

Breakout Session 1

CAREWare Features

Traci Johnson

OUR MISSION:

To promote, protect, and improve the health and safety of all Hoosiers.

OUR VISION:

Every Hoosier reaches optimal health regardless of where they live, learn, work, or play.



IDOH CAREWare Team

Traci Johnson and Tracy Grimme

-Assist with user access, removal, CAREWare guidance/support

Doug Mellinger

-Adds Clients to system or to appropriate domain and CAREWare support

Tri Young

- -CAREWare errors and locked account assistance
- -IDOH Administrative Support

Marion County Public Health Department

-Shared system with IDOH, assists in maintaining user access for multiply funded sites, support of day-to-day activities, and guidance on reports, etc.

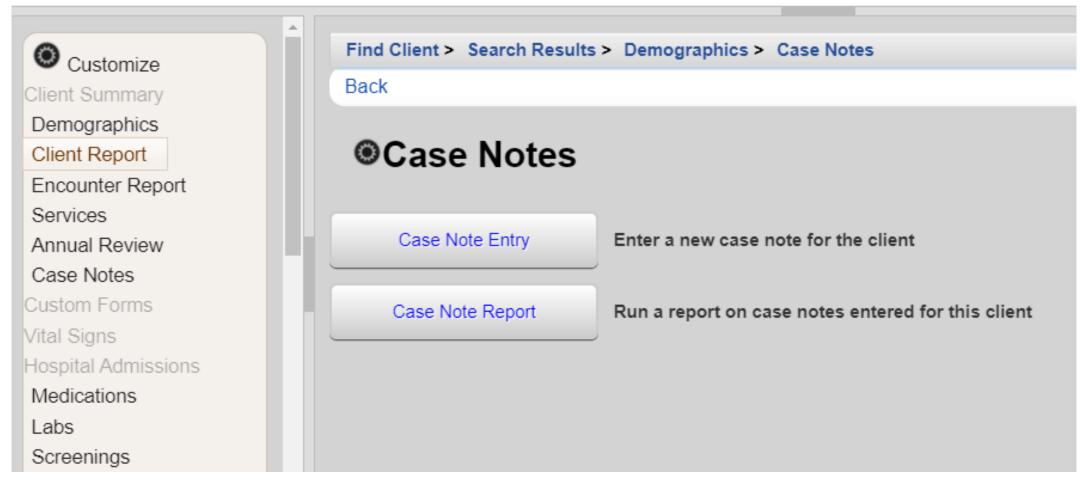


Case Notes Announcement

- Case Notes are now live in all IDOH funded agencies
- Case Notes can be read by anyone within your agency domain
- Available for all service categories but are not required for all
 - Case Note Authors need to be built into CW we will work with each agency on this process
 - Case notes should not detail medical treatment plans
- IDOH will be working on additional guidance on case notes in CAREWare



Case Note Details







CAREWare Standard Reports

Report Options





Client Data Reports

 Each agency has at least 1 person that can run reports. If you need to add additional staff to have this permission, please email Tracy Grimme.

Services Detail Report

Financial Reports



Service Detail Reports

- Report will show all services/sub-services provided for clients over a specific date range
- Report will show date, service, unit, contract, and provider

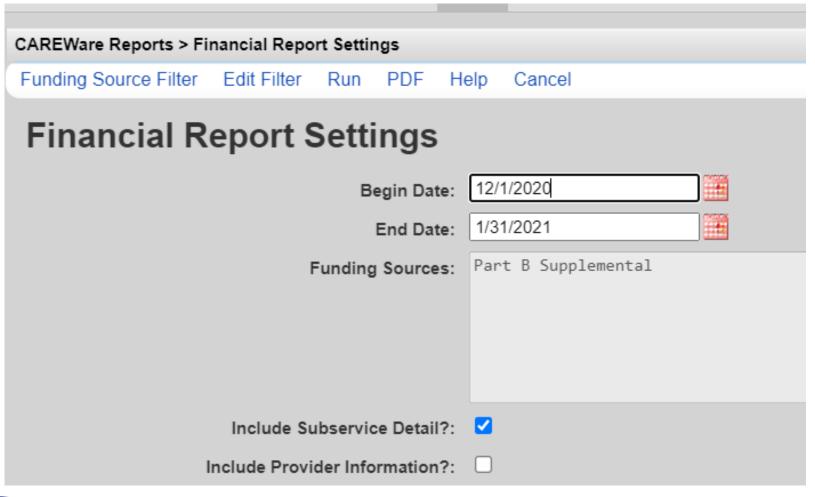
Test, Client Test

URN: CITS1010102U

Date:	Service Name:	Contract:	Units:	Total:	Recieved:
5/6/2021	RS-Follow-up	Part B Rebates	1	\$0.00	\$0.00
		2020-2021			



Financial Report



If you need help with filters, please reach out to RW Services Team



Financial Reports

Housing Services	Clients:	Units:	Total:
HS-Housing Assistance	4	5	\$0.00
HS-Housing Counseling Visit	32	99	\$0.00
Housing ServicesTotals:	34	104	\$0.00

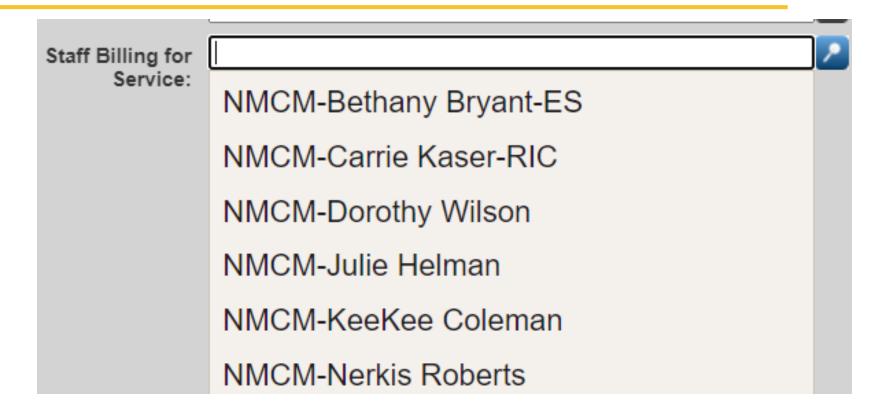
Case Management (non-medical)	Clients:	Units:
NMCM-Discharge Visit	1	1
NMCM-Follow -up Visit	339	1505
NMCM-Initial Visit	2	2
Case Management (non-medical)Totals:	340	1508





Service Entry

Staff Billing for Services



If interested in building this into your **CAREWare** contract, email **RWCAREWare** @isdh.in.gov





Custom Reports

Custom Reports

- IDOH is working with Marion County and Tri Young to build custom reports
 - Service Utilization Report called- "Part B services"





Part B Services Report

Data Scope: AIDS Ministries/AIDS Assist

Report Start Date: 05/12/2021

Report End Date: 05/12/2021

Staff Billing for Service: Srv Short Name: Srv Date:

NMCM-Dorothy Wilson Test, Client Test Part B Rebates 2020 - 2021 EFA-Housing 05/12/2021





What's Next?

Upcoming Projects

• The ability for Case Notes in all domains.

- Sharing of services across agencies, will be coordinated with Marion County Public Health Department
- Service unit revisions

- Annual User Agreement signatures
- RWise implementation
- Migration of pre-2020 services data into CAREWare (Summer/Fall 2021)



Contact

IDOH CAREWare Team:

RWCAREWare@isdh.in.gov

Tri Young Team:

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