| Report Name: <br> Report Code: <br> Code Citation: | Number of Medicaid Members Eligible for NEMT <br> MO-MME <br> IC 12-15-30.5 (4)(a)(2)(A) |
| :--- | :--- |
|  | Number of NEMT Eligible Members |
|  |  |
| November 2022 |  |

Note: Data reflects the number of Traditional Medicaid fee-for-service members for whom capitation payment was made for the NEMT covered service.

| Broker Name: | Southeastrans |
| :--- | :--- |
| Report Name: | Requests Received \& Scheduled |
| Report Code: | MO-RRS |
| Code Citation: | IC 12-15-30.5-4 (a)(3)(A) |


| Experience Period>> | $11 / 1 / 2022-11 / 30 / 2022$ |
| ---: | ---: |

$\left.\begin{array}{|r|c|c|c|c|c|}\hline \text { Trip Status Count } & \text { Requests } & \text { Scheduled } & \text { \% Scheduled } & \text { Fulfilled } & \text { \% Fulfilled } \\ \hline \text { Total } & 88,562 & & 88,092 & 99 \% & 66,823\end{array}\right] 75 \%$

Note: Data reflects the number of ride requests made and the number scheduled/assigned to a transportation provider. A request may result in multiple scheduled trips.

| Broker Name: | Southeastrans |
| :--- | :--- |
| Report Name: | Member Call Center Performance |
| Report Code: | MO-MCC1 |
| Code Citation: | IC 12-15-30.5-4 (a)(3)(B) |

11/1/2022-11/30/2022

| Item No. | Data Description | Data Entry |
| :---: | :--- | :---: |
| $\mathbf{1 0}$ | Number of Calls Received | 50,923 |
| $\mathbf{1 1}$ | Number of Calls Answered | 50,361 |
| $\mathbf{1 2}$ | Average Handle Time | $04: 25$ |
| $\mathbf{1 3}$ | Percent of Calls Abandoned | $1.10 \%$ |
| $\mathbf{1 4}$ | After Hours On-Time Call Back $\%$ | $100.0 \%$ |
| $\mathbf{1 5}$ | Calls Resolved in First Call | $96.1 \%$ |
| $\mathbf{1 6}$ | Percentage of calls answered $w /$ /in 45 sec. | $96.7 \%$ |
| $\mathbf{1 7}$ | Percentage of calls answered $w /$ in 60 sec. | $97.9 \%$ |


| Broker Name: | Southeastrans |
| :--- | :--- |
| Report Name: | Missed Trips |
| Report Code: | MO-MT |
| Code Citation: | IC 12-15-30.5-4 (a)(1)(B)i-iii |

Experience Period>>
11/1/2022-11/30/2022

| Trip Not Provided | To Appt. Legs | From Appt. Legs | Grand Total | Percent of Scheduled Rides |
| :---: | :---: | :---: | :---: | :---: |
| Holiday Closure | 200 | 195 | 395 | 0.4\% |
| Inclement Wthr/Mbr | 4 | 4 | 8 | 0.0\% |
| Inclement Wthr/Provider | 1 | 1 | 2 | 0.0\% |
| Member Cancelled | 2,898 | 2,942 | 5,840 | 6.6\% |
| Member Deceased | 81 | 67 | 148 | 0.2\% |
| Member Hospitalized | 272 | 282 | 554 | 0.6\% |
| Member No-show | 414 | 460 | 874 | 1.0\% |
| Member Too Sick | 291 | 299 | 590 | 0.7\% |
| No Provider Assigned | 1,349 | 1,319 | 2,668 | 3.0\% |
| Provider No-Show | 139 | 151 | 290 | 0.3\% |
| Provider Too Late | 28 | 32 | 60 | 0.1\% |
| Grand Total | 5,677 | 5,752 | 11,429 | 13.0\% |

Note: Data reflects the status of the trip on the date of the scheduled trip.

| Broker Name: | Southeastrans |
| :--- | :--- |
| Report Name: | Missed Trips by Residence |
| Report Code: | MO-CSR |
| Code Citation: | IC 12-15-30.5-4 (a)(1)(B) |

Experience Period>> ${ }^{\prime}$ 11/1/2022-11/30/2022

| Missed Trips by Res. <br> Types | To Appt. Legs | From Appt. Legs | Grand Total | Percent of <br> Scheduled Rides |
| :--- | :---: | :---: | :---: | :---: |
| Own Home | 4,281 | 4,389 | 8,670 | $9.8 \%$ |
| Nursing Facility/ <br> Assisted Living | 1,347 | 1,314 | 2,661 | $3.0 \%$ |
| Hospital/Rehab | 25 | 24 | 49 | $0.1 \%$ |
| Other Res. Facility | 3 | 3 | 6 | $0.0 \%$ |
| Other (List below) |  |  |  | $0.0 \%$ |
| Shelter | 1 | 1 | 2 |  |
| Hotel | 20 | 21 | 41 | $0.0 \%$ |
| Grand Total | $\mathbf{5 , 6 7 7}$ | $\mathbf{5 , 7 5 2}$ | $\mathbf{1 1 , 4 2 9}$ | $\mathbf{1 3 . 0 \%}$ |

Note: Data reflects the status of the trip on the date of the scheduled trip.

```
Broker Name: Southeastrans
Report Name: Send Backs Summary
Report Code: MO-SBS
Code Citation: IC 12-15-30.5-4 (a)(1)(B)v
```

Experience Period>> 11/1/2022-11/30/2022

|  |  |  | Late Sendbacks (<=48 hours) |  |  |  | Timely Sendbacks (>48 hours) |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Total Assigned Trips | Total \# of Sendbacks by Providers | Total \% Assigned Trips Sent Back | \# Late Sendbacks | \% Late Sendbacks | \# Late <br> Sendbacks <br> Successfully <br> Re-assigned | \% Late Sendbacks Successfully Reassigned | Number Timely Sendbacks | Percent Timely Sendbacks | \# Timely Sendbacks Successfully Reassigned | \% Timely Sendbacks Successfully Reassigned |
| 49,196 | 8,399 | 17.07\% | 1,466 | 17.45\% | 912 | 62.21\% | 6,933 | 82.55\% | 5,780 | 83.37\% |

Note: Data reflects the number of trips during the month that were sent back and were not re-assigned to another transportation provider by the date of the scheduled trip. All trips were initially assigned to a transportation provider.

## Southeastrans <br> Complaint Summary <br> MO-CS

IC 12-15-30.5-4 (a)(1)(D)i-ii
Experience Period>> $\quad$ 11/1/2022-11/30/2022

| Description | Data Entry |
| :--- | :---: |
| Number of Complaints Received this Reporting Period |  |
| Number of Complaints Acknowledged Received within One (1) Business Day in this Reporting Period | 46 |
| Percent of Complaints Acknowledged within One (1) Business Day for this Reporting Period |  |
| Number of Complaints Received in the Reporting Period that Were Investigated, Remediated, and Closed within 15 Business Days of Receipt | 46 |
| Number of Complaints Received in the Reporting Period that Were Not Investigated, Remediated, and Closed within 15 Business Days of Receipt |  |
| Percent of Complaints Received in the Reporting Period that Were Investigated, Remediated, and Closed within 15 Business Days of Receipt | $\mathbf{1 0 0 . 0 0 \%}$ |

Note: Data includes complaints or concerns directed to FSSA and to Southeastrans. A contact may include 1 or more issues.

| Broker Name: <br> Report Name: <br> Report Code: <br> Code Citation: | Southeastrans <br> Complaint Summary by Residence MO-CSR <br> IC 12-15-30.5 (4)(a)(1)(D)iii |  |
| :---: | :---: | :---: |
|  | Experience Period>> | 11/1/2022-11/30/2022 |
| Complaints by Member residence <br> See IC12-15-30.5-4 | Grand Total | Percent of All Complaints |
| Own Home | 41 | 89.1\% |
| Nursing Facility/ | 5 | 10.9\% |
| Ast. Liv |  | 0.0\% |
| Hospital/Rehab |  | 0.0\% |
| Other Res. Facility |  | 0.0\% |
| Other (list below) |  | 0.0\% |
|  |  |  |
|  |  |  |
| Grand Total | 46 |  |

Note: Data reflects the residence type for the complaints or concerns directed to FSSA and to Southeastrans.

## Broker Name: Southeastrans <br> Report Name: Complaints \& Appeals <br> Report Code: MO-MCA1 <br> Code Citation: IC 12-15-30.5 (4)(a)(3)(E)



APPEALS

| Item No. | Details | Data Entry |
| :---: | :---: | :---: |
| 7 | Number of Appeals Received this Reporting Period | 0 |
| 8 | Number of Appeals Acknowledged Received within One (1) Business Day in this Reporting Period | 0 |
| 9 | Percent of Appeals Acknowledged within One (1) Business Day for this Reporting Period | NA |
| 10 | Number of Appeals Received in the Reporting Period that Were Investigated, Remediated, and Closed within 15 Business Days of Receipt | 0 |
| 11 | Number of Appeals Received in the Reporting Period that Were Not Investigated, Remediated, and Closed within 15 Business Days of Receipt | 0 |
| 12 | Percent of Appeals Received in the Reporting Period that Were Investigated, Remediated, and Closed within 15 Business Days of Receipt | NA |

Note: Data includes the number of complaints received during the reporting month. One complaint may have one or more concerns.

Broker Name: Southeastrans
Report Name: Program Integrity Audits \& Investigations
Report Code: MO-PIIS
Code Citation: IC 12-15-30.5 (4)(a)(3)(D)

Experience Period>>
11/1/2022-11/30/2022

| Date Initiated | Provider Name | Driver(s), if <br> Appropriate | Summary of Reason for <br> Audit/Investigation | Actions Taken | Date Completed | Non- <br> Contract <br> ed |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| NONE |  |  |  |  |  |  |
|  |  |  |  |  |  |  |
|  |  |  |  |  |  |  |
|  |  |  |  |  |  |  |

Report Name:
Report Code:
Submission Date:
Code Citation:

Number of NEMT Vehicles by County
MO-VC
12/30/2022
IC 12-15-30.5-4 (a)(1)(A)

|  | Experience Period >> | 11/01/2022-11/30/2022 |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| County | Ambulatory | Ambulatory/ Wheelchair | Ambulatory/ Wheelchair/ Stretcher | Basic Life Support | NonContracted | Stretcher Van | Wheelchair Lift Van | Total |
| Adams | 4 | 8 |  |  | 1 |  |  | 13 |
| Allen | 33 | 79 |  |  | 1 | 3 | 2 | 118 |
| Bartholomew | 31 | 10 |  |  | 1 | 3 |  | 45 |
| Benton | 1 | 2 |  |  |  |  |  | 3 |
| Blackford | 5 | 13 |  |  | 1 | 1 |  | 20 |
| Boone | 13 | 18 |  |  |  | 1 |  | 32 |
| Brown |  | 3 |  |  | 1 |  |  | 4 |
| Carroll | 11 | 2 |  |  | 1 |  | 1 | 15 |
| Cass | 12 | 24 |  |  |  | 1 | 1 | 38 |
| Clark | 13 | 28 |  |  |  | 2 | 1 | 44 |
| Clay | 5 | 3 |  |  |  | 2 |  | 10 |
| Clinton | 7 | 12 |  |  |  | 1 |  | 20 |
| Crawford |  | 1 |  |  |  |  |  | 1 |
| Daviess | 11 | 8 |  |  |  |  |  | 19 |
| Dearborn | 9 | 19 |  |  |  | 1 |  | 29 |
| Decatur | 8 | 4 |  |  | 1 | 1 |  | 14 |
| DeKalb | 4 | 24 |  |  | 1 |  | 2 | 31 |
| Delaware | 25 | 29 | 1 |  | 1 | 3 |  | 59 |
| Dubois | 9 | 17 |  |  | 1 |  |  | 27 |
| Elkhart | 17 | 21 |  |  | 1 | 1 | 4 | 44 |
| Fayette | 8 | 20 |  |  |  |  |  | 28 |
| Floyd | 9 | 32 |  |  | 1 |  |  | 42 |
| Fountain | 10 | 3 |  |  |  |  |  | 13 |
| Franklin | 2 | 12 |  |  |  |  | 1 | 15 |
| Fulton |  | 9 |  |  |  |  |  | 9 |


| County | Ambulatory | Ambulatory/ Wheelchair | Ambulatory/ Wheelchair/ Stretcher | Basic Life Support | NonContracted | Stretcher van | Wheelchair Lift Van | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Gibson | 6 | 5 |  |  | 1 |  |  | 12 |
| Grant | 38 | 18 |  |  | 1 | 1 |  | 58 |
| Greene | 8 | 6 |  |  | 1 |  |  | 15 |
| Hamilton | 44 | 54 |  |  | 1 | 5 |  | 104 |
| Hancock | 7 | 17 |  |  | 1 | 2 | 2 | 29 |
| Harrison | 16 | 10 |  |  |  |  |  | 26 |
| Hendricks | 10 | 13 |  |  |  | 7 |  | 30 |
| Henry | 11 | 12 |  |  | 1 | 1 |  | 25 |
| Howard | 22 | 14 |  |  | 1 | 1 |  | 38 |
| Huntington | 5 | 17 |  |  |  | 1 |  | 23 |
| Jackson | 18 | 4 |  |  | 1 | 1 |  | 24 |
| Jasper | 3 | 6 |  |  | 1 |  |  | 10 |
| Jay | 9 | 7 |  |  | 1 |  |  | 17 |
| Jefferson | 6 | 7 |  |  | 1 |  |  | 14 |
| Jennings | 16 | 1 |  |  | 1 |  |  | 18 |
| Johnson | 46 | 26 |  |  | 1 | 6 |  | 79 |
| Knox | 11 | 23 |  |  |  |  |  | 34 |
| Kosciusko | 3 | 12 |  |  |  |  |  | 15 |
| LaGrange | 3 | 10 |  |  |  |  | 2 | 15 |
| Lake | 42 | 31 |  | 1 | 1 | 2 |  | 77 |
| LaPorte | 17 | 14 |  |  | 1 |  | 1 | 33 |
| Lawrence | 4 | 8 |  |  |  |  |  | 12 |
| Madison | 26 | 31 |  |  | 1 | 4 |  | 62 |
| Marion | 91 | 109 |  |  | 1 | 12 | 1 | 214 |
| Marshall | 6 | 16 |  |  | 1 | 1 | 2 | 26 |
| Martin | 5 |  |  |  |  |  |  | 5 |
| Miami | 16 | 12 |  |  |  | 1 |  | 29 |
| Monroe | 18 | 15 | 1 |  | 1 | 1 |  | 36 |
| Montgomery | 13 | 6 |  |  |  | 1 | 1 | 21 |
| Morgan | 9 | 14 | 1 |  | 1 | 3 |  | 28 |
| Newton | 2 | 6 |  |  |  |  |  | 8 |


| County | Ambulatory | Ambulatory/ Wheelchair | Ambulatory/ Wheelchair/ Stretcher | Basic Life Support | NonContracted | Stretcher van | Wheelchair Lift Van | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Noble | 5 | 30 |  |  | 1 |  | 3 | 39 |
| Ohio | 2 | 1 |  |  |  |  |  | 3 |
| Orange | 8 | 12 |  |  | 1 |  | 1 | 22 |
| Owen | 4 | 5 |  |  | 1 |  |  | 10 |
| Parke | 3 | 1 |  |  |  |  |  | 4 |
| Perry | 4 | 11 |  |  | 1 |  |  | 16 |
| Pike | 4 | 3 |  |  |  |  |  | 7 |
| Porter | 21 | 21 |  |  | 1 | 1 |  | 44 |
| Posey | 5 | 5 |  |  |  |  |  | 10 |
| Pulaski | 1 | 1 |  |  |  |  |  | 2 |
| Putnam | 6 | 3 |  |  |  | 1 |  | 10 |
| Randolph | 10 | 13 |  |  | 1 | 1 |  | 25 |
| Ripley | 12 | 11 |  |  |  |  | 1 | 24 |
| Rush | 1 | 9 |  |  |  |  |  | 10 |
| Scott | 12 | 10 |  |  | 1 |  |  | 23 |
| Shelby | 13 | 13 |  |  | 1 | 3 |  | 30 |
| Spencer | 3 | 8 |  |  | 1 |  |  | 12 |
| St.Joseph | 25 | 25 |  |  | 1 | 1 | 3 | 55 |
| Starke | 4 | 6 |  |  | 1 |  | 3 | 14 |
| Steuben |  | 11 |  |  | 1 |  |  | 12 |
| Sullivan | 11 | 7 |  |  | 1 |  |  | 19 |
| Switzerland |  | 8 |  |  | 1 |  |  | 9 |
| Tippecanoe | 37 | 33 |  |  | 1 | 3 | 2 | 76 |
| Tipton |  | 2 |  |  |  |  |  | 2 |
| Union | 2 | 9 |  |  |  |  |  | 11 |
| Vanderburgh | 33 | 31 |  |  | 1 | 1 |  | 66 |
| Vermillion | 10 | 5 |  |  |  |  |  | 15 |
| Vigo | 23 | 16 |  |  | 1 | 1 |  | 41 |
| Wabash | 11 | 6 |  |  | 1 | 1 |  | 19 |
| Warren | 3 | 4 |  |  | 1 | 1 |  | 9 |
| Warrick | 17 | 25 |  |  | 1 | 1 |  | 44 |


| County | Ambulatory | Ambulatory/ <br> Wheelchair | Ambulatory/ <br> Wheelchair/ <br> Stretcher | Basic Life <br> Support | Non- <br> Contracted | Stretcher <br> van | Wheelchair <br> Lift Van | Total |
| :--- | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Washington | 3 | 2 |  |  | 1 |  |  |  |
| Wayne | 20 | 21 |  |  |  | 2 |  | 4 |
| Wells | 5 | 18 |  |  |  |  |  |  |
| White | 6 | 9 |  |  | 1 |  | 1 | 17 |
| Whitley | 3 | 11 |  |  |  |  |  | 14 |

Code Citation: IC 12-15-30.5 (4)(a)(3)(C)

|  | 253909 | CMS1500 |  |
| :---: | :---: | :---: | :---: |
| Item \# |  | In-Network | Out-Of-Network |
| 1 | Total Submitted Dollars (not paid amount) | \$ 2,423,713.76 |  |
| Clean Claims Received |  |  |  |
| 2 | Electronic | 24,554 |  |
| 3 | Paper | 32,179 |  |
|  | Total (calculated) | 56,733 | 0 |
| Clean Claims Adjudicated |  |  |  |
| 4 | Paid On Time | 55,243 |  |
| 5 | Paid Late | 0 |  |
| 6 | Denied | 1,490 |  |
|  | Denial Rate (calculated) | 2.70\% | \#DIV/0! |
| Claims Paid With Interest |  |  |  |
| 7 | Total Number of Claims Paid With Interest | 0 |  |
| 8 | Total Dollar Amount of Interest Paid | \$0.00 |  |
|  |  |  |  |
| 9 | Average number of days between the last date of service on claim and MCE's receipt of claim from provider. | 14 |  |
| 10 | Average number of days between the receipt date on claim and the adjudication date. | 16 |  |
| 11 | Average number of days from the adjudication date to payment (remittance advice) date. | 16 |  |
| 12 | Clean Claims Adjudicated and Submitted as Encounters to GWT | 56,471 |  |
| 13 | Clean Claims Accepted by GWT | 56,471 |  |
| 14 | Clean Claims Rejected by GWT | 0 |  |
| 15 | Acceptance Rate (calculated) | 100.00\% | \#DIV/0! |


|  | Top Denial Reasons Count |  |  |
| :---: | :---: | :---: | :---: |
| Item No. | Reason |  | \# in Reporting Period |
| 25 | Missing or Invalid Time |  | 399 |
| 26 | Unauthorized No Show |  | 157 |
| 27 | Service not provided to member |  | 154 |
| 28 | Time Variance |  | 128 |
| 29 | Untimely Filing |  | 114 |
| 30 | Incorrect Mobility Type |  | 96 |
| 31 | Unauthorized Driver |  | 91 |
| 32 | Unauthorized Vehicle |  | 72 |
| 33 | Missing Mobility |  | 51 |
| 34 | Other |  | 228 |
| 35 |  | Total | 1,490 |

Report Code: MO-VBCR
Submission Date: 10/3/2022
Code Citation: IC 12-15-30.5-4 (a)(2)(B)

| County | Ambula tory | Ambulatory / Wheelchair | Ambulatory / <br> Wheelchair / Stretcher | Basic Life Support | Non- <br> Contract ed | Stretcher <br> Van | Wheelchair Lift Van | Total Vehicles | Capitated <br> Members | member: <br> vehicle ratio <br> for all <br> vehicle <br> types | Ambula tory | Ambulatory / Wheelchair | Ambulatory / Wheelchair/ Stretcher | Basic Life <br> Support | NonContracted | Stretcher Van | Wheelchair Lift Van |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Adams | 4 | 8 |  |  | 1 |  |  | 13 | 999 | 76.85 | 249.75 | 124.88 | \#DIV/0! | \#DIV/0! | 999.00 | \#DIV/0! | \#DIV/0! |
| Allen | 33 | 79 |  |  | 1 | 3 | 2 | 118 | 15770 | 133.64 | 477.88 | 199.62 | \#DIV/0! | \#DIV/0! | 15770.00 | 5256.67 | 7885.00 |
| Bartholomew | 31 | 10 |  |  | 1 | 3 |  | 45 | 2939 | 65.31 | 94.81 | 293.90 | \#DIV/0! | \#DIV/0! | 2939.00 | 979.67 | \#DIV/0! |
| Benton | 1 | 2 |  |  |  |  |  | 3 | 352 | 117.33 | 352.00 | 176.00 | \#DIV/0! | \#DIV/0! | \#DIV/0! | \#DIV/0! | \#DIV/0! |
| Blackford | 5 | 13 |  |  | 1 | 1 |  | 20 | 560 | 28.00 | 112.00 | 43.08 | \#DIV/0! | \#DIV/0! | 560.00 | 560.00 | \#DIV/0! |
| Boone | 13 | 18 |  |  |  | 1 |  | 32 | 1612 | 50.38 | 124.00 | 89.56 | \#DIV/0! | \#DIV/0! | \#DIV/0! | 1612.00 | \#DIV/0! |
| Brown |  | 3 |  |  | 1 |  |  | 4 | 590 | 147.50 | \#DIV/0! | 196.67 | \#DIV/0! | \#DIV/0! | 590.00 | \#DIV/0! | \#DIV/0! |
| Carroll | 11 | 2 |  |  | 1 |  | 1 | 15 | 616 | 41.07 | 56.00 | 308.00 | \#DIV/0! | \#DIV/0! | 616.00 | \#DIV/0! | 616.00 |
| Cass | 12 | 24 |  |  |  | 1 | 1 | 38 | 1705 | 44.87 | 142.08 | 71.04 | \#DIV/0! | \#DIV/0! | \#DIV/0! | 1705.00 | 1705.00 |
| Clark | 13 | 28 |  |  |  | 2 | 1 | 44 | 4990 | 113.41 | 383.85 | 178.21 | \#DIV/0! | \#DIV/0! | \#DIV/0! | 2495.00 | 4990.00 |
| Clay | 5 | 3 |  |  |  | 2 |  | 10 | 1093 | 109.30 | 218.60 | 364.33 | \#DIV/0! | \#DIV/0! | \#DIV/0! | 546.50 | \#DIV/0! |
| Clinton | 7 | 12 |  |  |  | 1 |  | 20 | 1218 | 60.90 | 174.00 | 101.50 | \#DIV/0! | \#DIV/0! | \#DIV/0! | 1218.00 | \#DIV/0! |
| Crawford |  | 1 |  |  |  |  |  | 1 | 538 | 538.00 | \#DIV/0! | 538.00 | \#DIV/0! | \#DIV/0! | \#DIV/0! | \#DIV/0! | \#DIV/0! |
| Daviess | 11 | 8 |  |  |  |  |  | 19 | 1199 | 63.11 | 109.00 | 149.88 | \#DIV/0! | \#DIV/0! | \#DIV/0! | \#DIV/0! | \#DIV/0! |
| Dearborn | 9 | 19 |  |  |  | 1 |  | 29 | 1564 | 53.93 | 173.78 | 82.32 | \#DIV/0! | \#DIV/0! | \#DIV/0! | 1564.00 | \#DIV/0! |
| Decatur | 8 | 4 |  |  | 1 | 1 |  | 14 | 1085 | 77.50 | 135.63 | 271.25 | \#DIV/0! | \#DIV/0! | 1085.00 | 1085.00 | \#DIV/0! |
| DeKalb | 4 | 24 |  |  | 1 |  | 2 | 31 | 1398 | 45.10 | 349.50 | 58.25 | \#DIV/0! | \#DIV/0! | 1398.00 | \#DIV/0! | 699.00 |
| Delaware | 25 | 29 | 1 |  | 1 | 3 |  | 59 | 5382 | 91.22 | 215.28 | 185.59 | 5382.00 | \#DIV/0! | 5382.00 | 1794.00 | \#DIV/0! |
| Dubois | 9 | 17 |  |  | 1 |  |  | 27 | 1366 | 50.59 | 151.78 | 80.35 | \#DIV/0! | \#DIV/0! | 1366.00 | \#DIV/0! | \#DIV/0! |
| Elkhart | 17 | 21 |  |  | 1 | 1 | 4 | 44 | 6330 | 143.86 | 372.35 | 301.43 | \#DIV/0! | \#DIV/0! | 6330.00 | 6330.00 | 1582.50 |
| Fayette | 8 | 20 |  |  |  |  |  | 28 | 1680 | 60.00 | 210.00 | 84.00 | \#DIV/0! | \#DIV/0! | \#DIV/0! | \#DIV/0! | \#DIV/0! |
| Floyd | 9 | 32 |  |  | 1 |  |  | 42 | 3199 | 76.17 | 355.44 | 99.97 | \#DIV/0! | \#DIV/0! | 3199.00 | \#DIV/0! | \#DIV/0! |
| Fountain | 10 | 3 |  |  |  |  |  | 13 | 629 | 48.38 | 62.90 | 209.67 | \#DIV/0! | \#DIV/0! | \#DIV/0! | \#DIV/0! | \#DIV/0! |
| Franklin | 2 | 12 |  |  |  |  | 1 | 15 | 839 | 55.93 | 419.50 | 69.92 | \#DIV/0! | \#DIV/0! | \#DIV/0! | \#DIV/0! | 839.00 |
| Fulton |  | 9 |  |  |  |  |  | 9 | 759 | 84.33 | \#DIV/0! | 84.33 | \#DIV/0! | \#DIV/0! | \#DIV/0! | \#DIV/0! | \#DIV/0! |
| Gibson | 6 | 5 |  |  | 1 |  |  | 12 | 1303 | 108.58 | 217.17 | 260.60 | \#DIV/0! | \#DIV/0! | 1303.00 | \#DIV/0! | \#DIV/0! |
| Grant | 38 | 18 |  |  | 1 | 1 |  | 58 | 3520 | 60.69 | 92.63 | 195.56 | \#DIV/0! | \#DIV/0! | 3520.00 | 3520.00 | \#DIV/0! |
| Greene | 8 | 6 |  |  | 1 |  |  | 15 | 1350 | 90.00 | 168.75 | 225.00 | \#DIV/0! | \#DIV/0! | 1350.00 | \#DIV/0! | \#DIV/0! |
| Hamilton | 44 | 54 |  |  | 1 | 5 |  | 104 | 6362 | 61.17 | 144.59 | 117.81 | \#DIV/0! | \#DIV/0! | 6362.00 | 1272.40 | \#DIV/0! |
| Hancock | 7 | 17 |  |  | 1 | 2 | 2 | 29 | 2252 | 77.66 | 321.71 | 132.47 | \#DIV/0! | \#DIV/0! | 2252.00 | 1126.00 | 1126.00 |
| Harrison | 16 | 10 |  |  |  |  |  | 26 | 1391 | 53.50 | 86.94 | 139.10 | \#DIV/0! | \#DIV/0! | \#DIV/0! | \#DIV/0! | \#DIV/0! |
| Hendricks | 10 | 13 |  |  |  | 7 |  | 30 | 4053 | 135.10 | 405.30 | 311.77 | \#DIV/0! | \#DIV/0! | \#DIV/0! | 579.00 | \#DIV/0! |
| Henry | 11 | 12 |  |  | 1 | 1 |  | 25 | 2335 | 93.40 | 212.27 | 194.58 | \#DIV/0! | \#DIV/0! | 2335.00 | 2335.00 | \#DIV/0! |
| Howard | 22 | 14 |  |  | 1 | 1 |  | 38 | 3670 | 96.58 | 166.82 | 262.14 | \#DIV/0! | \#DIV/0! | 3670.00 | 3670.00 | \#DIV/0! |
| Huntington | 5 | 17 |  |  |  | 1 |  | 23 | 1445 | 62.83 | 289.00 | 85.00 | \#DIV/0! | \#DIV/0! | \#DIV/0! | 1445.00 | \#DIV/0! |


| County | Ambula tory | Ambulatory / Wheelchair | Ambulatory /Wheelchai $r /$ Stretcher | Basic Life Support | Non- <br> Contract ed | Stretcher <br> Van | Wheelchair Lift Van | Total Vehicles | Capitated <br> Members | member: <br> vehicle ratio <br> for all <br> vehicle <br> types | Ambula tory | Ambulatory / Wheelchair | Ambulatory / Wheelchair/ Stretcher | Basic Life <br> Support | NonContracted | Stretcher <br> Van | Wheelchair Lift Van |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Jackson | 18 | 4 |  |  | 1 | 1 |  | 24 | 1919 | 79.96 | 106.61 | 479.75 | \#DIV/0! | \#DIV/0! | 1919.00 | 1919.00 | \#DIV/0! |
| Jasper | 3 | 6 |  |  | 1 |  |  | 10 | 1054 | 105.40 | 351.33 | 175.67 | \#DIV/0! | \#DIV/0! | 1054.00 | \#DIV/0! | \#DIV/0! |
| Jay | 9 | 7 |  |  | 1 |  |  | 17 | 870 | 51.18 | 96.67 | 124.29 | \#DIV/0! | \#DIV/0! | 870.00 | \#DIV/0! | \#DIV/0! |
| Jefferson | 6 | 7 |  |  | 1 |  |  | 14 | 1454 | 103.86 | 242.33 | 207.71 | \#DIV/0! | \#DIV/0! | 1454.00 | \#DIV/0! | \#DIV/0! |
| Jennings | 16 | 1 |  |  | 1 |  |  | 18 | 1481 | 82.28 | 92.56 | 1481.00 | \#DIV/0! | \#DIV/0! | 1481.00 | \#DIV/0! | \#DIV/0! |
| Johnson | 46 | 26 |  |  | 1 | 6 |  | 79 | 4813 | 60.92 | 104.63 | 185.12 | \#DIV/0! | \#DIV/0! | 4813.00 | 802.17 | \#DIV/0! |
| Knox | 11 | 23 |  |  |  |  |  | 34 | 1947 | 57.26 | 177.00 | 84.65 | \#DIV/0! | \#DIV/0! | \#DIV/0! | \#DIV/0! | \#DIV/0! |
| Kosciusko | 3 | 12 |  |  |  |  |  | 15 | 2199 | 146.60 | 733.00 | 183.25 | \#DIV/0! | \#DIV/0! | \#DIV/0! | \#DIV/0! | \#DIV/0! |
| LaGrange | 3 | 10 |  |  |  |  | 2 | 15 | 752 | 50.13 | 250.67 | 75.20 | \#DIV/0! | \#DIV/0! | \#DIV/0! | \#DIV/0! | 376.00 |
| Lake | 42 | 31 |  | 1 | 1 | 2 |  | 77 | 19073 | 247.70 | 454.12 | 615.26 | \#DIV/0! | 19073.00 | 19073.00 | 9536.50 | \#DIV/0! |
| LaPorte | 17 | 14 |  |  | 1 |  | 1 | 33 | 4129 | 125.12 | 242.88 | 294.93 | \#DIV/0! | \#DIV/0! | 4129.00 | \#DIV/0! | 4129.00 |
| Lawrence | 4 | 8 |  |  |  |  |  | 12 | 2136 | 178.00 | 534.00 | 267.00 | \#DIV/0! | \#DIV/0! | \#DIV/0! | \#DIV/0! | \#DIV/0! |
| Madison | 26 | 31 |  |  | 1 | 4 |  | 62 | 6326 | 102.03 | 243.31 | 204.06 | \#DIV/0! | \#DIV/0! | 6326.00 | 1581.50 | \#DIV/0! |
| Marion | 91 | 109 |  |  | 1 | 12 | 1 | 214 | 47208 | 220.60 | 518.77 | 433.10 | \#DIV/0! | \#DIV/0! | 47208.00 | 3934.00 | 47208.00 |
| Marshall | 6 | 16 |  |  | 1 | 1 | 2 | 26 | 1478 | 56.85 | 246.33 | 92.38 | \#DIV/0! | \#DIV/0! | 1478.00 | 1478.00 | 739.00 |
| Martin | 5 |  |  |  |  |  |  | 5 | 731 | 146.20 | 146.20 | \#DIV/0! | \#DIV/0! | \#DIV/0! | \#DIV/0! | \#DIV/0! | \#DIV/0! |
| Miami | 16 | 12 |  |  |  | 1 |  | 29 | 1305 | 45.00 | 81.56 | 108.75 | \#DIV/0! | \#DIV/0! | \#DIV/0! | 1305.00 | \#DIV/0! |
| Monroe | 18 | 15 | 1 |  | 1 | 1 |  | 36 | 4110 | 114.17 | 228.33 | 274.00 | 4110.00 | \#DIV/0! | 4110.00 | 4110.00 | \#DIV/0! |
| Montgomery | 13 | 6 |  |  |  | 1 | 1 | 21 | 1459 | 69.48 | 112.23 | 243.17 | \#DIV/0! | \#DIV/0! | \#DIV/0! | 1459.00 | 1459.00 |
| Morgan | 9 | 14 | 1 |  | 1 | 3 |  | 28 | 2514 | 89.79 | 279.33 | 179.57 | 2514.00 | \#DIV/0! | 2514.00 | 838.00 | \#DIV/0! |
| Newton | 2 | 6 |  |  |  |  |  | 8 | 440 | 55.00 | 220.00 | 73.33 | \#DIV/0! | \#DIV/0! | \#DIV/0! | \#DIV/0! | \#DIV/0! |
| Noble | 5 | 30 |  |  | 1 |  | 3 | 39 | 1609 | 41.26 | 321.80 | 53.63 | \#DIV/0! | \#DIV/0! | 1609.00 | \#DIV/0! | 536.33 |
| Ohio | 2 | 1 |  |  |  |  |  | 3 | 212 | 70.67 | 106.00 | 212.00 | \#DIV/0! | \#DIV/0! | \#DIV/0! | \#DIV/0! | \#DIV/0! |
| Orange | 8 | 12 |  |  | 1 |  | 1 | 22 | 1103 | 50.14 | 137.88 | 91.92 | \#DIV/0! | \#DIV/0! | 1103.00 | \#DIV/0! | 1103.00 |
| Owen | 4 | 5 |  |  | 1 |  |  | 10 | 969 | 96.90 | 242.25 | 193.80 | \#DIV/0! | \#DIV/0! | 969.00 | \#DIV/0! | \#DIV/0! |
| Parke | 3 | 1 |  |  |  |  |  | 4 | 758 | 189.50 | 252.67 | 758.00 | \#DIV/0! | \#DIV/0! | \#DIV/0! | \#DIV/0! | \#DIV/0! |
| Perry | 4 | 11 |  |  | 1 |  |  | 16 | 791 | 49.44 | 197.75 | 71.91 | \#DIV/0! | \#DIV/0! | 791.00 | \#DIV/0! | \#DIV/0! |
| Pike | 4 | 3 |  |  |  |  |  | 7 | 855 | 122.14 | 213.75 | 285.00 | \#DIV/0! | \#DIV/0! | \#DIV/0! | \#DIV/0! | \#DIV/0! |
| Porter | 21 | 21 |  |  | 1 | 1 |  | 44 | 4646 | 105.59 | 221.24 | 221.24 | \#DIV/0! | \#DIV/0! | 4646.00 | 4646.00 | \#DIV/0! |
| Posey | 5 | 5 |  |  |  |  |  | 10 | 761 | 76.10 | 152.20 | 152.20 | \#DIV/0! | \#DIV/0! | \#DIV/0! | \#DIV/0! | \#DIV/0! |
| Pulaski | 1 | 1 |  |  |  |  |  | 2 | 498 | 249.00 | 498.00 | 498.00 | \#DIV/0! | \#DIV/0! | \#DIV/0! | \#DIV/0! | \#DIV/0! |
| Putnam | 6 | 3 |  |  |  | 1 |  | 10 | 1266 | 126.60 | 211.00 | 422.00 | \#DIV/0! | \#DIV/0! | \#DIV/0! | 1266.00 | \#DIV/0! |
| Randolph | 10 | 13 |  |  | 1 | 1 |  | 25 | 1122 | 44.88 | 112.20 | 86.31 | \#DIV/0! | \#DIV/0! | 1122.00 | 1122.00 | \#DIV/0! |
| Ripley | 12 | 11 |  |  |  |  | 1 | 24 | 1001 | 41.71 | 83.42 | 91.00 | \#DIV/0! | \#DIV/0! | \#DIV/0! | \#DIV/0! | 1001.00 |
| Rush | 1 | 9 |  |  |  |  |  | 10 | 698 | 69.80 | 698.00 | 77.56 | \#DIV/0! | \#DIV/0! | \#DIV/0! | \#DIV/0! | \#DIV/0! |
| Scott | 12 | 10 |  |  | 1 |  |  | 23 | 1498 | 65.13 | 124.83 | 149.80 | \#DIV/0! | \#DIV/0! | 1498.00 | \#DIV/0! | \#DIV/0! |
| Shelby | 13 | 13 |  |  | 1 | 3 |  | 30 | 1884 | 62.80 | 144.92 | 144.92 | \#DIV/0! | \#DIV/0! | 1884.00 | 628.00 | \#DIV/0! |
| Spencer | 3 | 8 |  |  | 1 |  |  | 12 | 745 | 62.08 | 248.33 | 93.13 | \#DIV/0! | \#DIV/0! | 745.00 | \#DIV/0! | \#DIV/0! |
| St.Joseph | 25 | 25 |  |  | 1 | 1 | 3 | 55 | 10413 | 189.33 | 416.52 | 416.52 | \#DIV/0! | \#DIV/0! | 10413.00 | 10413.00 | 3471.00 |
| Starke | 4 | 6 |  |  | 1 |  | 3 | 14 | 998 | 71.29 | 249.50 | 166.33 | \#DIV/0! | \#DIV/0! | 998.00 | \#DIV/0! | 332.67 |
| Steuben |  | 11 |  |  | 1 |  |  | 12 | 1066 | 88.83 | \#DIV/0! | 96.91 | \#DIV/0! | \#DIV/0! | 1066.00 | \#DIV/0! | \#DIV/0! |
| Sullivan | 11 | 7 |  |  | 1 |  |  | 19 | 789 | 41.53 | 71.73 | 112.71 | \#DIV/0! | \#DIV/0! | 789.00 | \#DIV/0! | \#DIV/0! |
| Switzerland |  | 8 |  |  | 1 |  |  | 9 | 410 | 45.56 | \#DIV/0! | 51.25 | \#DIV/0! | \#DIV/0! | 410.00 | \#DIV/0! | \#DIV/0! |


| County | Ambula tory | Ambulatory / Wheelchair | Ambulatory /Wheelchai $r /$ Stretcher | $\begin{gathered} \text { Basic } \\ \text { Life } \\ \text { Support } \end{gathered}$ | Non- <br> Contract ed | Stretcher <br> Van | Wheelchair Lift Van | Total Vehicles | Capitated <br> Members | member: <br> vehicle ratio <br> for all <br> vehicle <br> types | Ambula tory | Ambulatory / Wheelchair | Ambulatory / <br> Wheelchair/ Stretcher | Basic Life <br> Support | NonContracted | Stretcher <br> Van | Wheelchair Lift Van |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Tippecanoe | 37 | 33 |  |  | 1 | 3 | 2 | 76 | 5368 | 70.63 | 145.08 | 162.67 | \#DIV/0! | \#DIV/0! | 5368.00 | 1789.33 | 2684.00 |
| Tipton |  | 2 |  |  |  |  |  | 2 | 385 | 192.50 | \#DIV/0! | 192.50 | \#DIV/0! | \#DIV/0! | \#DIV/0! | \#DIV/0! | \#DIV/0! |
| Union | 2 | 9 |  |  |  |  |  | 11 | 281 | 25.55 | 140.50 | 31.22 | \#DIV/0! | \#DIV/0! | \#DIV/0! | \#DIV/0! | \#DIV/0! |
| Vanderburgh | 33 | 31 |  |  | 1 | 1 |  | 66 | 8658 | 131.18 | 262.36 | 279.29 | \#DIV/0! | \#DIV/0! | 8658.00 | 8658.00 | \#DIV/0! |
| Vermillion | 10 | 5 |  |  |  |  |  | 15 | 674 | 44.93 | 67.40 | 134.80 | \#DIV/0! | \#DIV/0! | \#DIV/0! | \#DIV/0! | \#DIV/0! |
| Vigo | 23 | 16 |  |  | 1 | 1 |  | 41 | 5242 | 127.85 | 227.91 | 327.63 | \#DIV/0! | \#DIV/0! | 5242.00 | 5242.00 | \#DIV/0! |
| Wabash | 11 | 6 |  |  | 1 | 1 |  | 19 | 1360 | 71.58 | 123.64 | 226.67 | \#DIV/0! | \#DIV/0! | 1360.00 | 1360.00 | \#DIV/0! |
| Warren | 3 | 4 |  |  | 1 | 1 |  | 9 | 232 | 25.78 | 77.33 | 58.00 | \#DIV/0! | \#DIV/0! | 232.00 | 232.00 | \#DIV/0! |
| Warrick | 17 | 25 |  |  | 1 | 1 |  | 44 | 2042 | 46.41 | 120.12 | 81.68 | \#DIV/0! | \#DIV/0! | 2042.00 | 2042.00 | \#DIV/0! |
| Washington | 3 | 2 |  |  | 1 |  |  | 6 | 1221 | 203.50 | 407.00 | 610.50 | \#DIV/0! | \#DIV/0! | 1221.00 | \#DIV/0! | \#DIV/0! |
| Wayne | 20 | 21 |  |  |  | 2 |  | 43 | 3876 | 90.14 | 193.80 | 184.57 | \#DIV/0! | \#DIV/0! | \#DIV/0! | 1938.00 | \#DIV/0! |
| Wells | 5 | 18 |  |  |  |  |  | 23 | 1052 | 45.74 | 210.40 | 58.44 | \#DIV/0! | \#DIV/0! | \#DIV/0! | \#DIV/0! | \#DIV/0! |
| White | 6 | 9 |  |  | 1 |  | 1 | 17 | 802 | 47.18 | 133.67 | 89.11 | \#DIV/0! | \#DIV/0! | 802.00 | \#DIV/0! | 802.00 |
| Whitley | 3 | 11 |  |  |  |  |  | 14 | 887 | 63.36 | 295.67 | 80.64 | \#DIV/0! | \#DIV/0! | \#DIV/0! | \#DIV/0! | \#DIV/0! |
| All Counties <br> \& All <br> Vehicles | 1105 | 1331 | 3 | 1 | 54 | 87 | 35 | 2616 | 259663 | 99.26 | 234.99 | 195.09 | 86554.33 | 259663.00 | 4808.57 | 2984.63 | 7418.94 |

