| Report Name: <br> Report Code: <br> Code Citation: | Number of Medicaid Members Eligible for NEMT <br> MO-MME <br> IC 12-15-30.5 (4)(a)(2)(A) |
| :--- | :--- |
|  | Number of NEMT Eligible Members |
|  |  |

Note: Data reflects the number of Traditional Medicaid fee-for-service members for whom capitation payment was made for the NEMT covered service.

| Broker Name: | Southeastrans |
| :--- | :--- |
| Report Name: | Requests Received \& Scheduled |
| Report Code: | MO-RRS |
| Code Citation: | IC 12-15-30.5-4 (a)(3)(A) |

Experience Period>> 6/1/2022-6/30/2022
$\left.\begin{array}{|r|c|c|c|c|c|}\hline \text { Trip Status Count } & \text { Requests } & \text { Scheduled } & \text { \% Scheduled } & \text { Fulfilled } & \text { \% Fulfilled } \\ \hline \text { Total } & 79,958 & & 79,637 & 100 \% & 62,431\end{array}\right] 78 \%$

Note: Data reflects the number of ride requests made and the number scheduled/assigned to a tranpsortation provider. A request may result in multiple scheduled trips.

| Broker Name: | Southeastrans |
| :--- | :--- |
| Report Name: | Member Call Center Performance |
| Report Code: | MO-MCC1 |
| Code Citation: | IC 12-15-30.5-4 (a)(3)(B) |

Code Citation: IC 12-15-30.5-4 (a)(3)(B)

| Item No. | Data Description | Data Entry |
| :---: | :--- | :---: |
| $\mathbf{1 0}$ | Number of Calls Received | 49,524 |
| $\mathbf{1 1}$ | Number of Calls Answered | 48,577 |
| $\mathbf{1 2}$ | Average Handle Time | $04: 53$ |
| $\mathbf{1 3}$ | Percent of Calls Abandoned | $1.91 \%$ |
| $\mathbf{1 4}$ | After Hours On-Time Call Back $\%$ | $100.0 \%$ |
| $\mathbf{1 5}$ | Calls Resolved in First Call | $93.5 \%$ |
| $\mathbf{1 6}$ | Percentage of calls answered w/in 45 sec. | $93.9 \%$ |
| $\mathbf{1 7}$ | Percentage of calls answered $w /$ in 60 sec. | $95.2 \%$ |


| Broker Name: | Southeastrans |
| :--- | :--- |
| Report Name: | Missed Trips |
| Report Code: | MO-MT |
| Code Citation: | IC 12-15-30.5-4 (a)(1)(B)i-iii |

Experience Period>> 6/1/2022-6/30/2022

| Trip Not Provided | To Appt. Legs | From Appt. Legs | Grand Total | Percent of Scheduled Rides |
| :---: | :---: | :---: | :---: | :---: |
| Holiday Closure | 1 | 1 | 2 | 0\% |
| Inclement Wthr/Mbr | 7 | 8 | 15 | 0\% |
| Inclement Wthr/Provider | 0 | 0 | 0 | 0\% |
| Member Cancelled | 2,648 | 2,661 | 5,309 | 7\% |
| Member Deceased | 58 | 56 | 114 | 0\% |
| Member Hospitalized | 227 | 257 | 484 | 1\% |
| Member No-show | 405 | 549 | 954 | 1\% |
| Member Too Sick | 175 | 183 | 358 | 0\% |
| No Provider Assigned | 1,181 | 1,139 | 2,320 | 3\% |
| Provider No-Show | 116 | 141 | 257 | 0\% |
| Provider Too Late | 36 | 40 | 76 | 0\% |
| Grand Total | 4,854 | 5,035 | 9,889 | 12\% |

Note: Data reflects the status of the trip on the date of the scheduled trip.

| Broker Name: | Southeastrans |
| :--- | :--- |
| Report Name: | Missed Trips by Residence |
| Report Code: | MO-CSR |
| Code Citation: | IC 12-15-30.5-4 (a)(1)(B) |


| Missed Trips by Res. <br> Types | To Appt. Legs | From Appt. Legs | Grand Total | Percent of <br> Scheduled Rides |
| :--- | :---: | :---: | :---: | :---: |
| Own Home | 3,659 | 3,805 | 7,464 | $9 \%$ |
| Nursing Facility/ <br> Assisted Living | 1,155 | 1,194 | 2,349 | $3 \%$ |
| Hospital/Rehab | 26 | 24 | 50 | $0 \%$ |
| Other Res. Facility | 0 | 0 | 0 | $0 \%$ |
| Other (List below) |  |  |  |  |
| Shelter | 1 | 1 | 2 | $0 \%$ |
| Hotel | 13 | 11 | 24 | $0 \%$ |
| Grand Total | $\mathbf{4 , 8 5 4}$ | $\mathbf{5 , 0 3 5}$ | $\mathbf{9 , 8 8 9}$ | $\mathbf{1 2 \%}$ |

Note: Data reflects the status of the trip on the date of the scheduled trip.

```
Broker Name: Southeastrans
Report Name: Send Backs Summary
Report Code: MO-SBS
Code Citation: IC 12-15-30.5-4 (a)(1)(B)v
```

Experience Period>> 6/1/2022-6/30/2022

|  |  |  | Late Sendbacks (<=48 hours) |  |  |  | Timely Sendbacks (>48 hours) |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Total Assigned Trips | Total \# of Sendbacks by Providers | Total \% Assigned Trips Sent Back | \# Late Sendbacks | \% Late Sendbacks | \# Late <br> Sendbacks <br> Successfully <br> Re-assigned | \% Late Sendbacks Successfully Re assigned | Number Timely Sendbacks | Percent <br> Timely Sendbacks | \# Timely Sendbacks Successfully Reassigned | \% Timely Sendbacks Successfully Reassigned |
| 45,015 | 7,937 | 17.63\% | 1,630 | 20.54\% | 1,113 | 68.28\% | 6,307 | 79.46\% | 5,366 | 85.08\% |

Note: Data reflects the number of trips durng the month that were sent back and were not re-assigned to another transportation provider by the date of the scheduled trip. All trips were initially assigned to a transportation provider.

## Southeastrans <br> Complaint Summary <br> MO-CS

IC 12-15-30.5-4 (a)(1)(D)i-ii
Experience Period>> 6/1/2022-6/30/2022

| Description | Data Entry |
| :--- | :---: |
| Number of Complaints Received this Reporting Period |  |
| Number of Complaints Acknowledged Received within One (1) Business Day in this Reporting Period |  |
| Percent of Complaints Acknowledged within One (1) Business Day for this Reporting Period |  |
| Number of Complaints Received in the Reporting Period that Were Investigated, Remediated, and Closed within 15 Business Days of Receipt |  |
| Number of Complaints Received in the Reporting Period that Were Not Investigated, Remediated, and Closed within 15 Business Days of Receipt |  |
| Percent of Complaints Received in the Reporting Period that Were Investigated, Remediated, and Closed within 15 Business Days of Receipt | $\mathbf{1 0 0 . 0 0 \%}$ |

Note: Data includes complaints or concerns directed to FSSA and to Southeastrans. A contact may include 1 or more issues.

| Broker Name: <br> Report Name: <br> Report Code: <br> Code Citation: |
| :--- |
|  | | Southeastrans <br> Complaint Summary by Residence <br> MO-CSR |  |  |
| :--- | :--- | :--- |
| IC 12-15-30.5 (4)(a)(1)(D)iii |  |  |

Note: Data reflects the residence type for the complaints or concerns directed to FSSA and to Southeastrans.

| Broker Name: | Southeastrans |
| :--- | :--- |
| Report Name: | Complaints \& Appeals |
| Report Code: | MO-MCA1 |
| Code Citation: | IC 12-15-30.5 (4)(a)(3)(E) |

Experience Period >> 6/1/2022-6/30/2022
COMPLAINTS

| Description | Data Entry |
| :---: | :---: |
| Number of Complaints Received this Reporting Period | 37 |
| Number of Complaints Acknowledged Received within One (1) Business Day in this Reporting Period | 37 |
| Percent of Complaints Acknowledged within One (1) Business Day for this Reporting Period | 100.00\% |
| Number of Complaints Received in the Reporting Period that Were Investigated, Remediated, and Closed within 15 Business Days of | 36 |
| Number of Complaints Received in the Reporting Period that Were Not Investigated, Remediated, and Closed within 15 Business Days of Receipt | 1 |
| Percent of Complaints Received in the Reporting Period that Were Investigated, Remediated, and Closed within 15 Business Days of Receipt | 97.30\% |

APPEALS

| Item No. | Details |  | Data Entry |
| :--- | :--- | :---: | :---: |
| 7 | Number of Appeals Received this Reporting Period | 0 |  |
| 8 | Number of Appeals Acknowledged Received within One (1) Business Day in this Reporting Period |  |  |
| 9 | Percent of Appeals Acknowledged within One (1) Business Day for this Reporting Period | 0 |  |
| 10 | Number of Appeals Received in the Reporting Period that Were Investigated, Remediated, and Closed within 15 Business Days of Receipt | NA |  |
| 11 | Number of Appeals Received in the Reporting Period that Were Not Investigated, Remediated, and Closed within 15 Business Days of Receipt | 0 | 0 |
| 12 | Percent of Appeals Received in the Reporting Period that Were Investigated, Remediated, and Closed within 15 Business Days of Receipt | 0 | NA |
|  |  |  |  |

Note: Data includes the number of complaints received during the reporting month. One complaint may have one or more concerns.

Report Name:
Report Code:
Submission Date:
Code Citation:

Number of NEMT Vehicles by County
MO-VC

## 8/1/2022 <br> IC 12-15-30.5-4 (a)(1)(A)

| Experience Period >> | $06 / 01 / 2022-06 / 30 / 2022$ |
| :--- | :--- |


|  | Experience Period >> | 06/01/2022-06/30/2022 |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| County | Ambulatory | Ambulatory/ Wheelchair | Ambulatory/ Wheelchair/ Stretcher | Basic Life Support | NonContracted | Stretcher Van | Wheelchair Lift Van | Total |
| Adams | 4 | 4 |  |  | 1 |  |  | 9 |
| Allen | 20 | 69 |  |  | 1 | 4 |  | 94 |
| Bartholomew | 26 | 9 |  |  | 1 | 1 |  | 37 |
| Benton | 2 | 2 |  |  |  |  |  | 4 |
| Blackford | 5 | 9 |  |  | 1 |  |  | 15 |
| Boone | 12 | 24 |  |  |  | 1 |  | 37 |
| Brown | 1 | 2 |  |  |  |  |  | 3 |
| Carroll | 11 | 2 |  |  | 1 |  | 1 | 15 |
| Cass | 10 | 17 |  |  |  | 1 |  | 28 |
| Clark | 12 | 23 |  |  |  |  | 1 | 36 |
| Clay | 4 | 3 |  |  |  |  |  | 7 |
| Clinton | 7 | 14 |  |  |  |  |  | 21 |
| Crawford | 2 | 4 |  |  |  |  |  | 6 |
| Daviess | 5 | 11 |  |  |  |  |  | 16 |
| Dearborn | 10 | 17 |  |  |  |  | 3 | 30 |
| Decatur | 8 | 4 |  |  |  |  |  | 12 |
| DeKalb | 7 | 28 |  |  |  |  | 1 | 36 |
| Delaware | 12 | 34 | 1 |  | 1 | 2 |  | 50 |
| Dubois | 6 | 18 |  |  | 1 |  |  | 25 |
| Elkhart | 12 | 23 |  |  | 1 | 1 | 3 | 40 |
| Fayette | 2 | 22 |  |  |  | 2 |  | 26 |
| Floyd | 10 | 26 |  |  |  | 1 |  | 37 |
| Fountain | 9 | 3 |  |  |  |  |  | 12 |
| Franklin | 5 | 11 |  |  |  |  | 2 | 18 |
| Fulton | 2 | 8 |  |  |  | 1 |  | 11 |


| County | Ambulatory | Ambulatory/ Wheelchair | Ambulatory Wheelchair/ Stretcher | Basic Life Support | NonContracted | Stretcher van | Wheelchair Lift Van | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Gibson | 5 | 3 |  |  | 1 |  |  | 9 |
| Grant | 26 | 21 |  |  | 1 | 3 |  | 51 |
| Greene | 11 | 7 |  |  | 1 |  |  | 19 |
| Hamilton | 32 | 60 |  |  | 1 | 7 |  | 100 |
| Hancock | 1 | 20 |  |  | 1 | 1 | 3 | 26 |
| Harrison | 11 | 19 |  |  |  |  |  | 30 |
| Hendricks | 8 | 23 |  |  | 1 | 4 |  | 36 |
| Henry | 2 | 8 |  |  | 1 | 1 |  | 12 |
| Howard | 19 | 13 |  |  | 1 | 2 |  | 35 |
| Huntington | 2 | 18 |  |  | 1 | 1 |  | 22 |
| Jackson | 17 | 4 |  |  | 1 | 1 |  | 23 |
| Jasper | 5 | 7 |  |  | 1 |  |  | 13 |
| Jay | 6 | 5 |  |  | 1 |  |  | 12 |
| Jefferson | 7 | 8 |  |  | 1 |  |  | 16 |
| Jennings | 15 | 6 |  |  | 1 |  |  | 22 |
| Johnson | 32 | 35 |  |  | 1 | 3 | 1 | 72 |
| Knox | 10 | 26 |  |  | 1 |  |  | 37 |
| Kosciusko | 9 | 14 |  |  | 1 |  |  | 24 |
| LaGrange | 3 | 11 |  |  |  |  | 2 | 16 |
| Lake | 40 | 35 |  | 1 | 1 | 5 |  | 82 |
| LaPorte | 16 | 15 |  |  | 1 | 3 | 2 | 37 |
| Lawrence | 6 | 7 | 1 |  | 1 |  |  | 15 |
| Madison | 14 | 19 |  |  | 1 | 3 |  | 37 |
| Marion | 87 | 116 | 1 |  | 1 | 12 | 2 | 219 |
| Marshall | 7 | 15 |  |  | 1 |  | 1 | 24 |
| Martin | 3 | 4 |  |  |  |  |  | 7 |
| Miami | 7 | 5 |  |  |  | 2 |  | 14 |
| Monroe | 18 | 16 | 1 |  | 1 | 1 |  | 37 |
| Montgomery | 9 | 10 |  |  | 1 | 1 | 1 | 22 |
| Morgan | 8 | 12 |  |  |  | 2 |  | 22 |
| Newton | 3 | 9 |  |  |  |  |  | 12 |


| County | Ambulatory | Ambulatory/ Wheelchair | Ambulatory Wheelchair/ Stretcher | Basic Life Support | NonContracted | Stretcher van | Wheelchair Lift Van | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Noble | 8 | 24 |  |  | 1 |  | 2 | 35 |
| Ohio | 4 | 8 |  |  |  |  |  | 12 |
| Orange | 8 | 12 |  |  | 1 |  |  | 21 |
| Owen | 4 | 3 |  |  | 1 |  |  | 8 |
| Parke | 4 | 1 |  |  |  |  |  | 5 |
| Perry | 4 | 11 |  |  | 1 |  |  | 16 |
| Pike | 3 | 7 |  |  |  |  |  | 10 |
| Porter | 24 | 21 |  |  | 1 |  |  | 46 |
| Posey | 3 | 3 |  |  |  |  | 2 | 8 |
| Pulaski | 1 | 2 |  |  |  |  |  | 3 |
| Putnam | 6 | 4 |  |  |  | 1 |  | 11 |
| Randolph | 7 | 12 |  |  |  |  |  | 19 |
| Ripley | 6 | 18 |  |  |  |  | 2 | 26 |
| Rush |  | 8 |  |  |  |  |  | 8 |
| Scott | 12 | 11 |  |  | 1 |  |  | 24 |
| Shelby | 4 | 9 |  |  | 1 | 2 | 2 | 18 |
| Spencer | 2 | 9 |  |  | 1 |  |  | 12 |
| St.Joseph | 19 | 15 |  |  | 1 | 1 | 3 | 39 |
| Starke | 13 | 4 |  |  | 1 |  | 3 | 21 |
| Steuben | 1 | 9 |  |  | 1 |  |  | 11 |
| Sullivan | 8 | 10 |  |  | 1 |  |  | 19 |
| Switzerland |  | 4 |  |  | 1 |  |  | 5 |
| Tippecanoe | 36 | 35 | 1 |  | 1 | 4 | 2 | 79 |
| Tipton |  | 2 |  |  |  |  |  | 2 |
| Union |  | 15 |  |  |  |  |  | 15 |
| Vanderburgh | 24 | 32 |  |  | 1 | 1 | 2 | 60 |
| Vermillion | 13 | 4 |  |  | 1 |  |  | 18 |
| Vigo | 21 | 12 |  |  | 1 | 2 |  | 36 |
| Wabash | 7 | 5 |  |  |  | 2 |  | 14 |
| Warren | 5 | 3 |  |  |  |  |  | 8 |
| Warrick | 10 | 26 |  |  | 1 | 1 | 2 | 40 |


| County | Ambulatory | Ambulatory/ <br> Wheelchair | Ambulatory/ <br> Wheelchair/ <br> Stretcher | Basic Life <br> Support | Non- <br> Contracted | Stretcher <br> van | Wheelchair <br> Lift Van | Total |
| :--- | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Washington | 2 | 5 |  |  | 1 |  |  |  |
| Wayne | 16 | 31 |  |  | 1 | 3 |  |  |
| Wells | 7 | 16 |  |  |  |  |  |  |
| White | 8 | 13 |  |  | 1 | 1 |  |  |
| Whitley | 1 | 11 |  |  |  | 23 |  |  |

Report Name: Claims Processing Summary
Report Code: MO-S1
Code Citation: IC 12-15-30.5 (4)(a)(3)(C)

|  | Measure | CMS1500 |  |
| :---: | :---: | :---: | :---: |
| Item \# |  | In-Network | Out-Of-Network |
| 1 | Total Submitted Dollars (not paid amount) | \$ 1,779,745.80 |  |
|  | Clean Claims Received |  |  |
| 2 | Electronic | 20,570 |  |
| 3 | Paper | 25,892 |  |
|  | Total (calculated) | 46,462 | 0 |
|  | Clean Claims Adjudicated |  |  |
| 4 | Paid On Time | 44,755 |  |
| 5 | Paid Late | 17 |  |
| 6 | Denied | 1,690 |  |
|  | Denial Rate (calculated) | 3.78\% | \#DIV/0! |
|  | Claims Paid With Interest |  |  |
| 7 | Total Number of Claims Paid With Interest | 0 |  |
| 8 | Total Dollar Amount of Interest Paid | \$0.00 |  |
|  | Claims Lag |  |  |
| 9 | Average number of days between the last date of service on claim and MCE's receipt of claim from provider. | 13 |  |
| 10 | Average number of days between the receipt date on claim and the adjudication date. | 16 |  |
| 11 | Average number of days from the adjudication date to payment (remittance advice) date. | 16 |  |
| 12 | Clean Claims Adjudicated and Submitted as Encounters to DXC | 43,576 |  |
| 13 | Clean Claims Accepted by DXC | 43,576 |  |
| 14 | Clean Claims Rejected by DXC | 0 |  |
| 15 | Acceptance Rate (calculated) | 100.00\% | \#DIV/0! |


|  | Top Denial Reasons Count |  |
| :---: | :--- | :---: |
| Item No. | Reason |  |
| $\mathbf{2 5}$ | Unauthorized No Show |  |
| $\mathbf{2 6}$ | Unauthorized Vehicle |  |
| $\mathbf{2 7}$ | Missing or Invalid Time |  |
| $\mathbf{2 8}$ | Service not provided to member |  |
| $\mathbf{2 9}$ | Incorrect Mobility Type | 389 |
| $\mathbf{3 0}$ | Missing Driver Signature | 330 |
| $\mathbf{3 1}$ | Untimely Filing | 257 |
| $\mathbf{3 2}$ | Unauthorized Driver | 170 |
| $\mathbf{3 3}$ | Time Variance | 98 |
| $\mathbf{3 4}$ | Other | 98 |
| $\mathbf{3 5}$ |  | 92 |
| $\mathbf{3 5}$ | 80 |  |

Broker Name:
Routheastrans
Report Name:
Report Code:
MO-PIIS
Code Citation:
IC 12-15-30.5 (4)(a)(3)(D)

Experience Period>> 6/1/2022-6/30/2022

| Date Initiated | Summary of Reason for <br> Audit/Investigation | Actions Taken | Date Completed | Recoupment/Repayment <br> Schedule | Projected Activity for Next <br> Month |
| :---: | :---: | :---: | :---: | :---: | :---: |
| None |  |  |  |  |  |
|  |  |  |  |  |  |
|  |  |  |  |  |  |

Code Citation: IC 12-15-30.5-4 (a)(2)(B)

| County | Ambula tory | Ambulatory <br> Wheelchair | Ambulatory / <br> Wheelchair / Stretcher | Basic <br> Life <br> Support | NonContracted | Stretcher <br> Van | Wheelchair Lift Van | Total Vehicles | Capitated <br> Members | member: <br> vehicle ratio <br> for all <br> vehicle <br> types | Ambula tory | Ambulatory / Wheelchair | Ambulatory / <br> Wheelchair/ <br> Stretcher | Basic Life <br> Support | NonContracted | Stretcher Van | Wheelchair Lift Van |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Adams | 4 | 4 |  |  | 1 |  |  | 9 | 1005 | 111.67 | 251.25 | 251.25 | \#DIV/0! | \#DIV/0! | 1005.00 | \#DIV/0! | \#DIV/0! |
| Allen | 20 | 69 |  |  | 1 | 4 |  | 94 | 15378 | 163.60 | 768.90 | 222.87 | \#DIV/0! | \#DIV/0! | 15378.00 | 3844.50 | \#DIV/0! |
| Bartholomew | 26 | 9 |  |  | 1 | 1 |  | 37 | 2891 | 78.14 | 111.19 | 321.22 | \#DIV/0! | \#DIV/0! | 2891.00 | 2891.00 | \#DIV/0! |
| Benton | 2 | 2 |  |  |  |  |  | 4 | 327 | 81.75 | 163.50 | 163.50 | \#DIV/0! | \#DIV/0! | \#DIV/0! | \#DIV/0! | \#DIV/0! |
| Blackford | 5 | 9 |  |  | 1 |  |  | 15 | 539 | 35.93 | 107.80 | 59.89 | \#DIV/0! | \#DIV/0! | 539.00 | \#DIV/0! | \#DIV/0! |
| Boone | 12 | 24 |  |  |  | 1 |  | 37 | 1578 | 42.65 | 131.50 | 65.75 | \#DIV/0! | \#DIV/0! | \#DIV/0! | 1578.00 | \#DIV/0! |
| Brown | 1 | 2 |  |  |  |  |  | 3 | 571 | 190.33 | 571.00 | 285.50 | \#DIV/0! | \#DIV/0! | \#DIV/0! | \#DIV/0! | \#DIV/0! |
| Carroll | 11 | 2 |  |  | 1 |  | 1 | 15 | 599 | 39.93 | 54.45 | 299.50 | \#DIV/0! | \#DIV/0! | 599.00 | \#DIV/0! | 599.00 |
| Cass | 10 | 17 |  |  |  | 1 |  | 28 | 1574 | 56.21 | 157.40 | 92.59 | \#DIV/0! | \#DIV/0! | \#DIV/0! | 1574.00 | \#DIV/0! |
| Clark | 12 | 23 |  |  |  |  | 1 | 36 | 4928 | 136.89 | 410.67 | 214.26 | \#DIV/0! | \#DIV/0! | \#DIV/0! | \#DIV/0! | 4928.00 |
| Clay | 4 | 3 |  |  |  |  |  | 7 | 1098 | 156.86 | 274.50 | 366.00 | \#DIV/0! | \#DIV/0! | \#DIV/0! | \#DIV/0! | \#DIV/0! |
| Clinton | 7 | 14 |  |  |  |  |  | 21 | 1191 | 56.71 | 170.14 | 85.07 | \#DIV/0! | \#DIV/0! | \#DIV/0! | \#DIV/0! | \#DIV/0! |
| Crawford | 2 | 4 |  |  |  |  |  | 6 | 525 | 87.50 | 262.50 | 131.25 | \#DIV/0! | \#DIV/0! | \#DIV/0! | \#DIV/0! | \#DIV/0! |
| Daviess | 5 | 11 |  |  |  |  |  | 16 | 1146 | 71.63 | 229.20 | 104.18 | \#DIV/0! | \#DIV/0! | \#DIV/0! | \#DIV/0! | \#DIV/0! |
| Dearborn | 10 | 17 |  |  |  |  | 3 | 30 | 1569 | 52.30 | 156.90 | 92.29 | \#DIV/0! | \#DIV/0! | \#DIV/0! | \#DIV/0! | 523.00 |
| Decatur | 8 | 4 |  |  |  |  |  | 12 | 1089 | 90.75 | 136.13 | 272.25 | \#DIV/0! | \#DIV/0! | \#DIV/0! | \#DIV/0! | \#DIV/0! |
| DeKalb | 7 | 28 |  |  |  |  | 1 | 36 | 1381 | 38.36 | 197.29 | 49.32 | \#DIV/0! | \#DIV/0! | \#DIV/0! | \#DIV/0! | 1381.00 |
| Delaware | 12 | 34 | 1 |  | 1 | 2 |  | 50 | 5326 | 106.52 | 443.83 | 156.65 | 5326.00 | \#DIV/0! | 5326.00 | 2663.00 | \#DIV/0! |
| Dubois | 6 | 18 |  |  | 1 |  |  | 25 | 1331 | 53.24 | 221.83 | 73.94 | \#DIV/0! | \#DIV/0! | 1331.00 | \#DIV/0! | \#DIV/0! |
| Elkhart | 12 | 23 |  |  | 1 | 1 | 3 | 40 | 6134 | 153.35 | 511.17 | 266.70 | \#DIV/0! | \#DIV/0! | 6134.00 | 6134.00 | 2044.67 |
| Fayette | 2 | 22 |  |  |  | 2 |  | 26 | 1681 | 64.65 | 840.50 | 76.41 | \#DIV/0! | \#DIV/0! | \#DIV/0! | 840.50 | \#DIV/0! |
| Floyd | 10 | 26 |  |  |  | 1 |  | 37 | 3138 | 84.81 | 313.80 | 120.69 | \#DIV/0! | \#DIV/0! | \#DIV/0! | 3138.00 | \#DIV/0! |
| Fountain | 9 | 3 |  |  |  |  |  | 12 | 641 | 53.42 | 71.22 | 213.67 | \#DIV/0! | \#DIV/0! | \#DIV/0! | \#DIV/0! | \#DIV/0! |
| Franklin | 5 | 11 |  |  |  |  | 2 | 18 | 849 | 47.17 | 169.80 | 77.18 | \#DIV/0! | \#DIV/0! | \#DIV/0! | \#DIV/0! | 424.50 |
| Fulton | 2 | 8 |  |  |  | 1 |  | 11 | 755 | 68.64 | 377.50 | 94.38 | \#DIV/0! | \#DIV/0! | \#DIV/0! | 755.00 | \#DIV/0! |
| Gibson | 5 | 3 |  |  | 1 |  |  | 9 | 1297 | 144.11 | 259.40 | 432.33 | \#DIV/0! | \#DIV/0! | 1297.00 | \#DIV/0! | \#DIV/0! |
| Grant | 26 | 21 |  |  | 1 | 3 |  | 51 | 3472 | 68.08 | 133.54 | 165.33 | \#DIV/0! | \#DIV/0! | 3472.00 | 1157.33 | \#DIV/0! |
| Greene | 11 | 7 |  |  | 1 |  |  | 19 | 1334 | 70.21 | 121.27 | 190.57 | \#DIV/0! | \#DIV/0! | 1334.00 | \#DIV/0! | \#DIV/0! |
| Hamilton | 32 | 60 |  |  | 1 | 7 |  | 100 | 6321 | 63.21 | 197.53 | 105.35 | \#DIV/0! | \#DIV/0! | 6321.00 | 903.00 | \#DIV/0! |
| Hancock | 1 | 20 |  |  | 1 | 1 | 3 | 26 | 2215 | 85.19 | 2215.00 | 110.75 | \#DIV/0! | \#DIV/0! | 2215.00 | 2215.00 | 738.33 |
| Harrison | 11 | 19 |  |  |  |  |  | 30 | 1369 | 45.63 | 124.45 | 72.05 | \#DIV/0! | \#DIV/0! | \#DIV/0! | \#DIV/0! | \#DIV/0! |
| Hendricks | 8 | 23 |  |  | 1 | 4 |  | 36 | 4014 | 111.50 | 501.75 | 174.52 | \#DIV/0! | \#DIV/0! | 4014.00 | 1003.50 | \#DIV/0! |
| Henry | 2 | 8 |  |  | 1 | 1 |  | 12 | 2317 | 193.08 | 1158.50 | 289.63 | \#DIV/0! | \#DIV/0! | 2317.00 | 2317.00 | \#DIV/0! |
| Howard | 19 | 13 |  |  | 1 | 2 |  | 35 | 3637 | 103.91 | 191.42 | 279.77 | \#DIV/0! | \#DIV/0! | 3637.00 | 1818.50 | \#DIV/0! |
| Huntington | 2 | 18 |  |  | 1 | 1 |  | 22 | 1394 | 63.36 | 697.00 | 77.44 | \#DIV/0! | \#DIV/0! | 1394.00 | 1394.00 | \#DIV/0! |


| County | Ambula tory | Ambulatory / Wheelchair | Ambulatory /Wheelchai $r /$ Stretcher | Basic Life Support | NonContracted | Stretcher <br> Van | Wheelchair Lift Van | Total Vehicles | Capitated <br> Members | member: <br> vehicle ratio <br> for all <br> vehicle <br> types | Ambula tory | Ambulatory / Wheelchair | Ambulatory / Wheelchair/ Stretcher | Basic Life <br> Support | NonContracted | Stretcher Van | Wheelchair Lift Van |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Jackson | 17 | 4 |  |  | 1 | 1 |  | 23 | 1887 | 82.04 | 111.00 | 471.75 | \#DIV/0! | \#DIV/0! | 1887.00 | 1887.00 | \#DIV/0! |
| Jasper | 5 | 7 |  |  | 1 |  |  | 13 | 1021 | 78.54 | 204.20 | 145.86 | \#DIV/0! | \#DIV/0! | 1021.00 | \#DIV/0! | \#DIV/0! |
| Jay | 6 | 5 |  |  | 1 |  |  | 12 | 876 | 73.00 | 146.00 | 175.20 | \#DIV/0! | \#DIV/0! | 876.00 | \#DIV/0! | \#DIV/0! |
| Jefferson | 7 | 8 |  |  | 1 |  |  | 16 | 1434 | 89.63 | 204.86 | 179.25 | \#DIV/0! | \#DIV/0! | 1434.00 | \#DIV/0! | \#DIV/0! |
| Jennings | 15 | 6 |  |  | 1 |  |  | 22 | 1498 | 68.09 | 99.87 | 249.67 | \#DIV/0! | \#DIV/0! | 1498.00 | \#DIV/0! | \#DIV/0! |
| Johnson | 32 | 35 |  |  | 1 | 3 | 1 | 72 | 4830 | 67.08 | 150.94 | 138.00 | \#DIV/0! | \#DIV/0! | 4830.00 | 1610.00 | 4830.00 |
| Knox | 10 | 26 |  |  | 1 |  |  | 37 | 1922 | 51.95 | 192.20 | 73.92 | \#DIV/0! | \#DIV/0! | 1922.00 | \#DIV/0! | \#DIV/0! |
| Kosciusko | 9 | 14 |  |  | 1 |  |  | 24 | 2141 | 89.21 | 237.89 | 152.93 | \#DIV/0! | \#DIV/0! | 2141.00 | \#DIV/0! | \#DIV/0! |
| LaGrange | 3 | 11 |  |  |  |  | 2 | 16 | 774 | 48.38 | 258.00 | 70.36 | \#DIV/0! | \#DIV/0! | \#DIV/0! | \#DIV/0! | 387.00 |
| Lake | 40 | 35 |  | 1 | 1 | 5 |  | 82 | 18924 | 230.78 | 473.10 | 540.69 | \#DIV/0! | 18924.00 | 18924.00 | 3784.80 | \#DIV/0! |
| LaPorte | 16 | 15 |  |  | 1 | 3 | 2 | 37 | 4076 | 110.16 | 254.75 | 271.73 | \#DIV/0! | \#DIV/0! | 4076.00 | 1358.67 | 2038.00 |
| Lawrence | 6 | 7 | 1 |  | 1 |  |  | 15 | 2141 | 142.73 | 356.83 | 305.86 | 2141.00 | \#DIV/0! | 2141.00 | \#DIV/0! | \#DIV/0! |
| Madison | 14 | 19 |  |  | 1 | 3 |  | 37 | 6242 | 168.70 | 445.86 | 328.53 | \#DIV/0! | \#DIV/0! | 6242.00 | 2080.67 | \#DIV/0! |
| Marion | 87 | 116 | 1 |  | 1 | 12 | 2 | 219 | 45905 | 209.61 | 527.64 | 395.73 | 45905.00 | \#DIV/0! | 45905.00 | 3825.42 | 22952.50 |
| Marshall | 7 | 15 |  |  | 1 |  | 1 | 24 | 1473 | 61.38 | 210.43 | 98.20 | \#DIV/0! | \#DIV/0! | 1473.00 | \#DIV/0! | 1473.00 |
| Martin | 3 | 4 |  |  |  |  |  | 7 | 844 | 120.57 | 281.33 | 211.00 | \#DIV/0! | \#DIV/0! | \#DIV/0! | \#DIV/0! | \#DIV/0! |
| Miami | 7 | 5 |  |  |  | 2 |  | 14 | 1330 | 95.00 | 190.00 | 266.00 | \#DIV/0! | \#DIV/0! | \#DIV/0! | 665.00 | \#DIV/0! |
| Monroe | 18 | 16 | 1 |  | 1 | 1 |  | 37 | 4041 | 109.22 | 224.50 | 252.56 | 4041.00 | \#DIV/0! | 4041.00 | 4041.00 | \#DIV/0! |
| Montgomery | 9 | 10 |  |  | 1 | 1 | 1 | 22 | 1413 | 64.23 | 157.00 | 141.30 | \#DIV/0! | \#DIV/0! | 1413.00 | 1413.00 | 1413.00 |
| Morgan | 8 | 12 |  |  |  | 2 |  | 22 | 2472 | 112.36 | 309.00 | 206.00 | \#DIV/0! | \#DIV/0! | \#DIV/0! | 1236.00 | \#DIV/0! |
| Newton | 3 | 9 |  |  |  |  |  | 12 | 427 | 35.58 | 142.33 | 47.44 | \#DIV/0! | \#DIV/0! | \#DIV/0! | \#DIV/0! | \#DIV/0! |
| Noble | 8 | 24 |  |  | 1 |  | 2 | 35 | 1553 | 44.37 | 194.13 | 64.71 | \#DIV/0! | \#DIV/0! | 1553.00 | \#DIV/0! | 776.50 |
| Ohio | 4 | 8 |  |  |  |  |  | 12 | 219 | 18.25 | 54.75 | 27.38 | \#DIV/0! | \#DIV/0! | \#DIV/0! | \#DIV/0! | \#DIV/0! |
| Orange | 8 | 12 |  |  | 1 |  |  | 21 | 1087 | 51.76 | 135.88 | 90.58 | \#DIV/0! | \#DIV/0! | 1087.00 | \#DIV/0! | \#DIV/0! |
| Owen | 4 | 3 |  |  | 1 |  |  | 8 | 962 | 120.25 | 240.50 | 320.67 | \#DIV/0! | \#DIV/0! | 962.00 | \#DIV/0! | \#DIV/0! |
| Parke | 4 | 1 |  |  |  |  |  | 5 | 849 | 169.80 | 212.25 | 849.00 | \#DIV/0! | \#DIV/0! | \#DIV/0! | \#DIV/0! | \#DIV/0! |
| Perry | 4 | 11 |  |  | 1 |  |  | 16 | 750 | 46.88 | 187.50 | 68.18 | \#DIV/0! | \#DIV/0! | 750.00 | \#DIV/0! | \#DIV/0! |
| Pike | 3 | 7 |  |  |  |  |  | 10 | 927 | 92.70 | 309.00 | 132.43 | \#DIV/0! | \#DIV/0! | \#DIV/0! | \#DIV/0! | \#DIV/0! |
| Porter | 24 | 21 |  |  | 1 |  |  | 46 | 4549 | 98.89 | 189.54 | 216.62 | \#DIV/0! | \#DIV/0! | 4549.00 | \#DIV/0! | \#DIV/0! |
| Posey | 3 | 3 |  |  |  |  | 2 | 8 | 775 | 96.88 | 258.33 | 258.33 | \#DIV/0! | \#DIV/0! | \#DIV/0! | \#DIV/0! | 387.50 |
| Pulaski | 1 | 2 |  |  |  |  |  | 3 | 512 | 170.67 | 512.00 | 256.00 | \#DIV/0! | \#DIV/0! | \#DIV/0! | \#DIV/0! | \#DIV/0! |
| Putnam | 6 | 4 |  |  |  | 1 |  | 11 | 1232 | 112.00 | 205.33 | 308.00 | \#DIV/0! | \#DIV/0! | \#DIV/0! | 1232.00 | \#DIV/0! |
| Randolph | 7 | 12 |  |  |  |  |  | 19 | 1080 | 56.84 | 154.29 | 90.00 | \#DIV/0! | \#DIV/0! | \#DIV/0! | \#DIV/0! | \#DIV/0! |
| Ripley | 6 | 18 |  |  |  |  | 2 | 26 | 1006 | 38.69 | 167.67 | 55.89 | \#DIV/0! | \#DIV/0! | \#DIV/0! | \#DIV/0! | 503.00 |
| Rush |  | 8 |  |  |  |  |  | 8 | 687 | 85.88 | \#DIV/0! | 85.88 | \#DIV/0! | \#DIV/0! | \#DIV/0! | \#DIV/0! | \#DIV/0! |
| Scott | 12 | 11 |  |  | 1 |  |  | 24 | 1522 | 63.42 | 126.83 | 138.36 | \#DIV/0! | \#DIV/0! | 1522.00 | \#DIV/0! | \#DIV/0! |
| Shelby | 4 | 9 |  |  | 1 | 2 | 2 | 18 | 1894 | 105.22 | 473.50 | 210.44 | \#DIV/0! | \#DIV/0! | 1894.00 | 947.00 | 947.00 |
| Spencer | 2 | 9 |  |  | 1 |  |  | 12 | 743 | 61.92 | 371.50 | 82.56 | \#DIV/0! | \#DIV/0! | 743.00 | \#DIV/0! | \#DIV/0! |
| St.Joseph | 19 | 15 |  |  | 1 | 1 | 3 | 39 | 10137 | 259.92 | 533.53 | 675.80 | \#DIV/0! | \#DIV/0! | 10137.00 | 10137.00 | 3379.00 |
| Starke | 13 | 4 |  |  | 1 |  | 3 | 21 | 980 | 46.67 | 75.38 | 245.00 | \#DIV/0! | \#DIV/0! | 980.00 | \#DIV/0! | 326.67 |
| Steuben | 1 | 9 |  |  | 1 |  |  | 11 | 1026 | 93.27 | 1026.00 | 114.00 | \#DIV/0! | \#DIV/0! | 1026.00 | \#DIV/0! | \#DIV/0! |
| Sullivan | 8 | 10 |  |  | 1 |  |  | 19 | 759 | 39.95 | 94.88 | 75.90 | \#DIV/0! | \#DIV/0! | 759.00 | \#DIV/0! | \#DIV/0! |
| Switzerland |  | 4 |  |  | 1 |  |  | 5 | 400 | 80.00 | \#DIV/0! | 100.00 | \#DIV/0! | \#DIV/0! | 400.00 | \#DIV/0! | \#DIV/0! |


| County | Ambula tory | Ambulatory / Wheelchair | Ambulatory /Wheelchai $r /$ Stretcher |  | NonContracted | Stretcher <br> Van | Wheelchair Lift Van | Total Vehicles | Capitated <br> Members | member : <br> vehicle ratio <br> for all <br> vehicle <br> types | Ambula tory | Ambulatory / Wheelchair | Ambulatory / <br> Wheelchair/ <br> Stretcher | Basic Life <br> Support | NonContracted | Stretcher Van | Wheelchair Lift Van |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Tippecanoe | 36 | 35 | 1 |  | 1 | 4 | 2 | 79 | 5293 | 67.00 | 147.03 | 151.23 | 5293.00 | \#DIV/0! | 5293.00 | 1323.25 | 2646.50 |
| Tipton |  | 2 |  |  |  |  |  | 2 | 393 | 196.50 | \#DIV/0! | 196.50 | \#DIV/0! | \#DIV/0! | \#DIV/0! | \#DIV/0! | \#DIV/0! |
| Union |  | 15 |  |  |  |  |  | 15 | 281 | 18.73 | \#DIV/0! | 18.73 | \#DIV/0! | \#DIV/0! | \#DIV/0! | \#DIV/0! | \#DIV/0! |
| Vanderburgh | 24 | 32 |  |  | 1 | 1 | 2 | 60 | 8533 | 142.22 | 355.54 | 266.66 | \#DIV/0! | \#DIV/0! | 8533.00 | 8533.00 | 4266.50 |
| Vermillion | 13 | 4 |  |  | 1 |  |  | 18 | 673 | 37.39 | 51.77 | 168.25 | \#DIV/0! | \#DIV/0! | 673.00 | \#DIV/0! | \#DIV/0! |
| Vigo | 21 | 12 |  |  | 1 | 2 |  | 36 | 5183 | 143.97 | 246.81 | 431.92 | \#DIV/0! | \#DIV/0! | 5183.00 | 2591.50 | \#DIV/0! |
| Wabash | 7 | 5 |  |  |  | 2 |  | 14 | 1384 | 98.86 | 197.71 | 276.80 | \#DIV/0! | \#DIV/0! | \#DIV/0! | 692.00 | \#DIV/0! |
| Warren | 5 | 3 |  |  |  |  |  | 8 | 228 | 28.50 | 45.60 | 76.00 | \#DIV/0! | \#DIV/0! | \#DIV/0! | \#DIV/0! | \#DIV/0! |
| Warrick | 10 | 26 |  |  | 1 | 1 | 2 | 40 | 2051 | 51.28 | 205.10 | 78.88 | \#DIV/0! | \#DIV/0! | 2051.00 | 2051.00 | 1025.50 |
| Washington | 2 | 5 |  |  | 1 |  |  | 8 | 1224 | 153.00 | 612.00 | 244.80 | \#DIV/0! | \#DIV/0! | 1224.00 | \#DIV/0! | \#DIV/0! |
| Wayne | 16 | 31 |  |  | 1 | 3 |  | 51 | 3868 | 75.84 | 241.75 | 124.77 | \#DIV/0! | \#DIV/0! | 3868.00 | 1289.33 | \#DIV/0! |
| Wells | 7 | 16 |  |  |  |  |  | 23 | 1035 | 45.00 | 147.86 | 64.69 | \#DIV/0! | \#DIV/0! | \#DIV/0! | \#DIV/0! | \#DIV/0! |
| White | 8 | 13 |  |  | 1 | 1 |  | 23 | 820 | 35.65 | 102.50 | 63.08 | \#DIV/0! | \#DIV/0! | 820.00 | 820.00 | \#DIV/0! |
| Whitley | 1 | 11 |  |  |  |  |  | 12 | 907 | 75.58 | 907.00 | 82.45 | \#DIV/0! | \#DIV/0! | \#DIV/0! | \#DIV/0! | \#DIV/0! |
| All Counties <br> \& AII <br> Vehicles | 934 | 1373 | 5 | 1 | 54 | 84 | 43 | 2494 | 255807 | 102.57 | 273.88 | 186.31 | 51161.40 | 255807.00 | 4737.17 | 3045.32 | 5949.00 |

