

Integrated Health Care Coordination

IHCC

Available under Pathways, Health and Wellness, and TBI

What is IHCC?

IHCC helps individuals manage their health care needs through education, support, and advocacy. IHCC collaborates with an individual's physician, medical team, and social services. IHCC can include:

- Developing and overseeing healthcare support plans to coordinate medical care and proactive management of chronic/complex conditions.
- Medication review
- Transitional care from hospital or nursing facility to home setting
- Advance care planning

What is needed to provide IHCC?

Must be one of the following to provide IHCC:

- RN
- LPN
- LSW

How to apply for IHCC?

Prepare the following documents:

Documents to Gather

- W-9 Tax Form/EIN
- Background Check (for owner and current employed)
- Liability Insurance Policy
- Secretary of State Letter

Operations Manual

- Personnel Policy
- Job Descriptions
- Job Performance Evaluation Policy
- Employee's Rights and Responsibilities
- HIPAA Compliance Policy
- File Retention Policy
- Transfer of Information Policy
- Organizational Chart
- Quality Assurance/Quality Improvement Policy
- Back Up Plan
- Incident Reporting Policy

Resources

- [HCBS Waiver Manual](#)

- [Aging Rule](#)