

Caregiver Coaching and Behavior Management

CCBM

Available under Pathways and Health and Wellness

What is CCBM?

CCBM provides coaching and emotional support to family caregivers. CCBM will equip the individual's caregiver with necessary skills to manage the individual's chronic medical conditions and associated behavioral health needs related to cognitive impairment and/or dementia.

CCBM will conduct an initial consultation for assessment of the caregiver to determine needs and follow up with a home visit, virtual visit, or telephonically.

What is needed to provide CCBM?

Must be a Medicaid participating Structured Family Caregiving agencies.

Caregiver coaches must have experience and qualifications appropriate to the needs of each family. Educational content and delivery method must be appropriate to the needs of the caregiver.

How to apply for CCBM?

Prepare the following documents:

Documents to Gather

- W-9 Tax Form/EIN
- Background Check (for owner and current employed)
- Liability Insurance Policy
- Secretary of State Letter

Operations Manual

- Personnel Policy
- Job Descriptions
- Job Performance Evaluation Policy
- Employee's Rights and Responsibilities
- HIPAA Compliance Policy
- Caregiver Communication Policy
- File Retention Policy
- Transfer of Information Policy
- Back Up Plan
- Crisis Management/Emergency Plan
- Organizational Chart
- Quality Assurance/Quality Improvement Policy
- Incident Reporting Policy

Resources

- [HCBS Waiver Manual](#)

- [Aging Rule](#)