



Who We Are

Indiana Family to Family  
Outreach, Communication and Engagement Project

- Indiana's HRSA-designated F2F HIC and P2P USA affiliate organization
- Serves all 92 Indiana counties
- Children and youth, aged 0-22 years in need of additional health or education support
- Training, information and resources in plain language
- Technical assistance and training for professionals serving the same populations
- Partnerships representing and advocating for the family voice

What We Expect if We Achieve our Vision

*Expected short-term and long-term outcomes; and positive impacts on individuals if your project successfully carries out these actions.*

Short Term

- Professionals will seek partnerships with INF2F to improve service to families in Indiana
- Indiana stakeholders will have a better understanding of resources available for families and individuals via state waiver and non-waiver programs
- Families will have a better understanding of expectations and timelines for various programs and services
- Families and individuals will have the ability to think beyond their immediate needs

Long Term

- Families and individuals will drive the goal setting / person centered planning processes
- Indiana systems and services will have stronger and more engaged family leaders and self advocates
- Families and professionals will understand what programs and services (such as those within Medicaid waiver) can and cannot provide
- Underserved and marginalized populations in need of information and services face fewer disparities when accessing services

What We Will Do

- Raise awareness of INF2F services
- Increase stakeholder access to reliable information and resources
- Stakeholder education and information for waiver/non-waiver programs

How We Will Do It

- Create and execute multi-dimensional outreach and engagement plan
- Forge partnerships with 10 agencies to further outreach efforts
- Utilize IPP survey data to identify and create training/resources for families waiting for waiver services
- Create web-based tool kit for information sharing
- Host learning sessions for LifeCourse and other topics identified via INF2F data and survey results

What Will Result

- More families will have the information they need for informed decision making
- Professionals will be aware of and equipped to share and refer families in need of support
- Complex information will be available in plain language
- Families will easily access information via preferred mechanisms
- Increased competence and confidence in complex systems engagement
- Non-English speaking families as well as those with other cultural and linguistic needs will have better access to information they need

What We Want to Avoid

- Requests for INF2F staff to complete the applications for varying programs including waivers.
- Duplication of resources and materials
- Professionals requesting information on behalf of an individual or family in place of referral
- Families and Individuals need to understand who we (INF2F) are and are not. We are not Health Insurance Navigators, or BDDS representatives. We will not apply for nor can we determine eligibility for programs and cannot address complaints or concerns that should be directed to BDDS personnel.

