### **AMENDMENT#2**

### CONTRACT #0000000000000000000069655

This is an amendment to the Contract (the "Contract") entered into by and between the Indiana Family and Social Services Administration, Office of Medicaid Policy and Planning (FSSA or OMPP) (the "State") and Coordinated Care Corporation d/b/a Managed Health Services (the "Contractor") approved by the last State signatory on March 1, 2023.

In consideration of the mutual undertakings and covenants hereinafter set forth, the parties agree as follows:

- 1. The purpose of this Amendment to the Contract is to update the Contractor's ongoing Division of Supplier Diversity ("DSD") commitment obligations.
- 2. The Contract term remains unchanged. It shall terminate on December 31, 2026.
- 3. The consideration for this Contract remains unchanged. Total remuneration under the Contract is not to exceed \$3,929,170,018.54.
- 4. The Contract is amended by updating the following:

# A. Minority and Women's Business Enterprises Compliance.

Pursuant to an IDOA DSD Letter of Determination, dated September 27, 2023, DSD approved a decrease of the IDOA-certified MBE Indiana Minority Health Coalition, Inc. d/b/a IMHC, from 1.39% to 1.182% and add IDOA-certified MBE Black Onyx Management, Inc. at 0.203%. The change results in 0% change in overall commitment obligations for Minority and Women's Business Enterprises Compliance. Therefore Clause 32 is modified as follows:

As required by 25 IAC 5-6-2(b), the following Division certified MBE or WBE subcontractor(s) will be participating in this Contract during the extension period. This participation represents an increase of 0 % above the original MBE and/or WBE commitment.

MBE/WBE	PHONE	COMPANY NAME	SCOPE OF PRODUCTS and/or SERVICES	UTILIZATION DATE	PERCENT
MBE	(317) 493- 2000	Bucher & Christian Consulting, Inc. d.b.a BCforw ard	Provide vendor management services	1/1/23-12/31/26	0.51%
WBE	(844) 366- 2587	Clover Senior Care	Provide home care visits for new members to assist completing health needs screenings, social determinants of health screenings, and potential gaps in care		0.86%
WBE	(317) 571- 0051	Coles Marketing Communications, Inc.	Provide marketing consulting services, graphic design, medical relations services, staffing and advertising buy services	1/1/23-12/31/26	1.89%
WBE	(317) 634- 0281	Colored Threads	Provide consulting on and supply of promotional items for community outreach and small incentive items		0.01%
MBE	(404) 610 <b>-</b> 3200	CulturaLink, Inc.	Provide interpreters to deliver culturally competent care	1/1/23-12/31/26	0.14%

WBE	(317) 283 <b>-</b> 8300	Engaging Solutions, LLC	Provide staffing for outbound member education/outreach calls and inbound member calls	1/1/23-12/31/26	3.04%
MBE	(317) 872 <b>-</b> 4490	Fineline Printing Group	Provide printing and mailing services and promotional merchandising services		0.30%
MBE	(317) 926 <b>-</b> 4011	Indiana Minority Health Coalition, Inc. d.b,a IMHC	Provide outreach, training, maternal/child support services, and health equity fund development	1/1/23-9/26/23	1.39%
MBE	(317) 926 <b>-</b> 4011	Coalition, Inc. d.b,a IMHC	Provide outreach, training, maternal/child support services, and health equity fund development	9/27/2023-12/31/26	1.182%
WBE	(317) 896 <b>-</b> 9619	Keith Marketing Group	Provide marketing services	1/1/23-12/31/26	0.02%
MBE	(317) 291 <b>-</b> 9318	LCP Transportation, LLC	Provide unlimited 1/1/23-12/31/26 transportation services for members		16.28%
WBE	(317) 218 <b>-</b> 0650	RepuCare, Inc.			1.69%
WBE	(812) 369- 0385	RoBailey Consulting, LLC	Provide consulting services with IHCP government program policies and regulations know ledge and experience.		3.11%
MBE	(317) 922 <b>-</b> 0922	Sahasra Technologies Corp dba STLogics	Provide Chat Bot functionality to enhance customer service	1/1/23-12/31/26	0.30%
MBE	(317) 258 <b>-</b> 6429	Black Onyx Management, Inc.	Provide outreach, training, maternal/child support services, and health equity fund development	9/27/23-12/31/26	0.203%

A copy of each subcontractor agreement must be submitted to the Division of Supplier Diversity within thirty (30) days of the effective date of this Amendment. The subcontractor agreements may be uploaded into Pay Audit (Indiana's subcontractor payment auditing system), emailed to <a href="MWBECompliance@idoa.IN.gov">MWBECompliance@idoa.IN.gov</a>, or mailed to the Division of Supplier Diversity, 402 W. Washington Street Room W-462, Indianapolis IN 46204. Failure to provide a copy of any subcontractor agreement may be deemed a violation of the rules governing MBE/WBE procurement and may result in sanctions allowable under 25 IAC 5-7-8. Requests for changes must be submitted to <a href="MWBECompliance@idoa.IN.gov">MWBECompliance@idoa.IN.gov</a> for review and approval before changing the participation plan submitted in connection with this Amendment.

The Contractor shall report payments made to Division of Supplier Diversity certified subcontractors under this Contract on a monthly basis using Pay Audit. The Contractor shall notify subcontractors that they must confirm payments received from Contractor in Pay Audit. The Pay Audit system can be accessed on the IDOA webpage at: <a href="www.in.gov/idoa/mwbe/payaudit.htm">www.in.gov/idoa/mwbe/payaudit.htm</a>. Contractor may also be required to report Division of Supplier Diversity certified subcontractor payments directly to the Division of Supplier Diversity, as reasonably requested and in the format required by the Division of Supplier Diversity.

Contractor's failure to comply with the provisions in this clause may be considered a material breach of the Contract.

## B. Indiana Veteran Owned Small Business Enterprises Compliance

As required by 25 IAC 9-4-1(b), the following certified IVOSB subcontractors will be participating in this Contract during the extension period. This participation represents an increase of 0 % above the original IVOSB commitment.

ⅣB	PHONE			UTILIZATION DATE	PERCENT
IVOSB	3896	d.b.a Patriot	planning and management of reinsurance transactions	1/1/23-12/31/26	0.03%
NOSB	(410) 533 <b>-</b> 6247		Provide recruiting, staffing, and resource management needs and IT support	1/1/23-12/31/26	3.78%

A copy of each subcontractor agreement must be submitted to IDOA's Division of Supplier Diversity within thirty (30) days of the effective date of this Amendment. The subcontractor agreements may be uploaded into Pay Audit (Indiana's subcontractor payment auditing system), emailed to <a href="mailed-to-lndianaVeteransPreference@idoa.IN.gov">lndianaVeteransPreference@idoa.IN.gov</a>, or mailed to IDOA, 402 W. Washington Street, Room W-462, Indianapolis, IN 46204. Failure to provide a copy of any subcontractor agreement may be deemed a violation of the rules governing IVOSB procurement and may result in sanctions allowable under 25 IAC 9-5-2. Requests for changes must be submitted to <a href="mailed-indianaVeteransPreference@idoa.IN.gov">IndianaVeteransPreference@idoa.IN.gov</a> for review and approval before changing the participation plan submitted in connection with this Amendment.

The Contractor shall report payments made to certified IVOSB subcontractors under this Contract on a monthly basis using Pay Audit. The Contractor shall notify subcontractors that they must confirm payments received from Contractor in Pay Audit. The Pay Audit system can be accessed on the IDOA webpage at:

www.in.gov/idoa/mwbe/payaudit.htm. The Contractor may also be required to report IVOSB certified subcontractor payments directly to the Division of Supplier Diversity, as reasonably requested and in the format required by the Division of Supplier Diversity.

The Contractor's failure to comply with the provisions in this clause may be considered a material breach of the Contract.

All matters set forth in the original Contract and Amendment #1 and not affected by this Amendment shall remain in full force and effect.

### Non-Collusion and Acceptance

The undersigned attests, subject to the penalties for perjury, that the undersigned is the Contractor, or that the undersigned is the properly authorized representative, agent, member or officer of the Contractor. Further, to the undersigned's knowledge, neither the undersigned nor any other member, employee, representative, agent or officer of the Contractor, directly or indirectly, has entered into or been offered any sum of money or other consideration for the execution of this Contract other than that which appears upon the face hereof. Furthermore, if the undersigned has knowledge that a state officer, employee, or special state appointee, as those terms are defined in IC § 4-2-6-1, has a financial interest in the Contract, the Contractor attests to compliance with the disclosure requirements in IC § 4-2-6-10.5.

### Agreement to Use Electronic Signatures

I agree, and it is my intent, to sign this Contract by accessing State of Indiana Supplier Portal using the secure password assigned to me and by electronically submitting this Contract to the State of Indiana. I understand that my signing and submitting this Contract in this fashion is the legal equivalent of having placed my handwritten signature on the submitted Contract and this affirmation. I understand and agree that by electronically signing and submitting this Contract in this fashion I am affirming to the truth of the information contained therein. I understand that this Contract will not become binding on the State until it has been approved by the Department of Administration, the State Budget Agency, and the Office of the Attorney General, which approvals will be posted on the Active Contracts Database: <a href="https://secure.in.gov/apps/idoa/contractsearch/">https://secure.in.gov/apps/idoa/contractsearch/</a>

**In Witness Whereof**, the Contractor and the State have, through their duly authorized representatives, entered into this Contract. The parties, having read and understood the foregoing terms of this Contract, do by their respective signatures dated below agree to the terms thereof.

COORDINATED CARE CORPORATION d/b/a MANAGED HEALTH SERVICES

By: Levin O'Toole

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Title: CEO

Date: 12/28/2023 | 07:23 PST

Indiana Family and Social Services Administration, Office of Medicaid Policy and Planning

By: Cors Ann Steinmety - 00503

Title: Medicaid Director

Date: 12/28/2023 | 10:25 EST

Bectronically Approved by: Indiana Office of Technology		Bectronically Approved by: Department of Administration	
By: (for) Tracy Barnes, Chief Information Officer		By: Rebecca Holw erda, Commissioner	(for)
⊟ectronically Approved by: State Budget Agency		Bectronically Approved as to Form and Office of the Attorney General	d Legality:
By: Zachary Q. Jackson, Director	(for)	By: Theodore E. Rokita, Attorney General	(for)