

Report Name: Number of Medicaid Members Eligible for NEMT
Report Code: MO-MME
Code Citation: IC 12-15-30.5 (4)(a)(2)(A)

	Number of NEMT Eligible Members
August 2024	225,952

Note: Data reflects the number of Traditional Medicaid fee-for-service members for whom capitation payment was made for the NEMT covered service.

Broker Name: Verida, Inc.
Report Name: Requests Received & Scheduled
Report Code: MO-RRS
Code Citation: IC 12-15-30.5-4 (a)(3)(A)

Experience Period>> 8/1/2024 - 8/31/2024

Trip Status Count	Requests	Scheduled	% Scheduled	Fulfilled	% Fulfilled
Total	40,845	40,752	99.8%	31,415	76.9%

Note: Data reflects the number of ride requests made and the number scheduled/assigned to a transportation provider. A request may result in multiple scheduled trips.

Broker Name: Verida, Inc.
Report Name: Member Call Center Performance
Report Code: MO-MCC1
Code Citation: IC 12-15-30.5-4 (a)(3)(B)

Experience Period>> 8/1/2024 - 8/31/2024

Item No.	Data Description	Data Entry
10	Number of Calls Received	22,670
11	Number of Calls Answered	22,004
12	Average Handle Time	04:10
13	Percent of Calls Abandoned	✓ 2.94%
14	After Hours On-Time Call Back %	✓ 100.0%
15	Calls Resolved in First Call	✓ 93.9%
16	Percentage of calls answered w/in 45 sec.	✓ 90.0%
17	Percentage of calls answered w/in 60 sec.	92.0%

Broker Name: Verida, Inc.
Report Name: Missed Trips
Report Code: MO-MT
Code Citation: IC 12-15-30.5-4 (a)(1)(B)i-iii

Experience Period>> 8/1/2024 -8/31/2024

Trip Not Provided	To Appt. Legs	From Appt. Legs	Grand Total	Percent of Scheduled Rides
<i>Holiday Closure</i>	0	0	0	0.0%
<i>Inclement Wthr/Mbr</i>	1	1	2	0.0%
<i>Inclement Wthr/Provider</i>	0	0	0	0.0%
<i>Member Cancelled</i>	1,408	1,542	2,950	7.2%
<i>Member Deceased</i>	16	14	30	0.1%
<i>Member Hospitalized</i>	99	111	210	0.5%
<i>Member No-show</i>	236	437	673	1.7%
<i>Member Too Sick</i>	144	144	288	0.7%
<i>No Provider Assigned</i>	165	157	322	0.8%
<i>Provider No-Show</i>	94	110	204	0.5%
<i>Provider Too Late</i>	7	11	18	0.0%
Grand Total	2,170	2,527	4,697	12%

Note: Data reflects the status of the trip on the date of the scheduled trip.

Broker Name: Verida, Inc.
Report Name: Missed Trips by Residence
Report Code: MO-CSR
Code Citation: IC 12-15-30.5-4 (a)(1)(B)

Experience Period>> **8/1/2024 - 8/31/2024**

Missed Trips by Res. Types	To Appt. Legs	From Appt. Legs	Grand Total	Percent of Scheduled Rides
<i>Own Home</i>	2,103	2,459	4,562	11.2%
<i>Nursing Facility/ Assisted Living</i>	44	42	86	0.2%
<i>Hospital/Rehab</i>	2	2	4	0.0%
<i>Other Res. Facility</i>	0	0	0	0.0%
<i>Other (List below)</i>				0.0%
<i>Shelter</i>	5	3	8	0.0%
<i>Hotel</i>	16	21	37	0.1%
Grand Total	2,170	2,527	4,697	11.5%

Note: Data reflects the status of the trip on the date of the scheduled trip.

Broker Name: Verida, Inc.
Report Name: Send Backs Summary
Report Code: MO-SBS
Code Citation: IC 12-15-30.5-4 (a)(1)(B)v

Experience Period>> 8/1/2024 - 8/31/2024

Total Assigned Trips	Total # of Sendbacks by Providers	Total % Assigned Trips Sent Back	Late Sendbacks (<=48 hours)				Timely Sendbacks (>48 hours)			
			# Late Sendbacks	% Late Sendbacks	# Late Sendbacks Successfully Re-assigned	% Late Sendbacks Successfully Re-assigned	Number Timely Sendbacks	Percent Timely Sendbacks	# Timely Sendbacks Successfully Re-assigned	% Timely Sendbacks Successfully Re-assigned
16,705	2,395	14.34%	498	20.79%	420	84.34%	1,897	79.21%	1,757	92.62%

Note: Data reflects the number of trips during the month that were sent back and were not re-assigned to another transportation provider by the date of the scheduled trip. All trips were initially assigned to a transportation provider.

Verida, Inc.
 Complaint Summary
 MO-CS
 IC 12-15-30.5-4 (a)(1)(D)i-ii

	Experience Period>>	8/1/2024 - 8/31/2024
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Description	Data Entry
<i>Number of Complaints Received this Reporting Period</i>	14
<i>Number of Complaints Acknowledged Received within One (1) Business Day in this Reporting Period</i>	14
<i>Percent of Complaints Acknowledged within One (1) Business Day for this Reporting Period</i>	100.00%
<i>Number of Complaints Received in the Reporting Period that Were Investigated, Remediated, and Closed within 15 Business Days of Receipt</i>	14
<i>Number of Complaints Received in the Reporting Period that Were Not Investigated, Remediated, and Closed within 15 Business Days of Receipt</i>	0
<i>Percent of Complaints Received in the Reporting Period that Were Investigated, Remediated, and Closed within 15 Business Days of Receipt</i>	100.00%

Note: Data includes complaints or concerns directed to FSSA and to Verida. A contact may include 1 or more issues.

Broker Name: Verida, Inc.
Report Name: Complaint Summary by Residence
Report Code: MO-CSR
Code Citation: IC 12-15-30.5 (4)(a)(1)(D)iii

Experience Period>>	8/1/2024 - 8/31/2024
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Complaints by Member residence See IC12-15-30.5-4	Grand Total	Percent of All Complaints
<i>Own Home</i>	14	100.0%
<i>Nursing Facility/</i>		0.0%
<i>Ast. Liv</i>		0.0%
<i>Hospital/Rehab</i>		0.0%
<i>Other Res. Facility</i>		0.0%
<i>Other (list below)</i>		0.0%
Grand Total	14	100%

<p>Note: Data reflects the residence type for the complaints or concerns directed to FSSA and to Verida.</p>

Broker Name: Verida, Inc.
Report Name: Complaints & Appeals
Report Code: MO-MCA1
Code Citation: IC 12-15-30.5 (4)(a)(3)(E)

Experience Period>>	8/1/2024 - 8/31/2024
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COMPLAINTS

Description	Data Entry
<i>Number of Complaints Received this Reporting Period</i>	14
<i>Number of Complaints Acknowledged Received within One (1) Business Day in this Reporting Period</i>	14
<i>Percent of Complaints Acknowledged within One (1) Business Day for this Reporting Period</i>	100.0%
<i>Number of Complaints Received in the Reporting Period that Were Investigated, Remediated, and Closed within 15 Business Days of</i>	14
<i>Number of Complaints Received in the Reporting Period that Were Not Investigated, Remediated, and Closed within 15 Business Days of Receipt</i>	0
<i>Percent of Complaints Received in the Reporting Period that Were Investigated, Remediated, and Closed within 15 Business Days of Receipt</i>	100.0%

APPEALS

Item No.	Details	Data Entry
7	<i>Number of Appeals Received this Reporting Period</i>	0
8	<i>Number of Appeals Acknowledged Received within One (1) Business Day in this Reporting Period</i>	0
9	<i>Percent of Appeals Acknowledged within One (1) Business Day for this Reporting Period</i>	NA
10	<i>Number of Appeals Received in the Reporting Period that Were Investigated, Remediated, and Closed within 15 Business Days of Receipt</i>	0
11	<i>Number of Appeals Received in the Reporting Period that Were Not Investigated, Remediated, and Closed within 15 Business Days of Receipt</i>	0
12	<i>Percent of Appeals Received in the Reporting Period that Were Investigated, Remediated, and Closed within 15 Business Days of Receipt</i>	NA

Note: Data includes the number of complaints received during the reporting month. One complaint may have one or more concerns.

Broker Name: Verida, Inc.

Experience Period >>

Report Name: Claims Processing Summary

Report Code: MO-S1

Code Citation: IC 12-15-30.5 (4)(a)(3)(C)

Item #	Measure	CMS1500	
		In-Network	Out-Of-Network
1	Total Submitted Dollars (not paid amount)	\$ 985,677.30	
Clean Claims Received			
2	Electronic	20,518	
3	Paper	9,800	
	Total (calculated)	30,318	0
Clean Claims Adjudicated			
4	Paid On Time	17,744	
5	Paid Late	11,087	
6	Denied	1,487	
	Denial Rate (calculated)	8.38%	#DIV/0!
Claims Paid With Interest			
7	Total Number of Claims Paid With Interest	0	
8	Total Dollar Amount of Interest Paid	\$0.00	
Claims Lag			
9	Average number of days between the last date of service on claim and Broker's receipt of claim from provider.	18	
10	Average number of days between the receipt date on claim and the adjudication date.	22	
11	Average number of days from the adjudication date to payment (remittance advice) date.	22	
12	Clean Claims Adjudicated and Submitted as Encounters to GWT	28,649	
13	Clean Claims Accepted by GWT	28,649	
14	Clean Claims Rejected by GWT	0	
15	Acceptance Rate (calculated)	100.0%	#DIV/0!

Top Denial Reasons Count

Item No.	Reason	# in Reporting Period
25	Space Distance Variance	497
26	Altered Document	200
27	Service not provided to member	174
28	Unauthorized No Show	126
29	Unauthorized Vehicle	93
30	Missing or Invalid Odometer Reading	80
31	Incorrect mobility type	55
32	Incorrect date of service	47
33	Missing or invalid time	46
34	other	169
	Total	1,487

Report Name: Number of NEMT Vehicles by County
Report Code: MO-VC
Submission Date: 9/30/2024
Code Citation: IC 12-15-30.5-4 (a)(1)(A)

Experience Period >>		8/1/2024 - 8/31/2024						
County	Ambulatory	Ambulatory/Wheelchair	Ambulatory/Wheelchair/Stretch	Basic Life Support	Non-Contracted	Stretch van	Wheelchair Lift Van	Total
Adams	2				1			3
Allen	25	69			2			96
Bartholomew	17	4			2			23
Benton		3						3
Blackford	2	12						14
Boone	5	8			2			15
Brown					1			1
Carroll	4	3						7
Cass	2	8			1			11
Clark	12	22			1			35
Clay	2	6			1			9
Clinton		5			1			6
Crawford	1							1
Daviess	2	9			1			12
Dearborn	4	18						22
Decatur	6	1			1			8
DeKalb	12	37						49
Delaware	22	27			2			51
Dubois	3	7			1			11
Elkhart	8	21			3			32
Fayette	4	16						20
Floyd	5	21			1			27
Fountain		1						1
Franklin	2	7						9
Fulton								0
Gibson	9	6			1			16

Grant	18	16			1			35
Greene		3						3
Hamilton	20	17			2			39
Hancock	2	12			1			15
Harrison	7	5						12
Hendricks	2	13			2			17
Henry	2	11			1			14
Howard	13	7			1			21
Huntington	6	11			2			20
Jackson	6	1			2			9
Jasper		6			1			7
Jay	4	10			1			15
Jefferson	1	8			1			10
Jennings	5	1			1			7
Johnson	17	20			2			39
Knox	1	21			1			23
Kosciusko	8	7			1			16
LaGrange	1	11						12
Lake	21	20			2			43
LaPorte	15	17			2			34
Lawrence	7	6			2			15
Madison	15	19			2			36
Marion	54	68			2			124
Marshall	6	15			1			22
Martin								0
Miami	14	4						18
Monroe	11	16			1			28
Montgomery	5	7						12
Morgan	7	11			2			20
Newton		3						3
Noble	11	24						35

Ohio	1						1
Orange	9	4					13
Owen	1	7					8
Parke	2						2
Perry	3	1			1		5
Pike		2			1		3
Porter	21	21			2		44
Posey	1	3					4
Pulaski	1				1		2
Putnam	2	8					10
Randolph	2	7			1		10
Ripley	5	4					9
Rush	1				1		2
Scott	3	9					12
Shelby	2	1			2		5
Spencer	2	6					8
St.Joseph	17	23			3		43
Starke	7	4			1		12
Steuben	8	6			1		15
Sullivan	1	2					3
Switzerland	1	4			1		6
Tippecanoe	19	21			2		42
Tipton	1	1					2
Union	1	8					9
Vanderburgh	11	15			2		28
Vermillion		5					5
Vigo	6	14			1		21
Wabash	7	2					9
Warren							0
Warrick	6	17			1		24
Washington	1	3					4
Wayne	3	17					20
Wells	6	17			2		25
White	3	6			1		10
Whitley	1	14			1		16

Broker Name: Verida, Inc.

Report Name: Program Integrity Audits & Investigations

Report Code: MO-PIIS

Code Citation: IC 12-15-30.5 (4)(a)(3)(D)

Experience Period>> 8/1/2024 - 8/31/2024

<i>Date Initiated</i>	<i>Provider Name</i>	<i>Driver(s), if Appropriate</i>	<i>Summary of Reason for Audit/Investigation</i>	<i>Actions Taken</i>	<i>Date Completed</i>	<i>Non-Contracted</i>	<i>Projected Activity for Next Month</i>
None							

Report Name: Number of NEMT Vehicles by County Ratio

Experience Period>> 8/1/2024 - 8/31/2024

Report Code: MO-VBCR

Submission Date: 8/24/2024

Code Citation: IC 12-15-30.5-4 (a)(2)(B)

County	Ambulatory	Ambulatory / Wheelchair	Ambulatory / Wheelchair / Stretcher	Basic Life Support	Non-Contracted	Stretcher Van	Wheelchair Lift Van	Total Vehicles	Capitated Members	member : vehicle ratio for all vehicle types	Ambulatory	Ambulatory / Wheelchair	Ambulatory / Wheelchair / Stretcher	Basic Life Support	Non-Contracted	Stretcher Van	Wheelchair Lift Van
Adams	2				1			3	779	259.67	389.50	#DIV/0!	#DIV/0!	#DIV/0!	779.00	#DIV/0!	#DIV/0!
Allen	25	69			2			96	13713	142.84	548.52	198.74	#DIV/0!	#DIV/0!	6856.50	#DIV/0!	#DIV/0!
Bartholomew	17	4			2			23	2679	116.48	157.59	669.75	#DIV/0!	#DIV/0!	1339.50	#DIV/0!	#DIV/0!
Benton		3						3	274	91.33	#DIV/0!	91.33	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Blackford	2	12						14	473	33.79	236.50	39.42	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Boone	5	8			2			15	1411	94.07	282.20	176.38	#DIV/0!	#DIV/0!	705.50	#DIV/0!	#DIV/0!
Brown					1			1	423	423.00	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	423.00	#DIV/0!	#DIV/0!
Carroll	4	3						7	460	65.71	115.00	153.33	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Cass	2	8			1			11	1711	155.55	855.50	213.88	#DIV/0!	#DIV/0!	1711.00	#DIV/0!	#DIV/0!
Clark	12	22			1			35	4236	121.03	353.00	192.55	#DIV/0!	#DIV/0!	4236.00	#DIV/0!	#DIV/0!
Clay	2	6			1			9	920	102.22	460.00	153.33	#DIV/0!	#DIV/0!	920.00	#DIV/0!	#DIV/0!
Clinton		5			1			6	931	155.17	#DIV/0!	186.20	#DIV/0!	#DIV/0!	931.00	#DIV/0!	#DIV/0!
Crawford	1							1	380	380.00	380.00	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Daviess	2	9			1			12	1134	94.50	567.00	126.00	#DIV/0!	#DIV/0!	1134.00	#DIV/0!	#DIV/0!
Dearborn	4	18						22	1116	50.73	279.00	62.00	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Decatur	6	1			1			8	794	99.25	132.33	794.00	#DIV/0!	#DIV/0!	794.00	#DIV/0!	#DIV/0!
DeKalb	12	37						49	1100	22.45	91.67	29.73	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Delaware	22	27			2			51	4422	86.71	201.00	163.78	#DIV/0!	#DIV/0!	2211.00	#DIV/0!	#DIV/0!
Dubois	3	7			1			11	1076	97.82	358.67	153.71	#DIV/0!	#DIV/0!	1076.00	#DIV/0!	#DIV/0!
Elkhart	8	21			3			32	5151	160.97	643.88	245.29	#DIV/0!	#DIV/0!	1717.00	#DIV/0!	#DIV/0!
Fayette	4	16						20	1364	68.20	341.00	85.25	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Floyd	5	21			1			27	2549	94.41	509.80	121.38	#DIV/0!	#DIV/0!	2549.00	#DIV/0!	#DIV/0!
Fountain		1						1	478	478.00	#DIV/0!	478.00	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Franklin	2	7						9	665	73.89	332.50	95.00	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Fulton								0	591	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Gibson	9	6			1			16	943	58.94	104.78	157.17	#DIV/0!	#DIV/0!	943.00	#DIV/0!	#DIV/0!
Grant	18	16			1			35	3036	86.74	168.67	189.75	#DIV/0!	#DIV/0!	3036.00	#DIV/0!	#DIV/0!
Greene		3						3	1074	358.00	#DIV/0!	358.00	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Hamilton	20	17			2			39	5608	143.79	280.40	329.88	#DIV/0!	#DIV/0!	2804.00	#DIV/0!	#DIV/0!
Hancock	2	12			1			15	1987	132.47	993.50	165.58	#DIV/0!	#DIV/0!	1987.00	#DIV/0!	#DIV/0!
Harrison	7	5						12	1088	90.67	155.43	217.60	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Hendricks	2	13			2			17	3759	221.12	1879.50	289.15	#DIV/0!	#DIV/0!	1879.50	#DIV/0!	#DIV/0!
Henry	2	11			1			14	1900	135.71	950.00	172.73	#DIV/0!	#DIV/0!	1900.00	#DIV/0!	#DIV/0!
Howard	13	7			1			21	3026	144.10	232.77	432.29	#DIV/0!	#DIV/0!	3026.00	#DIV/0!	#DIV/0!
Huntington	6	11			2			20	1120	56.00	186.67	101.82	#DIV/0!	#DIV/0!	560.00	#DIV/0!	#DIV/0!

County	6	1	Ambulatory /Wheelchair/ Stretcher	Basic Life Support	2	Stretcher Van	Wheelchair Lift Van	9	Capitated Members	member : vehicle ratio for all vehicle types	Ambulatory	Ambulatory / Wheelchair	Ambulatory / Wheelchair/ Stretcher	Basic Life Support	Non-Contracted	Stretcher Van	Wheelchair Lift Van
Jackson		6			1			7	1668	238.29	#DIV/0!	278.00	#DIV/0!	#DIV/0!	1668.00	#DIV/0!	#DIV/0!
Jasper	4	10			1			15	793	52.87	198.25	79.30	#DIV/0!	#DIV/0!	793.00	#DIV/0!	#DIV/0!
Jay	1	8			1			10	688	68.80	688.00	86.00	#DIV/0!	#DIV/0!	688.00	#DIV/0!	#DIV/0!
Jefferson	5	1			1			7	1038	148.29	207.60	1038.00	#DIV/0!	#DIV/0!	1038.00	#DIV/0!	#DIV/0!
Jennings	17	20			2			39	1268	32.51	74.59	63.40	#DIV/0!	#DIV/0!	634.00	#DIV/0!	#DIV/0!
Johnson	1	21			1			23	4166	181.13	4166.00	198.38	#DIV/0!	#DIV/0!	4166.00	#DIV/0!	#DIV/0!
Knox	8	7			1			16	1546	96.63	193.25	220.86	#DIV/0!	#DIV/0!	1546.00	#DIV/0!	#DIV/0!
Kosciusko	1	11						12	1807	150.58	1807.00	164.27	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
LaGrange	21	20			2			43	636	14.79	30.29	31.80	#DIV/0!	#DIV/0!	318.00	#DIV/0!	#DIV/0!
Lake	15	17			2			34	16297	479.32	1086.47	958.65	#DIV/0!	#DIV/0!	8148.50	#DIV/0!	#DIV/0!
LaPorte	7	6			2			15	3496	233.07	499.43	582.67	#DIV/0!	#DIV/0!	1748.00	#DIV/0!	#DIV/0!
Lawrence	15	19			2			36	1668	46.33	111.20	87.79	#DIV/0!	#DIV/0!	834.00	#DIV/0!	#DIV/0!
Madison	54	68			2			124	5585	45.04	103.43	82.13	#DIV/0!	#DIV/0!	2792.50	#DIV/0!	#DIV/0!
Marion	6	15			1			22	48945	2224.77	8157.50	3263.00	#DIV/0!	#DIV/0!	48945.00	#DIV/0!	#DIV/0!
Marshall								0	1212	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Martin	14	4						18	605	33.61	43.21	151.25	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Miami	11	16			1			28	974	34.79	88.55	60.88	#DIV/0!	#DIV/0!	974.00	#DIV/0!	#DIV/0!
Monroe	5	7						12	3395	282.92	679.00	485.00	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Montgomery	7	11			2			20	1213	60.65	173.29	110.27	#DIV/0!	#DIV/0!	606.50	#DIV/0!	#DIV/0!
Morgan		3						3	2158	719.33	#DIV/0!	719.33	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Newton	11	24						35	354	10.11	32.18	14.75	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Noble	1							1	1208	1208.00	1208.00	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Ohio	9	4						13	135	10.38	15.00	33.75	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Orange	1	7						8	865	108.13	865.00	123.57	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Owen	2							2	709	354.50	354.50	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Parke	3	1			1			5	644	128.80	214.67	644.00	#DIV/0!	#DIV/0!	644.00	#DIV/0!	#DIV/0!
Perry		2			1			3	551	183.67	#DIV/0!	275.50	#DIV/0!	#DIV/0!	551.00	#DIV/0!	#DIV/0!
Pike	21	21			2			44	742	16.86	35.33	35.33	#DIV/0!	#DIV/0!	371.00	#DIV/0!	#DIV/0!
Porter	1	3						4	3675	918.75	3675.00	1225.00	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Posey	1				1			2	596	298.00	596.00	#DIV/0!	#DIV/0!	#DIV/0!	596.00	#DIV/0!	#DIV/0!
Pulaski	2	8						10	387	38.70	193.50	48.38	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Putnam	2	7			1			10	1071	107.10	535.50	153.00	#DIV/0!	#DIV/0!	1071.00	#DIV/0!	#DIV/0!
Randolph	5	4						9	848	94.22	169.60	212.00	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Ripley	1				1			2	782	391.00	782.00	#DIV/0!	#DIV/0!	#DIV/0!	782.00	#DIV/0!	#DIV/0!
Rush	3	9						12	585	48.75	195.00	65.00	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Scott	2	1			2			5	1163	232.60	581.50	1163.00	#DIV/0!	#DIV/0!	581.50	#DIV/0!	#DIV/0!
Shelby	2	6						8	1384	173.00	692.00	230.67	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Spencer	17	23			3			43	573	13.33	33.71	24.91	#DIV/0!	#DIV/0!	191.00	#DIV/0!	#DIV/0!
St.Joseph	7	4			1			12	8919	743.25	1274.14	2229.75	#DIV/0!	#DIV/0!	8919.00	#DIV/0!	#DIV/0!
Starke	8	6			1			15	794	52.93	99.25	132.33	#DIV/0!	#DIV/0!	794.00	#DIV/0!	#DIV/0!
Steuben	1	2						3	880	293.33	880.00	440.00	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Sullivan	1	4			1			6	625	104.17	625.00	156.25	#DIV/0!	#DIV/0!	625.00	#DIV/0!	#DIV/0!
Switzerland	19	21			2			42	352	8.38	18.53	16.76	#DIV/0!	#DIV/0!	176.00	#DIV/0!	#DIV/0!

County	1	1	Ambulatory /Wheelchair / Stretcher	Basic Life Support		Stretcher Van	Wheelchair Lift Van	2	Capitated Members	member : vehicle ratio for all vehicle types	Ambulatory	Ambulatory / Wheelchair	Ambulatory / Wheelchair/ Stretcher	Basic Life Support	Non-Contracted	Stretcher Van	Wheelchair Lift Van
Tippecanoe	1	8						9	4525	502.78	4525.00	565.63	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Tipton	11	15			2			28	330	11.79	30.00	22.00	#DIV/0!	#DIV/0!	165.00	#DIV/0!	#DIV/0!
Union		5						5	208	41.60	#DIV/0!	41.60	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Vanderburgh	6	14			1			21	7388	351.81	1231.33	527.71	#DIV/0!	#DIV/0!	7388.00	#DIV/0!	#DIV/0!
Vermillion	7	2						9	522	58.00	74.57	261.00	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Vigo								0	4609	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Wabash	6	17			1			24	931	38.79	155.17	54.76	#DIV/0!	#DIV/0!	931.00	#DIV/0!	#DIV/0!
Warren	1	3						4	197	49.25	197.00	65.67	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Warrick	3	17						20	1497	74.85	499.00	88.06	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Washington	6	17			2			25	945	37.80	157.50	55.59	#DIV/0!	#DIV/0!	472.50	#DIV/0!	#DIV/0!
Wayne	3	6			1			10	3151	315.10	1050.33	525.17	#DIV/0!	#DIV/0!	3151.00	#DIV/0!	#DIV/0!
Wells	1	14			1			16	830	51.88	830.00	59.29	#DIV/0!	#DIV/0!	830.00	#DIV/0!	#DIV/0!
White	3	7			1			11	590	53.64	196.67	84.29	#DIV/0!	#DIV/0!	590.00	#DIV/0!	#DIV/0!
Whitley	3	10						13	784	60.31	261.33	78.40	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
All Counties & All Vehicles	589	970	0	0	82	0	0	1642	225878	137.56	383.49	232.86	#DIV/0!	#DIV/0!	2754.61	#DIV/0!	#DIV/0!