Compliments or concerns about this provider? Call the Consumer Service Line at 800-901-1133.

Regional Health Systems

Headquarters	8555 Taft St. Merrillville, IN 46410
Website	www.rhs.care
Crisis Number	219-769-4005
Designated Counties/Areas	Lake
Treatment Funding	Received $7,446,221 in State Fiscal Year 2021 for treatment from the mental health, substance abuse and social service block grants and state funds (does not include Recovery Works funds).

Individuals Served in the Public Mental Health and Addiction Treatment System by This Provider

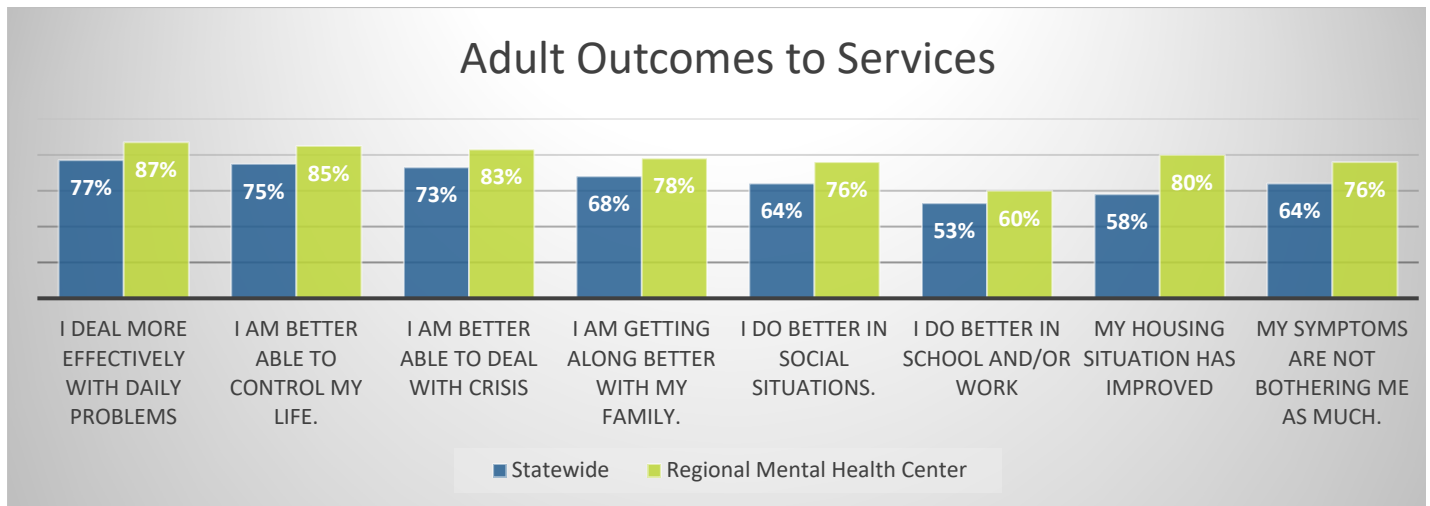| County	Adults Receiving Mental Health Services	Children Receiving Mental Health Services	Individuals Receiving Addiction Treatment Services	Unduplicated Count of Individuals Served
Lake	4,421	1,827	928	6,920

Community Mental Health Centers only submitted data to the Division for those individuals that meet the Division's income eligibility and diagnostic criteria.

Compliments or concerns about this provider? Call the Consumer Service Line at 800-901-1133.

Outcome Data

The Mental Health Statistics Improvement Program (MHSIP) survey is a nationally used survey and measures satisfaction of adults receiving services. This survey was handed out to all individuals receiving services during the period between August 30th and October 8th in 2020; 162 surveys were completed. Surveys were completed anonymously. Below are the questions asked regarding outcomes of services.

Adult Outcomes to Services

Question	Statewide	Regional Mental Health Center
I DEAL MORE EFFECTIVELY WITH DAILY PROBLEMS	77%	87%
I AM BETTER ABLE TO CONTROL MY LIFE.	75%	85%
I AM BETTER ABLE TO DEAL WITH CRISIS	73%	83%
I AM GETTING ALONG BETTER WITH MY FAMILY.	68%	78%
I DO BETTER IN SOCIAL SITUATIONS.	64%	76%
I DO BETTER IN SCHOOL AND/OR WORK	53%	60%
MY HOUSING SITUATION HAS IMPROVED	58%	80%
MY SYMPTOMS ARE NOT BOTHERING ME AS MUCH.	64%	76%

The Youth Services Survey for Families (YSS-F) is a nationally used survey and measures satisfaction of parents of youth receiving services. This survey was handed out to all individuals receiving services during the period between August 30th and October 8th in 2020; 43 surveys were completed. Surveys were completed anonymously. Below are the questions asked regarding outcomes of services.

Youth Outcomes to Services

Question	Statewide	Regional Mental Health Center
MY CHILD IS BETTER AT HANDLING DAILY LIFE.	69%	67%
MY CHILD GETS ALONG BETTER WITH FAMILY MEMBERS	65%	60%
MY CHILD GETS ALONG BETTER WITH FRIENDS AND OTHER PEOPLE	69%	63%
MY CHILD IS DOING BETTER IN SCHOOL AND/OR WORK.	67%	59%
MY CHILD IS BETTER ABLE TO COPE WHEN THINGS GO WRONG	62%	46%
I AM SATISFIED WITH OUR FAMILY LIFE RIGHT NOW.	64%	49%
MY CHILD IS BETTER ABLE TO DO THE THINGS HE OR SHE WANTS TO DO.	70%	61%