Program Integrity 101

Indiana Family and Social Service Administration
Office of Medicaid Policy and Planning

Amelia Hilliker, JD
Program Integrity Section

1

What is Program Integrity?

PI makes sure the money goes to the right <u>provider</u>, for the right <u>service</u>, for the right <u>member</u>, at the right <u>amount</u>, at the right <u>time</u>

What is Program Integrity?

Fraud ➡ Abuse ➡ Waste

Why is there Program Integrity?

- 42 CFR 455 Program Integrity: Medicaid
  - Authorizes a state fraud detection and investigation program within each state to monitor the Medicaid program
  - Requires the state plan to include requirements for identification, investigation, and referral of fraud and abuse
- 42 CFR 438 Managed Care (section 438.608)
  - Implements these requirements onto MCEs
- 42 CFR 456 Utilization Control: Subpart A and B

Why is there Program Integrity?

Indiana Code

- Indiana Code §12-15
  - 12-15-13
  - 12-15-13.5
  - 12-15-23

Indiana Administrative Code

- 405 IAC 1 (Member and Provider Services)
  - 405 IAC 1-1.4 "Program Integrity and Appeals"
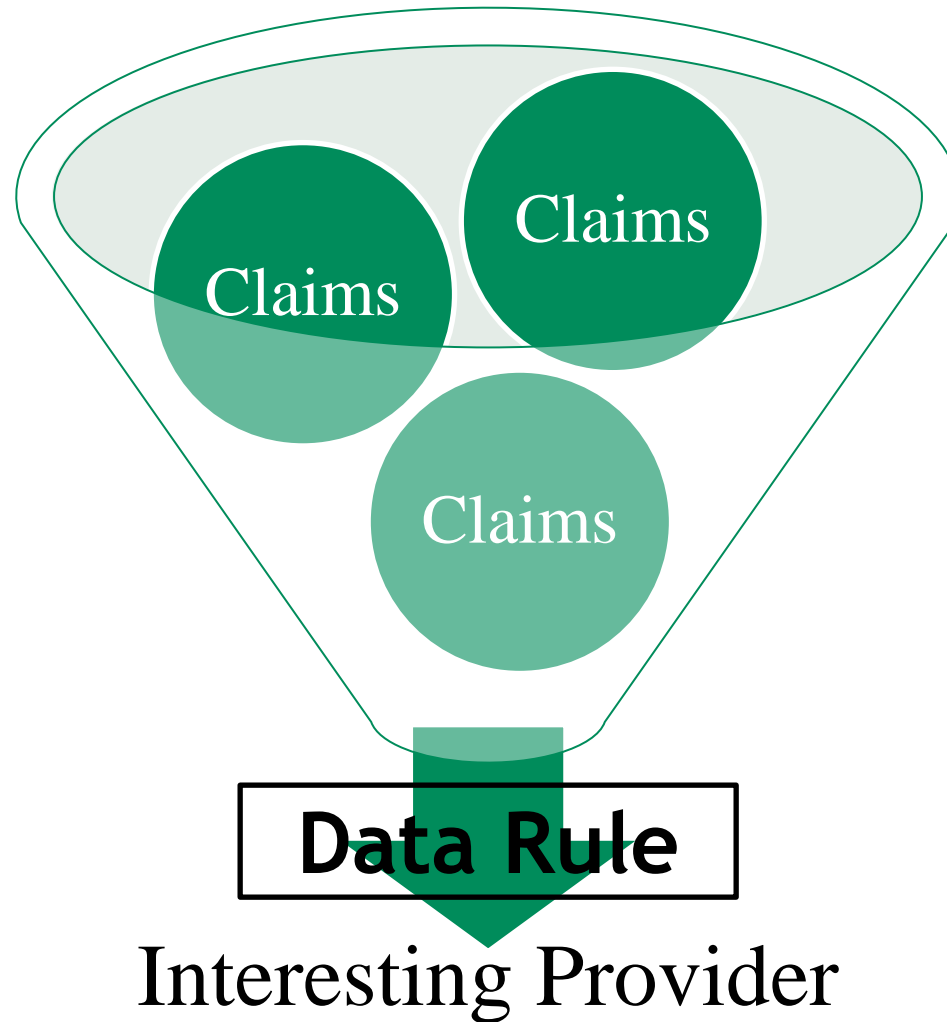
Why is there Program Integrity?

1. Required by the Federal Government
2. Must pay back the federal share
3. OMPP wants to do a lot of amazing things

How are things done?

- Data Mining: focuses on issues reflected in our data
- Peer Provider Comparison: comparing providers amongst themselves
- Outside referrals received from Provider and Member concern line
- Referrals from other FSSA divisions

How are things done?

Data Rule

Interesting Provider

How are things done?

Audits	Investigations	Education
• Prepayment Review • Post payment Review • Self-Disclosure	• Complaints • Referrals to MFCU • Coordination with MCEs	• Targeted Probe Education • PI specific topics

Who is Doing this?

- Program Integrity Staff in OMPP
- State Partners:
  - Medicaid Fraud Control Unit
  - MCE Special Investigation Units
- Federal Partners:
  - Unified Program Integrity Contractor
  - Health and Human Services Office of Inspector General
  - Centers for Medicare and Medicaid Services

When you're contacted by PI?

- Being selected for an audit, prepayment review, or targeted probe education does <u>not</u> mean you're automatically in trouble

- Biggest tip for providers: be responsive, and reach out if you have questions

- Stay up to date by getting the bulletins and banners OMPP puts out

Always feel free to contact us

ProgramIntegrity.FSSA@fssa.in.gov