

The background features abstract, overlapping geometric shapes in various shades of green, ranging from light lime to dark forest green. The shapes are primarily triangles and polygons, creating a dynamic, layered effect. The central text is positioned on a white background that is partially framed by these green shapes.

Recovery Works Conference Call/Webinar

Monday, May 1, 2017 @ 1:00pm EST

Agenda

- ▶ Welcome
- ▶ Updates
 - ▶ Numbers
 - ▶ Member Refresh
- ▶ WITS Billing/payments
- ▶ ANSA 101
- ▶ Other business or questions

Updates

▶ Numbers:


- ▶ 12,243 enrolled
- ▶ \$11, 485, 721 paid in direct client care
- ▶ \$17,145,633 vouched, with roughly 40% being expended (\$6, 846, 815)
 - ▶ This shares with us that providers are over exaggerating vouchers, please keep in mind as we get closer to the end of the fiscal year to be more realistic in your voucher building

▶ Memo Refresh

- ▶ Jail ReEntry Services
- ▶ WITS Emails
- ▶ Conference Call schedule

WITS Billing and Payments

User: Boarman, Angela ▾

Location: [REDACTED]
 Snapshot

Home Page

 Agency

- ▶ Agency List
- GPR A Discharge Due
- GPR A Follow-up Due
- ▶ Facility List
- Staff Members
- ▼ Billing
 - Claim Item List
 - Claim Batch List
 - Encounter List
 - EOB Transaction List
 - ▼ Payment List
 - Payment Profile
 - Billing Transaction List
 - Client Balance
 - ▶ Payor Plan List
 - Authorization List
 - ▶ Agreement Management
 - Alerts Configuration

Payment Search

Payor Plan	<input type="text"/>
Pmt #	<input type="text"/>
Payment Amount	<input type="text"/>
Contractor	<input type="text"/>

First Name	<input type="text"/>
Posted Date	<input type="text"/>
Unapplied Amount	<input type="text"/>

Last Name	<input type="text"/>
Reference	<input type="text"/>

Clear

Go

Payment List (Export)

[Add Agreement Payment](#)
[Add Client Payment](#)
[Add Plan Payment](#)

Action s	Pmt #	Payor Name	Posted	Payment Amount	Unapplied Amount	Intended For	Created By
	25801	Indiana Access To Recovery - [REDACTED]	4/27/2017	\$9.10	\$0.00		Baker, Nechelle
	25777	Indiana Access To Recovery - [REDACTED]	4/22/2017	\$6,680.45	\$0.00		User, System
	25710	Indiana Access To Recovery - [REDACTED]	4/15/2017	\$1,078.85	\$0.00		User, System
	25642	Indiana Access To Recovery - [REDACTED]	4/8/2017	\$4,351.35	\$0.00		User, System
	25580	Indiana Access To Recovery - [REDACTED]	4/1/2017	\$3,023.75	\$0.00		User, System
	25512	Indiana Access To Recovery - [REDACTED]	3/25/2017	\$1,993.30	\$0.00		User, System
	25464	Indiana Access To Recovery - [REDACTED]	3/24/2017	\$33.25	\$0.00		Boarman, Angela
	25447	Indiana Access To Recovery - [REDACTED]	3/18/2017	\$3,703.30	\$0.00		User, System

Process

- ▶ Adjudication is the process in which all claims are reviewed
- ▶ WITS releases claims for adjudication on Fridays
- ▶ WITS currently automatically reviews claims that have been released on Friday evening
 - ▶ Using last week as an example- WITS Reviewed all claims that had been released since April 22 through 4pm on April 28, on April 28
- ▶ Any claims that WITS could not approve through the automatic review process, move to a Pending Status.
- ▶ Staff have until 4pm the Following Wednesday to review these claims
 - ▶ Continuing with last week as our example, we have until May 3rd to review
- ▶ On Thursdays, we released everything that has been approved to the Auditor's Office for payment
- ▶ The Auditor's Office pays 35 days out

Process

- ▶ For items that were reviewed and approved through the automatic process, that payment is posted to WITS on Saturday
 - ▶ Using the example below - Payment # 25777 was posted on 4/22. This payment includes all claims that were released and approved by 4pm on Friday 4/21 (green circles)

Actions	Pmt #	Payor Name	Posted	Payment Amount	Unapplied Amount	Intended For	Created By
	25801	Indiana Access To Recovery - [REDACTED]	4/27/2017	\$9.10	\$0.00		Baker, Nechelle
	25777	Indiana Access To Recovery - [REDACTED]	4/22/2017	\$6,680.45	\$0.00		User, System

- ▶ For claims that went to pending status, were reviewed and released by 4 pm on Wednesday, are posted on Thursday 4/27 (orange circles)

Payments

- ▶ Once a payment has been posted, you may review all claims in the payment in the payment profile.
- ▶ The payment reference # will be associated with the Invoice ID on your ACH Notification.
 - ▶ Using the screenshot below, your Invoice ID will 00000000000000002017042225791
 - ▶ The last 5 digits of the Invoice ID are associated with the Reference #

18.9.2

WITS Indiana Logout

User: Boarman, Angela | Location [Redacted] Snapshot

Payment Profile

Payment #	25777	Posted Date	4/22/2017
Agreement Name	[Redacted]	Receipt Date	4/22/2017
Client Name	[Redacted]	Created Date	4/22/2017 11:11 PM
Transaction Type	Payment	Created By	User, System
Reference	25791	Payment Amount	\$6,680.45
Comment		Unapplied Amount	\$0.00
Intended For		Check/EFT Date	

Administrative Actions

[Show Payment Application](#) [Apply Payment](#)

Cancel Save Finish

Payments

- ▶ The Invoice ID will be associated with the first posted payment for that week.
- ▶ If there are 2 or more payments posted that week, the ACH Payment will include ALL posted payments.
 - ▶ Example, the posted reference# 25791 includes Payment 25777 and 25801 because they were both posted between Saturday- Thursday

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- Billing Transaction List

Payment Profile

Payment #	25777	Posted Date	4/22/2017
Agreement Name	[REDACTED]	Receipt Date	4/22/2017
Client Name	[REDACTED]	Created Date	4/22/2017 11:11 PM
Transaction Type	Payment	Created By	User, System
Reference	25791	Payment Amount	\$6,680.45
Comment		Unapplied Amount	\$0.00
		Check/EFT Date	
Intended For			

Administrative Actions

[Show Payment Application](#) [Apply Payment](#)

Cancel Save Finish

Reconciliation

- ▶ When looking to reconcile your payments with claims in WITS, it is imperative that you look at the dates associated with the posted payments
- ▶ You may to review 2 or more posted payments in order to reconcile 1 ACH Payment
- ▶ To review what individual claims were paid, you will need to click “Show Payment Application” (green circle)

18.9.2

WITS Indiana Logout

User: Boarman, Angela | Location: [REDACTED] Snapshot

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Payment Profile

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Agreement Name	[REDACTED]	Receipt Date	4/22/2017
Client Name	[REDACTED]	Created Date	4/22/2017 11:11 PM
Transaction Type	Payment	Created By	User, System
Reference	25791	Payment Amount	\$6,680.45
Comment	[REDACTED]	Unapplied Amount	\$0.00
Intended For	[REDACTED]	Check/EFT Date	[REDACTED]



Administrative Actions

[Show Payment Application](#) [Apply Payment](#)

Cancel Save Finish

Reconciliation

- ▶ If you see “Payment” under the Transaction type, this means you were paid for that claim
- ▶ If you see “Other”, you were NOT paid for that claim
 - ▶ However, it is imperative that you open and review the other payment, as most likely it was paid in that claim.
- ▶ Using the payments below as an example:
 - ▶ Payment # 25777 had a transportation payment that was denied, however it was paid in Payment # 25801

Action s	Pmt #	Payor Name	Posted	Payment Amount	Unapplied Amount	Intended For	Created By
	25801	Indiana Access To Recovery - [REDACTED]	4/27/2017	\$9.10	\$0.00		Baker, Nechelle
	25777	Indiana Access To Recovery - [REDACTED]	4/22/2017	\$6,680.45	\$0.00		User, System

Intention

- ▶ Our intent in sharing this information is to help you better understand our payment process
- ▶ We also want to ensure that you are able to reconcile your payment seamlessly
- ▶ If you need assistance reviewing your payments, please reach out to Angie @ Angela.Boarman@fssa.in.gov

ANSA 101

Adult Needs & Strengths Assessment (ANSA)

- ▶ Developed from a communication perspective to facilitate linkage between assessment process and development of service plan
- ▶ ‘Communitmetric’

What does the ANSA do?

- ▶ Provides information on degree of functional impairment in primary life domains
 - ▶ Direction regarding what types of interventions may be appropriate
- ▶ Allows information to be shared in simple language with people outside behavioral health profession
 - ▶ Professionals, clients, family

What does the ANSA do? (cont.)

- ▶ Provides reliable measurement for progress and outcomes
 - ▶ Providers and clients know whether interventions are working

What does the ANSA *NOT* do?



Six Key Principles of Communimetric Tool

1. Items were selected because they are relevant to service/treatment planning
2. Each item uses a 4 level rating system, ranging from 0-3, designed to translate immediately into action levels
3. Rating should describe the individual, not the individual in services.
 - ▶ If an intervention is in place that is masking a need but must stay in place, it is factored into the rating and would result in rating of an 'actionable' need (i.e. 2 or 3).

Six Key Principles of Communimetric Tool (cont.)

4. Consider cultural and developmental factors before rating any item and establishing the action level
5. This is a descriptive tool, concerned with the ‘what’ not the ‘why’.
 - ▶ The ANSA describes what is happening, but does not assign a cause for a behavior or situation.
6. Unless otherwise specified, a 30-day window is used for ratings to make sure assessments stay ‘fresh’ and relevant.
 - ▶ However, if the need remains relevant, action levels can be used to override the 30-day rating period.

Completing the ANSA with Clients

- ▶ ANSA is an assessment tool, not a checklist
- ▶ It is an open book test!
- ▶ Use it, don't lose it
- ▶ Not a judgement, not a secret

Questions?

- ▶ Additional information, online training and certification for ANSA
 - ▶ <https://praedfoundation.org>
- ▶ Requests for technical assistance
 - ▶ Samantha.Goodson@fssa.in.gov