



Indiana Department of Health  
 Division of Program Performance and Development  
 Division of Long Term Care  
**TELEPHONE GUIDE**  
 Updated April 11, 2022

SUBJECT	CONTACT	PHONE NUMBER
Assistant Commissioner, Consumer Services & Health Care Regulation	Amy Kent	(317) 233-7289
Director, Division of Long Term Care	Brenda Buroker	(317) 234-7340
Director, Division of Program Performance and Development	Suzanne Williams	(317) 233-7119
Administer/Director of Nurses, Facility Name/Address Changes	Jennifer Wigley	(317) 233-7794
Bed Change Requests (Changing/Adding Licensed Beds/Classifications)	Jennifer Wigley	(317) 233-7794
Aides Registry, aides@isdh.IN.gov	Angelita Washington	(317) 233-7351
CNA Investigations	Nicole Tipton	(317) 233-7310
Enforcement and Remedies	Miriam Buffington	(317) 233-7613
Facility Data Inquiries	Margaret Ansty	(317) 233-7364
FAX, Division of Long Term Care		(317) 233-7322
FAX, Nurse Aide Registry		(317) 233-7750
Incidents/Complaints Hotline: 1-800-246-8909, complaints@isdh.in.gov	Karen Smith	(317) 233-7709
Informal Dispute Resolution	Linda Kay	(317) 233-7651
License/Ownership Verification Information	Jennifer Wigley	(317) 233-7794
License Renewal	Jennifer Wigley	(317) 233-7794
Licensed Facility Files (Review/Copies)	LTCRecords@isdh.in.gov	
Licensure & Certification Applications/Procedures (for new facilities and changes of ownership)	Jennifer Wigley	(317) 233-7794
MDS/RAI Clinical Help Desk	Arron Caquelin	(317) 233-4719
MDS/OASIS Technical Help Desk		(317) 233-7206
Nurse Aide Training Program (NAT/NATCEP) and Qualified Medication Aide Training Program (QMA)	isdhltctrainingprograms@isdh.in.gov	
Plans of Corrections (POC), POC Extensions & Addendums	Area Supervisors	See Below
Plans and Specifications Approval (new construction and remodeling)	Lisa Hensley	(317) 233-8761
Provider Services	LTCProviderServices@isdh.in.gov	
Rules and Regulations Questions	Christina Samuels	(317) 233-7067
Unlicensed Homes/Facilities	Chris Greeney	(317) 233-7617
Waivers (Rule/Room Size Variance/Nursing Services Variance)	Jennifer Wigley	(317) 233-7794
Deputy Director, Division of Long Term Care	Tammy Alley	(317) 233-7031
<u>Area Supervisors:</u> <b>Area 1</b> <b>Area 2</b> <b>Area 3</b> <b>Area 4</b> <b>Area 5</b> <b>Area 6</b> <b>Area 7</b> <b>Area 8</b> <b>Area 9</b> <b>Area 10</b> <b>Life Safety Code</b> <b>Intermediate Care Facilities for Individuals with Intellectual Disabilities</b>	Heather Bilsland Sharon Ewing Christine Fodrea Erica Ruder Nicole Shrader Tracina Moody Cheryl Fielden Tammy Forthofer Anna Baker Jodi Meyer Amy Kelley Steve Corya	(317) 233-7080 (317) 233-7321 (317) 233-7772 (317) 233-7436 (317) 233-7441 (317) 233-7440 (317) 233-7894 (317) 233-7094 (317) 233-7228 (317) 233-7753 (317) 234-8502 (317) 233-7561