

Personal Emergency Response System

PERS

Available under Pathways, Health and Wellness, and TBI

What is PERS?

PERS allows individuals to access emergency services by pressing a button. This button is a bracelet or pendant that the individual can wear and connects to their phone. It is programmed to signal a response center when the button is pressed.

This service includes:

- Device installation
- Monthly maintenance

What is needed to apply for PERS?

Response center is to be staffed 24/7 by trained professionals.

Compliance with applicable building codes and permits.

How to apply for PERS?

Prepare the following documents:

Documents to Gather

- W-9 Tax Form/EIN
- Background Check (owner and current employed)
- Liability Insurance Policy
- Secretary of State Letter

Operations Manual

- Personnel Policy
- Job Descriptions
- Job Performance Evaluation Policy
- Employee's Rights and Responsibilities
- HIPAA Compliance Policy
- File Retention Policy
- Transfer of Information Policy
- Organizational Chart
- Quality Assurance/Quality Improvement Policy
- Incident Reporting Policy
- Warranty Policy

Resources

- [HCBS Waiver Manual](#)
- [Aging Rule](#)