbiology, mrobinson@health.in.gov

For Chemistry, IDOHChemistryLab@health.in.gov

For LimsNet Help Desk, LimsAppSupport@health.IN.gov (email preferred) or 317-921-5506

For Access Indiana assistance, call 1-866-960-3023

