| Report Name: <br> Report Code: <br> Code Citation: | Number of Medicaid Members Eligible for NEMT <br> MO-MME <br> IC 12-15-30.5 (4)(a)(2)(A) |
| :--- | :--- |
|  | Number of NEMT Eligible Members |
|  |  |

Note: Data reflects the number of Traditional Medicaid fee-for-service members for whom capitation payment was made for the NEMT covered service.

| Broker Name: | Southeastrans |
| :--- | :--- |
| Report Name: | Requests Received \& Scheduled |
| Report Code: | MO-RRS |
| Code Citation: | IC 12-15-30.5-4 (a)(3)(A) |


| Experience Period>> | 10/1/2022-10/31/2022 |
| :---: | :---: |


| Trip Status Count | Requests | Scheduled | \% Scheduled | Fulfilled | \% Fulfilled |
| ---: | :---: | :---: | :---: | :---: | :---: |
| Total | 82,839 |  | 82,430 | $100 \%$ | 65,408 |

Note: Data reflects the number of ride requests made and the number scheduled/assigned to a transportation provider. A request may result in multiple scheduled trips.

| Broker Name: | Southeastrans |
| :--- | :--- |
| Report Name: | Member Call Center Performance |
| Report Code: | MO-MCC1 |
| Code Citation: | IC 12-15-30.5-4 (a)(3)(B) |


| Item No. | Data Description | Data Entry |
| :---: | :--- | :---: |
| $\mathbf{1 0}$ | Number of Calls Received | 48,052 |
| $\mathbf{1 1}$ | Number of Calls Answered | 47,473 |
| $\mathbf{1 2}$ | Average Handle Time | $04: 43$ |
| $\mathbf{1 3}$ | Percent of Calls Abandoned | $1.20 \%$ |
| $\mathbf{1 4}$ | After Hours On-Time Call Back $\%$ | $100.0 \%$ |
| $\mathbf{1 5}$ | Calls Resolved in First Call | $93.9 \%$ |
| $\mathbf{1 6}$ | Percentage of calls answered $w /$ in 45 sec. | $94.6 \%$ |
| $\mathbf{1 7}$ | Percentage of calls answered $w /$ in 60 sec. | $96.4 \%$ |


| Broker Name: | Southeastrans |
| :--- | :--- |
| Report Name: | Missed Trips |
| Report Code: | MO-MT |
| Code Citation: | IC 12-15-30.5-4 (a)(1)(B)i-iii |

Expe Period>>
10/1/2022-10/31/2022

| Trip Not Provided | To Appt. Legs | From Appt. Legs | Grand Total | Percent of <br> Scheduled Rides |
| :--- | :---: | :---: | :---: | :---: |
| Holiday Closure | 15 | 14 | 29 | $0.0 \%$ |
| Inclement Wthr/Mbr | 0 | 0 | 0 | $0.0 \%$ |
| Inclement Wthr/Provider | 0 | 0 | 0 | $0.0 \%$ |
| Member Cancelled | 2,691 | 2,767 | 5,458 | $6.6 \%$ |
| Member Deceased | 62 | 58 | 120 | $0.1 \%$ |
| Member Hospitalized | 249 | 262 | 511 | $0.6 \%$ |
| Member No-show | 332 | 376 | 708 | $0.9 \%$ |
| Member Too Sick | 247 | 252 | 499 | $0.6 \%$ |
| No Provider Assigned | 1,102 | 1,048 | 2,150 | $2.6 \%$ |
| Provider No-Show | 142 | 165 | 307 | $0.4 \%$ |
| Provider Too Late | 23 | 26 | 49 | $0.1 \%$ |
| Grand Total | $\mathbf{4 , 8 6 3}$ | $\mathbf{4 , 9 6 8}$ | $\mathbf{9 , 8 3 1}$ | $\mathbf{1 1 . 9 \%}$ |

Note: Data reflects the status of the trip on the date of the scheduled trip.

| Broker Name: | Southeastrans |
| :--- | :--- |
| Report Name: | Missed Trips by Residence |
| Report Code: | MO-CSR |
| Code Citation: | IC 12-15-30.5-4 (a)(1)(B) |

Experience Period>> ${ }^{2}$ 10/1/2022-10/31/2022

| Missed Trips by Res. <br> Types | To Appt. Legs | From Appt. Legs | Grand Total | Percent of <br> Scheduled Rides |
| :--- | :---: | :---: | :---: | :---: |
| Own Home | 3,737 | 3,863 | 7,600 | $9.2 \%$ |
| Nursing Facility/ <br> Assisted Living | 1,079 | 1,056 | 2,135 | $2.6 \%$ |
| Hospital/Rehab | 22 | 23 | 45 | $0.1 \%$ |
| Other Res. Facility | 9 | 10 | 19 | $0.0 \%$ |
| Other (List below) |  |  |  | $0.0 \%$ |
| Shelter |  |  |  | $0.0 \%$ |
| Hotel | 16 | 16 | 32 | $0.0 \%$ |
| Grand Total | $\mathbf{4 , 8 6 3}$ | $\mathbf{4 , 9 6 8}$ | $\mathbf{9 , 8 3 1}$ | $\mathbf{1 1 . 9 \%}$ |

Note: Data reflects the status of the trip on the date of the scheduled trip.

```
Broker Name: Southeastrans
Report Name: Send Backs Summary
Report Code: MO-SBS
Code Citation: IC 12-15-30.5-4 (a)(1)(B)v
```

Experience Period>> 10/1/2022-10/31/2022

|  |  |  | Late Sendbacks (<=48 hours) |  |  |  | Timely Sendbacks (>48 hours) |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Total Assigned Trips | Total \# of Sendbacks by Providers | Total \% Assigned Trips Sent Back | \# Late Sendbacks | \% Late Sendbacks | \# Late <br> Sendbacks <br> Successfully <br> Re-assigned | \% Late Sendbacks Successfully Reassigned | Number Timely Sendbacks | Percent <br> Timely Sendbacks | \# Timely Sendbacks Successfully Reassigned | \% Timely Sendbacks Successfully Reassigned |
| 47,117 | 8,379 | 17.78\% | 1,325 | 15.81\% | 919 | 69.36\% | 7,054 | 84.19\% | 6,136 | 86.99\% |

Note: Data reflects the number of trips during the month that were sent back and were not re-assigned to another transportation provider by the date of the scheduled trip. All trips were initially assigned to a transportation provider.

## Southeastrans <br> Complaint Summary <br> MO-CS <br> IC 12-15-30.5-4 (a)(1)(D)i-ii

Experience Period>> $10 / 1 / 2022-10 / 31 / 2022$

| Description | Data Entry |
| :--- | :---: |
| Number of Complaints Received this Reporting Period |  |
| Number of Complaints Acknowledged Received within One (1) Business Day in this Reporting Period |  |
| Percent of Complaints Acknowledged within One (1) Business Day for this Reporting Period | 38 |
| Number of Complaints Received in the Reporting Period that Were Investigated, Remediated, and Closed within 15 Business Days of Receipt |  |
| Number of Complaints Received in the Reporting Period that Were Not Investigated, Remediated, and Closed within 15 Business Days of Receipt | $\mathbf{1 0 0 . 0 0 \%}$ |
| Percent of Complaints Received in the Reporting Period that Were Investigated, Remediated, and Closed within 15 Business Days of Receipt | 38 |

Note: Data includes complaints or concerns directed to FSSA and to Southeastrans. A contact may include 1 or more issues.

| Broker Name: | Southeastrans |
| :--- | :--- |
| Report Name: | Complaint Summary by Residence |
| Report Code: | MO-CSR |
| Code Citation: | IC 12-15-30.5 (4)(a)(1)(D)iii |


|  | Experience Period>> |
| :---: | :---: |


| Complaints by Member <br> residence <br> See IC12-15-30.5-4 | Grand Total | Percent of All Complaints |
| :--- | :---: | :---: |
| Own Home | 35 | $92.1 \%$ |
| Nursing Facility/ | 3 | $7.9 \%$ |
| Ast. Liv |  | $0.0 \%$ |
| Hospital/Rehab |  | $0.0 \%$ |
| Other Res. Facility |  | $0.0 \%$ |
| Other (list below) |  | $0.0 \%$ |
|  | $\mathbf{3 8}$ |  |
|  |  |  |
| Grand Total |  |  |

Note: Data reflects the residence type for the complaints or concerns directed to FSSA and to Southeastrans.

| Broker Name: | Southeastrans |
| :--- | :--- | :--- |
| Report Name: | Complaints \& Appeals |
| Report Code: | MO-MCA1 |
| Code Citation: | IC 12-15-30.5 (4)(a)(3)(E) |

10/1/2022-10/31/2022

## COMPLAINTS

| Description | Data Entry |
| :--- | :---: |
| Number of Complaints Received this Reporting Period | 38 |
| Number of Complaints Acknowledged Received within One (1) Business Day in this Reporting Period | 38 |
| Percent of Complaints Acknowledged within One (1) Business Day for this Reporting Period | $\mathbf{1 0 0 . 0 0 \%}$ |
| Number of Complaints Received in the Reporting Period that Were Investigated, Remediated, and Closed within 15 Business Days of | 38 |
| Number of Complaints Received in the Reporting Period that Were Not Investigated, Remediated, and Closed within 15 Business Days of <br> Receipt | 0 |
| Percent of Complaints Received in the Reporting Period that Were Investigated, Remediated, and Closed within 15 Business Days of <br> Receipt | $\mathbf{1 0 0 . 0 0 \%}$ |

APPEALS

| Item No. | Details |  |
| :--- | :--- | :---: |
| 7 | Number of Appeals Received this Reporting Period |  |
| 8 | Number of Appeals Acknowledged Received within One (1) Business Day in this Reporting Period |  |
| 9 | Percent of Appeals Acknowledged within One (1) Business Day for this Reporting Period | 0 |
| 10 | Number of Appeals Received in the Reporting Period that Were Investigated, Remediated, and Closed within 15 Business Days of Receipt |  |
| 11 | Number of Appeals Received in the Reporting Period that Were Not Investigated, Remediated, and Closed within 15 Business Days of Receipt | 0 |
| 12 | Percent of Appeals Received in the Reporting Period that Were Investigated, Remediated, and Closed within 15 Business Days of Receipt | 0 |

Note: Data includes the number of complaints received during the reporting month. One complaint may have one or more concerns.

Report Name:
Report Code:
Submission Date:
Code Citation:

Number of NEMT Vehicles by County

## MO-vc <br> 10/31/2022

IC 12-15-30.5-4 (a)(1)(A)

|  | Experience Period >> | 10/01/2022-10/31/2022 |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| County | Ambulatory | Ambulatory/ Wheelchair | Ambulatory/ Wheelchair/ Stretcher | Basic Life Support | NonContracted | Stretcher Van | Wheelchair Lift Van | Total |
| Adams | 5 | 9 |  |  | 1 |  |  | 15 |
| Allen | 22 | 78 |  |  | 1 | 5 | 1 | 107 |
| Bartholomew | 32 | 13 |  |  | 1 | 1 |  | 47 |
| Benton | 2 | 1 |  |  |  |  |  | 3 |
| Blackford | 4 | 10 |  |  | 1 |  |  | 15 |
| Boone | 9 | 21 |  |  |  | 2 |  | 32 |
| Brown |  | 5 |  |  | 1 |  |  | 6 |
| Carroll | 13 | 3 |  |  | 1 | 1 | 1 | 19 |
| Cass | 7 | 22 |  |  |  | 2 | 1 | 32 |
| Clark | 24 | 22 |  |  | 1 | 1 |  | 48 |
| Clay | 6 | 4 |  |  |  |  |  | 10 |
| Clinton | 6 | 13 |  |  |  | 1 |  | 20 |
| Crawford | 1 | 1 |  |  |  |  |  | 2 |
| Daviess | 10 | 7 |  |  |  |  |  | 17 |
| Dearborn | 9 | 16 |  |  |  | 1 |  | 26 |
| Decatur | 8 | 4 |  |  | 1 | 2 |  | 15 |
| DeKalb | 5 | 27 |  |  | 1 | 1 | 1 | 35 |
| Delaware | 23 | 29 | 1 |  | 1 | 2 |  | 56 |
| Dubois | 14 | 19 |  |  |  |  |  | 33 |
| Elkhart | 27 | 22 |  |  | 1 | 1 | 1 | 52 |
| Fayette | 6 | 21 |  |  |  | 2 |  | 29 |
| Floyd | 12 | 24 |  |  |  |  |  | 36 |
| Fountain | 8 | 3 |  |  |  |  |  | 11 |
| Franklin | 5 | 13 |  |  |  | 1 | 2 | 21 |
| Fulton | 1 | 11 |  |  |  |  |  | 12 |
| County | Ambulatory | Ambulatory/ Wheelchair | $\begin{array}{\|c\|} \hline \text { Ambulatoryl } \\ \text { Wheelchairl } \\ \text { Stretcher } \\ \hline \end{array}$ | Basic Life Support | NonContracted | Stretcher van | Wheelchair Lift Van | Total |


| Gibson | 6 | 3 |  |  | 1 |  |  | 10 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Grant | 43 | 16 |  |  | 1 | 1 |  | 61 |
| Greene | 8 | 7 |  |  | 1 |  |  | 16 |
| Hamilton | 44 | 63 | 1 |  | 1 | 7 |  | 116 |
| Hancock | 3 | 18 |  |  | 1 | 2 | 4 | 28 |
| Harrison | 10 | 9 |  |  |  |  |  | 19 |
| Hendricks | 8 | 19 | 1 |  |  | 7 |  | 35 |
| Henry | 11 | 6 |  |  | 1 | 1 |  | 19 |
| Howard | 31 | 17 |  |  | 1 | 2 |  | 51 |
| Huntington | 6 | 15 |  |  | 1 | 1 |  | 23 |
| Jackson | 28 | 3 |  |  | 1 | 1 |  | 33 |
| Jasper | 3 | 7 |  |  |  |  |  | 10 |
| Jay | 6 | 4 |  |  | 1 |  |  | 11 |
| Jefferson | 6 | 6 |  |  | 1 |  |  | 13 |
| Jennings | 14 | 2 |  |  | 1 |  |  | 17 |
| Johnson | 36 | 29 |  |  | 1 | 7 |  | 73 |
| Knox | 10 | 22 |  |  |  |  |  | 32 |
| Kosciusko | 2 | 12 |  |  |  |  |  | 14 |
| LaGrange | 4 | 8 |  |  |  |  | 2 | 14 |
| Lake | 43 | 39 |  |  | 1 | 2 |  | 85 |
| LaPorte | 19 | 19 |  |  | 1 |  | 2 | 41 |
| Lawrence | 7 | 9 |  |  | 1 |  |  | 17 |
| Madison | 22 | 30 |  |  | 1 | 4 |  | 57 |
| Marion | 91 | 121 | 1 |  | 1 | 12 | 3 | 229 |
| Marshall | 6 | 17 |  |  | 1 | 1 |  | 25 |
| Martin | 7 | 1 |  |  |  |  |  | 8 |
| Miami | 22 | 11 |  |  |  | 1 |  | 34 |
| Monroe | 15 | 22 |  |  | 1 | 1 |  | 39 |
| Montgomery | 11 | 6 |  |  |  | 1 | 2 | 20 |
| Morgan | 17 | 13 |  |  | 1 | 2 |  | 33 |
| Newton | 3 | 8 |  |  |  |  |  | 11 |
| County | Ambulatory | Ambulatoryl Wheelchair | Ambulatory/ Wheelchair/ Stretcher | Basic Life Support | NonContracted | Stretcher van | Wheelchair Lift Van | Total |
| Noble | 10 | 26 |  |  | 1 | 1 | 3 | 41 |


| Ohio | 5 | 4 |  |  |  |  |  | 9 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Orange | 10 | 11 |  |  | 1 |  | 1 | 23 |
| Owen | 1 | 5 |  |  | 1 |  |  | 7 |
| Parke | 1 |  |  |  |  |  |  | 1 |
| Perry | 6 | 9 |  |  | 1 |  |  | 16 |
| Pike |  | 4 |  |  |  |  |  | 4 |
| Porter | 17 | 26 |  |  | 1 | 1 | 1 | 46 |
| Posey | 6 | 5 |  |  |  |  | 1 | 12 |
| Pulaski | 3 | 4 |  |  |  |  |  | 7 |
| Putnam | 6 | 6 |  |  |  |  |  | 12 |
| Randolph | 9 | 13 |  |  | 1 | 1 |  | 24 |
| Ripley | 14 | 16 |  |  |  | 1 | 1 | 32 |
| Rush | 4 | 6 |  |  |  |  |  | 10 |
| Scott | 14 | 9 |  |  | 1 | 1 |  | 25 |
| Shelby | 15 | 12 |  |  | 1 | 3 | 1 | 32 |
| Spencer | 6 | 9 |  |  |  |  |  | 15 |
| St.Joseph | 25 | 20 |  |  | 1 | 2 | 2 | 50 |
| Starke | 4 | 7 |  |  | 1 |  | 3 | 15 |
| Steuben | 2 | 12 |  |  | 1 |  |  | 15 |
| Sullivan | 6 | 9 |  |  | 1 |  |  | 16 |
| Switzerland | 1 | 5 |  |  | 1 |  |  | 7 |
| Tippecanoe | 34 | 33 | 1 |  | 1 | 6 | 1 | 76 |
| Tipton | 1 | 2 |  |  |  |  |  | 3 |
| Union | 1 | 13 |  |  |  | 1 |  | 15 |
| Vanderburgh | 30 | 30 |  |  | 1 | 1 | 1 | 63 |
| Vermillion | 7 | 5 |  |  | 1 |  |  | 13 |
| Vigo | 22 | 11 |  |  | 1 | 1 |  | 35 |
| Wabash | 12 | 4 |  |  |  | 1 |  | 17 |
| Warren | 2 | 3 |  |  |  | 1 |  | 6 |
| Warrick | 20 | 25 |  |  | 1 | 1 | 1 | 48 |
| County | Ambulatory | Ambulatory Wheelchair | Ambulatory/ Wheelchair/ Stretcher | Basic Life Support | NonContracted | Stretcher van | Wheelchair Lift Van | Total |
| Washington | 5 | 1 |  |  | 1 | 1 | 1 | 9 |
| Wayne | 17 | 23 |  | 1 |  | 3 |  | 44 |


| Wells | 6 | 19 |  |  |  |  |  |
| :--- | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| White | 6 | 10 |  |  | 1 |  | 1 |
| Whitley | 4 | 9 |  |  |  | 18 |  |

## Broker Name: Southeastrans <br> Report Name: Program Integrity Audits \& Investigations <br> Report Code: MO-PIIS <br> Code Citation: IC 12-15-30.5 (4)(a)(3)(D)

Experience Period>>
10/1/2022-10/31/2022

| Date Initiated | Provider Name | Driver(s), if <br> Appropriate | Summary of Reason for Audit/Investigation | Actions Taken | Date Completed | Non- <br> Contract <br> ed | Projected Activity for Next Month |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 10/3/2022 | KKS Medical Transportation LLC | Billing for deceased members. | Southeastrans (SETI) Indiana Operations Department contacted the Program Integrity Department after a report indicated provider KKS Medical Transportation LLC requested reimbursements for deceased members, allegations of providing kickbacks to members. and unuthorized drivers. | An SIU was emailed to Indiana Program Integrity Department informing that Southeastrans Program Integrity Department will be performing a preliminary investigation on the provider. |  |  |  |

Code Citation: IC 12-15-30.5 (4)(a)(3)(C)

|  | 253909 | CMS1500 |  |
| :---: | :---: | :---: | :---: |
| Item \# |  | In-Network | Out-Of-Network |
| 1 | Total Submitted Dollars (not paid amount) | \$ 1,817,203.26 |  |
|  | Clean Claims Received |  |  |
| 2 | Electronic | 20,126 |  |
| 3 | Paper | 24,041 |  |
|  | Total (calculated) | 44,167 | 0 |
|  | Clean Claims Adjudicated |  |  |
| 4 | Paid On Time | 43,028 |  |
| 5 | Paid Late | 0 |  |
| 6 | Denied | 1,139 |  |
|  | Denial Rate (calculated) | 2.65\% | \#DIV/0! |
|  | Claims Paid With Interest |  |  |
| 7 | Total Number of Claims Paid With Interest | 0 |  |
| 8 | Total Dollar Amount of Interest Paid | \$0.00 |  |
|  | Claims Lag |  |  |
| 9 | Average number of days between the last date of service on claim and MCE's receipt of claim from provider. | 11 |  |
| 10 | Average number of days between the receipt date on claim and the adjudication date. | 16 |  |
| 11 | Average number of days from the adjudication date to payment (remittance advice) date. | 16 |  |
| 12 | Clean Claims Adjudicated and Submitted as Encounters to DXC | 44,401 |  |
| 13 | Clean Claims Accepted by DXC | 44,401 |  |
| 14 | Clean Claims Rejected by DXC | 0 |  |
| 15 | Acceptance Rate (calculated) | 100.00\% | \#DIV/0! |

Top Denial Reasons Count

| Item No. | Reason |  | \# in Reporting Period |
| :---: | :---: | :---: | :---: |
| 25 | Missing or Invalid Time |  | 247 |
| 26 | Unauthorized Vehicle |  | 246 |
| 27 | Incorrect Mobility Type |  | 108 |
| 28 | Unauthorized No Show |  | 93 |
| 29 | Service not provided to member |  | 92 |
| 30 | Unauthorized Driver |  | 76 |
| 31 | Time Variance |  | 49 |
| 32 | Missing Explanation of Benefits |  | 43 |
| 33 | Incorrect Date of Service |  | 41 |
| 34 | Other |  | 144 |
| 35 |  | Total | 1,139 |

Report Code: MO-VBCR
Submission Date: 10/31/2022
Code Citation: IC 12-15-30.5-4 (a)(2)(B)

| County | Ambula tory | Ambulatory / Wheelchair | Ambulatory / <br> Wheelchair / Stretcher | Basic Life Support | NonContract ed | Stretcher <br> Van | Wheelchair Lift Van | Total Vehicles | Capitated <br> Members | member: vehicle ratio for all vehicle types | Ambula tory | Ambulatory / Wheelchair | Ambulatory / <br> Wheelchair/ Stretcher | Basic Life <br> Support | NonContracted | Stretcher Van | Wheelchair Lift Van |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Adams | 5 | 9 |  |  | 1 |  |  | 15 | 958 | 63.87 | 191.60 | 106.44 | \#DIV/0! | \#DIV/0! | 958.00 | \#DIV/0! | \#DIV/0! |
| Allen | 22 | 78 |  |  | 1 | 5 | 1 | 107 | 15168 | 141.76 | 689.45 | 194.46 | \#DIV/0! | \#DIV/0! | 15168.00 | 3033.60 | 15168.00 |
| Bartholomew | 32 | 13 |  |  | 1 | 1 |  | 47 | 2888 | 61.45 | 90.25 | 222.15 | \#DIV/0! | \#DIV/0! | 2888.00 | 2888.00 | \#DIV/0! |
| Benton | 2 | 1 |  |  |  |  |  | 3 | 334 | 111.33 | 167.00 | 334.00 | \#DIV/0! | \#DIV/0! | \#DIV/0! | \#DIV/0! | \#DIV/0! |
| Blackford | 4 | 10 |  |  | 1 |  |  | 15 | 537 | 35.80 | 134.25 | 53.70 | \#DIV/0! | \#DIV/0! | 537.00 | \#DIV/0! | \#DIV/0! |
| Boone | 9 | 21 |  |  |  | 2 |  | 32 | 1568 | 49.00 | 174.22 | 74.67 | \#DIV/0! | \#DIV/0! | \#DIV/0! | 784.00 | \#DIV/0! |
| Brown |  | 5 |  |  | 1 |  |  | 6 | 554 | 92.33 | \#DIV/0! | 110.80 | \#DIV/0! | \#DIV/0! | 554.00 | \#DIV/0! | \#DIV/0! |
| Carroll | 13 | 3 |  |  | 1 | 1 | 1 | 19 | 592 | 31.16 | 45.54 | 197.33 | \#DIV/0! | \#DIV/0! | 592.00 | 592.00 | 592.00 |
| Cass | 7 | 22 |  |  |  | 2 | 1 | 32 | 1594 | 49.81 | 227.71 | 72.45 | \#DIV/0! | \#DIV/0! | \#DIV/0! | 797.00 | 1594.00 |
| Clark | 24 | 22 |  |  | 1 | 1 |  | 48 | 4839 | 100.81 | 201.63 | 219.95 | \#DIV/0! | \#DIV/0! | 4839.00 | 4839.00 | \#DIV/0! |
| Clay | 6 | 4 |  |  |  |  |  | 10 | 1070 | 107.00 | 178.33 | 267.50 | \#DIV/0! | \#DIV/0! | \#DIV/0! | \#DIV/0! | \#DIV/0! |
| Clinton | 6 | 13 |  |  |  | 1 |  | 20 | 1158 | 57.90 | 193.00 | 89.08 | \#DIV/0! | \#DIV/0! | \#DIV/0! | 1158.00 | \#DIV/0! |
| Crawford | 1 | 1 |  |  |  |  |  | 2 | 522 | 261.00 | 522.00 | 522.00 | \#DIV/0! | \#DIV/0! | \#DIV/0! | \#DIV/0! | \#DIV/0! |
| Daviess | 10 | 7 |  |  |  |  |  | 17 | 1156 | 68.00 | 115.60 | 165.14 | \#DIV/0! | \#DIV/0! | \#DIV/0! | \#DIV/0! | \#DIV/0! |
| Dearborn | 9 | 16 |  |  |  | 1 |  | 26 | 1503 | 57.81 | 167.00 | 93.94 | \#DIV/0! | \#DIV/0! | \#DIV/0! | 1503.00 | \#DIV/0! |
| Decatur | 8 | 4 |  |  | 1 | 2 |  | 15 | 1059 | 70.60 | 132.38 | 264.75 | \#DIV/0! | \#DIV/0! | 1059.00 | 529.50 | \#DIV/0! |
| DeKalb | 5 | 27 |  |  | 1 | 1 | 1 | 35 | 1323 | 37.80 | 264.60 | 49.00 | \#DIV/0! | \#DIV/0! | 1323.00 | 1323.00 | 1323.00 |
| Delaware | 23 | 29 | 1 |  | 1 | 2 |  | 56 | 5221 | 93.23 | 227.00 | 180.03 | 5221.00 | \#DIV/0! | 5221.00 | 2610.50 | \#DIV/0! |
| Dubois | 14 | 19 |  |  |  |  |  | 33 | 1316 | 39.88 | 94.00 | 69.26 | \#DIV/0! | \#DIV/0! | \#DIV/0! | \#DIV/0! | \#DIV/0! |
| Elkhart | 27 | 22 |  |  | 1 | 1 | 1 | 52 | 5941 | 114.25 | 220.04 | 270.05 | \#DIV/0! | \#DIV/0! | 5941.00 | 5941.00 | 5941.00 |
| Fayette | 6 | 21 |  |  |  | 2 |  | 29 | 1654 | 57.03 | 275.67 | 78.76 | \#DIV/0! | \#DIV/0! | \#DIV/0! | 827.00 | \#DIV/0! |
| Floyd | 12 | 24 |  |  |  |  |  | 36 | 3071 | 85.31 | 255.92 | 127.96 | \#DIV/0! | \#DIV/0! | \#DIV/0! | \#DIV/0! | \#DIV/0! |
| Fountain | 8 | 3 |  |  |  |  |  | 11 | 616 | 56.00 | 77.00 | 205.33 | \#DIV/0! | \#DIV/0! | \#DIV/0! | \#DIV/0! | \#DIV/0! |
| Franklin | 5 | 13 |  |  |  | 1 | 2 | 21 | 822 | 39.14 | 164.40 | 63.23 | \#DIV/0! | \#DIV/0! | \#DIV/0! | 822.00 | 411.00 |
| Fulton | 1 | 11 |  |  |  |  |  | 12 | 746 | 62.17 | 746.00 | 67.82 | \#DIV/0! | \#DIV/0! | \#DIV/0! | \#DIV/0! | \#DIV/0! |
| Gibson | 6 | 3 |  |  | 1 |  |  | 10 | 1258 | 125.80 | 209.67 | 419.33 | \#DIV/0! | \#DIV/0! | 1258.00 | \#DIV/0! | \#DIV/0! |
| Grant | 43 | 16 |  |  | 1 | 1 |  | 61 | 3441 | 56.41 | 80.02 | 215.06 | \#DIV/0! | \#DIV/0! | 3441.00 | 3441.00 | \#DIV/0! |
| Greene | 8 | 7 |  |  | 1 |  |  | 16 | 1303 | 81.44 | 162.88 | 186.14 | \#DIV/0! | \#DIV/0! | 1303.00 | \#DIV/0! | \#DIV/0! |
| Hamilton | 44 | 63 | 1 |  | 1 | 7 |  | 116 | 6088 | 52.48 | 138.36 | 96.63 | 6088.00 | \#DIV/0! | 6088.00 | 869.71 | \#DIV/0! |
| Hancock | 3 | 18 |  |  | 1 | 2 | 4 | 28 | 2159 | 77.11 | 719.67 | 119.94 | \#DIV/0! | \#DIV/0! | 2159.00 | 1079.50 | 539.75 |
| Harrison | 10 | 9 |  |  |  |  |  | 19 | 1348 | 70.95 | 134.80 | 149.78 | \#DIV/0! | \#DIV/0! | \#DIV/0! | \#DIV/0! | \#DIV/0! |
| Hendricks | 8 | 19 | 1 |  |  | 7 |  | 35 | 3858 | 110.23 | 482.25 | 203.05 | 3858.00 | \#DIV/0! | \#DIV/0! | 551.14 | \#DIV/0! |
| Henry | 11 | 6 |  |  | 1 | 1 |  | 19 | 2313 | 121.74 | 210.27 | 385.50 | \#DIV/0! | \#DIV/0! | 2313.00 | 2313.00 | \#DIV/0! |
| Howard | 31 | 17 |  |  | 1 | 2 |  | 51 | 3545 | 69.51 | 114.35 | 208.53 | \#DIV/0! | \#DIV/0! | 3545.00 | 1772.50 | \#DIV/0! |


| Huntington | 6 | 15 |  |  | 1 | 1 |  | 23 | 1398 | 60.78 | 233.00 | 93.20 | \#DIV/0! | \#DIV/0! | 1398.00 | 1398.00 | \#DIV/0! |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| County | Ambula tory | $\left\lvert\, \begin{gathered} \text { Ambulatory } \\ / \\ \text { Wheelchair } \end{gathered}\right.$ | Ambulatory /Wheelchai $r /$ Stretcher | $\begin{gathered} \text { Basic } \\ \text { Life } \\ \text { Support } \end{gathered}$ |  | Stretcher Van | Wheelchair Lift Van | $\begin{array}{c\|c} \text { Total } \\ \text { Vehicles } \end{array}$ | Capitated <br> Members | member: <br> vehicle ratio <br> for all <br> vehicle <br> tvpes | Ambula tory | Ambulatory / Wheelchair | Ambulatory / <br> Wheelchair/ Stretcher | Basic Life Support | NonContracted | $\left\|\begin{array}{c} \text { Stretcher } \\ \text { Van } \end{array}\right\|$ | Wheelchair Lift Van |
| Jackson | 28 | 3 |  |  | 1 | 1 |  | 33 | 1844 | 55.88 | 65.86 | 614.67 | \#DIV/O! | \#DIV/0! | 1844.00 | 1844.00 | \#DIV/0! |
| Jasper | 3 | 7 |  |  |  |  |  | 10 | 1000 | 100.00 | 333.33 | 142.86 | \#DIV/0! | \#DIV/0! | \#DIV/0! | \#DIV/0! | \#DIV/0! |
| Jay | 6 | 4 |  |  | 1 |  |  | 11 | 835 | 75.91 | 139.17 | 208.75 | \#DIV/0! | \#DIV/0! | 835.00 | \#DIV/0! | \#DIV/0! |
| Jefferson | 6 | 6 |  |  | 1 |  |  | 13 | 1406 | 108.15 | 234.33 | 234.33 | \#DIV/0! | \#DIV/0! | 1406.00 | \#DIV/0! | \#DIV/0! |
| Jennings | 14 | 2 |  |  | 1 |  |  | 17 | 1437 | 84.53 | 102.64 | 718.50 | \#DIV/0! | \#DIV/0! | 1437.00 | \#DIV/0! | \#DIV/0! |
| Johnson | 36 | 29 |  |  | 1 | 7 |  | 73 | 4674 | 64.03 | 129.83 | 161.17 | \#DIV/0! | \#DIV/0! | 4674.00 | 667.71 | \#DIV/0! |
| Knox | 10 | 22 |  |  |  |  |  | 32 | 1885 | 58.91 | 188.50 | 85.68 | \#DIV/0! | \#DIV/0! | \#DIV/0! | \#DIV/0! | \#DIV/0! |
| Kosciusko | 2 | 12 |  |  |  |  |  | 14 | 2109 | 150.64 | 1054.50 | 175.75 | \#DIV/0! | \#DIV/0! | \#DIV/0! | \#DIV/0! | \#DIV/0! |
| LaGrange | 4 | 8 |  |  |  |  | 2 | 14 | 734 | 52.43 | 183.50 | 91.75 | \#DIV/0! | \#DIV/0! | \#DIV/0! | \#DIV/0! | 367.00 |
| Lake | 43 | 39 |  |  | 1 | 2 |  | 85 | 18224 | 214.40 | 423.81 | 467.28 | \#DIV/0! | \#DIV/0! | 18224.00 | 9112.00 | \#DIV/0! |
| LaPorte | 19 | 19 |  |  | 1 |  | 2 | 41 | 4016 | 97.95 | 211.37 | 211.37 | \#DIV/0! | \#DIV/0! | 4016.00 | \#DIV/0! | 2008.00 |
| Lawrence | 7 | 9 |  |  | 1 |  |  | 17 | 2114 | 124.35 | 302.00 | 234.89 | \#DIV/0! | \#DIV/0! | 2114.00 | \#DIV/0! | \#DIV/0! |
| Madison | 22 | 30 |  |  | 1 | 4 |  | 57 | 6199 | 108.75 | 281.77 | 206.63 | \#DIV/0! | \#DIV/0! | 6199.00 | 1549.75 | \#DIV/0! |
| Marion | 91 | 121 | 1 |  | 1 | 12 | 3 | 229 | 44692 | 195.16 | 491.12 | 369.36 | 44692.00 | \#DIV/0! | 44692.00 | 3724.33 | 14897.33 |
| Marshall | , | 17 |  |  | 1 | 1 |  | 25 | 1451 | 58.04 | 241.83 | 85.35 | \#DIV/0! | \#DIV/0! | 1451.00 | 1451.00 | \#DIV/0! |
| Martin | 7 | 1 |  |  |  |  |  | 8 | 615 | 76.88 | 87.86 | 615.00 | \#DIV/0! | \#DIV/0! | \#DIV/0! | \#DIV/0! | \#DIV/0! |
| Miami | 22 | 11 |  |  |  | 1 |  | 34 | 1287 | 37.85 | 58.50 | 117.00 | \#DIV/0! | \#DIV/0! | \#DIV/0! | 1287.00 | \#DIV/0! |
| Monroe | 15 | 22 |  |  | 1 | 1 |  | 39 | 3980 | 102.05 | 265.33 | 180.91 | \#DIV/0! | \#DIV/0! | 3980.00 | 3980.00 | \#DIV/0! |
| Montgomery | 11 | 6 |  |  |  | 1 | 2 | 20 | 1390 | 69.50 | 126.36 | 231.67 | \#DIV/0! | \#DIV/0! | \#DIV/0! | 1390.00 | 695.00 |
| Morgan | 17 | 13 |  |  | 1 | 2 |  | 33 | 2433 | 73.73 | 143.12 | 187.15 | \#DIV/0! | \#DIV/0! | 2433.00 | 1216.50 | \#DIV/0! |
| Newton | 3 | 8 |  |  |  |  |  | 11 | 410 | 37.27 | 136.67 | 51.25 | \#DIV/0! | \#DIV/0! | \#DIV/0! | \#DIV/0! | \#DIV/0! |
| Noble | 10 | 26 |  |  | 1 | 1 | 3 | 41 | 1520 | 37.07 | 152.00 | 58.46 | \#DIV/0! | \#DIV/0! | 1520.00 | 1520.00 | 506.67 |
| Ohio | 5 | 4 |  |  |  |  |  | 9 | 207 | 23.00 | 41.40 | 51.75 | \#DIV/0! | \#DIV/0! | \#DIV/0! | \#DIV/0! | \#DIV/0! |
| Orange | 10 | 11 |  |  | 1 |  | 1 | 23 | 1089 | 47.35 | 108.90 | 99.00 | \#DIV/0! | \#DIV/0! | 1089.00 | \#DIV/0! | 1089.00 |
| Owen | 1 | 5 |  |  | 1 |  |  | 7 | 942 | 134.57 | 942.00 | 188.40 | \#DIV/0! | \#DIV/0! | 942.00 | \#DIV/0! | \#DIV/0! |
| Parke | 1 |  |  |  |  |  |  | 1 | 679 | 679.00 | 679.00 | \#DIV/0! | \#DIV/0! | \#DIV/0! | \#DIV/0! | \#DIV/0! | \#DIV/0! |
| Perry | 6 | 9 |  |  | 1 |  |  | 16 | 736 | 46.00 | 122.67 | 81.78 | \#DIV/0! | \#DIV/0! | 736.00 | \#DIV/0! | \#DIV/0! |
| Pike |  | 4 |  |  |  |  |  | 4 | 763 | 190.75 | \#DIV/0! | 190.75 | \#DIV/0! | \#DIV/0! | \#DIV/0! | \#DIV/0! | \#DIV/0! |
| Porter | 17 | 26 |  |  | 1 | 1 | 1 | 46 | 4456 | 96.87 | 262.12 | 171.38 | \#DIV/0! | \#DIV/0! | 4456.00 | 4456.00 | 4456.00 |
| Posey | 6 | 5 |  |  |  |  | 1 | 12 | 745 | 62.08 | 124.17 | 149.00 | \#DIV/0! | \#DIV/0! | \#DIV/0! | \#DIV/0! | 745.00 |
| Pulaski | 3 | 4 |  |  |  |  |  | 7 | 497 | 71.00 | 165.67 | 124.25 | \#DIV/0! | \#DIV/0! | \#DIV/0! | \#DIV/0! | \#DIV/0! |
| Putnam | 6 | 6 |  |  |  |  |  | 12 | 1216 | 101.33 | 202.67 | 202.67 | \#DIV/0! | \#DIV/0! | \#DIV/0! | \#DIV/0! | \#DIV/0! |
| Randolph | 9 | 13 |  |  | 1 | 1 |  | 24 | 1090 | 45.42 | 121.11 | 83.85 | \#DIV/0! | \#DIV/0! | 1090.00 | 1090.00 | \#DIV/0! |
| Ripley | 14 | 16 |  |  |  | 1 | 1 | 32 | 972 | 30.38 | 69.43 | 60.75 | \#DIV/0! | \#DIV/0! | \#DIV/0! | 972.00 | 972.00 |
| Rush | 4 | 6 |  |  |  |  |  | 10 | 683 | 68.30 | 170.75 | 113.83 | \#DIV/0! | \#DIV/0! | \#DIV/0! | \#DIV/0! | \#DIV/0! |
| Scott | 14 | 9 |  |  | 1 | 1 |  | 25 | 1483 | 59.32 | 105.93 | 164.78 | \#DIV/0! | \#DIV/0! | 1483.00 | 1483.00 | \#DIV/0! |
| Shelby | 15 | 12 |  |  |  | 3 | 1 | 32 | 1844 | 57.63 | 122.93 | 153.67 | \#DIV/0! | \#DIV/0! | 1844.00 | 614.67 | 1844.00 |
| Spencer | 6 | 9 |  |  |  |  |  | 15 | 722 | 48.13 | 120.33 | 80.22 | \#DIV/0! | \#DIV/0! | \#DIV/0! | \#DIV/0! | \#DIV/0! |
| St.Joseph | 25 | 20 |  |  | 1 | 2 | 2 | 50 | 9975 | 199.50 | 399.00 | 498.75 | \#DIV/0! | \#DIV/0! | 9975.00 | 4987.50 | 4987.50 |
| Starke | 4 | 7 |  |  | 1 |  | 3 | 15 | 967 | 64.47 | 241.75 | 138.14 | \#DIV/0! | \#DIV/0! | 967.00 | \#DIV/0! | 322.33 |
| Steuben | 2 | 12 |  |  | 1 |  |  | 15 | 1024 | 68.27 | 512.00 | 85.33 | \#DIV/0! | \#DIV/0! | 1024.00 | \#DIV/0! | \#DIV/0! |
| Sullivan | 6 | 9 |  |  | 1 |  |  | 16 | 748 | 46.75 | 124.67 | 83.11 | \#DIV/0! | \#DIV/0! | 748.00 | \#DIV/0! | \#DIV/0! |
| Switzerland | 1 | 5 |  |  | 1 |  |  | 7 | 388 | 55.43 | 388.00 | 77.60 | \#DIV/0! | \#DIV/0! | 388.00 | \#DIV/0! | \#DIV/0! |


| County | Ambula tory | $\qquad$ | Ambulatory /Wheelchai $r /$ Stretcher | $\begin{array}{\|c} \text { Basic } \\ \text { Life } \\ \text { Support } \end{array}$ | NonContract ed | Stretcher Van | Wheelchair Lift Van | Total Vehicles | Capitated <br> Members | member: <br> vehicle ratio <br> for all <br> vehicle <br> tvpes | Ambula tory | Ambulatory / Wheelchair | Ambulatory / <br> Wheelchair/ Stretcher | Basic Life <br> Support | NonContracted | Stretcher <br> Van | Wheelchair Lift Van |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Tippecanoe | 34 | 33 | 1 |  | 1 | 6 | 1 | 76 | 5096 | 67.05 | 149.88 | 154.42 | 5096.00 | \#DIV/0! | 5096.00 | 849.33 | 5096.00 |
| Tipton | 1 | 2 |  |  |  |  |  | 3 | 376 | 125.33 | 376.00 | 188.00 | \#DIV/0! | \#DIV/0! | \#DIV/0! | \#DIV/0! | \#DIV/0! |
| Union | 1 | 13 |  |  |  | 1 |  | 15 | 274 | 18.27 | 274.00 | 21.08 | \#DIV/0! | \#DIV/0! | \#DIV/0! | 274.00 | \#DIV/0! |
| Vanderburgh | 30 | 30 |  |  | 1 | 1 | 1 | 63 | 8286 | 131.52 | 276.20 | 276.20 | \#DIV/0! | \#DIV/0! | 8286.00 | 8286.00 | 8286.00 |
| Vermillion | 7 | 5 |  |  | 1 |  |  | 13 | 648 | 49.85 | 92.57 | 129.60 | \#DIV/0! | \#DIV/0! | 648.00 | \#DIV/0! | \#DIV/0! |
| Vigo | 22 | 11 |  |  | 1 | 1 |  | 35 | 5118 | 146.23 | 232.64 | 465.27 | \#DIV/0! | \#DIV/0! | 5118.00 | 5118.00 | \#DIV/0! |
| Wabash | 12 | 4 |  |  |  | 1 |  | 17 | 1331 | 78.29 | 110.92 | 332.75 | \#DIV/0! | \#DIV/0! | \#DIV/0! | 1331.00 | \#DIV/0! |
| Warren | 2 | 3 |  |  |  | 1 |  | 6 | 225 | 37.50 | 112.50 | 75.00 | \#DIV/0! | \#DIV/0! | \#DIV/0! | 225.00 | \#DIV/0! |
| Warrick | 20 | 25 |  |  | 1 | 1 | 1 | 48 | 1954 | 40.71 | 97.70 | 78.16 | \#DIV/0! | \#DIV/0! | 1954.00 | 1954.00 | 1954.00 |
| Washington | 5 | 1 |  |  | 1 | 1 | 1 | 9 | 1170 | 130.00 | 234.00 | 1170.00 | \#DIV/0! | \#DIV/0! | 1170.00 | 1170.00 | 1170.00 |
| Wayne | 17 | 23 |  | 1 |  | 3 |  | 44 | 3805 | 86.48 | 223.82 | 165.43 | \#DIV/0! | 3805.00 | \#DIV/0! | 1268.33 | \#DIV/0! |
| Wells | 6 | 19 |  |  |  |  |  | 25 | 1019 | 40.76 | 169.83 | 53.63 | \#DIV/0! | \#DIV/0! | \#DIV/0! | \#DIV/0! | \#DIV/0! |
| White | 6 | 10 |  |  | 1 | 1 |  | 18 | 797 | 44.28 | 132.83 | 79.70 | \#DIV/0! | \#DIV/0! | 797.00 | 797.00 | \#DIV/0! |
| Whitley | 4 | 9 |  |  |  |  |  | 13 | 878 | 67.54 | 219.50 | 97.56 | \#DIV/0! | \#DIV/0! | \#DIV/0! | \#DIV/0! | \#DIV/0! |
| All Counties \& All Vehicles | 1133 | 1366 | 5 | 1 | 52 | 103 | 37 | 2697 | 249379 | 92.47 | 220.11 | 182.56 | 49875.80 | 249379.00 | 4795.75 | 2421.16 | 6739.97 |

