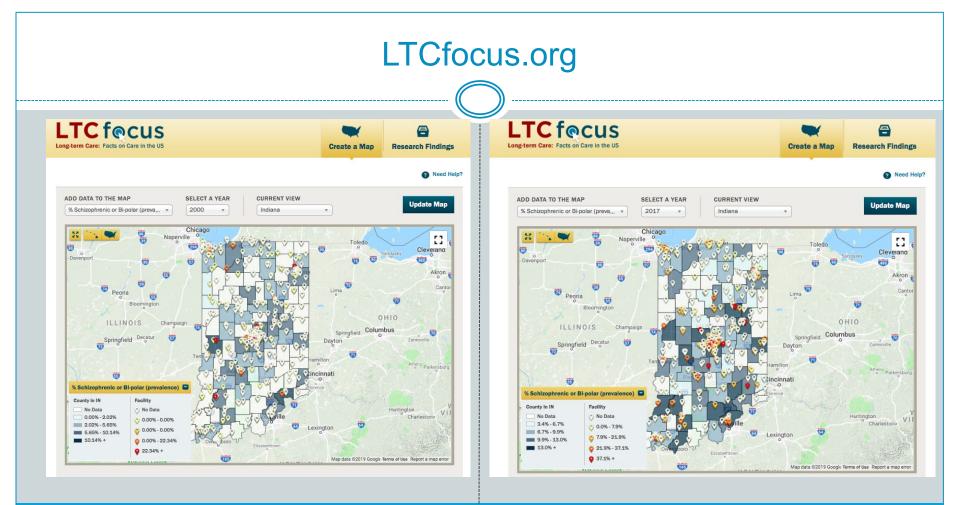
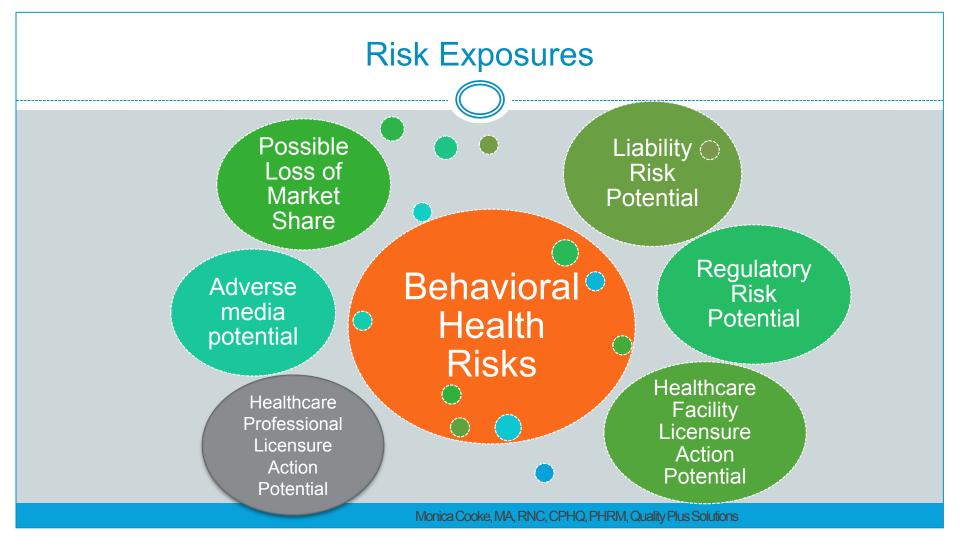
Managing Severe Mental Illness in Long-Term Care

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Physical injury to staff, residents, and family members by aggressive residents

- Frightened residents and families who transfer out of communities
- Increased staff turnover





- Staff training and support
- Policies and procedures
- Engaging mental health professionals
- Therapeutic recreation



Behavioral Health Problems

- Depression/Anxiety
- Psychotic Disorders
- Substance Abuse
- o Dementia
- Adjustment Disorders



- Stress Life Events Scale
 - o Physical illness
 - Change of residence
 - Separation from spouse, family, neighbors, church
 - Change in financial status
 - Incarceration
 - Catastrophic level of stress

Staff Support

- Staff retention
 - Staff to need
 - Group hires
 - Training/support about death and dying
- Impact of SMI residents on staff
 - Transference/Countertransference
- Support and backup on handling situations
 - o Splitting
 - Teachable moments
- System/Teamwork in place to communicate info
 Change of shift report, behavioral rounds
- Training on policies and procedures





Policies and Procedures

- Defense against splitting
- Policies on:
 - o Smoking
 - o Drinking
 - o Acting out/behavior problems
 - o Sexual activity



Goal: Proactive rather than reactive responses

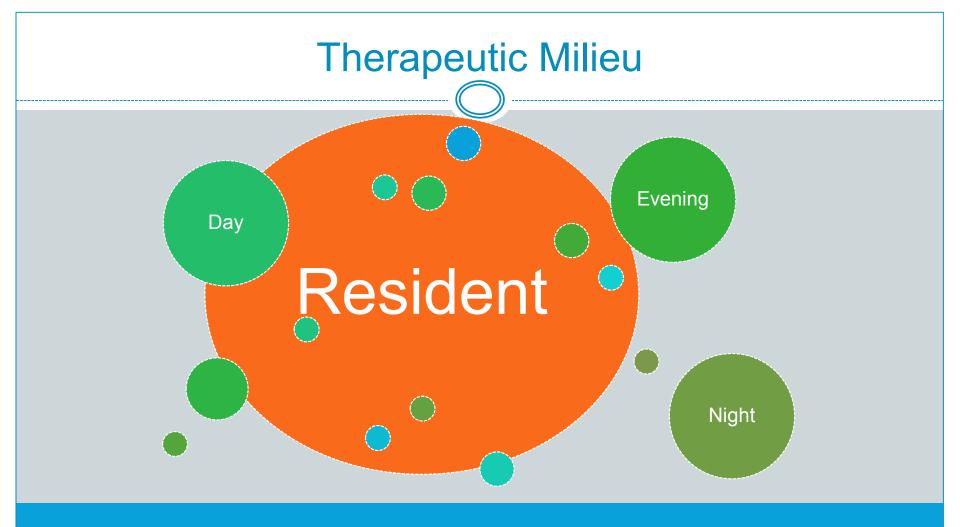
Engaging Mental Health Professionals

- Psychologists, psychiatrists, social workers
- Frequency of presence
- Communication
- Early referrals
- Critical period
- Psychiatric nurses/aides



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PLTC Psychologists in Long-Term Care



- Day: Productive engagement
- Evening: Winding down for the day
- Night: Sleep hygiene



Successful Therapeutic Recreation

- Create positive connections among residents
- Emphasize strengths and skills
- Address problems (such as substance abuse)
- Pro-social





Troubleshooting

• "Negative" group of adults in residence

- o Enlist help of social worker or psychologist
- o Use both carrot and stick approaches
- o Find out what they want
- o Appeal to the most approachable first

Goals/Summary

- Train staff on basics of mental illness
- Hire staff with psychiatric experience
- Invest in staff retention efforts
- Policies and procedures in place
- United team with good communication
- Refer early before problems arise
- Engage in positive activities
- Create a therapeutic milieu



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