



Frequently Asked Questions

For Health and Wellness Waiver or PathWays Home and Community-Based Services Waiver waiting list

Q: I was on the Aged and Disabled Waiver waiting list and now I've been told I'm on the Health and Wellness Waiver or PathWays Home and Community-Based Services Waiver waiting list. What happened?

A: On July 1, the current Aged and Disabled Waiver for adults 59 and under became the Health and Wellness Waiver and will be operated by the Division of Disability and Rehabilitative Services. The PathWays HCBS Waiver is a new waiver, replacing the Aged and Disabled Waiver for individuals aged 60 and over. You will receive a waiting list invitation letter based upon your age and which waiver you may be eligible for.

Q: What does it mean to be "invited" off the waiting list?

A: On July 1, 2024, FSSA announced they would begin inviting individuals off the PathWays Waiver and Health and Wellness Waiver waiting lists. An "invitation" off the waiting list indicates that there is space for you on the respective waiver if you meet all eligibility requirements for receiving services. If you accept the invitation, please work with your options counselor at your Area Agency on Aging to begin the process.

Q: How do I know when I've been invited off the waiting list?

A: You will receive a letter in the mail from FSSA, and your AAA options counselor will reach out to you to continue the process to determine if you remain eligible to access waiver services.

Q: How do I get invited off the waiting list?

A: You will receive a letter inviting you to continue with the process to access the waiver, if eligible. FSSA plans to invite individuals each month as the capacity remains. In order to receive an invitation letter, it is important for individuals on the waiting list to keep their contact information current with their Area Agency on Aging / Aging and Disability Resource Centers.

Q: What do I do when I'm invited off the waiting list?

A: When you are invited, your AAA options counselor will conduct a face-to-face assessment which includes a new level of care to determine if you meet the criteria to join the waiver. Additionally, if you have not applied for Medicaid, you will need to apply for it. If you meet the level of care and are eligible for and have active Medicaid, you will join either the Health and Wellness Waiver or PathWays Waiver depending on your age (under 60 or 60+). Please communicate with your options counselor for detailed information about the steps you need to take to receive waiver services. FSSA has created these checklists to assist you with the invitation process: [Health and Wellness Checklist](#), [PathWays Waiver Waiting List for those on PathWays](#) and [PathWay Waiver Waiting List for those NOT on PathWays Program](#).

Q: Does placement on the PathWays Waiver or Health and Wellness Waiver waiting list guarantee access to services?

A: No. Individuals must be assessed to ensure they meet waiver eligibility requirements, including nursing facility level of care. They must also be eligible for Medicaid. The AAA will help individuals inviting off the waiting list with these processes.



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Q: If I receive an invitation letter, how long do I have to take action?

A: 30 days.

Q: What happens if I don't reply to the invitation letter or the outreach from my AAA options counselor?

A: If you don't reply to the invitation letter or the outreach from your AAA options counselor within the established timeframe, you must reapply and may have to rejoin the waiting list.

Q: I am not yet eligible for Medicaid. Can I still receive waiver services?

A: Medicaid eligibility is required to receive waiver services. If you have been invited off the waiting list and have not yet completed your Medicaid eligibility, your options counselor can help you start the process. You can also contact the Division of Family Resources to apply for Medicaid. If you meet Medicaid eligibility, you will continue the process towards receiving waiver services.

Q: I have turned 60 since joining the waiting list. Will the process be different for me?

A: If you joined the Health and Wellness (formerly Aged and Disabled) Waiver waiting list before and have turned 60 years of age since joining the waiting list, you will be automatically transferred to the PathWays Waiver waiting list on the first day of the month you turn 60. Then, when it's your turn to be invited off the waiting list, you'll receive an invitation to continue the process for assessing if you can join the PathWays HCBS Waiver.