| Report Name: <br> Report Code: <br> Code Citation: | Number of Medicaid Members Eligible for NEMT <br> MO-MME <br> IC 12-15-30.5 (4)(a)(2)(A) |
| :--- | :--- |
|  | Number of NEMT Eligible Members |
|  |  |

Note: Data reflects the number of Traditional Medicaid fee-for-service members for whom capitation payment was made for the NEMT covered service.

| Broker Name: | Southeastrans |
| :--- | :--- |
| Report Name: | Requests Received \& Scheduled |
| Report Code: | MO-RRS |
| Code Citation: | IC 12-15-30.5-4 (a)(3)(A) |

Experience Period>> 9/1/2022-9/30/2022

| Trip Status Count | Requests | Scheduled | \% Scheduled | Fulfilled | \% Fulfilled |
| ---: | :---: | :---: | :---: | :---: | :---: |
| Total | 81,725 |  | 81,404 | $100 \%$ | 64,206 |

Note: Data reflects the number of ride requests made and the number scheduled/assigned to a transportation provider. A request may result in multiple scheduled trips.

| Broker Name: | Southeastrans |
| :--- | :--- |
| Report Name: | Member Call Center Performance |
| Report Code: | MO-MCC1 |
| Code Citation: | IC 12-15-30.5-4 (a)(3)(B) |

Experience Period>>
9/1/2022-9/30/2022

| Item No. | Data Description | Data Entry |
| :---: | :--- | :---: |
| $\mathbf{1 0}$ | Number of Calls Received | 48,300 |
| $\mathbf{1 1}$ | Number of Calls Answered | 47,232 |
| $\mathbf{1 2}$ | Average Handle Time | $04: 28$ |
| $\mathbf{1 3}$ | Percent of Calls Abandoned | $2.21 \%$ |
| $\mathbf{1 4}$ | After Hours On-Time Call Back $\%$ | $100.0 \%$ |
| $\mathbf{1 5}$ | Calls Resolved in First Call | $98.0 \%$ |
| $\mathbf{1 6}$ | Percentage of calls answered $w /$ /in 45 sec. | $92.5 \%$ |
| $\mathbf{1 7}$ | Percentage of calls answered $w /$ in 60 sec. | $94.1 \%$ |


| Broker Name: | Southeastrans |
| :--- | :--- |
| Report Name: | Missed Trips |
| Report Code: | MO-MT |
| Code Citation: | IC 12-15-30.5-4 (a)(1)(B)i-iii |

Experience Period>>
9/1/2022-9/30/2022

| Trip Not Provided | To Appt. Legs | From Appt. Legs | Grand Total | Percent of Scheduled Rides |
| :---: | :---: | :---: | :---: | :---: |
| Holiday Closure | 4 | 4 | 8 | 0.0\% |
| Inclement Wthr/Mbr | 0 | 0 | 0 | 0.0\% |
| Inclement Wthr/Provider | 0 | 0 | 0 | 0.0\% |
| Member Cancelled | 2,796 | 2,825 | 5,621 | 6.9\% |
| Member Deceased | 62 | 61 | 123 | 0.2\% |
| Member Hospitalized | 223 | 232 | 455 | 0.6\% |
| Member No-show | 313 | 405 | 718 | 0.9\% |
| Member Too Sick | 238 | 248 | 486 | 0.6\% |
| No Provider Assigned | 1,211 | 1,173 | 2,384 | 2.9\% |
| Provider No-Show | 119 | 135 | 254 | 0.3\% |
| Provider Too Late | 25 | 27 | 52 | 0.1\% |
| Grand Total | 4,991 | 5,110 | 10,101 | 12.4\% |

Note: Data reflects the status of the trip on the date of the scheduled trip.

| Broker Name: | Southeastrans |
| :--- | :--- |
| Report Name: | Missed Trips by Residence |
| Report Code: | MO-CSR |
| Code Citation: | IC 12-15-30.5-4 (a)(1)(B) |

Experience Period>> $\quad 9 / 1 / 2022-9 / 30 / 2022$

| Missed Trips by Res. <br> Types | To Appt. Legs | From Appt. Legs | Grand Total | Percent of <br> Scheduled Rides |
| :--- | :---: | :---: | :---: | :---: |
| Own Home | 3,838 | 3,955 | 7,793 | $9.6 \%$ |
| Nursing Facility/ <br> Assisted Living | 1,113 | 1,113 | 2,226 | $2.7 \%$ |
| Hospital/Rehab | 13 | 12 | 25 | $0.0 \%$ |
| Other Res. Facility | 1 | 1 | 2 | $0.0 \%$ |
| Other (List below) |  |  |  | $0.0 \%$ |
| Shelter | 2 | 2 | 4 |  |
| Hotel | 24 | 27 | 51 | $0.1 \%$ |
| Grand Total | $\mathbf{4 , 9 9 1}$ | $\mathbf{5 , 1 1 0}$ | $\mathbf{1 0 , 1 0 1}$ | $\mathbf{1 2 . 4 \%}$ |

Note: Data reflects the status of the trip on the date of the scheduled trip.

| Broker Name: | Southeastrans |
| :--- | :--- |
| Report Name: | Send Backs Summary |
| Report Code: | MO-SBS |
| Code Citation: | IC $12-15-30.5-4$ (a)(1)(B)v |

Experience Period>> 9/1/2022-9/30/2022

|  |  |  | Late Sendbacks (<=48 hours) |  |  |  | Timely Sendbacks (>48 hours) |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Total Assigned Trips | Total \# of Sendbacks by Providers | Total \% Assigned Trips Sent Back | \# Late Sendbacks | \% Late Sendbacks | \# Late <br> Sendbacks <br> Successfully <br> Re-assigned | \% Late Sendbacks Successfully Reassigned | Number Timely Sendbacks | Percent <br> Timely Sendbacks | \# Timely Sendbacks Successfully Reassigned | \% Timely Sendbacks Successfully Reassigned |
| 46,252 | 8,309 | 17.96\% | 1,410 | 16.97\% | 955 | 67.73\% | 6,899 | 83.03\% | 5,882 | 85.26\% |

Note: Data reflects the number of trips during the month that were sent back and were not re-assigned to another transportation provider by the date of the scheduled trip. All trips were initially assigned to a transportation provider.

## Southeastrans <br> Complaint Summary <br> MO-CS

IC 12-15-30.5-4 (a)(1)(D)i-ii

Experience Period>> 9 9/1/2022-9/30/2022

| Description | Data Entry |
| :--- | :---: |
| Number of Complaints Received this Reporting Period |  |
| Number of Complaints Acknowledged Received within One (1) Business Day in this Reporting Period |  |
| Percent of Complaints Acknowledged within One (1) Business Day for this Reporting Period | 40 |
| Number of Complaints Received in the Reporting Period that Were Investigated, Remediated, and Closed within 15 Business Days of Receipt |  |
| Number of Complaints Received in the Reporting Period that Were Not Investigated, Remediated, and Closed within 15 Business Days of Receipt | $\mathbf{4 0}$ |
| Percent of Complaints Received in the Reporting Period that Were Investigated, Remediated, and Closed within 15 Business Days of Receipt | $40.00 \%$ |

Note: Data includes complaints or concerns directed to FSSA and to Southeastrans. A contact may include 1 or more issues.

| Broker Name: | Southeastrans |
| :--- | :--- |
| Report Name: | Complaint Summary by Residence |
| Report Code: | MO-CSR |
| Code Citation: | IC 12-15-30.5 (4)(a)(1)(D) iii |


| Complaints by Member <br> residence <br> See IC12-15-30.5-4 | Grand Total | Percent of All Complaints |
| :--- | :---: | :---: |
| Own Home | 35 | $87.5 \%$ |
| Nursing Facility/ | 5 | $12.5 \%$ |
| Ast. Liv |  | $0.0 \%$ |
| Hospital/Rehab |  | $0.0 \%$ |
| Other Res. Facility |  | $0.0 \%$ |
| Other (list below) |  | $0.0 \%$ |
|  | $\mathbf{4 0}$ |  |
|  |  |  |
| Grand Total |  |  |

Note: Data reflects the residence type for the complaints or concerns directed to FSSA and to Southeastrans.

## Broker Name: Southeastrans <br> Report Name: Complaints \& Appeals <br> Report Code: MO-MCA1 <br> Code Citation: IC 12-15-30.5 (4)(a)(3)(E)

| Experience Period>> 9/1/2022-9/30/2022 |  |
| :---: | :---: |
| COMPLAINTS |  |
| Description | Data Entry |
| Number of Complaints Received this Reporting Period | 40 |
| Number of Complaints Acknowledged Received within One (1) Business Day in this Reporting Period | 40 |
| Percent of Complaints Acknowledged within One (1) Business Day for this Reporting Period | 100.00\% |
| Number of Complaints Received in the Reporting Period that Were Investigated, Remediated, and Closed within 15 Business Days of | 40 |
| Number of Complaints Received in the Reporting Period that Were Not Investigated, Remediated, and Closed within 15 Business Days of Receipt | 0 |
| Percent of Complaints Received in the Reporting Period that Were Investigated, Remediated, and Closed within 15 Business Days of Receipt | 100.00\% |

APPEALS

| Item No. | Details | Data Entry |
| :---: | :---: | :---: |
| 7 | Number of Appeals Received this Reporting Period | 1 |
| 8 | Number of Appeals Acknowledged Received within One (1) Business Day in this Reporting Period | 1 |
| 9 | Percent of Appeals Acknowledged within One (1) Business Day for this Reporting Period | NA |
| 10 | Number of Appeals Received in the Reporting Period that Were Investigated, Remediated, and Closed within 15 Business Days of Receipt | 1 |
| 11 | Number of Appeals Received in the Reporting Period that Were Not Investigated, Remediated, and Closed within 15 Business Days of Receipt | 0 |
| 12 | Percent of Appeals Received in the Reporting Period that Were Investigated, Remediated, and Closed within 15 Business Days of Receipt | NA |

Note: Data includes the number of complaints received during the reporting month. One complaint may have one or more concerns.

Report Name:
Report Code:
Submission Date:
Code Citation:

Number of NEMT Vehicles by County

## MO-VC

\section*{| $10 / 31 / 2022$ |
| :---: |
| IC 12-15-30.5-4 (a)(1)(A) |}


|  | Experience Period >> | 09/01/2022-09/30/2022 |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| County | Ambulatory | Ambulatory/ Wheelchair | Ambulatory/ Wheelchair/ Stretcher | Basic Life Support | NonContracted | Stretcher Van | Wheelchair Lift Van | Total |
| Adams | 3 | 4 |  |  | 1 |  |  | 8 |
| Allen | 21 | 81 |  |  | 1 | 3 | 2 | 108 |
| Bartholomew | 20 | 10 |  |  | 1 | 2 |  | 33 |
| Benton | 1 | 1 |  |  |  |  |  | 2 |
| Blackford | 2 | 11 |  |  | 1 | 2 |  | 16 |
| Boone | 11 | 22 |  |  |  | 1 |  | 34 |
| Brown |  | 2 |  |  | 1 |  |  | 3 |
| Carroll | 18 | 3 |  |  | 1 |  | 1 | 23 |
| Cass | 10 | 16 |  |  |  | 1 | 1 | 28 |
| Clark | 18 | 26 |  |  |  | 1 |  | 45 |
| Clay | 7 | 5 |  |  |  |  |  | 12 |
| Clinton | 9 | 10 | 1 |  |  | 1 |  | 21 |
| Crawford | 1 | 1 |  |  |  |  |  | 2 |
| Daviess | 4 | 9 |  |  |  |  |  | 13 |
| Dearborn | 6 | 16 |  |  |  | 1 |  | 23 |
| Decatur | 6 | 3 |  |  |  | 1 | 1 | 11 |
| DeKalb | 9 | 26 |  |  | 1 |  | 1 | 37 |
| Delaware | 22 | 27 | 1 |  | 1 | 3 |  | 54 |
| Dubois | 6 | 12 |  |  |  |  |  | 18 |
| Elkhart | 18 | 27 |  |  | 1 | 1 | 2 | 49 |
| Fayette | 5 | 21 |  |  |  | 1 |  | 27 |
| Floyd | 11 | 29 |  |  |  | 1 |  | 41 |
| Fountain | 7 | 3 |  |  |  |  |  | 10 |
| Franklin | 4 | 10 |  |  |  |  | 1 | 15 |
| Fulton | 1 | 8 |  |  |  |  |  | 9 |


| County | Ambulatory | Ambulatory/ Wheelchair | Ambulatory/ Wheelchair/ Stretcher | Basic Life Support | NonContracted | Stretcher van | Wheelchair Lift Van | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Gibson | 4 | 7 |  |  | 1 |  |  | 12 |
| Grant | 40 | 19 |  |  | 1 | 1 |  | 61 |
| Greene | 4 | 10 |  |  | 1 |  |  | 15 |
| Hamilton | 32 | 64 |  |  | 1 | 10 | 1 | 108 |
| Hancock | 5 | 11 |  |  | 1 | 3 | 4 | 24 |
| Harrison | 8 | 11 |  |  |  |  |  | 19 |
| Hendricks | 9 | 16 | 1 |  |  | 5 |  | 31 |
| Henry | 6 | 6 |  |  | 1 | 2 |  | 15 |
| Howard | 28 | 9 |  |  | 1 | 2 |  | 40 |
| Huntington | 11 | 21 |  |  |  | 1 |  | 33 |
| Jackson | 12 | 4 |  |  |  | 1 |  | 17 |
| Jasper | 3 | 7 |  |  |  |  |  | 10 |
| Jay | 7 | 4 |  |  | 1 |  |  | 12 |
| Jefferson | 6 | 8 |  |  | 1 |  |  | 15 |
| Jennings | 16 | 2 |  |  |  |  |  | 18 |
| Johnson | 40 | 41 |  |  | 1 | 5 |  | 87 |
| Knox | 5 | 24 |  |  |  |  |  | 29 |
| Kosciusko | 4 | 14 |  |  |  |  |  | 18 |
| LaGrange | 3 | 10 |  |  |  |  | 2 | 15 |
| Lake | 39 | 40 |  | 1 | 1 | 1 | 1 | 83 |
| LaPorte | 19 | 15 |  |  | 1 | 1 | 1 | 37 |
| Lawrence | 7 | 6 | 1 |  | 1 |  |  | 15 |
| Madison | 17 | 25 |  |  | 1 | 3 |  | 46 |
| Marion | 84 | 124 | 1 |  | 1 | 12 |  | 222 |
| Marshall | 9 | 19 |  |  | 1 | 1 |  | 30 |
| Martin | 5 | 2 |  |  |  |  |  | 7 |
| Miami | 16 | 4 |  |  |  | 2 |  | 22 |
| Monroe | 15 | 15 | 1 |  | 1 | 2 |  | 34 |
| Montgomery | 9 | 7 |  |  |  | 1 | 1 | 18 |
| Morgan | 13 | 12 |  |  | 1 | 3 |  | 29 |
| Newton | 1 | 9 |  |  |  |  |  | 10 |


| County | Ambulatory | Ambulatory/ Wheelchair | Ambulatory/ Wheelchair/ Stretcher | Basic Life Support | NonContracted | Stretcher van | Wheelchair Lift Van | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Noble | 11 | 23 |  |  | 1 | 1 | 3 | 39 |
| Ohio |  | 5 |  |  |  |  |  | 5 |
| Orange | 9 | 12 |  |  | 1 |  |  | 22 |
| Owen | 1 | 3 |  |  | 1 |  |  | 5 |
| Parke | 2 | 3 |  |  |  |  |  | 5 |
| Perry | 4 | 10 |  |  | 1 |  |  | 15 |
| Pike | 1 | 6 |  |  |  |  |  | 7 |
| Porter | 24 | 30 |  | 1 | 1 | 1 | 1 | 58 |
| Posey | 6 | 5 |  |  |  |  | 1 | 12 |
| Pulaski | 1 | 1 |  |  |  |  |  | 2 |
| Putnam | 5 |  |  |  |  | 1 |  | 6 |
| Randolph | 11 | 15 |  |  | 1 | 2 |  | 29 |
| Ripley | 6 | 14 |  |  |  | 1 | 2 | 23 |
| Rush | 1 | 8 |  |  |  |  |  | 9 |
| Scott | 7 | 7 |  |  |  | 2 |  | 16 |
| Shelby | 8 | 16 |  |  | 1 | 4 |  | 29 |
| Spencer | 2 | 9 |  |  | 1 |  |  | 12 |
| St.Joseph | 25 | 24 |  |  | 1 | 2 | 3 | 55 |
| Starke | 3 | 8 |  |  | 1 |  | 4 | 16 |
| Steuben | 3 | 9 |  |  | 1 |  |  | 13 |
| Sullivan | 9 | 8 |  |  | 1 |  |  | 18 |
| Switzerland | 2 | 6 |  |  | 1 |  |  | 9 |
| Tippecanoe | 38 | 33 | 1 |  | 1 | 2 |  | 75 |
| Tipton |  | 1 |  |  |  |  |  | 1 |
| Union |  | 12 |  |  |  | 1 |  | 13 |
| Vanderburgh | 16 | 31 |  |  | 1 | 1 | 1 | 50 |
| Vermillion | 9 | 4 |  |  | 1 |  |  | 14 |
| Vigo | 17 | 11 |  |  | 1 | 1 |  | 30 |
| Wabash | 16 | 3 |  |  |  | 1 |  | 20 |
| Warren | 4 | 3 |  |  | 1 |  |  | 8 |
| Warrick | 14 | 26 |  |  | 1 |  | 1 | 42 |


| County | Ambulatory | Ambulatory/ <br> Wheelchair | Ambulatory/ <br> Wheelchair/ <br> Stretcher | Basic Life <br> Support | Non- <br> Contracted | Stretcher <br> van | Wheelchair <br> Lift Van | Total |
| :--- | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Washington | 4 | 2 |  |  | 1 |  |  |  |
| Wayne | 16 | 27 |  | 1 |  | 3 |  |  |
| Wells | 6 | 19 |  |  |  | 4 |  |  |
| White | 8 | 13 |  |  |  |  |  |  |
| Whitley | 2 | 9 |  |  |  |  | 26 |  |

Broker Name: Southeastrans
Report Name: Program Integrity Audits \& Investigations
Report Code: MO-PIIS
Code Citation: IC 12-15-30.5 (4)(a)(3)(D)

Experience Period>>
9/1/2022-9/30/2022

| Date Initiated | Provider Name | Driver(s), if <br> Appropriate | Summary of Reason for <br> Audit/Investigation | Actions Taken | Date Completed | Non- <br> Contract <br> ed |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| NONE |  |  |  |  |  | Projected Activity for <br> Next Month |
|  |  |  |  |  |  |  |
|  |  |  |  |  |  |  |

Code Citation: IC 12-15-30.5 (4)(a)(3)(C)

|  | 253909 | CMS1500 |  |
| :---: | :---: | :---: | :---: |
| Item \# |  | In-Network | Out-Of-Network |
| 1 | Total Submitted Dollars (not paid amount) | \$ 1,778,551.02 |  |
| Clean Claims Received |  |  |  |
| 2 | Electronic | 18,736 |  |
| 3 | Paper | 25,575 |  |
|  | Total (calculated) | 44,311 | 0 |
| Clean Claims Adjudicated |  |  |  |
| 4 | Paid On Time | 42,927 |  |
| 5 | Paid Late | 34 |  |
| 6 | Denied | 1,350 |  |
|  | Denial Rate (calculated) | 3.14\% | \#DIV/0! |
| Claims Paid With Interest |  |  |  |
| 7 | Total Number of Claims Paid With Interest | 0 |  |
| 8 | Total Dollar Amount of Interest Paid | \$0.00 |  |
| Claims Lag |  |  |  |
| 9 | Average number of days between the last date of service on claim and MCE's receipt of claim from provider. | 15 |  |
| 10 | Average number of days between the receipt date on claim and the adjudication date. | 16 |  |
| 11 | Average number of days from the adjudication date to payment (remittance advice) date. | 16 |  |
| 12 | Clean Claims Adjudicated and Submitted as Encounters to DXC | 44,545 |  |
| 13 | Clean Claims Accepted by DXC | 44,545 |  |
| 14 | Clean Claims Rejected by DXC | 0 |  |
| 15 | Acceptance Rate (calculated) | 100.00\% | \#DIV/0! |


|  | Top Denial Reasons Count |  |  |
| :---: | :---: | :---: | :---: |
| Item No. | Reason |  | \# in Reporting Period |
| 25 | Missing or Invalid Time |  | 278 |
| 26 | Unauthorized No Show |  | 179 |
| 27 | Service not provided to member |  | 174 |
| 28 | Missing Mobility |  | 170 |
| 29 | Unauthorized Vehicle |  | 159 |
| 30 | Incorrect Mobility Type |  | 117 |
| 31 | Time Variance |  | 56 |
| 32 | Unauthorized Driver |  | 41 |
| 33 | Untimely Filing |  | 40 |
| 34 | Other |  | 136 |
| 35 |  | Total | 1,350 |

Report Code. MO-VBCR
Submission Date: 10/3/2022
Code Citation: IC 12-15-30.5-4 (a)(2)(B)

| County | Ambula tory | Ambulatory / Wheelchair | Ambulatory / <br> Wheelchair / Stretcher | Basic Life Support | NonContract ed | Stretcher <br> Van | Wheelchair Lift Van | Total Vehicles | Capitated <br> Members | member: <br> vehicle ratio <br> for all <br> vehicle <br> types | Ambula tory | Ambulatory / Wheelchair | Ambulatory / <br> Wheelchair/ Stretcher | Basic Life Support | NonContracted | Stretcher <br> Van | Wheelchair Lift Van |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Adams | 3 | 4 |  |  | 1 |  |  | 8 | 988 | 123.50 | 329.33 | 247.00 | \#DIV/0! | \#DIV/0! | 988.00 | \#DIV/0! | \#DIV/0! |
| Allen | 21 | 81 |  |  | 1 | 3 | 2 | 108 | 15436 | 142.93 | 735.05 | 190.57 | \#DIV/0! | \#DIV/0! | 15436.00 | 5145.33 | 7718.00 |
| Bartholomew | 20 | 10 |  |  | 1 | 2 |  | 33 | 2931 | 88.82 | 146.55 | 293.10 | \#DIV/0! | \#DIV/0! | 2931.00 | 1465.50 | \#DIV/0! |
| Benton | 1 | 1 |  |  |  |  |  | 2 | 340 | 170.00 | 340.00 | 340.00 | \#DIV/0! | \#DIV/0! | \#DIV/0! | \#DIV/0! | \#DIV/0! |
| Blackford | 2 | 11 |  |  | 1 | 2 |  | 16 | 552 | 34.50 | 276.00 | 50.18 | \#DIV/0! | \#DIV/0! | 552.00 | 276.00 | \#DIV/0! |
| Boone | 11 | 22 |  |  |  | 1 |  | 34 | 1601 | 47.09 | 145.55 | 72.77 | \#DIV/0! | \#DIV/0! | \#DIV/0! | 1601.00 | \#DIV/0! |
| Brown |  | 2 |  |  | 1 |  |  | 3 | 575 | 191.67 | \#DIV/0! | 287.50 | \#DIV/0! | \#DIV/0! | 575.00 | \#DIV/0! | \#DIV/0! |
| Carroll | 18 | 3 |  |  | 1 |  | 1 | 23 | 605 | 26.30 | 33.61 | 201.67 | \#DIV/0! | \#DIV/0! | 605.00 | \#DIV/0! | 605.00 |
| Cass | 10 | 16 |  |  |  | 1 | 1 | 28 | 1619 | 57.82 | 161.90 | 101.19 | \#DIV/0! | \#DIV/0! | \#DIV/0! | 1619.00 | 1619.00 |
| Clark | 18 | 26 |  |  |  | 1 |  | 45 | 4951 | 110.02 | 275.06 | 190.42 | \#DIV/0! | \#DIV/0! | \#DIV/0! | 4951.00 | \#DIV/0! |
| Clay | 7 | 5 |  |  |  |  |  | 12 | 1089 | 90.75 | 155.57 | 217.80 | \#DIV/0! | \#DIV/0! | \#DIV/0! | \#DIV/0! | \#DIV/0! |
| Clinton | 9 | 10 | 1 |  |  | 1 |  | 21 | 1160 | 55.24 | 128.89 | 116.00 | 1160.00 | \#DIV/0! | \#DIV/0! | 1160.00 | \#DIV/0! |
| Crawford | 1 | 1 |  |  |  |  |  | 2 | 536 | 268.00 | 536.00 | 536.00 | \#DIV/0! | \#DIV/0! | \#DIV/0! | \#DIV/0! | \#DIV/0! |
| Daviess | 4 | 9 |  |  |  |  |  | 13 | 1189 | 91.46 | 297.25 | 132.11 | \#DIV/0! | \#DIV/0! | \#DIV/0! | \#DIV/0! | \#DIV/0! |
| Dearborn | 6 | 16 |  |  |  | 1 |  | 23 | 1542 | 67.04 | 257.00 | 96.38 | \#DIV/0! | \#DIV/0! | \#DIV/0! | 1542.00 | \#DIV/0! |
| Decatur | 6 | 3 |  |  |  | 1 | 1 | 11 | 1096 | 99.64 | 182.67 | 365.33 | \#DIV/0! | \#DIV/0! | \#DIV/0! | 1096.00 | 1096.00 |
| DeKalb | 9 | 26 |  |  | 1 |  | 1 | 37 | 1383 | 37.38 | 153.67 | 53.19 | \#DIV/0! | \#DIV/0! | 1383.00 | \#DIV/0! | 1383.00 |
| Delaware | 22 | 27 | 1 |  | 1 | 3 |  | 54 | 5288 | 97.93 | 240.36 | 195.85 | 5288.00 | \#DIV/0! | 5288.00 | 1762.67 | \#DIV/0! |
| Dubois | 6 | 12 |  |  |  |  |  | 18 | 1344 | 74.67 | 224.00 | 112.00 | \#DIV/0! | \#DIV/0! | \#DIV/0! | \#DIV/0! | \#DIV/0! |
| Elkhart | 18 | 27 |  |  | 1 | 1 | 2 | 49 | 6093 | 124.35 | 338.50 | 225.67 | \#DIV/0! | \#DIV/0! | 6093.00 | 6093.00 | 3046.50 |
| Fayette | 5 | 21 |  |  |  | 1 |  | 27 | 1687 | 62.48 | 337.40 | 80.33 | \#DIV/0! | \#DIV/0! | \#DIV/0! | 1687.00 | \#DIV/0! |
| Floyd | 11 | 29 |  |  |  | 1 |  | 41 | 3120 | 76.10 | 283.64 | 107.59 | \#DIV/0! | \#DIV/0! | \#DIV/0! | 3120.00 | \#DIV/0! |
| Fountain | 7 | 3 |  |  |  |  |  | 10 | 639 | 63.90 | 91.29 | 213.00 | \#DIV/0! | \#DIV/0! | \#DIV/0! | \#DIV/0! | \#DIV/0! |
| Franklin | 4 | 10 |  |  |  |  | 1 | 15 | 836 | 55.73 | 209.00 | 83.60 | \#DIV/0! | \#DIV/0! | \#DIV/0! | \#DIV/0! | 836.00 |
| Fulton | 1 | 8 |  |  |  |  |  | 9 | 778 | 86.44 | 778.00 | 97.25 | \#DIV/0! | \#DIV/0! | \#DIV/0! | \#DIV/0! | \#DIV/0! |
| Gibson | 4 | 7 |  |  | 1 |  |  | 12 | 1287 | 107.25 | 321.75 | 183.86 | \#DIV/0! | \#DIV/0! | 1287.00 | \#DIV/0! | \#DIV/0! |
| Grant | 40 | 19 |  |  | 1 | 1 |  | 61 | 3509 | 57.52 | 87.73 | 184.68 | \#DIV/0! | \#DIV/0! | 3509.00 | 3509.00 | \#DIV/0! |
| Greene | 4 | 10 |  |  | 1 |  |  | 15 | 1331 | 88.73 | 332.75 | 133.10 | \#DIV/0! | \#DIV/0! | 1331.00 | \#DIV/0! | \#DIV/0! |
| Hamilton | 32 | 64 |  |  | 1 | 10 | 1 | 108 | 6243 | 57.81 | 195.09 | 97.55 | \#DIV/0! | \#DIV/0! | 6243.00 | 624.30 | 6243.00 |
| Hancock | 5 | 11 |  |  | 1 | 3 | 4 | 24 | 2201 | 91.71 | 440.20 | 200.09 | \#DIV/0! | \#DIV/0! | 2201.00 | 733.67 | 550.25 |
| Harrison | 8 | 11 |  |  |  |  |  | 19 | 1378 | 72.53 | 172.25 | 125.27 | \#DIV/0! | \#DIV/0! | \#DIV/0! | \#DIV/0! | \#DIV/0! |
| Hendricks | 9 | 16 | 1 |  |  | 5 |  | 31 | 3964 | 127.87 | 440.44 | 247.75 | 3964.00 | \#DIV/0! | \#DIV/0! | 792.80 | \#DIV/0! |
| Henry | 6 | 6 |  |  | 1 | 2 |  | 15 | 2330 | 155.33 | 388.33 | 388.33 | \#DIV/0! | \#DIV/0! | 2330.00 | 1165.00 | \#DIV/0! |
| Howard | 28 | 9 |  |  | 1 | 2 |  | 40 | 3598 | 89.95 | 128.50 | 399.78 | \#DIV/0! | \#DIV/0! | 3598.00 | 1799.00 | \#DIV/0! |
| Huntington | 11 | 21 |  |  |  | 1 |  | 33 | 1414 | 42.85 | 128.55 | 67.33 | \#DIV/0! | \#DIV/0! | \#DIV/0! | 1414.00 | \#DIV/0! |


| County | Ambula tory | Ambulatory / Wheelchair | Ambulatory /Wheelchai $r /$ Stretcher | Basic Life Support | Non- <br> Contract ed | Stretcher Van | Wheelchair Lift Van | Total Vehicles | Capitated <br> Members | member: <br> vehicle ratio <br> for all <br> vehicle <br> types | Ambula tory | Ambulatory / Wheelchair | Ambulatory / <br> Wheelchair/ <br> Stretcher | Basic Life <br> Support | NonContracted | Stretcher <br> Van | Wheelchair Lift Van |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Jackson | 17 | 7 |  |  | 1 | 1 |  | 26 | 1888 | 72.62 | 111.06 | 269.71 | \#DIV/0! | \#DIV/0! | 1888.00 | 1888.00 | \#DIV/0! |
| Jasper | 6 | 7 |  |  | 1 |  |  | 14 | 1011 | 72.21 | 168.50 | 144.43 | \#DIV/0! | \#DIV/0! | 1011.00 | \#DIV/0! | \#DIV/0! |
| Jay | 8 | 3 |  |  | 1 |  |  | 12 | 859 | 71.58 | 107.38 | 286.33 | \#DIV/0! | \#DIV/0! | 859.00 | \#DIV/0! | \#DIV/0! |
| Jefferson | 4 | 9 |  |  | 1 |  |  | 14 | 1436 | 102.57 | 359.00 | 159.56 | \#DIV/0! | \#DIV/0! | 1436.00 | \#DIV/0! | \#DIV/0! |
| Jennings | 12 |  |  |  | 1 |  |  | 13 | 1462 | 112.46 | 121.83 | \#DIV/0! | \#DIV/0! | \#DIV/0! | 1462.00 | \#DIV/0! | \#DIV/0! |
| Johnson | 33 | 39 |  |  | 1 | 4 |  | 77 | 4738 | 61.53 | 143.58 | 121.49 | \#DIV/0! | \#DIV/0! | 4738.00 | 1184.50 | \#DIV/0! |
| Knox | 10 | 25 |  |  |  |  |  | 35 | 1910 | 54.57 | 191.00 | 76.40 | \#DIV/0! | \#DIV/0! | \#DIV/0! | \#DIV/0! | \#DIV/0! |
| Kosciusko | 6 | 9 |  |  | 1 |  |  | 16 | 2154 | 134.63 | 359.00 | 239.33 | \#DIV/0! | \#DIV/0! | 2154.00 | \#DIV/0! | \#DIV/0! |
| LaGrange | 3 | 8 |  |  |  |  | 2 | 13 | 761 | 58.54 | 253.67 | 95.13 | \#DIV/0! | \#DIV/0! | \#DIV/0! | \#DIV/0! | 380.50 |
| Lake | 50 | 40 |  | 1 | 1 | 3 |  | 95 | 18558 | 195.35 | 371.16 | 463.95 | \#DIV/0! | 18558.00 | 18558.00 | 6186.00 | \#DIV/0! |
| LaPorte | 22 | 18 |  |  | 1 |  |  | 41 | 4088 | 99.71 | 185.82 | 227.11 | \#DIV/0! | \#DIV/0! | 4088.00 | \#DIV/0! | \#DIV/0! |
| Lawrence | 10 | 6 |  |  | 1 |  |  | 17 | 2130 | 125.29 | 213.00 | 355.00 | \#DIV/0! | \#DIV/0! | 2130.00 | \#DIV/0! | \#DIV/0! |
| Madison | 22 | 24 |  |  | 1 | 1 |  | 48 | 6278 | 130.79 | 285.36 | 261.58 | \#DIV/0! | \#DIV/0! | 6278.00 | 6278.00 | \#DIV/0! |
| Marion | 82 | 127 | 1 |  | 1 | 13 | 2 | 226 | 45619 | 201.85 | 556.33 | 359.20 | 45619.00 | \#DIV/0! | 45619.00 | 3509.15 | 22809.50 |
| Marshall | 9 | 16 |  |  | 1 |  | 2 | 28 | 1454 | 51.93 | 161.56 | 90.88 | \#DIV/0! | \#DIV/0! | 1454.00 | \#DIV/0! | 727.00 |
| Martin | 5 | 2 |  |  |  |  |  | 7 | 668 | 95.43 | 133.60 | 334.00 | \#DIV/0! | \#DIV/0! | \#DIV/0! | \#DIV/0! | \#DIV/0! |
| Miami | 15 | 10 |  |  |  | 1 |  | 26 | 1324 | 50.92 | 88.27 | 132.40 | \#DIV/0! | \#DIV/0! | \#DIV/0! | 1324.00 | \#DIV/0! |
| Monroe | 15 | 17 | 1 |  | 1 | 2 |  | 36 | 4026 | 111.83 | 268.40 | 236.82 | 4026.00 | \#DIV/0! | 4026.00 | 2013.00 | \#DIV/0! |
| Montgomery | 13 | 7 |  |  |  | 1 | 1 | 22 | 1435 | 65.23 | 110.38 | 205.00 | \#DIV/0! | \#DIV/0! | \#DIV/0! | 1435.00 | 1435.00 |
| Morgan | 12 | 12 | 1 |  | 1 | 3 |  | 29 | 2489 | 85.83 | 207.42 | 207.42 | 2489.00 | \#DIV/0! | 2489.00 | 829.67 | \#DIV/0! |
| Newton |  | 8 |  |  |  |  |  | 8 | 417 | 52.13 | \#DIV/0! | 52.13 | \#DIV/0! | \#DIV/0! | \#DIV/0! | \#DIV/0! | \#DIV/0! |
| Noble | 10 | 26 |  |  | 1 |  | 3 | 40 | 1560 | 39.00 | 156.00 | 60.00 | \#DIV/0! | \#DIV/0! | 1560.00 | \#DIV/0! | 520.00 |
| Ohio | 1 | 1 |  |  |  |  |  | 2 | 216 | 108.00 | 216.00 | 216.00 | \#DIV/0! | \#DIV/0! | \#DIV/0! | \#DIV/0! | \#DIV/0! |
| Orange | 11 | 11 |  |  | 1 |  |  | 23 | 1098 | 47.74 | 99.82 | 99.82 | \#DIV/0! | \#DIV/0! | 1098.00 | \#DIV/0! | \#DIV/0! |
| Owen | 3 | 5 |  |  | 1 |  |  | 9 | 967 | 107.44 | 322.33 | 193.40 | \#DIV/0! | \#DIV/0! | 967.00 | \#DIV/0! | \#DIV/0! |
| Parke | 2 | 1 |  |  |  |  |  | 3 | 731 | 243.67 | 365.50 | 731.00 | \#DIV/0! | \#DIV/0! | \#DIV/0! | \#DIV/0! | \#DIV/0! |
| Perry | 6 | 10 |  |  | 1 |  |  | 17 | 735 | 43.24 | 122.50 | 73.50 | \#DIV/0! | \#DIV/0! | 735.00 | \#DIV/0! | \#DIV/0! |
| Pike | 2 | 5 |  |  |  |  |  | 7 | 814 | 116.29 | 407.00 | 162.80 | \#DIV/0! | \#DIV/0! | \#DIV/0! | \#DIV/0! | \#DIV/0! |
| Porter | 29 | 27 |  | 1 | 1 |  | 1 | 59 | 4508 | 76.41 | 155.45 | 166.96 | \#DIV/0! | 4508.00 | 4508.00 | \#DIV/0! | 4508.00 |
| Posey | 3 | 5 |  |  |  |  | 2 | 10 | 768 | 76.80 | 256.00 | 153.60 | \#DIV/0! | \#DIV/0! | \#DIV/0! | \#DIV/0! | 384.00 |
| Pulaski |  | 1 |  |  |  |  |  | 1 | 505 | 505.00 | \#DIV/0! | 505.00 | \#DIV/0! | \#DIV/0! | \#DIV/0! | \#DIV/0! | \#DIV/0! |
| Putnam | 6 | 5 |  |  |  |  |  | 11 | 1228 | 111.64 | 204.67 | 245.60 | \#DIV/0! | \#DIV/0! | \#DIV/0! | \#DIV/0! | \#DIV/0! |
| Randolph | 9 | 11 |  |  |  | 1 |  | 21 | 1103 | 52.52 | 122.56 | 100.27 | \#DIV/0! | \#DIV/0! | \#DIV/0! | 1103.00 | \#DIV/0! |
| Ripley | 8 | 18 |  |  |  | 1 | 2 | 29 | 1003 | 34.59 | 125.38 | 55.72 | \#DIV/0! | \#DIV/0! | \#DIV/0! | 1003.00 | 501.50 |
| Rush | 1 | 10 |  |  |  |  |  | 11 | 699 | 63.55 | 699.00 | 69.90 | \#DIV/0! | \#DIV/0! | \#DIV/0! | \#DIV/0! | \#DIV/0! |
| Scott | 11 | 5 |  |  |  | 1 |  | 17 | 1515 | 89.12 | 137.73 | 303.00 | \#DIV/0! | \#DIV/0! | \#DIV/0! | 1515.00 | \#DIV/0! |
| Shelby | 6 | 14 |  |  | 1 | 3 |  | 24 | 1863 | 77.63 | 310.50 | 133.07 | \#DIV/0! | \#DIV/0! | 1863.00 | 621.00 | \#DIV/0! |
| Spencer | 4 | 11 |  |  | 1 |  |  | 16 | 745 | 46.56 | 186.25 | 67.73 | \#DIV/0! | \#DIV/0! | 745.00 | \#DIV/0! | \#DIV/0! |
| St.Joseph | 23 | 15 |  |  | 1 | 2 | 3 | 44 | 10091 | 229.34 | 438.74 | 672.73 | \#DIV/0! | \#DIV/0! | 10091.00 | 5045.50 | 3363.67 |
| Starke | 12 | 6 |  |  | 1 |  | 3 | 22 | 985 | 44.77 | 82.08 | 164.17 | \#DIV/0! | \#DIV/0! | 985.00 | \#DIV/0! | 328.33 |
| Steuben | 1 | 12 |  |  | 1 |  |  | 14 | 1041 | 74.36 | 1041.00 | 86.75 | \#DIV/0! | \#DIV/0! | 1041.00 | \#DIV/0! | \#DIV/0! |
| Sullivan | 7 | 7 |  |  | 1 |  |  | 15 | 769 | 51.27 | 109.86 | 109.86 | \#DIV/0! | \#DIV/0! | 769.00 | \#DIV/0! | \#DIV/0! |
| Switzerland | 1 | 5 |  |  |  |  |  | 6 | 390 | 65.00 | 390.00 | 78.00 | \#DIV/0! | \#DIV/0! | \#DIV/0! | \#DIV/0! | \#DIV/0! |


| County | Ambula tory | Ambulatory / Wheelchair | Ambulatory /Wheelchai $r /$ Stretcher | Basic <br> Life <br> Support | Non- <br> Contract ed | Stretcher <br> Van | Wheelchair Lift Van | Total Vehicles | Capitated <br> Members | member: <br> vehicle ratio <br> for all <br> vehicle <br> types | Ambula tory | Ambulatory / <br> Wheelchair | Ambulatory / <br> Wheelchair/ Stretcher | Basic Life <br> Support | NonContracted | Stretcher <br> Van | Wheelchair Lift Van |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Tippecanoe | 37 | 37 | 1 |  | 1 | 3 | 1 | 80 | 5205 | 65.06 | 140.68 | 140.68 | 5205.00 | \#DIV/0! | 5205.00 | 1735.00 | 5205.00 |
| Tipton |  | 2 |  |  |  |  |  | 2 | 380 | 190.00 | \#DIV/0! | 190.00 | \#DIV/0! | \#DIV/0! | \#DIV/0! | \#DIV/0! | \#DIV/0! |
| Union |  | 15 |  |  |  |  |  | 15 | 279 | 18.60 | \#DIV/0! | 18.60 | \#DIV/0! | \#DIV/0! | \#DIV/0! | \#DIV/0! | \#DIV/0! |
| Vanderburgh | 23 | 40 |  |  | 1 | 1 | 2 | 67 | 8505 | 126.94 | 369.78 | 212.63 | \#DIV/0! | \#DIV/0! | 8505.00 | 8505.00 | 4252.50 |
| Vermillion | 7 | 1 |  |  |  |  |  | 8 | 666 | 83.25 | 95.14 | 666.00 | \#DIV/0! | \#DIV/0! | \#DIV/0! | \#DIV/0! | \#DIV/0! |
| Vigo | 16 | 13 |  |  | 1 | 2 |  | 32 | 5163 | 161.34 | 322.69 | 397.15 | \#DIV/0! | \#DIV/0! | 5163.00 | 2581.50 | \#DIV/0! |
| Wabash | 10 | 5 |  |  |  | 1 |  | 16 | 1357 | 84.81 | 135.70 | 271.40 | \#DIV/0! | \#DIV/0! | \#DIV/0! | 1357.00 | \#DIV/0! |
| Warren | 4 | 4 |  |  |  |  |  | 8 | 229 | 28.63 | 57.25 | 57.25 | \#DIV/0! | \#DIV/0! | \#DIV/0! | \#DIV/0! | \#DIV/0! |
| Warrick | 13 | 31 |  |  | 1 | 1 | 1 | 47 | 1972 | 41.96 | 151.69 | 63.61 | \#DIV/0! | \#DIV/0! | 1972.00 | 1972.00 | 1972.00 |
| Washington | 3 | 3 |  |  | 1 |  |  | 7 | 1198 | 171.14 | 399.33 | 399.33 | \#DIV/0! | \#DIV/0! | 1198.00 | \#DIV/0! | \#DIV/0! |
| Wayne | 19 | 28 |  |  |  | 2 |  | 49 | 3869 | 78.96 | 203.63 | 138.18 | \#DIV/0! | \#DIV/0! | \#DIV/0! | 1934.50 | \#DIV/0! |
| Wells | 7 | 14 |  |  |  |  |  | 21 | 1030 | 49.05 | 147.14 | 73.57 | \#DIV/0! | \#DIV/0! | \#DIV/0! | \#DIV/0! | \#DIV/0! |
| White | 9 | 11 |  |  | 1 |  |  | 21 | 801 | 38.14 | 89.00 | 72.82 | \#DIV/0! | \#DIV/0! | 801.00 | \#DIV/0! | \#DIV/0! |
| Whitley | 2 | 10 |  |  |  |  |  | 12 | 892 | 74.33 | 446.00 | 89.20 | \#DIV/0! | \#DIV/0! | \#DIV/0! | \#DIV/0! | \#DIV/0! |
| All Counties <br> \& All <br> Vehicles | 1027 | 1376 | 7 | 2 | 48 | 90 | 39 | 2589 | 254218 | 98.19 | 247.53 | 184.75 | 36316.86 | 127109.00 | 5296.21 | 2824.64 | 6518.41 |

