

HIV Services Response to COVID-19

Indiana State Department of Health

March 23, 2020

2:00 pm - 3:00 pm

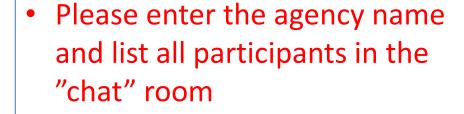




ZOOM

Helpful Hints

- Press esc to exit full screen
- Hover over the top to change "view" options
- Place yourselves on "mute" until you're ready to pose a question or make a comment
- Use the "chat" room to pose questions and make comments
- Meeting will be recorded and available for sharing after the meeting







Agenda

- Introductions & Check In
- Review on HIV Services Response to COVID-19
- HIVe Update
- Medical Services Adjustments
- Q & A
- Announcements, Evaluation & Closing







Agency and Program Adjustments?

Indiana State Department of Health

Medical Services and NMCM Adjustments

- Electronic Application Submission
- Client Attestation and Signatures
- Client Documentation
- NMCM Data Sheets
- 90 Day Refills



Additional Changes to Come

- Working to create all MSP forms into writable PDFs
- Developing training tools for website and in person when available
- Support on Failures to Recertify



Program Review

- Income Calculation
- HRSA Eligibility Expectations
- Case Manager Notes



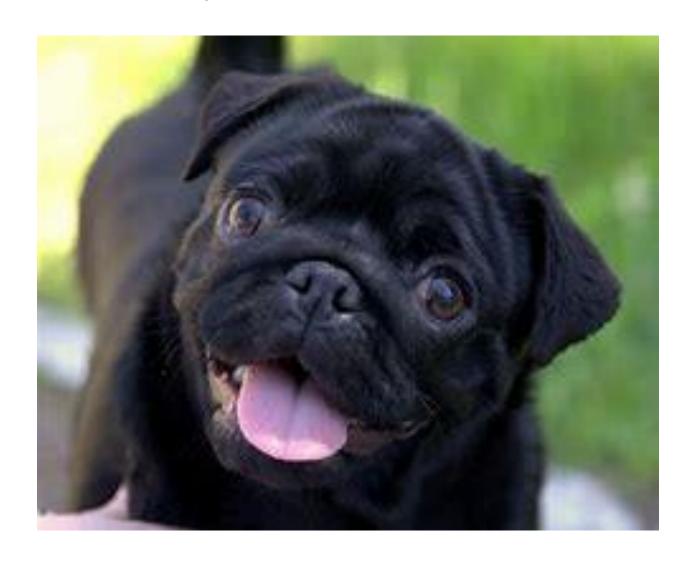
Description:	Pending Concerns:	
COVID-19 Update	Bankruptcy STD Prevention Education Duty to Warn Information	•
Assessment:		
NMCM/CC contacted client via phone/email due to office cl COVID-19 outbreak. NMCM/CC checked in with client on their NMCM/CC did complete and upload application via HIVe. Client/NMCM did have the ability to u documents: Eligibility documents not able to and were included in a word document. NMCM/ client to get required eligibility documents within the 60 day	he status of a medical services upload the following be uploaded were CC will be in touch with	
Plan:		
NMCM/CC will follow up with client to check in on access to for any questions. All contacts will be documents in Case M		



Note Summary Information Pending Concerns: Description: Bankruptcy COVID-19 Update STD Prevention Education Duty to Warn Information Assessment: NMCM/CC contacted client via phone/email due to office closure in response to the COVID-19 outbreak. NMCM/CC checked in with client on the status of their . NMCM/CC did complete and upload a medical services application via HIVe. Due to the situation, no eligibility documents were able to be verified. Per ISDH's guidelines, a word document was submitted to verify income, residency, and proof of status. NMCM/CC will be in touch with client to get required eligibility documents within the 60 day time limit. Plan: NMCM/CC will follow up with client to get required documents. All attempts will be documented via Case Manager.



Brittany's HIVe Overview





Medical Services/NMCM Team Assistance

- Following up with NMCMs/Program Managers to ensure document submission
- Review of clients on ADAP for longer than 1 year

Remote Work Processes



How are referrals made to the RWLP?

Samantha/Noel

- Aliveness
- Aspire
- ARG
- Concord
- Eskenazi
- Clark County
- The Damien Center
- BU Wellness Network

Michael/Marlena

- Aids Ministries
- Meridian Health Services
- LifeCare
- PRC
- Positive Link
- Step-Up
- Community
- Scott County







ISDH Contacts



- HIVe Issues or HIV Services Only Applications-Brittany Sichting
- Medical Services Program Questions-Jon Morgan
- NMCM Program- Ayriane Bailey

 General HIV Services Program Questions- Mark Schwering or Traci Johnson

