



FSSA'S BUILD LEARN GROW PROGRAM IMPACT REPORT

The **Build Learn Grow Program (BLG)** are the projects overseen by the Indiana Family and Social Services Administration (FSSA) and funded by federal relief dollars provided through the Coronavirus Response and Relief Supplemental Appropriations (CRRSA) Act and American Rescue Plan Act (ARPA).

*“We are committed to sharing with stakeholders how these investments are improving the health and well-being of Hoosiers in three key areas: **Services in the Home and Community**, **Early Childhood Programs**, and **Mental Health Services**.”*

- FSSA Secretary Dr. Dan Rusyniak

Across the program, FSSA is intentionally investing in three key areas. This report shares the impact these investments are having as well as the baseline metrics we are focused on.¹

Services in the Home and Community

Early Childhood Programs

Mental Health Services

FSSA Agency-Wide Build Learn Grow Outcome Targets

Six outcome targets we want to achieve with the utilization of funds to best support Hoosier families and the communities they live in.

Access to Services

Grow provider capacity to increase available services while improving public awareness and equitable utilization of these services

Quality of Services

Improve quality of services

Family Caregiver Supports

Support unpaid and informal caregivers and their mental health



Hoosier Experience

Improve the experience and satisfaction of Hoosiers who receive support from FSSA programs

Workforce

Retain and grow the direct service workforce

Provider Experience

Offer clear guidance to support stabilization of provider operations and reduce provider administrative burden

Build Learn Grow Guiding Principles

Foundational considerations that influence our planning and implementation.



Stabilize, Grow, & Improve Service Delivery



Build Bridges, Not Cliffs



Build Data Infrastructure



Promote Evidence-Based Practices



Ensure & Promote Equity



Prioritize Internal & External Transparency

1. Previous Build Learn Grow Impact Reports can be on the FSSA: Home and Community-Based Services Spending Plan webpage: <https://www.in.gov/fssa/home-and-community-based-services-spending-plan/>

Investments Made To Date

FSSA is leveraging Build Learn Grow (BLG) funds, which includes CRRSA and ARPA grants, available through 2025 and 2026 to achieve our Agency-Wide BLG Outcome Targets through responsible investments. We recognize the need for immediate financial relief balanced with deliberate sustainability planning.¹

Overview of Total Build Learn Grow Budget

\$2.1B Total Build Learn Grow Budget

- \$1.1B Committed to Early Childhood Programs
- \$654M Committed to Services in the Home and Community
- \$318M Committed to Mental Health Services



63% of the Total Budget has been Invested to Date

\$261M In CRRSA grant funds Invested to-date²

Most CRRSA grants ended September 30, 2023. Some exciting highlights below:



\$225M Invested in Early Childhood Programs

- ↳ \$82M in Build, Learn, Grow Scholarship funds
- ↳ \$70M in Child Care Voucher payments
- ↳ \$73M across 12 other initiatives, including new hire stipends for providers, expansion of qualifying activities, and waived CCDF co-pays



\$29M invested in Mental Health Services

- ↳ \$3M in local project funding for community organizations
- ↳ \$4M across several initiatives to support and expand Indiana's peer support infrastructure
- ↳ \$22M across over 20 other initiatives, including support for crisis response, workforce development, and substance use disorder treatment



\$7M invested in Services in the Home or Community

- ↳ \$3M in Nutrition Grants for older Hoosiers
- ↳ \$1M in grants to support older Hoosier vaccinations
- ↳ \$3M across 8 other initiatives, including support for the Long-Term Care (LTC) Ombudsman and Adult Protective Services (APS) programs

1. Available funds have different spending deadlines depending, with most ending in 2025 but some available through 2026.

2. CRRSA stands for the Coronavirus Response and Relief Supplemental Appropriations Act of 2021, which allocated funds to states in response to the COVID-19 pandemic. Most CRRSA grants ended September 30, 2023, except for two that end March 14, 2024. More information can be found in the act: <https://www.congress.gov/bill/116th-congress/house-bill/133>

Services In The Home and Community

The Division of Aging (DA), Division of Disability & Rehabilitative Services (DDRS), Division of Family Resources (DFR), and Office of Medicaid Policy & Planning (OMPP) are responsibly leveraging BLG funds to enhance availability and quality of services used by individuals in the home and community in alignment with Indiana PathWays to Aging, which is set to launch in the summer of 2024.¹

Investments Serve Individuals in the Home and Community

INCREASED ACCESS: DEMONSTRATED BY UTILIZATION & TIMELINESS



28% Increase in usage of four HCBS waivers² from July 2020 to July 2023

Investments in creating an online application process and in marketing campaigns have led to increased awareness and utilization of waiver services. Initiatives focused on building provider and workforce capacity have also enabled this increase.



Expedited Waiver Eligibility (EWE) Pilot Results

From Oct 2020 to Sept 2023, there have been over 7,000 EWE applicants, and **over 4,500 or 64.5% received a level of care determination in less than 2 days.**

SERVICES DELIVERED IN THE HOME AND COMMUNITY ARE MORE COST EFFICIENT



Community: \$3,900

Cost Per Member Per Month (Jun - Aug 2023)

42% Less Than



Institution: \$6,800

Cost Per Member Per Month (Jun - Aug 2023)

FSSA's investments ensure high quality home and community-based services by **advancing self direction and individual choice**, as well as **increasing provider capacity**.



\$1M+ directed to support providers in meeting HCBS Settings Rule, **promoting personal choice and accessibility through installation of privacy measures**



\$8M+ directed to support provider training in **self-advocacy supports, LifeCourse framework, and person-centered approach**



1.4M Home-delivered & congregate meals provided in Jan - Aug 2023 to **16,000+** individuals to improve nutrition services for Older Hoosiers



12 volunteer ombudsmen fully certified and trained to reduce neglect and abuse of older Hoosiers, an increase from 5 last quarter⁴

1. For more information, please see <https://www.in.gov/fssa/indiana-pathways-for-aging/>

2. A&D, CIH, FSW, and TBI waivers

3. Includes all populations served by all waivers: A&D, TBI, CIH, FSW. May not capture temporary shifts in where individuals live

4. For additional information on the LTCOP program and services, please see <https://www.in.gov/ombudsman/long-term-care-ombudsman/overview/>

Early Childhood Programs

The Office of Early Childhood & Out-of-School Learning (OECOSL) is responsibly leveraging BLG funds to enhance accessibility to and improve quality of early childhood programs.

Investments Strengthen the Early Childhood Landscape in Indiana



3% Increase in High Quality Child Care Programs
as defined as PTQ 3 or PTQ 4 programs from 2022 to 2023 to date (**High Quality Child Care**)

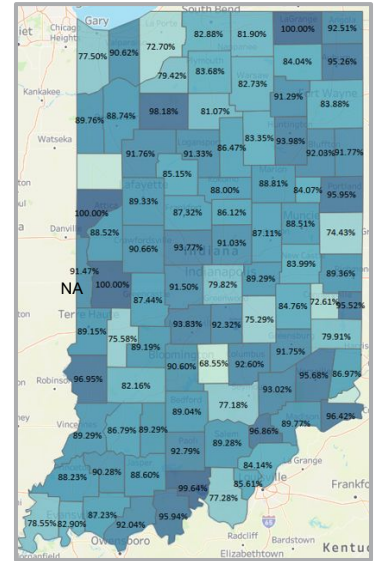


1500+ early child care & education providers
sustainably maintaining operations in September 2023
(**Sustainable Child Care & Education Operations**)



83% of Child Care & Development Fund (CCDF) Seats for children filled in September 2023
(**CCDF Seat Capacity**)

See Average Ratio of Filled CCDF Seats by County →



Average % of Filled CCDF Seats for 2023-To-Date through September

50% 100%

BLG Grants & Initiative Spotlight

Grant	Initiative	Data Metric Connection		
		Quality	Sustainability	CCDF Seats
CRRSA	Build Learn Grow Scholarship Fund	✓	✓	
	Early Learning Marketplace		✓	✓
	Emergency Relief Grants	✓	✓	✓
	Increased CACFP Reimbursements for COVID-safe Meals		✓	
	Ivy Tech Community College Partnership			✓
	Job Search Added as Qualifying Activity			✓
	CCDF Voucher Payment Support	✓	✓	✓
	New Hire Stipends	✓	✓	
ARPA Stabilization	Stabilization Grant Payments to Providers	✓	✓	✓
ARPA Discretionary	New and Existing Program Capacity-Building	✓	✓	✓
	Employer-Sponsored Child Care	✓	✓	✓
	Alternative Rates Methodology (ARM) Supplement	✓	✓	
	Workforce Development	✓	✓	
	Systems Investment	✓	✓	✓
	Eligibility and Sustainability Investment		✓	✓



Mental Health Services

The Division of Mental Health & Addiction (DMHA) is responsibly leveraging BLG funds to enhance the quality and capacity of mental health and addiction prevention, treatment, and recovery services.

Investments Enhance Mental Health Services in Indiana

Workforce Recruitment and Retention Innovation Grant Program

Over **\$14M will be awarded to 18 grantees** carrying out a variety of programming to promote innovative, collaborative, and sustainable responses to behavioral health workforce challenges, with a strong focus on **improving care access, continuity, and quality in Indiana**.

Grantee Program Highlights:

100% Percentage of Indiana counties served by at least one grantee

67% Percentage of recipients offering expanded **training, credentialing, or certification programs** to promote workforce development

56% Percentage of recipients launching or expanding **internship, career pathways, or residency programs** to provide opportunities for career development



Outreach Campaign Updates

Change the Frequency aims to provide Indiana families with accessible tools and resources to support mental wellness. From Jan - Jun 2023 its webpages had **over 4,000 pageviews**.

The **Believe in You** campaign aims to support Hoosier youth in building a stronger sense of self and includes resources addressing risk areas, which community groups engaging youth are invited to adopt. Nearly **29,000 youth** are served through groups connected with Believe in You.

DMHA is expanding the **Certified Community Behavioral Health Clinic (CCBHC) model** statewide to transform the behavioral health system to provide a **comprehensive range of mental health & substance use services for anyone seeking them**. DMHA is targeting federal investments in building **Crisis Response capacity**, an integral part of CCBHC's future state and critical to support providers transition to CCBHC. Addressing **behavioral health workforce challenges** is an essential part of this development.

Building Out the 988 Crisis Response System



>90% In-State answer rate of the 988 call line calls, which has been consistently reached for **8 consecutive months**.

Systems Update¹:

- The **988 Telephony System** has completed its statewide rollout
- The software platform that will **connect all providers in the 988 Crisis Response System** is being rolled out first to the 988 Call Centers using a multiphase, iterative approach

1. Please visit 988indiana.org for more information on 988.