



**Indiana**  
**Department**  
**of**  
**Health**

# ABUSE IN INDIANA NURSING HOMES

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**LONG-TERM CARE**

10/17/2023

OUR MISSION:

To promote, protect, and improve the health and safety of all Hoosiers.

OUR VISION:

Every Hoosier reaches optimal health regardless of where they live, learn, work, or play.





**Is abuse still a problem?**



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# What is being said?

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- "I told him I can hit faster than him."
- "I am so high I could burn you up for supper."
- "I wasn't going to let that big b---- do that to me so I pushed that b---- across the floor."
- "G----- it man! You're too old for this s---! I can't believe you s--- yourself again, you're a f----- baby man! I should be up at the track the way you you've got me running around like this!"
- "You have to get up because I said so."
- "I did her like I did toddlers and dogs, I picked up her hair and showed her that we can't do that."
- "She heard the LPN say, "call your mommy you f----- baby."
- "I'm going to put my 10.5 [foot] up your butt."
- "The CNA could be heard cursing loudly at the resident because he had loose stools and had to be changed."

# Abuse Citations

## Nationally

FY 2019: 1587

FY 2022: 1643

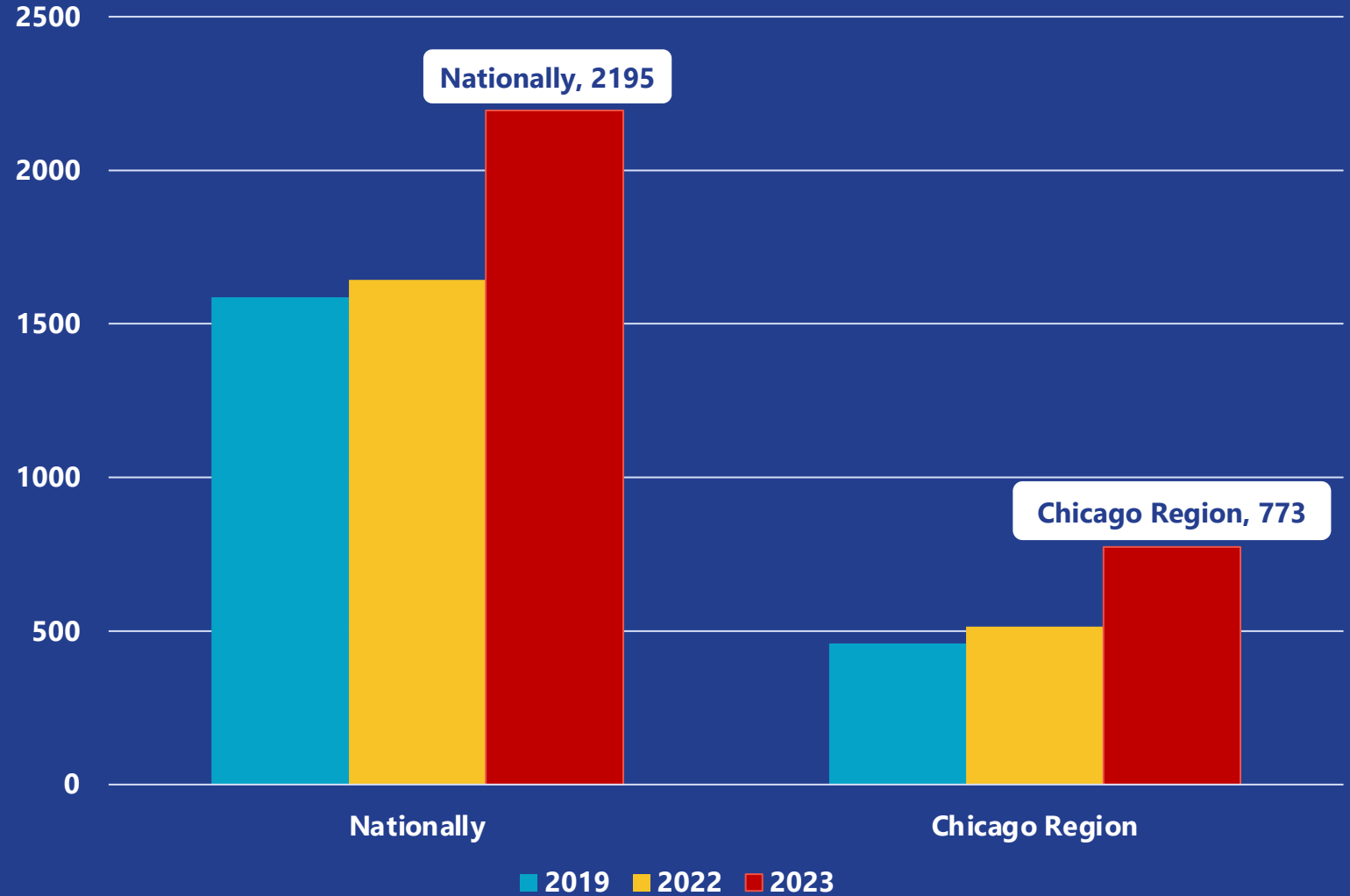
FY 2023: 2195

## Chicago Region

FY 2019: 459

FY 2022: 514

FY 2023: 773



# Indiana Citations

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**FY 2019**  
**59**

**FY 2022**  
**64**

**FY 2023**  
**89**

# Changing the Culture

Staff often make statements to residents about themselves.

- “I”, “me”, etc.

How do we shift the focus back onto the residents?



# Past Events

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## 2013: Leadership Conference – Year of Elder Abuse Prevention

- Federal Regulations and State Rules
- Facility Responsibility
- Effects of the Abuse on the Resident
- Reporting
- Prevention: Four Pillars of Prevention; Good Care Practices (Assessment and Care Planning), Staffing, Strong Leadership, Detailed Policies and Procedures.

## 2013-14: CMP Project

- Indiana and Missouri were selected as the two pilot states who received project facilitators for train-the-trainer in Abuse Prevention. 21 individuals were selected to be the trainers.

## 2018: CMP Project

- Prevention of Abuse and Neglect in Long Term Care-offered 12 times regionally with 25 participants



# Free Virtual Courses

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The Indiana Department of Health (IDOH) and the University of Indianapolis Center for Aging & Community are offering cost-free virtual courses for skilled nursing facility personnel in three subject areas relevant to the long-term care setting.

- [Abuse and Neglect Prevention in Long Term Care](#)

The course offers an introduction to the subject area with specific long-term care examples. Courses will be offered in October and various other times from 2023 to 2025. CEUs are available through the Indiana Department of Health for administrators and social workers. For more information and to register, click on a course name above. These courses are funded through the IDOH using Civil Money Penalty funds. If you have any questions, please contact Lidia Dubicki at the University of Indianapolis Center for Aging & Community, [ldubicki@uindy.edu](mailto:ldubicki@uindy.edu).

# Leadership Conference 2023

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- Does training work to prevent abuse?
- Why does a staff member abuse?
- We know what abuse is
- We know what the regulations and rules are
- We know the effect on the resident

# Creating a Culture of Care

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- Can you feel it when you walk into the facility?
- Can you see it when you hear the staff speak?
- Can you see it in the residents' eyes?
- Can you see it in the families who visit?

## Culture of Care Basics

- Residents need to be treated with respect.
- Curse words or profanity should not be used while caring for the residents, or while at the facility.

# Questions?

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