

Office of Medicaid Policy and Planning
Non-Emergency Medical Transportation Reports

Report Name: Missed Trips
Version: 1.0
Report Code: MO-MT
Submission Date: 10/15/19
Code Citation: IC 12-15-30.5-4 (a)(1)(B) i-iii

Experience Period >> 06/01/19 - 06/30/19

Trip Not Provided	To Appt. Legs	From Appt. Legs	Grand Total	Percent of Scheduled Rides
No Provider Assigned	3,130	3,190	6,320	7.17%
Inclement Wthr - Member	1	1	2	0.00%
Member Cancelled	2,625	2,885	5,510	6.25%
Member Deceased	129	128	257	0.29%
Member Hospitalized	192	214	406	0.46%
Member No-show	475	544	1,019	1.16%
Member Too Sick	77	81	158	0.18%
Holiday Closure	6	6	12	0.01%
Inclement Wthr - Provider	225	262	487	0.55%
Provider No-Show	31	34	65	0.07%
Provider Too Late	32	33	65	0.07%
Grand Total	6,923	7,378	14,301	16.22%

Note: Data reflects the status of the trip on the date of the scheduled trip.