Dear Provider,

It is our great pleasure to welcome you to Recovery Works. This program is designed to provide support services to those without insurance coverage who are involved with the criminal justice system. Recovery Works is dedicated to increasing the availability of specialized treatment and recovery services in the community for those who may otherwise face incarceration. Treatment and/or recovery services are intended to supplement community supervision strategies to decrease recidivism.

In order to help facilitate a successful program, this manual has been produced as a ready reference for providers. The manual contains all of the policies and procedures for Recovery Works in Indiana. This resource will continually evolve over the life of the program, and updates will be issued as needed. It is imperative for providers to insert all policy and procedure memos that are issued by DMHA and, when directed, to replace the full contents with the newest version of the manual.

The program staff is dedicated to providing the support you need to successfully implement Recovery Works at your agency and in your community. Please do not hesitate to contact us when you have questions or concerns about the program. Thank you for joining the Recovery Works network and providing participants with an opportunity for a brighter future.

Sincerely,

The Recovery Works Program Staff
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INTRODUCTION

BACKGROUND

Within the general public, the prevalence rate of people who have a serious mental illness or substance use disorder is 18.1% and 8.4%, respectively. Of the current prison population, 56% of State and 45% of Federal prison inmates have a diagnosed serious mental illness. Just under three-quarters of those incarcerated in our State Prisons (74%), and just under two-thirds (64%) in our Federal Prisons, have a substance use disorder diagnosis. Of the population who return to prison, the percentage of persons with a substance use disorder reaches 75%. There is a prevailing need for a partnership between the criminal justice system and mental health and addiction service providers, in order to reduce recidivism and encourage recovery.

In 2012, the Council of State Governments Justice Center (CSGJC) prepared a white paper titled “Adults with behavioral health needs under correctional supervision: a shared framework for reducing recidivism and promoting recovery,” which provided an outline on how corrections, mental health and Substance Use Disorder systems can share a commitment to help individuals successfully address their needs and avoid criminal justice involvement. In 2015, the Indiana General Assembly passed House Enrolled Act (HEA) 1006, “Criminal Justice Funding,” which established the Forensic Treatment Services Grant Program through the Division of Mental Health and Addiction (DMHA). This grant program will fund a voucher-based program that will give vouchers to providers that offer specialized services to those struggling with mental illness and/or Substance Use Disorder (SUD). This voucher-based system is intended to cover the cost of services for individuals without insurance or Medicaid. HEA 1006 granted $10 million for the 2016 state fiscal year and $20 million for the 2017 state fiscal year. This voucher program, referred to as Recovery Works, will work with entities that are DMHA certified and demonstrate competency in the treatment of populations with criminogenic risk factors.

Predictions based on the changes in criminal code from HEA 1006 estimate that approximately 6,500 low level offenders will now need services within the community, rather than being sent to a correctional facility. Recovery Works focuses on pre-incarceration diversion services and post-incarceration re-entry services, which not only hopes to divert low-level offenders from incarceration to community services, but to reduce recidivism by 20%, as well. Promoting recovery through community support and treatment/intervention is critical in reducing the number of persons with mental health and/or Substance Use Disorder that are entering our criminal justice system.

WHAT IS RECOVERY?

In December 2011, Substance Abuse Mental Health Services Administration (SAMHSA) released a working definition of recovery and a set of guiding principles. This definition was the result of a comprehensive process that began with an August 2010 Dialogue Meeting and ended with a formal public engagement process in August 2011. At the time SAMHSA released the working definition, SAMHSA indicated they would continue dialogue to refine the definition and principles, and based on additional stakeholder input, SAMHSA then issued a slightly revised
definition:

**Recovery from Mental Disorders and/or Substance Use Disorders:** A process of change through which individuals improve their health and wellness, live a self-directed life, and strive to reach their full potential. Four major dimensions that support a life in recovery:

- **Health:** overcoming or managing one’s disease(s) or symptoms—for example, abstaining from use of alcohol, illicit drugs, and non-prescribed medications if one has Substance Use Disorder problem—and for everyone in recovery, making informed, healthy choices that support physical and emotional wellbeing.
- **Home:** a stable and safe place to live;
- **Purpose:** meaningful daily activities, such as a job, school, volunteerism, family caretaking, or creative endeavors, and the independence, income and resources to participate in society; and
- **Community:** relationships and social networks that provide support, friendship, love, and hope.

**GUIDING PRINCIPLES OF RECOVERY**

- **Recovery emerges from hope:** The belief that recovery is real provides the essential and motivating message of a better future: one where people can and do overcome the internal and external challenges, barriers, and obstacles that confront them. Hope is internalized and can be fostered by peers, families, providers, allies, and others. Hope is the catalyst of the recovery process.
- **Recovery is person-driven:** Self-determination and self-direction are the foundations for recovery as individuals define their own life goals and design their unique path(s) towards those goals. Individuals optimize their autonomy and independence to the greatest extent possible by leading, controlling, and exercising choice over the services and supports that assist their recovery and resilience. In so doing, they are empowered and provided the resources to make informed decisions, initiate recovery, build on their strengths, and gain or regain control over their lives.
- **Recovery occurs via many pathways:** Individuals are unique with distinct needs, strengths, preferences, goals, cultures, and backgrounds including trauma experiences that affect and determine their pathway(s) to recovery. Recovery is built on the multiple capacities, strengths, talents, coping abilities, resources, and inherent value of each individual. Recovery pathways are highly personalized. They may include professional clinical treatment, use of medications, support from families and in schools, faith-based approaches, peer support, and other approaches. Recovery is non-linear, characterized by continual growth and improved functioning that may involve setbacks. Because setbacks are a natural, though not inevitable, part of the recovery process, it is essential to foster resilience for all individuals and families. Abstinence from the use of alcohol, illicit drugs, and non-prescribed medications is the goal for those with Substance Use Disorder (SUD). Use of tobacco and non-prescribed or illicit drugs is not safe for anyone. In some cases, recovery pathways can be enabled by creating a supportive environment.
This is especially true for children, who may not have the legal or developmental capacity to set their own course.

- **Recovery is holistic:** Recovery encompasses an individual’s whole life, including mind, body, spirit, and community. This includes addressing: self-care practices, family, housing, employment, education, clinical treatment for mental disorders and Substance Use Disorders, services and supports, primary healthcare, dental care, complementary and alternative services, faith, spirituality, creativity, social networks, transportation, and community participation. The array of services and supports available should be integrated and coordinated.

- **Recovery is supported by peers and allies:** Mutual support and mutual aid groups, including social learning and the sharing of experiential knowledge and skills, play an invaluable role in recovery. Peers encourage and engage other peers by providing each other with a vital sense of belonging, supportive relationships, valued roles, and community. Through helping others and giving back to the community, one helps one’s self. Peer-operated supports and services provide important resources to assist people along their journeys of recovery and wellness. Professionals can also play an important role in the recovery process by providing clinical treatment and other services that support individuals in their chosen recovery paths. While peers and allies play an important role for many in recovery, their role for children and youth may be slightly different. Peer supports for families are very important for children with behavioral health problems and can also play a supportive role for youth in recovery.

- **Recovery is supported through relationships and social networks:** An important factor in the recovery process is the presence and involvement of people who believe in the person’s ability to recover; who offer hope, support, and encouragement; and who also suggest strategies and resources for change. Family members, peers, providers, faith groups, community members, and other allies form vital support networks. Through these relationships, people leave unhealthy and/or unfulfilling life roles behind and engage in new roles (e.g., partner, caregiver, friend, student, and employee) that lead to a greater sense of belonging, personhood, empowerment, autonomy, social inclusion, and community participation.

- **Recovery is culturally-based and influenced:** Culture and cultural background in all of its diverse representations including values, traditions, and beliefs are key in determining a person’s journey and unique pathway to recovery. Services should be culturally grounded, attuned, sensitive, congruent, and competent, as well as personalized to meet each individual’s unique needs.

- **Recovery is supported by addressing trauma:** The experience of trauma (such as physical or sexual abuse, domestic violence, war, disaster, and others) is often a precursor to or associated with alcohol and drug use, mental health problems, and related issues. Services and supports should be trauma-informed to foster safety (physical and emotional) and trust, as well as promote choice, empowerment, and collaboration.

- **Recovery involves individual, family, and community strengths and responsibility:** Individuals, families, and communities have strengths and resources that serve as a foundation for recovery. In addition, individuals have a personal responsibility for their own self-care and journeys of recovery. Individuals should be supported in speaking for his
or herself. Families and significant others have responsibilities to support their loved ones, especially for children and youth in recovery. Communities have a responsibility to provide opportunities and resources to address discrimination and to foster social inclusion and recovery. Individuals in recovery also have a social responsibility, and should have the ability to join with peers to speak collectively about their strengths, needs, wants, desires, and aspirations.

- **Recovery is based on respect:** Community, systems, and a societal acceptance and appreciation for people affected by mental health and substance use problems —including protecting their rights and eliminating discrimination—are crucial in achieving recovery. There is a need to acknowledge that taking steps towards recovery may require great courage. Self-acceptance, developing a positive and meaningful sense of identity, and regaining belief in one’s self are particularly important.  

It is important to keep the Principles of Recovery in mind when working with your participant on his/her recovery journey. While we understand, for some participants, choices may be limited; we do encourage participant choice through the individualized recovery planning processes as much as possible. When an individual is empowered to drive his/her own recovery process by choosing services they feel will be most beneficial to them, it allows the participant to begin to gain or regain control over their life. This self-determination and/or self-direction is one of the guiding principles of recovery.

**Motivational Interviewing**

A recovery-oriented system of care is participant driven. Motivational Interviewing, one vehicle used in a recovery-oriented system, supports the relationship between a participant and a provider by empowering participants in their own recovery. Motivational interviewing can be utilized to help participants realize the discrepancies in their thought processes and then begin to move toward reaching their individual goals. Motivational interviewing focuses on exploring and resolving participants’ ambivalence and centers on the motivational processes (what motivates this particular person) to bring about change. Motivational Interviewing has three key elements: collaboration between the provider and the participant, evoking the participant’s ideas about change, and emphasizing the autonomy of the participant. These key elements are both participant-focused and participant-driven, which enables motivational interviewing to be utilized in a recovery-oriented system of care.

There are four principles employed by providers using Motivational Interviewing. Any of these principles functioning on its own can be ineffective, but when they are implemented together, they can effectively help participants move through the stages of change.

The principles are:

1. **Express Empathy:** Expressing empathy involves seeing, feeling, and thinking about things the way in which the participant does. This expression helps participants sense their providers understand them individually and that they also care about the personal issues they are facing. This tends to promote the participant being
more open and honest with providers and thereby allowing for a more workable and helpful relationship to develop.

2. **Develop Discrepancy**: Developing discrepancy occurs when participants see the mismatch between where they are in life and where they want to be. When participants identify discrepancy between their current behaviors/circumstances and their values and plans the likelihood that they will become more motivated increases. Providers do not point out discrepancies, but help participants see inconsistencies that may exist by asking questions.

3. **Roll with Resistance**: Rolling with resistance discourages providers from confronting participants when they begin to resist the change process. Actions and statements that show resistance remain unchallenged. By having the participant define the problem and develop their own solutions, there is little room for resistance. Providers can go along with what participants say, and then utilize these statements to help them develop discrepancy.

4. **Support Self Efficacy**: Supporting self-efficacy is about encouraging participants to believe that change is possible. This approach credits participants with having the capacity and capability to change. This idea generates hope and allows participants who have previously tried recovery and failed to believe that success is possible. Self-efficacy is supported by highlighting participants’ strengths instead of their failures.

Recovery Works requires that providers utilize Motivational Interviewing techniques to encourage and empower participants to enter and stay in recovery. The principles and elements of Motivational Interviewing support a recovery-oriented approach and a participant/provider partnership that will allow participants to be successful in maintaining their recovery. For more information, visit [http://motivationalinterview.net/](http://motivationalinterview.net/).
**VISION**

Every person should have the opportunity to live a healthy, hopeful, fulfilled life in the community. Recovery Works provides community based interventions that ensure both the safety of the community and the recovery of the individual needing treatment rather than incarceration.

**VALUES**

*Decency*: all people should be treated with respect and their needs responded to quickly

*Fortitude*: never giving up

*Hope*: a positive future view

*Integrity*: do the right thing even when no one is looking

*Parity*: every person deserves the same opportunity

*Quality*: service should be of the highest caliber

**PROGRAM POLICIES**

**SERVICE ETHICS**

Recovery Works Providers agree to abide by the following service ethics when serving Recovery Works participants:

1. *Effective recovery support and treatment attend to the whole person, not just his or her illness.* To be effective, all components of recovery must be considered and each area of life, including social, vocational, educational, physical and mental health, and environment must be assessed for strengths and addressed appropriately. Not everyone’s recovery looks the same; therefore, not everyone’s recovery plan should look the same. It is imperative that the whole person be addressed and each barrier to recovery planned for.

2. *The participants’ recovery process is their own.* There is no one path to recovery and no one service that is appropriate for every individual. The participants’ services need to be tailored to their individual needs and strengths. This means services need to be appropriate for the stage of recovery a participant is in and should be driven by the participant. Remember, providers are not the experts in relation to participants’ personal lives and struggles; therefore, their recovery should be approached as a partnership and not as an expert/consumer or teacher/student relationship.

3. *An individual’s recovery plan must be assessed continually and modified regularly to ensure that the plan meets the person’s changing needs.* A person may require varying combinations of services, both clinical and recovery support, during the course of recovery. It is vital that Recovery Works services be appropriate to the individual’s age,
gender, ethnicity, language, culture, and stage in his or her recovery. If a participant’s plan is not changing, then the plan is not working. A participant should be making progress throughout their involvement with the program and therefore, will not have the same needs throughout. It is important to keep up with a participant’s progress to ensure that he or she is offered the most pertinent services at the right time.

4. To promote recovery, it is necessary to maintain services for however long they are needed. This will depend on each individual participant’s needs and will require a vast array of coordinating, funding sources and partners as Recovery Works funding is limited. It is important that providers understand that Recovery Works will not be able to fund everything participants need. Therefore, knowing the services available locally and helping participants access them is important. Each community has programs and resources that are available at low or no cost to participants and these can, and should, be utilized to help facilitate the continuation of recovery after Recovery Works funding is used. If you are unsure of the resources in your area, you can contact 2-1-1 for assistance in familiarizing yourself with available community resources.

5. All documentation must be complete and accurate. This includes, but is not limited to, the length of encounters with participants (no rounding up is permitted, only actual times will be recorded), who rendered the service, etc. If documentation is not accurate and complete, it can be deemed fraud and may result in termination of contract and/or prosecution.

CONFIDENTIALITY

Confidentiality of participant information is an ethical obligation for all providers and a legal right for every participant. Providers may have access to confidential information regarding alcohol and Substance Use Disorder patient records. Recovery Works providers agree that such information is confidential and promises and assures that any such information, regardless of form, disclosed to the provider for the purposes of this program will not be disclosed or discussed with others without the prior written consent of the participant. Recovery Works providers must comply with confidentiality of participant information and protected health information requirements as set forth in HIPAA, 42 CFR Part 2, IC 16-39, and any other state or federal regulations. Providers must obtain a completed release of information from each Recovery Works participant, and for each party to whom information is disclosed.

Providers should use the unique participant identification number assigned by WITS when referring to Recovery Works participants in written communications, including e-mail. The provider may not disclose protected health information in e-mail communications.
**PROVIDER AND CONSUMER COMPLAINTS**

All complaints should be submitted to the DMHA Consumer Service Line (1-800-901-1133).

Each complaint received will be reviewed by Recovery Works staff. If further information is needed to complete a thorough investigation, Recovery Works staff will contact the complainant for additional information.

**PROGRAM COMPLIANCE WITH HEALTH AND SAFETY REGULATIONS**

Recovery Works Providers must serve all participants in safe facilities. Facilities used by a program are required by law to be in compliance with fire and safety standards established and enforced by state and local fire officials. Also, health, safety, and occupational codes must be met at the local level.

Programs must meet all the requirements of the Americans with Disabilities Act of 1990. The ADA requirements state that all sites should be accessible to the disabled in the greatest extent feasible and during renovations and new construction, certain standards must be met. For existing structures, any changes that increase accessibility without changing the fundamental structural viability of the facility must be planned and implemented in a timely and diligent manner.

**SERVICE CHANGES**

If a designated Recovery Works agency would like to change a recovery support or clinical service that is being offered, for which voucher reimbursement is requested, an application addendum is required. For example, if the agency would like to add or remove a current service being offered, an application addendum would be required. If there is a change to the geographical location where such services are provided, an application addendum is required. The Division of Mental Health and Addiction maintains responsibility for approving application addendums. DMHA should be contacted in the event that an agency would like to provide additional Recovery Works services or change facility information.

**STAFF CHANGES**

Providers shall inform Recovery Works administration of staff changes within ten (10) days. This policy shall apply to vacancies as well as new hires and changes in responsibility; but shall only apply to positions that have responsibilities that include provision or supervision of the provider’s Recovery Works services. This policy applies to all individuals with WITS access or responsibility for provision of Recovery Works services. For staff with WITS access, a WITS Access Request Form must be submitted to notify Recovery Works administration staff of needed changes in the WITS system.
**DRUG-FREE WORKPLACE**

Providers hereby covenant and agree to make a good faith effort to provide and maintain drug-free workplaces. Providers will give written notice to the State within ten (10) days after receiving actual notice that they or one of their employees have been convicted of a new criminal drug violation. False certification or violation of this Agreement may result in sanctions including, but not limited to, suspension of voucher payments and/or termination of the Provider Agreement. Providers certify and agree that they will provide a drug-free workplace by:

A. Publishing and providing to all of its employees a statement notifying them that the unlawful manufacture, distribution, dispensing, possession or use of a controlled substance is prohibited in the provider’s workplace, and specifying the actions that will be taken against employees for violations of such prohibition;

B. Establishing a drug-free awareness program to inform its employees of (1) the dangers of Substance Use Disorder in the workplace; (2) the provider’s policy of maintaining a drug-free workplace; (3) any available Substance Abuse Disorder counseling, rehabilitation and employee assistance programs; and (4) the penalties that may be imposed upon an employee for Substance Use Disorder violations occurring in the workplace;

C. Notifying all employees in the statement required by subparagraph (A) above that as a condition of continued employment, the employee will (1) abide by the terms of the statement; and (2) notify the provider of any criminal drug statute conviction for a violation occurring in the workplace no later than five (5) days after such conviction;

D. Notifying the State in writing within ten (10) days after receiving notice from an employee under subdivision (C)(2) above, or otherwise receiving actual notice of such conviction;

E. Within thirty (30) days after receiving notice under subdivision (C)(2) above of a conviction, imposing the following sanctions or remedial measures on any employee who is convicted of substance use violations occurring in the workplace: (1) taking appropriate personnel action against the employee, up to and including termination; or (2) requiring such employees to satisfactorily participate in a Substance Use Disorder assistance or rehabilitation program approved for such purposes by a federal, state or local health, law enforcement, or other appropriate agency; and

F. Making a good faith effort to maintain a drug-free workplace through the implementation of subparagraphs (A) through (E) above.

**CONFLICT OF INTEREST**

Recovery Works providers must establish safeguards to prevent employees, consultants, or members of governing bodies from using their positions for purposes that are, or give the appearance of being, motivated by a desire for private financial gain for themselves or others, such as those with whom they have family, business, or other ties. Therefore, each institution
Recovery Works funds must have written policy guidelines on conflict of interest and avoidance thereof. These guidelines should reflect state and local laws and must cover financial interests, gifts, gratuities and favors, nepotism, and other areas such as political participation and bribery. These rules must also indicate how outside activities, relationships, and financial interests are reviewed and reported by the responsible and objective institution official(s).

**INDEMNIFICATION**

The Provider agrees to indemnify, defend, and hold harmless the State, its agents, officials, and employees from all claims and suits including court costs, attorney’s fees, and other expenses caused by any act or omission of the Provider and/or its subcontractors, if any, in the performance of their Provider Agreement. The State shall not provide such indemnification to the Provider.

**NON-SUPPLANTATION CLAUSE**

Recovery Works is a funding source of last resort. If services offered can be paid for by other state or federal programs/grants (e.g. Substance Abuse Prevention and Treatment Block Grant, Vocational Rehabilitation, Medicaid, etc.), Recovery Works cannot be billed for the services. An individual already receiving services through another program is ineligible for the same services through Recovery Works.

**EXCLUSIONS**

Recovery Works funds may not be used to:

- Pay for the purchase or construction of any building or structure to house any part of the program.
- Provide outpatient treatment services when the facility has not yet been acquired, sited, approved and met all requirements for human habitation and services provision.
- Pay for incentives to induce individuals to enter treatment.
- Implement syringe exchange programs, such as the purchase and distribution of syringes and/or needles.
- Pay for pharmacology for HIV antiretroviral therapy, sexually transmitted infections (STI), TB, and hepatitis B and C.

**TERMINATION**

Recovery Works staff may, by written notice to the Agency and/or Provider, terminate the whole or any part of the Agency Agreement for any of the following reasons:

1. If the Agency/Provider fails to comply with any terms, conditions, requirements, or provisions of the Agency Agreement, Recovery Works shall notify the Agency/Provider in writing of their failure to comply. Should the Agency/Provider not remedy such failure within a period of time specified in writing by Recovery Works, the Agency Agreement may be terminated.
2. If the Agency or any of its officers, employees or agents commits participant abuse, neglect or exploitation, malpractice, fraud, embezzlement or other serious misuse of funds during the term of provider agreement, Recovery Works may terminate the Agency Agreement immediately upon written notice to the Agency.

3. Recovery Works may terminate the Agency Agreement in the case of financial limitations such as loss or expenditure of funds.

4. The Agency agrees that, the existence of a dispute notwithstanding, it will continue, without delay, to carry out all its responsibilities under the Agency Agreement that are not affected by the dispute.

5. Recovery Works or the Agency may terminate Agency Agreement without cause upon thirty (30) days written notice to the other party.
Designated Agencies and Providers
**Recovery Works Certification**

All agencies must be a prior DMHA certified CMHC, ASO, ASR, PIP, or OTP agency before becoming an approved Recovery Works designated agency. Organizations interested in providing treatment services must apply with the Indiana Division of Mental Health and Addiction. The certification process involves the completion of necessary forms and attending all required trainings. Successful certification will authorize agencies to obtain reimbursement for providing services to Recovery Works participants.

**Diagram 1: How Does My Agency Become a Designated Recovery Works Agency?**
QUALIFICATIONS FOR DESIGNATED SERVICE PROVIDERS (DSP)

After becoming a Recovery Works designated agency, individual providers within the agency can become designated service providers (DSP). In order to be an approved designated service provider, individuals will have basic educational and/or licensure requirements. Based on the Indiana Professional Licensing Agency (IPLA) standards and Indiana Code, providers must practice within the established scope of work for the provider’s degree, licensure, and/or experience. Designated service providers for Recovery Works will be qualified within one of the following designations:

Designated Service Provider Qualifications
DSPs delivering service must meet appropriate federal, state, and local regulations for his/her respective disciplines. Specific provider qualifications, program standards, and exclusions are included in each service definition in this section. Three predominant categories of providers may provide Recovery Works program services:

- Licensed professional
- Qualified behavioral health professional (QBHP)
- Other behavioral health professional (OBHP)

Licensed Professional - A licensed professional is defined by any of the following provider types:

- Psychiatrist
- Physician
- Licensed psychologist or a psychologist endorsed as a health service provider in psychology (HSPP)
- Licensed clinical social worker (LCSW)
- Licensed mental health counselor (LMHC)
- Licensed marriage and family therapist (LMFT)
- Licensed clinical addiction counselor (LCAC), as defined under IC 25-23.6-10.5

Qualified Behavioral Health Professional - A QBHP is defined by any of the following provider types:

- An individual who has had at least two years of clinical experience treating persons with mental illness under the supervision of a licensed professional, as defined previously; such experience occurring after the completion of a master’s degree or doctoral degree, or both, in any of the following disciplines:
  - Psychiatric or mental health nursing from an accredited university, plus a license as a registered nurse (RN) in Indiana
  - Pastoral counseling from an accredited university
  - Rehabilitation counseling from an accredited university
- An individual who is under the supervision of a licensed professional, as defined previously, is eligible for and working toward licensure, and has completed a master’s or doctoral degree, or both, in any of the following disciplines:
  - Social work from a university accredited by the Council on Social Work Education
• Psychology from an accredited university
• Mental health counseling from an accredited university
• Marriage and family therapy from an accredited university

• A licensed independent practice school psychologist under the supervision of a licensed professional, as defined previously
• An authorized health care professional (AHCP):
  o A physician assistant with the authority to prescribe, dispense, and administer drugs and medical devices or services under an agreement with a supervising physician and subject to the requirements of IC 25-27.5-5
  o A nurse practitioner (NP) or a clinical nurse specialist (CNS), with prescriptive authority and performing duties within the scope of that person’s license and under the supervision of, or under a supervisory agreement with, a licensed physician, pursuant to IC 25-23-1

**Other Behavioral Health Professional** - An OBHP is defined by any of the following provider types:

• An individual with an associate degree or bachelor’s degree, or equivalent behavioral health experience, meeting minimum competency standards set forth by the designated agency and supervised by a licensed professional or QBHP, as defined previously

• A licensed addiction counselor (LAC), as defined under IC 25-23.6-10.5, supervised by a licensed professional or QBHP, as defined previously

*Information taken from Indiana Medicaid Manual and Indiana Professional Licensing Agency standards and codes.

**PERSONNEL POLICIES**

**ORIENTATION**

The Recovery Works designated agency shall provide an orientation that includes an explanation of mission or purpose statement for support services, job description or duties, review of scope of work, overview of written policies and procedures, and code of ethics explained to employee and then signed by employee. As regards to Recovery Works, providers are expected to provide all staff with information about the agency’s participation in the Recovery Works program, including where calls or inquiries about Recovery Works should be directed. Additionally, agency staff should be informed about the Recovery Works referral process. This is to ensure that the best interests of the participant, including continuity of care, are maintained to the best of the provider’s ability.

**PERSONNEL MINIMUM REQUIREMENTS**

The agency shall employ or recruit individuals with the necessary qualifications to effectively execute their position. Paid personnel who provide support services must attend any required credentialing training. All paid employees providing Recovery Works services must meet the minimum staff requirements as outlined in the Qualifications for Certification section.
PERSONNEL FILE

The purpose of this file is to show qualifications and experience of personnel. Personnel include all individuals that work with Recovery Works participants regardless of whether they are hourly employees, salary employees, or contractors. Personnel files may be reviewed by Recovery Works administrative staff for verification that rendering staff meet the minimum qualifications. The file shall contain a minimum of the following items:

1. Job description or scope of work
2. Resume or list of volunteer or life experiences, including evidence of applicable training
3. License, certification, or related credentials
4. Proof of Completion of the following mandatory trainings:
   - Online Policies and Procedures Training for all staff supervising those involved in Recovery Works
   - DMHA Online: Recovery Model for all staff involved in Recovery Works
   - DMHA Online: Working with the Justice Involved for all staff involved in Recovery Works
   - Motivational Interviewing for all staff that have direct care responsibilities
   - Personal Safety or Non-violent Crisis Intervention training for all staff that have direct care responsibilities

RECOVERY WORKS TRAINING POLICY

Appropriate Recovery Works designated provider must attend or have certification/proof of attendance in:

- DARMHA/WITS Training: online webinar, must be viewed by those that will be performing billing responsibilities and/or entering data
- Online Policies and Procedures Training: online webinar, must be viewed by supervisors of Recovery Works staff prior to beginning program for agency
- ANSA Training: online training, please review criteria on our website, ALL staff that will be performing assessments must be ANSA certified prior to accepting Recovery Works referrals
- DMHA Online: Recovery Model: online webinar, must be viewed by all staff that are working directly with Recovery Works participants, must be viewed within 90 days of approval
- DMHA Online: Working with the Justice Involved: online webinar, must be viewed by all staff that are working directly with Recovery Works participants, must be viewed within 90 days of approval
- Motivational Interviewing: in-person training, must be taken by all staff that are working directly with Recovery Works participants; exceptions: Licensed
Professionals, and QBHPs who have received Motivational Interviewing supervision and who have attended a MINT (Motivational Interviewing Network of Trainers) training within the last six months are eligible to view a webinar in order to verify competence, all others must take training as close to 90 days within agency/provider approval as possible. For those that have received MI supervision and training within the past six (6) months, you can view the webinar at http://bit.ly/motivationalinterviewingwebinar.

- Personal Safety or Non-violent Crisis Intervention training: in-person training, must be taken by all staff that are working directly with Recovery Works participants, must take training as close to 90 days within agency/provider approval as possible.

Once a provider has attended, they must keep their certification/attendance verification on file for themselves. It may also be reviewed by Recovery Works administrative staff for verification at any time.

In addition to the trainings above, there are three types of access to the Web Infrastructure for Treatment Services (WITS) or Voucher Management System (VMS). They are as follows:

- **Rendering Staff:** These are the individuals at your agency that directly provide the services to the participants and will be signing the contact logs. They do not need access to WITS, but their names need to be in the system as rendering staff so that the agency can bill appropriately with the proper rendering staff recorded.

- **Data Entry:** These individuals will have access to the system to input participant data and billing encounters.

- **Release to Billing:** These individuals have all of the above access and are also permitted to release the information to the state government to be reimbursed for service(s) rendered. This is the highest level of access to the WITS system for a provider.

All personnel that have data entry or release to billing access, must successfully complete the Recovery Works Policies and Procedures Training and DARMHA/WITS Training. Training will provide detailed instruction on the WITS system.

**CONFERENCE CALLS AND WEBINARS**

Recovery Works administrative staff host monthly conference calls with all providers. The calls are used to discuss, in detail, any announcements, memos, or updates that have been or will be implemented in the previous or coming months. It is through these conference calls that the providers can gain clarification of policies that they are struggling with and ask questions that may arise. The webinars will be utilized as additional Technical Assistance and training opportunities for providers. The dates can be located on the Recovery Works website, www.RecoveryWorks.fssa.IN.gov. Reminder emails are sent to providers prior to each conference call and/or webinars.
SCOPE OF WORK

Both the Criminal Justice Provider (CJP) and the Designated Service Provider (DSP) are an integral component of Recovery Works. Employees whose duties do not include direct participant contact are not subject to the foregoing qualifications. Recovery Works vouchers will only pay for DSPs in support of participants’ recovery activities as listed in their Individual Recovery Plan (IRP).

DSPs work with forensic participants directly, helping them to identify the most appropriate services to aid them in their recovery from mental health and/or Substance Use Disorders. For this reason, Recovery Works requires that DSPs obtain CEUs for forensic, mental health, and/or Substance Use Disorder-related trainings each year. Each year, DSPs, must designate 20% (4 hours) of their CEUs to forensic-related topic and 20% (4 hours) to mental health and/or Substance Use Disorder-related topic.

DESIGNATED SERVICE PROVIDERS (DSP) WILL:

- DSP will accept referrals from Criminal Justice Provider (CJP) and contact participant within two (2) to five (5) business days.
- DSP will obtain Participant consent and release of information in order for DSP and CJP to communicate about participant.
- DSP will perform a comprehensive bio-psycho-social assessment and administer the Adult Needs and Strengths Assessment (ANSA) to help assist the participant in prioritizing services that will be of most benefit to participant in their recovery.
Based on results of assessments, DSP will develop an Individualized Recovery Plan (IRP) for the participant. An IRP addresses all areas of potential need. The intention of this plan is to assist the participant in beginning to plan their recovery and understand recovery as a long-term, lifestyle change. This is to be reviewed and updated as needed. The DSP will share the participant’s IRP with his/her CJP.

- DSP will provide services based on participant’s IRP.
- DSP will communicate participant’s progress with his/her CJP.
- DSP, or designated agency representative, will submit billing claims into the Web Infrastructure for Treatment Services (WITS).
- If DSP is unable to provide services on IRP, he/she will partner with another agency and/or provider to provide the services. This can be done via an MOU through the two agencies.
- Ensure that participants remain connected to the program through ongoing contact (phone and in person), motivation and support.
- Maintain an ongoing electronic and/or physical record of all contact with participants. This includes maintenance of a physical file containing participant demographic and contact information, the IRP, signed Release of Information documents, and any other ancillary information relevant to the participant. Maintenance of the electronic record will require agencies to create participant profiles, authorize vouchers for all services, and claim payment for DSP activity. Recovery Works participant files are to be stored in compliance with the Health Information Portability and Accountability Act (HIPAA) and other applicable state and federal privacy provisions, including, but not limited to, 42 CFR Part 2.

**New Participant Procedure**

1. The Criminal Justice Provider (CJP) will determine the participant’s eligibility for Recovery Works.

2. Upon determination of eligibility, the CJP and participant will complete the Recovery Works referral form. The CJP will collect necessary collateral information such as: a completed IRAS, Release of Information, court documentation, arrest records, other pertinent legal information, assessments with participant, any information that would share with the DSP why the participant is being referred to Recovery Works. The CJP will send referral form, and the collateral information to the Designated Service Provider (DSP).

3. Upon receipt of the Recovery Works Referral form from the CJP, the DSP must contact the participant within two (2) to five (5) business days, and set up an in-person appointment. Agencies may choose to provide “Open Access” appointment to their participants. If agencies choose this route, Recovery Works participants MUST be seen on the day they show up for an assessment. At the in-person appointment, the DSP will:
• enter all participant information into DARMHA
• perform a Comprehensive Mental Health and Substance Use Disorder assessment
• perform the Adult Needs Strengths Assessments (ANSA)*

4. After completion of the Comprehensive Mental Health and Substance Use Disorder assessment and ANSA, DSPs must complete the participant’s Individual Recovery Plan (IRP) that addresses all areas of potential need. The intention of this plan is to assist the participant in beginning to plan their recovery and understand recovery as a long-term, lifestyle change. This is to be reviewed and updated as needed.

The DSP will speak with the participant to determine what services will be most beneficial to the participant’s recovery. These services will then be recorded on the IRP. A copy of the IRP should be given to the CJP for their records.

5. The DSP must complete a Release of Information. This will allow the DSP and the CJP to communicate about the participant’s progress on his/her IRP.

To allow the participant to receive the services on his/her IRP, the DSP will be responsible for creating vouchers and encounters within WITS for the participant based on his/her IRP. Vouchers and encounters must be created in WITS for each Recovery Works service the participant is to receive as reflected on the participant’s IRP. Additionally, each encounter for Recovery Works services shall only contain one type of service, and should not be bundled (contain more than one type of service.)

**PARTICIPANT RECORD REQUIREMENTS**
Participant clinical records maintained by Designated Service Providers must contain a minimum of the following information (all entries shall be recorded in a timely manner):

1. Completed Recovery Works Referral Form
2. Pertinent Criminal Justice documents
3. Participant’s Comprehensive Mental Health and Substance Use Disorder assessment and ANSA results
4. Completed Individual Recovery Plan (with updates as appropriate)
5. Completed Release of Information Form(s)
6. Supporting documentation for billing claims

Although Recovery Works does not require that documentation be placed in a participants’ clinical records in a specific order, agencies are asked to use a consistent procedure and order in the development and maintenance of participants’ records. This will decrease agency staff confusion and make the compliance check process more efficient.
SERVICES

ASSESSMENTS
If a Recovery Works Participant is already receiving services from a designated Recovery Works agency prior to receiving a referral, the provider may choose to skip the initial comprehensive assessment and continue services. We ask that you fill out the Individualized Recovery Plan (IRP) based on the current Treatment Plan and send the IRP over to the participant’s Criminal Justice Provider (CJP). If you feel that the participant has had a significant change since the last comprehensive assessment, or it has been longer than 6 months, we are asking that a new assessment be done. The new assessment can be claimed for under Recovery Works.

30 DAY PRE-RELEASE
Participants who are being released from incarceration within 30 days are eligible for Recovery Works services. All participants are eligible for an initial comprehensive assessment, Case Management and Skills Development and Training services WITHOUT a prior authorization. However, if it is determined that the participant needs additional services while incarcerated, ALL ADDITIONAL SERVICES MUST RECEIVE A PRIOR AUTHORIZATION. Prior authorization forms can be found on the Recovery Works website, www.RecoveryWorks.fssa.IN.gov, and should be turned into Recovery.Works@fssa.IN.gov. Depending on volume, we will do our best to have a determination to you within 2-4 business days.

MEDICAID/HIP 2.0
The Recovery Works program is a payer of last resort. If a participant has any other payer source (i.e. private insurance, Medicaid, HIP 2.0, etc) he/she must go to a provider that accepts his/her insurance coverage. For example, if Angie has insurance, and she chooses to go to a provider that is outside of network, she has to pay for those services out of her own pocket. The same goes for our Recovery Works Participants. If they choose to go to a provider that does not take their insurance, they must pay for those services.

Please consider the following scenarios:

1. Participant has Medicaid, HIP 2.0, or other insurance coverage: he/she will need to select a provider who accepts his/her coverage.
2. Participant is eligible for Medicaid or HIP 2.0: he/she will need to sign up for coverage. The provider receiving the referral shall connect the participant with a navigator or provide assistance to get the participant enrolled. Upon approval, the participant will need to receive services from a provider who accepts his/her coverage.
3. Participant is “pending” coverage for Medicaid or HIP 2.0: he/she will need to select a provider who accepts his/her pending coverage. The provider will bill the insurance for retro payment, and recovery works funds can be used to cover any claims for eligible services that are denied for the pending period. If the individual is denied coverage from Medicaid, HIP 2.0, or other insurer, Recovery Works funds can be used to pay for eligible services provided by a designated Recovery Works agency.
4. Participant is ineligible for insurance coverage through another payer source, or has been denied: Recovery Works funds can cover eligible services provided by a designated Recovery
Works agency.

It is imperative that our participants are choosing providers accordingly. In addition, it is imperative that as designated providers you are assisting Recovery Works participants with accessing insurance as soon as possible. The expectation is that all participants that are eligible for insurance will be connected to benefits within 90 days.
RECOVERY WORKS FORMS
**RECOVERY WORKS DESIGNATED AGENCY AND PROVIDER APPLICATION**

The Recovery Works Application is a form that allows the Recovery Works Administration team to approve and designate agencies and providers to provide Recovery Works services throughout the State of Indiana.

Once an application is received at the state office, the administration team will review the application. The application will then be passed to the DMHA Certification Team where they will then approve all certifications and licensures of the agency and providers. Once the Recovery Works administration team receives the application back, the application will be approved or denied. Regardless of approval status, the agency will receive notification via a formal letter. Those that receive approval will also receive the Policies and Procedures Manual, a list of upcoming trainings, and the Agency Agreement that will need to be signed and returned by the appropriate agency party.

**SIDE ONE OF THE APPLICATION**

<table>
<thead>
<tr>
<th>AGENCY INFORMATION</th>
</tr>
</thead>
<tbody>
<tr>
<td>ORGANIZATION NAME (As Registered with Indiana Secretary of State)</td>
</tr>
<tr>
<td>APPLICATION CONTACT</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>MAILING ADDRESS OF ADMINISTRATION BILLING OFFICE</th>
</tr>
</thead>
<tbody>
<tr>
<td>STREET</td>
</tr>
<tr>
<td>MAIN TELEPHONE NUMBER</td>
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<tr>
<td>WEBSITE (if available)</td>
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</tbody>
</table>

Please include a list of any additional facilities where Recovery Works services may be provided with attachments.

<table>
<thead>
<tr>
<th>COUNTY(IES) OF SERVICE</th>
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</table>

<table>
<thead>
<tr>
<th>SERVICES</th>
</tr>
</thead>
<tbody>
<tr>
<td>Alcohol and Other Drug Screening</td>
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<tr>
<td>Peer Recovery Support Services</td>
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<tr>
<td>Psychiatric Evaluation and/or Medication Review</td>
</tr>
<tr>
<td>Residential – Low Intensity</td>
</tr>
</tbody>
</table>

Mark with an X if your agency is providing the service. If your agency is not providing the service, please list the agency you will be partnering with to provide the service.
## SIDE TWO OF THE APPLICATION

### PROVIDER INFORMATION

<table>
<thead>
<tr>
<th>PROVIDER NAME (FIRST, LAST)</th>
<th>DEGREE AND/OR LICENSURE</th>
<th>Would you Qualify to be a:</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
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<td>OBHP / QBHP</td>
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<td>OBHP / QBHP</td>
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<td>OBHP / QBHP</td>
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<tr>
<td></td>
<td></td>
<td>OBHP / QBHP</td>
</tr>
</tbody>
</table>

(If you have additional providers, please attach their information to the application.)

By signing below, your agency agrees that your providers will attend all mandatory Recovery Works trainings no later than June 30, 2016.

**PRINTED NAME**

**SIGNATURE** ____________________________ **DATE** (month, day, year) _

**TITLE** ____________________________
Recovery Works Designated Agency Agreement

The Recovery Works Agency Agreement is an agreement between DMHA and the Recovery Works Designated Agency. This agreement operates similarly to a contract between the two agencies and can be terminated by either party with a 30-day written notice. Once an agency is approved to become a designated Recovery Works Agency, they will receive written notification, along with the agency agreement. The agency is asked to have the appropriate party sign the agreement, and return the agreement to the Recovery Works administration in a timely manner. Once the agreement is returned, your agency officially becomes a Designated Recovery Works Agency.

Recovery Works – Designated Agency Agreement

This agreement is between ___________ and the Family and Social Services Administration, Division of Mental Health and Addiction.


Religious Character and Independence. Agency understands that a religious organization who provides services for Recovery Works will retain its independence from Federal, State, local governments and may continue to carry out its mission, including the definition, practice and expression of its religious beliefs. Faith-based organizations may use space in their facilities to provide services supported by Recovery Works, without removing religious art, icons, scriptures, or other symbols. In addition, a religious organization retains the authority over its internal governance, and it may retain religious terms in its organization’s name, select board members on a religious basis, and include religious references in its organization’s mission statement and other governing documents.

Referral to an Alternative Agency. Agency understands that if a Recovery Works participant objects to the services and/or character of a provider or the agency while receiving Recovery Works support services, that participating organization shall, within a reasonable time (1 week) after the date of such objection, refer such individual back to their Criminal Justice provider for alternative Recovery Works.
**RECOVERY WORKS REFERRAL FORM**

The Recovery Works Referral Form will be filled out by the Criminal Justice Provider (CJP) and faxed or emailed to the designated Recovery Works Agency. Once received, Recovery Works Providers will have two (2) to five (5) business days to accept the referral, contact the participant, and schedule an appointment the participant.

**SECTION ONE: ELIGIBILITY**

The eligibility section of the referral form will verify the four (4) eligibility criteria points. It will be the responsibility of the CJP to verify this criteria. As the provider, please re-verify with your participant.

---

Please verify the following eligibility requirements. Check all boxes that apply. If the participant does not meet all four (4) requirements he/she is NOT eligible for Recovery Works.

<table>
<thead>
<tr>
<th>ELIGIBILITY REQUIREMENTS</th>
</tr>
</thead>
<tbody>
<tr>
<td>□ Is the participant a resident of Indiana?</td>
</tr>
<tr>
<td>□ Is the participant at least eighteen (18) years old?</td>
</tr>
<tr>
<td>□ Does the taxable income of the participant exceed 200% of the federal income poverty level?</td>
</tr>
<tr>
<td>(Taxable income includes participant, spouse, and dependents.)</td>
</tr>
<tr>
<td>(i.e. How much would the participant claim on taxes?)</td>
</tr>
<tr>
<td>□ Has the participant entered the criminal justice system with a felony charge or with a prior felony conviction?</td>
</tr>
</tbody>
</table>

I affirm that I have verified the above eligibility requirements to the best of my knowledge, information and belief.

Referring Criminal Justice Provider Signature

Date (month, day, year)

Referring Criminal Justice Provider Name (Printed)
SECTION TWO: PROVIDER REFERRAL

The Criminal Justice Provider will present the participant with a list of Designated Recovery Works Agencies. From that list of agencies, together the participant and the CJP will chose the most appropriate agency for the participant, and make the referral based on that. Once the participant has made his/her choice, the CJP will continue to fill out the remainder of the form.

[Name of Participant], understand I am being referred to Recovery Works. I will inform my Criminal Justice Provider (CJP) if I have been involved with Recovery Works previously in order to help plan my referral appropriately. I understand there are a number of providers qualified to provide many services I may require during my participation in Recovery Works. I also understand I may interact with multiple providers throughout my participation in Recovery Works. I understand the agency below will help me get started.

<table>
<thead>
<tr>
<th>Name of Recovery Works Agency (Agencies can be found at <a href="http://www.RecoveryWorks.fasa.IN.gov">www.RecoveryWorks.fasa.IN.gov</a>)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Telephone Number</td>
</tr>
<tr>
<td>( )</td>
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</tbody>
</table>
SECTION THREE: PARTICIPANT INFORMATION

Once the participant has chosen the Recovery Works Agency, together with their CJP, they will continue to fill out the referral form. The CJP will fill in their contact information and the participant will fill in their contact information.

I understand if I find the above agency does not meet my needs, I will speak with my Criminal Justice Provider (CJP) and together we will find a new agency and/or provider that does meet my needs. I also understand the above agency may not be willing or have the ability to provide services to me at this time, in which case my CJP and I will need to select a different provider.

Once the entire form has been filled out, the CJP can email or fax the form to the chosen Designated Recovery Works Agency.
**RECOVERY WORKS INDIVIDUALIZED RECOVERY PLAN**

An IRP addresses all areas of potential need. The intention of this form is to inform the participant’s CJP what their treatment plan is going to consist of during supervision. A Recovery plan is to assist the participant in beginning to plan their recovery and understand recovery as a long-term, lifestyle change. This is to be reviewed and updated as needed. The DSP will share the participant’s IRP with their CJP to begin the line of communication.

Below is the Individualized Recovery Plan for ____________________________  
(Enter the client name.)

Please review and keep for your records.

*Please mark where applicable.*

<table>
<thead>
<tr>
<th>SERVICES</th>
<th>RECOVERY WORKS SERVICE PROVIDED (List frequency)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Alcohol and Other Drug Screening</td>
<td></td>
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<td>Case Management</td>
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<tr>
<td>Peer Recovery Support Services</td>
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<tr>
<td>Psychiatric Evaluation and/or Medication Review</td>
<td></td>
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<tr>
<td>Residential – High Intensity</td>
<td></td>
</tr>
<tr>
<td>Residential – Low Intensity</td>
<td></td>
</tr>
<tr>
<td>Skills Training and Development (☐ Individual ☐ Group) (Check one.)</td>
<td></td>
</tr>
<tr>
<td>Substance Use Disorder Counseling (☐ Individual ☐ Family ☐ Group) (Check one.)</td>
<td></td>
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<tr>
<td>Supported Employment Services</td>
<td></td>
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<tr>
<td>Transportation (☐ Public ☐ Agency) (Check one.)</td>
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</tr>
<tr>
<td>Telepsychiatry</td>
<td></td>
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<tr>
<td>Other:</td>
<td></td>
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</tbody>
</table>
The Prior Authorization form will be utilized by Recovery Works designated providers that wish to provide services that require a Prior Authorization. The provider will fill out the form in its ENTIRETY and either email a PDF to Recovery.Works@fssa.in.gov or fax a copy with the participants WITS ID # ONLY, no personal health information, to 317-233-1986 ATTN: Recovery Works. For more information on how to fill out Pas properly, please review our webinar which can be found at www.RecoveryWorks.fssa.in.gov. Clinicians may bill up to a maximum of 30 minutes (2 units) of case management when completing Prior Authorizations. When completing a Prior Authorization please note that answering all the questions completely is required and not an optional part of the process. It will expedite the approval process and reduce the likelihood of a denial if all the directions are followed. Should you need to select multiple services for a prior authorization, you will need to complete individual prior authorization forms for each service that you are requesting.
Voucher Management System/
Web Infrastructure for Treatment Services
Voucher Management

The initial Recovery Works Designated Service Provider (DSP) will determine voucher availability for services. No other Provider can duplicate or supersede this function. Other Recovery Works Providers will only be paid for Recovery Works services provided to participants with an active and current Recovery Works voucher at the time the service is provided and with an active MOU with the initial DSP.

Voucher Reimbursement

Providers agree to accept reimbursement for services at the rate specified in the latest version of the Recovery Works Rate Sheet as updated from time to time by DMHA and posted on the Recovery Works website, www.RecoveryWorks.fssa.IN.gov. Providers should not ask participants to make additional payments for the portion of their care that is paid for by Recovery Works. When billing for services, providers have two options: they may bill daily or weekly.

Vouchers must be built for 30 days or less, and must start within 10 days of when a DSP begins serving a participant. Encounters must be released within 35 days of when a voucher starts. Below is an example of how all of this works in real life.

Example: Clinician Angie sees participant Jon Doe on March 23rd. The billing department has until April 1 to enter a voucher for services that will be rendered for Jon Doe March 23- April 22. Clinician Angie and other staff in the agency can then provide services to Jon from March 23-April 22. The Billing department may bill for all of those services rendered at any time after the voucher is created, up to April 27.
**WITS Access**
To add or remove agency personnel from the WITS system, or change their WITS access level, the agency staff member with oversight of Recovery Works service provision must complete a WITS Access Request Form, which can be found on the Recovery Works website.

**WITS Website:**
Web Infrastructure for Treatment Services (WITS) is the electronic voucher management system where Designated Providers will go to access participant information and billing. WITS also contains a section for announcements. This section will hold announcements as posted by Recovery Works administrative staff regarding training, upcoming events, changes, WITS outages, etc. The announcements on WITS will typically be dually posted on Recovery Works public website; however, this will not always be the case. The WITS site may be accessed via the Recovery Work website.

**Recovery Works Billing Cycle**
The Recovery Works adjudication process begins automatically within WITS on Friday afternoon at 4:00pm. On Saturday morning, all claims that were accepted, move forward to be processed and paid. Any claims that the system had questions about, move to a pending status. Those claims with a pending status are reviewed by Recovery Works staff by 4:00pm on Wednesday the following week. If the claims are approved, they move on to be processed for payment.

Once a claim is approved and is processed for payment, it is sent to the Auditor’s Office. We send payments to Auditor’s Office every Thursday afternoon. Once the Auditor’s Office receives the payments, they have a billing cycle of 35 days.

An example of how this all works:
Example 1: Patient Accounts Personnel Angie releases an encounter for payment on Tuesday, November 27. On Friday, December 2nd, that payment was approved. On December 3rd, it went into payment pending status. On Thursday, December 8th it was released for payment to the Auditor’s Office. On January 26th, the agency got paid for that encounter.

Example 2: Patient Accounts Personnel Angie releases an encounter for payment on Tuesday, November 27. On Friday, December 2nd, that payment was sent to pending status. On December 6th, Recovery Works staff approved the payment and then it went into payment pending status. On Thursday, December 8th it was released for payment to the Auditor’s Office. On January 26th, the agency got paid for that encounter.

**Pushing to WITS**
Every Recovery Works participant needs to be pushed from DARMHA into WITS, even if the provider does not foresee them using Recovery Works funding. The only way for Recovery Works
staff to count enrollments is through WITS. This is especially crucial if the participant is a Medicaid participant, as this is the only way that Recovery Works will know how to count that individual as enrolled for the program and to assist our agencies with their Medicaid Match.

**CHOOSING A REFERRAL SOURCE**

When creating an episode for a participant, it will ask the provider to indicate the referral source. It automatically fills in the box with “Criminal Justice Provider”, however please click on the drop down box, where it will give more specific referral sources to choose from. Please use the more specific option in the drop down box, instead of leaving it as “Criminal Justice Provider.” If the referral source used is not indicated in that drop down box, please let Recovery Works staff know by emailing us at Recovery.Works@fssa.IN.gov.
Recovery Works Services
## Service Definitions and Reimbursement Rates

<table>
<thead>
<tr>
<th>Service Standards (Alphabetical Order):</th>
<th>Reimbursement Rates:</th>
<th>Who may claim for the service:</th>
</tr>
</thead>
<tbody>
<tr>
<td>Enrollment Admin Fee</td>
<td>$100/unit (unit = 1 new participant)</td>
<td>Recovery Works Certified Provider</td>
</tr>
<tr>
<td>6- Month Admin Fee</td>
<td>$115/unit (unit = 6 months of participant engagement)</td>
<td>Recovery Works Certified Provider</td>
</tr>
<tr>
<td>1- Year Admin Fee</td>
<td>$230/unit (unit = 1 year of participant engagement)</td>
<td>Recovery Works Certified Provider</td>
</tr>
<tr>
<td>Alcohol and Other Drug Screening</td>
<td>$19.50/unit (unit = 1 screening)</td>
<td>Provider with current documentation of training in the process and procedures of administration of the AOD screenings</td>
</tr>
<tr>
<td>ANSA Redetermination</td>
<td>$65/unit (unit = 1 Face to Face Reassessment)</td>
<td>Licensed Professionals, QBHP, and OBHP with active ANSA certification with the Praed Foundation</td>
</tr>
<tr>
<td>Case Management</td>
<td>$18.89/unit (unit = 1/4 hour)</td>
<td>Licensed Professionals; QBHP; OBHP</td>
</tr>
<tr>
<td>Clinically Managed High-Intensity Residential Services</td>
<td><strong>Prior Authorization Required</strong> $221/unit (unit-1 day)</td>
<td>DMHA Certified Service Provider Agencies; Free-Standing Psychiatric Inpatient Treatment Facilities shall be certified and In compliance with the Indiana Administrative Code, 440 IAC 1.5. Residential Care Providers shall be certified and In compliance with the Indiana Administrative Code, 440 IAC 6</td>
</tr>
<tr>
<td>Clinically Managed Low-Intensity Residential Services</td>
<td><strong>Prior Authorization Required</strong> $286/unit (unit-1 day)</td>
<td>DMHA Certified Service Provider Agencies; Free-Standing Psychiatric Inpatient Treatment Facilities shall be certified and In compliance with the Indiana Administrative Code, 440 IAC 1.5. Residential Care Providers shall be certified and In compliance with the Indiana Administrative Code, 440 IAC 6</td>
</tr>
<tr>
<td>Service Description</td>
<td>Rate</td>
<td>Notes</td>
</tr>
<tr>
<td>------------------------------------------------------------------------------------</td>
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</tr>
<tr>
<td>Comprehensive Mental Health and Substance Use Disorder Assessment (Required first service)</td>
<td>$130/unit (unit = 1 assessment);</td>
<td>Licensed Professionals, including an LCAC with documentation of commensurate training and work experience; QBHP</td>
</tr>
<tr>
<td>Comprehensive Mental Health and Substance Use Disorder Assessment- CJI(Required first service)</td>
<td>$205/unit (unit = 1 assessment);</td>
<td>Licensed Professionals, including an LCAC with documentation of commensurate training and work experience; QBHP</td>
</tr>
<tr>
<td>Comprehensive Mental Health and Substance Use Disorder Assessment- Tele-Health (Required first service)</td>
<td>$100/unit (unit = 1 assessment);</td>
<td>Licensed Professionals, including an LCAC with documentation of commensurate training and work experience; QBHP</td>
</tr>
<tr>
<td>Health Care Coordination Services</td>
<td>$11.12/unit (unit = ¼ hour)</td>
<td>DMHA/ISDH Certified Community Health Workers and/or Certified Recovery Specialist (CHW/CRS)</td>
</tr>
<tr>
<td>HIP Power Account Contribution</td>
<td>$1.00/unit (1 unit = $1)</td>
<td>Designated Recovery Works Agencies</td>
</tr>
<tr>
<td>Housing Assistance</td>
<td>$32.50/unit (unit = 1 day)</td>
<td>Providers who are DMHA Certified and/or who have partnered with a Designated Recovery Works Agency to deliver housing services</td>
</tr>
<tr>
<td>Inpatient Detoxification (AKA Medically Managed Detoxification) Prior Authorization Required</td>
<td>$286/unit (unit = 1 day); coverage days vary</td>
<td>DMHA Certified Detoxification Service Provider Agencies; operate twenty-four (24) hours a day, seven (7) days a week, 365-6 days a year</td>
</tr>
<tr>
<td>Intensive Outpatient Treatment</td>
<td>$56.86/unit (unit = 3 hour group)</td>
<td>Licensed Professionals; QBHP; OBHP; licensed professional is responsible for overall management of clinical program. At least (1) direct service provider must be an LAC/LCAC</td>
</tr>
<tr>
<td>Medication Assisted Treatment (OTP Treatment Bundles)</td>
<td>Prior Authorization Required for services beyond Initial Intake &amp; 10 subsequent days of dosing/services</td>
<td>Indiana Opioid Treatment Programs who meet the DMHA Certification Requirements under Indiana Code 440 Article 10. Prescribers must meet licensure requirements and be data waived under Indiana and Federal law.</td>
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<tr>
<td>$71.50/unit (unit = 1 assessment); Methadone Assisted Treatment Bundle - $15.60/unit (unit= 1 day); OTP Oral Naltrexone Assisted Treatment Bundle - $16.90/unit (unit = 1 day); OTP Buprenorphine Sublingual (Subutex) Assisted Treatment Bundle - $22.10/unit (unit = 1 day); Buprenorphine/Naloxone Sublingual (Suboxone) Assisted Treatment Bundle - $28.60/unit (unit = 1 day)</td>
<td>Actual pharmacy expense will be reimbursed for medication; (unit = $1); must maintain receipts in record</td>
<td>Psychiatrist; Licensed Physician; AHCP. For MAT prescribers, must be data waived under Indiana and Federal law.</td>
</tr>
<tr>
<td>Service</td>
<td>Fee</td>
<td>Provided By</td>
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</tr>
<tr>
<td>Medication Training &amp; Support</td>
<td>Individual - $24.21/unit (unit = 1/4 hour); Group - $4.36/unit (unit = 1/4 hour); Individual/Family - $24.21/unit (unit = 1/4 hour); Family Group - $4.36/unit (unit = 1/4 hour)</td>
<td>Licensed physician, AHCP, RN, LPN, or MA who has graduated from a two (2) year clinical program</td>
</tr>
<tr>
<td>Mental Health Counseling - Individual</td>
<td>$37.25/unit (unit = 1/4 hour)</td>
<td>Licensed Professionals, including an LCAC with documentation of commensurate training and work experience; QBHP</td>
</tr>
<tr>
<td>Mental Health Counseling - Family</td>
<td>Family/Individual - $37.25/unit (unit = 1/4 hour); Family/Group - $9.31/unit (unit = 1/4 hour)</td>
<td>Licensed Professionals, including an LCAC with documentation of commensurate training and work experience; QBHP</td>
</tr>
<tr>
<td>Mental Health Counseling - Group</td>
<td>$9.31/unit (unit = 1/4 hour)</td>
<td>Licensed Professionals, including an LCAC with documentation of commensurate training and work experience; QBHP</td>
</tr>
<tr>
<td>Peer Recovery Support Services</td>
<td>$11.12/unit (unit = 1/4 hour)</td>
<td>Aspin Certified Recovery Specialists and/or ICAADA Certified Recovery Coach, under supervision of a licensed professional or QBHP.</td>
</tr>
<tr>
<td>Psychiatric Evaluation and/or Medication Review</td>
<td>$23.88/unit (unit = 1/4 hr)</td>
<td>Licensed Physician; AHCP; Psychiatrist</td>
</tr>
<tr>
<td>Services</td>
<td>Description</td>
<td>Cost</td>
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<tr>
<td>----------------------------------------------</td>
<td>--------------------------------------------------</td>
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<tr>
<td><strong>Skills Training and Development</strong></td>
<td>Individual - $33.98/unit (unit = 1/4 hour);</td>
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<td></td>
<td>Individual Group - $6.12/unit (unit = 1/4 hour);</td>
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<tr>
<td></td>
<td>Individual/Family - $33.98/unit (unit = 1/4 hour);</td>
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<tr>
<td></td>
<td>Family Group - $6.12/unit (unit = 1/4 hour)</td>
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<tr>
<td><strong>Substance Use Disorder Counseling</strong></td>
<td><strong>Individual</strong> - $18.95/unit (unit = 1/4 hour)</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Licensed Professionals; QBHP; LAC under supervision of LCAC</td>
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<tr>
<td></td>
<td><strong>Family</strong> - $18.95/unit (unit = 1/4 hour)</td>
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<tr>
<td></td>
<td>Family/Group - $4.75/unit (unit = 1/4 hour)</td>
<td></td>
</tr>
<tr>
<td><strong>Substance Use Disorder Counseling</strong></td>
<td><strong>Group</strong> - $4.75/unit (unit = 1/4 hour)</td>
<td></td>
</tr>
<tr>
<td><strong>Supported Employment Services</strong></td>
<td>$13.65/unit (unit = 1/4 hour)</td>
<td></td>
</tr>
<tr>
<td><strong>Transportation</strong></td>
<td>Agency Vehicle - $9.10/unit (unit=1 round trip )</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Public Transportation - Actual trip expense will be reimbursed; (unit = $1); must maintain receipts in record</td>
<td></td>
</tr>
</tbody>
</table>
Enrollment Administrative Fee - $100/unit (unit = 1 enrollment assessment)

Upon completing a comprehensive mental health and substance use disorder assessment along with the ANSA on a referred participant, Designated Recovery Works agencies may claim 1 Enrollment Administrative Fee unit per participant. This unit should be claimed at the same time as the assessment.

Who may claim for this service: Licensed Professionals, including an LCAC with documentation of commensurate training and work experience; Qualified Behavioral Health Providers

Exclusions: Must be claimed with an initial assessment.

Billing Guidelines: Organizations billing for reimbursement of this service must document via electronic/paper file or in WITS the following:
- Date and time of assessment
- Rendering Staff performing assessment
Organizations can choose to include additional information at their discretion as long as minimal requirements are met. Inappropriate billing of this service can be construed as fraud and can result in consequences from return of the funds paid for the services up to and including federal prosecution. Additionally, services that are properly funded under other Recovery Works service categories are not to be funded under this service category.

6-Month Follow-Up ANSA Administrative Fee - $115/unit (unit = 1 redetermination assessment)

Upon completing a 180 day ANSA Redetermination (six (6)-month follow up ANSA), if participants are still engaged in services, Designated Recovery Works agencies may claim one 6-Month Follow-Up Administrative Fee unit per participant. This unit should be claimed at the same time as the ANSA Redetermination.

Who may claim for this service: Licensed Professionals, including an LCAC with documentation of commensurate training and work experience; Qualified Behavioral Health Providers, OBHP

Exclusions: Must be claimed with an ANSA Redetermination. If participant is no longer in engaged in services, agency may not claim the administrative fee.

Billing Guidelines: Organizations billing for reimbursement of this service must document via electronic/paper file or in WITS the following:
- Date and time of assessment
- Rendering Staff performing assessment
Organizations can choose to include additional information at their discretion as long as minimal requirements are met. Inappropriate billing of this service can be construed as fraud and can result in consequences from return of the funds paid for the services up to and including federal prosecution. Additionally, services that are properly funded under other Recovery Works service categories are not to be funded under this service category.
1-Year Follow-Up ANSA Administrative Fee - $230/unit (unit = 1 redetermination assessment)

Upon completing a 360 day ANSA Redetermination (one (1) - year follow up ANSA), if participants are still engaged in services, Designated Recovery Works agencies may claim one, 1-Year Follow-Up Administrative Fee unit per participant. This unit should be claimed at the same time as the ANSA Redetermination.

Who may claim for this service: Licensed Professionals, including an LCAC with documentation of commensurate training and work experience; Qualified Behavioral Health Providers, OBHP

Exclusions: Must be claimed with an ANSA Redetermination. If participant is no longer in engaged in services, agency may not claim the administrative fee.

Billing Guidelines: Organizations billing for reimbursement of this service must document via electronic/paper file or in WITS the following:
- Date and time of assessment
- Rendering Staff performing assessment

Organizations can choose to include additional information at their discretion as long as minimal requirements are met. Inappropriate billing of this service can be construed as fraud and can result in consequences from return of the funds paid for the services up to and including federal prosecution. Additionally, services that are properly funded under other Recovery Works service categories are not to be funded under this service category.

Alcohol and Other Drug Screening – $19.50/unit (unit = 1 screening)

This service should only be utilized in cases where AOD screening is clinically indicated as a means for removing barriers to recovery and/or triggers for relapse. This service should only be billed to Recovery Works when no other funding is available.

Organizations providing AOD Screenings are expected to provide collection and analysis of appropriate samples for the multi-substance drug testing. All tests must be at least a six panel drug test administered with or without an accompanying alcohol breath or blood test. In addition to the six panel standard drug test, the participant must be tested for any substance they reported using at the time of intake. This means that the test will test for at least six classes of drugs commonly abused in the organization’s area of service, as well as any substance being used by the participant at intake. EtG tests for alcohol may also be billed under this category, only when it is accompanying at least a six panel test for other drugs of abuse in the provider’s service area. Organizations providing this service must have a policy in place that addresses and assures specimen validity by providing observed sample collection and maintains the chain of custody of the sample from collection to testing. Said policy and protocol must be established to be as minimally invasive as possible while meeting the above measures of accuracy.

The provider shall also ensure complete integrity of each specimen tested and the respective test results. Receiving, transfer and handling of all specimens by personnel shall be fully documented using
the proper chain-of-custody. For those employing urine tests diluted results must be reported on the result form. Testing shall not be conducted on any specimen that does not have a legal chain-of-custody. All specimens found to be “Adulterated” shall be treated as an Invalid Specimen. Any specimen without a valid chain-of-custody is to be destroyed. The referring location shall be notified in writing when a specimen has been rejected due to an invalid chain-of-custody or any other integrity problem.

Who may claim for this service: Organizations meeting the standards above; must have current documentation of the administering provider’s training in the process and procedures of administration of the AOD screenings.

Exclusions: AOD screening that is not clinically indicated to address needs or barriers identified on the participant’s individual recovery plan.

Billing Guidelines: Organizations billing for reimbursement of this service must document via electronic/paper file the following:

- Date and time of sample collection
- Specific substances or classes of substances for which testing was performed
- Results of test
- Reason/type of test (Random, Scheduled, Suspicion of use)
- Location/type of test (On site/Instant test or Laboratory test)

Organizations can choose to include additional information at their discretion as long as minimal requirements are met. Inappropriate billing of this service can be construed as fraud and can result in consequences from return of the funds paid for the services up to and including federal prosecution. Additionally, services that are properly funded under other Recovery Works service categories are not to be funded under this service category.

Participants may request that AOD screening vouchers be authorized to providers that have a random or cause based drug testing policy in case the participant is selected for a test. All tests should test for a multitude of chemicals, not less than seven, and not only the drugs of choice of the individual participant.

**ANSA Redetermination - $65/unit (unit = 1 Face to Face Reassessment)**

The Adult Needs and Strengths Assessment must be completed at intake and every six (6) months. The redetermination requires face-to-face contact with the participant and may include face-to-face or telephone collateral contacts with family members or nonprofessional caretakers, which results in a completed redetermination. A DSP that is NOT receiving reimbursement through MRO or another payer source may claim one (1) Recovery Works voucher for each ANSA done at the six (6) month follow-up for the participant. A DSP may not claim for the intake ANSA, as it is included in the initial assessment package.

Who may claim for this service: Licensed Professionals, Qualified Behavioral Health Providers, and Other Behavioral Health Providers who hold an active ANSA certification through the Praed Foundation.
**Exclusions:** All DSPs who are completing an assessment must be ANSA certified.

**Billing Guidelines:** Organizations billing for reimbursement of this service must document via electronic/paper file the following:

- Date and time of assessment
- Rendering Staff performing assessment

Organizations can choose to include additional information at their discretion as long as minimal requirements are met. Inappropriate billing of this service can be construed as fraud and can result in consequences from return of the funds paid for the services up to and including federal prosecution. Additionally, services that are properly funded under other Recovery Works service categories are not to be funded under this service category.

Participants must have an ANSA done very six (6) months. If you do not bill Medicaid you may bill Recovery Works for the ANSA Redetermination.

**Case Management - $18.89/unit (unit = 1/4 hour)**

Case Management consists of services that help participants gain access to needed medical, social, educational, and other services. This includes direct assistance in gaining access to services, coordination of care, oversight of the entire case, and linkage to appropriate services. Case Management does not include direct delivery of medical, clinical, or other direct services. Case Management is on behalf of the participant, not to the participant, and is management of the case, not the participant. Case Management must provide direct assistance in gaining access to needed medical, social, educational, and other services. Case Management includes the development of an IRP, referrals to services, and activities or contacts necessary to ensure that the IRP is effectively implemented and adequately addresses the mental health and/or addiction needs of the eligible participant. Case Management may include:

- **Needs Assessment:** Focusing on needs identification of the participant to determine the need for any medical, educational, social, or other services. Specific assessment activities may include:
  - Taking participant history
  - Identifying the needs of the participant
  - Completing the related documentation
  - Gathering information from other sources, such as family members or medical providers

- **Individualized Recovery Plan Development:** The development of a written IRP based on the information collected through the assessment phase. The IRP identifies the rehabilitative activities and assistance needed to accomplish the objectives.

- **Referral/Linkage:** Activities that help link the participant with medical, social, and educational providers, and/or other programs and services that are capable of providing needed rehabilitative services.

- **Monitoring/Follow-up:** Activities and contacts necessary to ensure that the IRP is effectively implemented and adequately addresses the needs of the participant. The activities and
contacts may be with the following:
  o Participant
  o Family members
  o Nonprofessional caregivers
  o Providers
  o Criminal Justice Providers
  o Other entities

Monitoring and follow-up are necessary to help determine if services are being furnished in accordance with the participant’s IRP, the adequacy of the services in the treatment plan, and changes in the needs or status of the participant. This function includes making necessary adjustments in the IRP and service arrangement with providers.

- Evaluation: The provider must periodically reevaluate the participant’s progress toward achieving the IRP’s objectives. Based on the provider’s review, a determination would be made whether changes should be made. Time devoted to formal supervision of the case between provider and licensed supervisor are included activities and should be documented accordingly. The supervision must be documented appropriately and billed under one provider only.

Who may claim for this service: Licensed Professionals; Qualified Behavioral Health Providers; Other Behavioral Health Providers

Exclusions: The actual or direct provision of medical services or treatment is excluded. Examples include, but are not limited to:
  • Training in daily living skills
  • Training in work skills and social skills
  • Grooming and other personal services
  • Training in housekeeping, laundry, or cooking
  • Transportation services
  • Individual, group, or family therapy services
  • Crisis intervention services
  • Services that go beyond assisting the participant in gaining access to needed services. Examples include, but are not limited to:
    o Paying bills and/or balancing the recipient’s checkbook
    o Traveling to and from appointments with recipients
    o Court-ordered reports
    o Assistance completing Medicaid application or redetermination documentation

Billing Guidelines: Organizations billing for reimbursement of this service must document via electronic/paper file the following:
  • Date service was rendered
  • Start time and end time of service
  • Report of the participant’s status on the identified outcome measures
  • Description of what happened in the session
  • How this interaction will assist the participant in moving forward in their recovery
• What is the specific plan for next steps, including the participants actionable items, include date, time and type of next contact

Organizations can choose to include additional information at their discretion as long as minimal requirements are met. Inappropriate billing of this service can be construed as fraud and can result in consequences from return of the funds paid for the services up to and including federal prosecution. Additionally, services that are properly funded under other Recovery Works service categories are not to be funded under this service category.

Clinicians may bill up to a maximum of 30 minutes (2 units) of case management when completing Prior Authorizations. When completing a Prior Authorization please note that answering all the questions completely is required and not an optional part of the process. It will expedite the approval process and reduce the likelihood of a denial if all the directions are followed. Should you need to select multiple services for a prior authorization, you will need to complete individual prior authorization forms for each service that you are requesting.

Clinical Managed High-Intensity Residential Services - $221/unit (unit = 1 day); requires Prior Authorization – coverage days vary

Participants shall have a diagnosis of Substance Use Disorder as determined by the Diagnostic and Statistical Manual of Mental Disorders current edition. This service is equivalent to the American Society of Addiction Medicine (ASAM) Level 3.5. Clinical Managed High-Intensity Residential Services programs offer room, board, and interpersonal support to intoxicated individuals and individuals in substance use withdrawal.

All programs at this level rely on established clinical protocols to identify individuals who are in need of medical services beyond the capacity of the facility and to transfer such individuals to more appropriate levels of care. This service is delivered under a defined set of physician-approved policies and procedures or clinical protocols.

Clinical Managed High-Intensity Residential Services is less restrictive on the participant and does not involve medications or such close and regular monitoring as Medically Monitored Inpatient Detoxification. Participants using substances other than those outlined for medical detoxification are typically put in to this modality of treatment to be observed and monitored for stability before entering into a traditional residential treatment program. This program is monitored and supervised by a Medical Director.

Minimum service requirements:
• Length of stay in clinically managed high-intensity residential services shall be determined utilizing the American Society of Addiction Medicine (ASAM) level of care criteria and requires prior approval of DMHA.
• Clinically managed high-intensity residential services shall have separate living areas for women and men. Eligible participants shall have significant impairment in physiological, social, occupational, and/or psychological functioning due to substance use. Participants may have a co-occurring disorder, defined as concurrent diagnosis of mental illness, and shall receive treatment for substance use and co-occurring disorders concurrently.
Treatment services shall be based on individual need and diagnosis. Treatment services shall support participant self-sufficiency, decision making, empowerment, and disease self-management principles. Services include 24-hour supervision, observation, and support for individuals who are intoxicated or experiencing withdrawal.

All services shall utilize evidence-based practices (EBP) and gender specific care. Evidence based practice is defined as programs or practices that are proven to be successful through research methodology and have produced consistently positive patterns of results; show the greatest levels of effectiveness and have been replicated in different settings with different populations over time; and can include but are not limited to "treatment manuals." Evidence based practices for substance abuse is supported by the Substance Abuse and Mental Health Administration (SAMSHA): National Registry of Evidence-based Programs and Practices (NREPP).

Provider shall have individualized, holistic, and comprehensive recovery/discharge plans for all participants utilizing community resources, recovery support services, and clinical interventions in the community of the participants' primary residence.

All clinically managed high-intensity residential services shall be designed to practice and utilize recovery oriented environment, philosophy, and practices to include participant empowerment, self-sufficiency, and recovery options as defined by the participant.

Ability to refer to hospital providing 24-hour medical backup;

Use of clinically managed high-intensity residential service time as preparation for referral to another level of care; and

Recognition of the chronic nature of the disease of substance dependence and the fact that some participants will require multiple admissions.

Who can claim for this service: DMHA Certified Service Provider Agencies; Free-Standing Psychiatric Inpatient Treatment Facilities shall be certified and in compliance with the Indiana Administrative Code, 440 IAC 1.5. Residential Care Providers shall be certified and in compliance with the Indiana Administrative Code, 440 IAC 6.

Exclusions: Provider shall voucher for admission day in clinically managed high-intensity residential service but not day of discharge.

Billing Guidelines: Organizations billing for reimbursement of this service must receive a Prior Authorization (PA) and be able to document approval of the PA from state staff. In addition, be able to document via electronic/paper file the following:

- Date service was rendered
- Start time and end time of service
- Report of the participant’s status on the identified outcome measures
- Description of what happened in the session
- How this interaction will assist the participant in moving forward in their recovery
- What is the specific plan for next steps, including the participants actionable items, include date, time and type of next contact

Organizations can choose to include additional information at their discretion as long as minimal requirements are met. Inappropriate billing of this service can be construed as fraud and can result in
consequences from return of the funds paid for the services up to and including federal prosecution. Additionally, services that are properly funded under other Recovery Works service categories are not to be funded under this service category.

**Clinically Managed Low-Intensity Residential Services (Treatment Bundle) - $286/unit (unit = 1 day); requires Prior Authorization – coverage days vary**

Participants shall have a diagnosis of Substance Use Disorder as determined by the Diagnostic and Statistical Manual of Mental Disorders current edition. This service is equivalent to the American Society of Addiction Medicine (ASAM) Level 3.1. Clinically Managed Low-Intensity Residential Services program offers room, board, and interpersonal support to individuals in substance use recovery. Clinically managed low-intensity residential services provide an ongoing therapeutic environment for participants requiring some structured support in which treatment is directed toward applying recovery skills; preventing relapse; improving emotional functioning; promoting personal responsibility; reintegrating the individual into the worlds of work, education, and family life; and building adaptive skills that may not have been achieved or have been diminished during the participant’s active addiction.

Services may be offered in an appropriately licensed facility located in a community setting, such as a halfway house, group home, or other supportive living environment. Clinically Managed Low-Intensity Residential Services is provided by a health care institution other than a hospital or a nursing care institution which provides resident beds or residential units, supervisory care services, personal care service, directed care services or health-related services for persons who do not need a higher level of service according to ASAM criteria.

All programs at this level rely on established clinical protocols to identify individuals who are in need of medical services beyond the capacity of the facility and to transfer such individuals to more appropriate levels of care. This service is delivered under a defined set of physician-approved policies and procedures or clinical protocols.

The purpose of clinically managed low-intensity residential services is to support, stabilize and rehabilitate individuals so they can return to independent community living. Clinically Managed Low-Intensity Residential Services provide a structured environment on a 24-hour basis.

**Minimum service requirements:**

- Eligible participants shall have significant impairment in physiological, social, occupational, and/or psychological functioning due to substance use. Participants may have a co-occurring disorder, defined as concurrent diagnosis of mental illness, and shall receive treatment for substance use and co-occurring disorders concurrently.

- Treatment services shall be based on individual need and diagnosis. Treatment services shall support participant self-sufficiency, decision making, empowerment, and disease self-management principles. Services include 24-hour supervision, observation, and support for individuals who are intoxicated or experiencing withdrawal.
• Length of stay in clinically managed low-intensity residential services shall be determined utilizing the American Society of Addiction Medicine (ASAM) level of care criteria and requires prior approval of DMHA. Clinically managed low-intensity residential services shall have separate living areas for women and men. All services shall utilize evidence-based practices (EBP) and gender specific care. Evidence based practice is defined as programs or practices that are proven to be successful through research methodology and have produced consistently positive patterns of results; show the greatest levels of effectiveness and have been replicated in different settings with different populations over time; and can include but are not limited to "treatment manuals." Evidence based practices for substance abuse is supported by the Substance Abuse and Mental Health Administration (SAMHSA): National Registry of Evidence-based Programs and Practices (NREPP). Provider shall have individualized, holistic, and comprehensive recovery/discharge plans for all participants utilizing community resources, recovery support services, and clinical interventions in the community of the participants' primary residence.

• All clinically managed low-intensity residential services shall be designed to practice and utilize recovery oriented environment, philosophy, and practices to include participant empowerment, self-sufficiency, and recovery options as defined by the participant.

• Ability to refer to hospital providing 24-hour medical backup;

• Use of clinically managed low-intensity residential services as preparation for referral to another level of care; and

• Recognition of the chronic nature of the disease of substance dependence and the fact that some participants will require multiple admissions.

• Facilitates application of recovery skills, relapse prevention, and emotional coping skills.

• 24-hour structure and support provides residents with the opportunity to develop and practice interpersonal/group living skills, reintegrate into the community/family, and begin or resume employment and/or academic pursuits.

• Treatment Bundle must include a minimum of 5 hours of planned, clinical services of professionally directed treatment per week; the specific services and supports must be listed on the individualized plan and include a projected schedule for service delivery, including the expected frequency and duration of each type of planned therapeutic session or encounter and type of personnel that will be furnishing the services.

• Clinical services must be individualized for each participant; services available for the treatment bundle should include, at a minimum:
  o Case management
  o Individual, family, and group Skills Training and Development
  o Individual, family, and group Counseling
  o Alcohol and Other Drug Screening
  o Peer Recovery Support Services
  o Medication monitoring/review; and/or access to medications

Who may claim for this service: DMHA Certified Service Provider Agencies; Free-Standing Psychiatric Inpatient Treatment Facilities shall be certified and in compliance with the Indiana Administrative Code, 440 IAC 1.5. Residential Care Providers shall be certified and in compliance with the Indiana Administrative Code, 440 IAC 6.
Exclusions: Provider shall voucher for admission day in clinically managed low-intensity residential services but not day of discharge.

Billing Guidelines: Organizations billing for reimbursement of this service must receive a Prior Authorization (PA) and be able to document approval of the PA from state staff. In addition, be able to document via electronic/paper file the following:

- Date service was rendered
- Start time and end time of service
- Report of the participant’s status on the identified outcome measures
- Description of what happened in the session
- How this interaction will assist the participant in moving forward in their recovery
- What is the specific plan for next steps, including the participants actionable items, include date, time and type of next contact

Organizations can choose to include additional information at their discretion as long as minimal requirements are met. Inappropriate billing of this service can be construed as fraud and can result in consequences from return of the funds paid for the services up to and including federal prosecution. Additionally, services that are properly funded under other Recovery Works service categories are not to be funded under this service category.

**Comprehensive Mental Health and Substance Use Disorder Assessment - $130/unit (unit = 1 assessment)**

Designated Recovery Works Providers agree, upon acceptance of the referral, to begin the treatment process with a Comprehensive Mental Health and Substance Use Disorder Assessment. The assessment must include a Diagnosis, clear medical necessity for ongoing treatment, and the participant’s statement of his/her individualized treatment goal. Organizations providing clinical assessment are expected to provide each participant with an in depth analysis of strengths and needs in regard to his or her mental health disorders and/or substance use disorders, and any other co-occurring medical or developmental disorders. Such analysis must be conducted through the use of an evidence-based peer-reviewed standardized assessment tool in general use for mental health populations in the State of Indiana. The ANSA must be paired with the clinical interview, or another state approved assessment tool paired with diagnostic interview. Upon completion of the clinical assessment, the organization shall discuss the results of the assessment and recommendations of the clinician with the participant. When documenting a claim for Recovery Works funding for a comprehensive mental health and substance use disorder assessment, the organization must document each of the following:

- Tool used in assessment
- Outcomes of the assessment (including ANSA)

Who may claim for this service: Licensed Professionals, including an LCAC with documentation of commensurate training and work experience; Qualified Behavioral Health Providers

Exclusions: None. ALL assessments must be done with an ANSA.
Billing Guidelines: Organizations billing for reimbursement of this service must document via electronic/paper file the following:

- Date service was rendered
- Start time and end time of service
- Tool used in Assessment
- Outcomes of Assessment (including ANSA results) (i.e. Treatment Plan)
- Results of Individualized Recovery Plan (IRP)

Organizations can choose to include additional information at their discretion as long as minimal requirements are met. Inappropriate billing of this service can be construed as fraud and can result in consequences from return of the funds paid for the services up to and including federal prosecution. Additionally, services that are properly funded under other Recovery Works service categories are not to be funded under this service category.

**Comprehensive Mental Health and Substance Use Disorder Assessment - $205/unit (unit = 1 assessment) – CRIMINAL JUSTICE INSTITUTION**

Designated Recovery Works Providers agree, upon acceptance of the referral, to begin the treatment process with a Comprehensive Mental Health and Substance Use Disorder Assessment. The assessment must include a Diagnosis, clear medical necessity for ongoing treatment, and the participant’s statement of his/her individualized treatment goal. Organizations providing clinical assessment are expected to provide each participant with an in depth analysis of strengths and needs in regard to his or her mental health disorders and/or substance use disorders, and any other co-occurring medical or developmental disorders. Such analysis must be conducted through the use of an evidence-based peer-reviewed standardized assessment tool in general use for mental health populations in the State of Indiana. The ANSA must be paired with the clinical interview, or another state approved assessment tool paired with diagnostic interview. Upon completion of the clinical assessment, the organization shall discuss the results of the assessment and recommendations of the clinician with the participant. When documenting a claim for Recovery Works funding for a comprehensive mental health and substance use disorder assessment, the organization must document each of the following:

- Tool used in assessment
- Outcomes of the assessment (including ANSA)

In order to claim for this service, the assessment must be performed face-to-face inside of a Criminal Justice Institution. An institution is defined as “a place where an organization takes care of people for a usually long period of time” (Merriam-Webster dictionary). Providers entering these institutions would most likely need additional security clearances; may receive professional visitor status; may receive additional security screenings; may or may not be allowed lap tops/WIFI for assessments. When Recovery Works speaks about Criminal Justice Institutions, we are speaking to facilities in which your participants cannot leave (DOC Facilities/Prison, County Jail, some Community Correction/Work Release Facilities).
Who may claim for this service: Licensed Professionals, including an LCAC with documentation of commensurate training and work experience; Qualified Behavioral Health Providers

Exclusions: None. ALL assessments must be done with an ANSA.

Billing Guidelines: Organizations billing for reimbursement of this service must document via electronic/paper file the following:

- Date service was rendered
- Start time and end time of service
- Tool used in Assessment
- Outcomes of Assessment (including ANSA results) (i.e. Treatment Plan)
- Results of Individualized Recovery Plan (IRP)

Organizations can choose to include additional information at their discretion as long as minimal requirements are met. Inappropriate billing of this service can be construed as fraud and can result in consequences from return of the funds paid for the services up to and including federal prosecution. Additionally, services that are properly funded under other Recovery Works service categories are not to be funded under this service category.

**Comprehensive Mental Health and Substance Use Disorder Assessment - $100/unit (unit = 1 assessment) – TELEHEALTH**

Designated Recovery Works Providers agree, upon acceptance of the referral, to begin the treatment process with a Comprehensive Mental Health and Substance Use Disorder Assessment. The assessment must include a Diagnosis, clear medical necessity for ongoing treatment, and the participant’s statement of his/her individualized treatment goal. Organizations providing clinical assessment are expected to provide each participant with an in depth analysis of strengths and needs in regard to his or her mental health disorders and/or substance use disorders, and any other co-occurring medical or developmental disorders. Such analysis must be conducted through the use of an evidence-based peer-reviewed standardized assessment tool in general use for mental health populations in the State of Indiana. The ANSA must be paired with the clinical interview, or another state approved assessment tool paired with diagnostic interview. Upon completion of the clinical assessment, the organization shall discuss the results of the assessment and recommendations of the clinician with the participant. When documenting a claim for Recovery Works funding for a comprehensive mental health and substance use disorder assessment, the organization must document each of the following:

- Tool used in assessment
- Outcomes of the assessment (including ANSA)

Tele-health is the use of a telecommunication system to provide psychiatric services between places of lesser and greater medical capability and/or expertise, for the purpose of evaluation and treatment. Tele-health is the delivery of acute mental health or substance abuse care, including diagnosis or treatment, by means of a secure, two-way real-time interactive audio and video by a health care
provider in a remote location to an individual needing care at a referring site, known as the Originating Site.

Medical data exchanged can take the form of multiple formats: text, graphics, still images, audio and video. The information or data exchanged can occur in real time (synchronous) through interactive video or multimedia collaborative environments or in near real time (asynchronous) through “store and forward” applications.

Service Sites
The originating site is the facility in which the participant is located. The distant site is the facility from which the provider furnishes the TMH service. All distant sites must be approved Recovery Works providers.

Special Considerations
When ongoing services are provided, the participant should be seen by a physician for a traditional clinical evaluation at least once a year, unless otherwise stated in policy. In addition, the distant physician should coordinate with the patient’s primary care physician.

Documentation Standards
- Documentation must be maintained at the distant and originating locations to substantiate the services provided.
- Documentation must indicate the services were rendered via TMH.
- Documentation must clearly indicate the location of the distant and originating sites.
- All documentation guidelines for services rendered via TMH apply
- Documentation is subject to post-payment review.
- Providers must have written protocols for circumstances when the participant must have a face-to-face visit with the consulting provider. The participant should always be given the choice between a traditional clinical encounter versus a telemedicine visit. Appropriate consent from the participant must be obtained by the originating site and maintained at the distant and originating sites.

Who may claim for this service: Licensed Professionals, including an LCAC with documentation of commensurate training and work experience; Qualified Behavioral Health Providers

Exclusions: None. ALL assessments must be done with an ANSA. Telemedicine is not the use of the following: (1) Telephone transmitter for trans-telephonic monitoring; or (2) Telephone or any other means of communication for consultation from one provider to another.

Billing Guidelines: Organizations billing for reimbursement of this service must document via electronic/paper file the following:
- Date service was rendered
- Start time and end time of service
- Tool used in Assessment
- Outcomes of Assessment (including ANSA results) (i.e. Treatment Plan)
• Results of Individualized Recovery Plan (IRP)

Organizations can choose to include additional information at their discretion as long as minimal requirements are met. Inappropriate billing of this service can be construed as fraud and can result in consequences from return of the funds paid for the services up to and including federal prosecution. Additionally, services that are properly funded under other Recovery Works service categories are not to be funded under this service category.

**Health Care Coordination Services - $11.12/unit (unit = 1/4 hour)**

A Community Health Worker (CHW) is a frontline public health worker who is a trusted member of and/or has an unusually close understanding of the community served. This trusting relationship enables the CHW to serve as a liaison/link/intermediary between health/social services and the community to facilitate access to services and improve the quality and cultural competence of service delivery.

A CHW also builds individual and community capacity by increasing health knowledge and self-sufficiency through a range of activities such as outreach, community education, informal counseling, social support and advocacy.

**Who may claim for this service:** DMHA/ISDH Certified Community Health Workers and/or Certified Recovery Specialist (CHW/CRS)

**Billing Guidelines:** Organizations billing for reimbursement of this service must document via electronic/paper file the following:

- Date service was rendered
- Start time and end time of service
- Report of the participant’s status on the identified outcome measures
- Description of what happened in the session
- How this interaction will assist the participant in moving forward in their recovery
- What is the specific plan for next steps, including the participants actionable items, include date, time and type of next contact

Organizations can choose to include additional information at their discretion as long as minimal requirements are met. Inappropriate billing of this service can be construed as fraud and can result in consequences from return of the funds paid for the services up to and including federal prosecution. Additionally, services that are properly funded under other Recovery Works service categories are not to be funded under this service category.

**HIP Power Account Contribution - $1/unit (unit = 1 dollar); requires Prior Authorization for claims exceeding $165 maximum – contribution amount varies**

The Division of Mental Health and Addiction is able to contribute to a beneficiary’s POWER account contribution. Funds cannot be used toward co-pays. Recovery Works funds can be used to pay the
POWER account contribution for any participant in our program who expresses need, as long as the individual qualifies for, and is enrolled in, Recovery Works. All, or a portion, of the annual contribution amount may be requested in the prior authorization; however, a plan for the participant to make future contributions into the POWER account should accompany the prior authorization request.

Who may claim for this service: Designated Recovery Works Agencies

Exclusions: There are no limits on the amounts third parties can contribute to a beneficiary’s POWER account except that the contribution must be used to offset the beneficiary’s required contribution only - not the state’s.

Billing Guidelines: Organizations billing for reimbursement of this service must document via electronic/paper file the following:

- Date service was rendered
- Start time and end time of service
- Report of the participant’s status on the identified outcome measures
- Description of what happened in the session
- How this interaction will assist the participant in moving forward in their recovery
- What is the specific plan for next steps, including the participants actionable items, include date, time and type of next contact

Organizations can choose to include additional information at their discretion as long as minimal requirements are met. Inappropriate billing of this service can be construed as fraud and can result in consequences from return of the funds paid for the services up to and including federal prosecution. Additionally, services that are properly funded under other Recovery Works service categories are not to be funded under this service category.

Transitional Housing Assistance - $32.50/unit (unit = 1 day)

Organizations providing Housing Assistance are expected to provide participants with residential housing that is supportive of the participant’s recovery and free of relapse triggers. Organizations must provide transitional housing in the form of sober shelter, recovery living centers or homes, supported independent living, sober housing, short-term and emergency or temporary housing. These services must provide a safe, clean, and sober environment for adults with mental health and/or substance use disorders. Organizations may also help families in locating and securing affordable and safe housing, as needed. Additionally, assistance may include accessing a housing referral service, relocation, tenant/landlord counseling, repair mediation, and other approved housing needs. It is required that the housing provider will develop with the participant a plan to move toward more stable housing. This plan will be established through an evaluation that the provider conducts and have measurable goals and projected timeline for completion of goals. Recovery Works vouchers will only pay for Housing Assistance in support of individual participant’s recovery activities as listed in their individual recovery plan.
**Emergency Housing Assistance:** May only be authorized for overflow housing when no beds are available at the participant’s chosen provider, when the participant chooses to stay with a provider until a provider has a bed available, and when the provider will be paying for the lodging of the participant at an offsite facility. This is intended to be a short term solution to a lack of beds at the participant’s chosen provider. This is limited to seven days and a total of $320 and is only to be utilized when the agency will have a bed available in the next seven days.

**Minimum Housing Standards Definitions:** It is the responsibility of the Designated Recovery Works Agency and/or Provider to ensure that the following minimum housing standards are being met by a housing agency that is utilized by a participant in which Recovery Works vouchers are claimed.

**Section 1: Administration Quality Standards**
- Agency has a policy manual
- Agency has organizational purpose/mission
- Agency has goal statement of populations served
- Agency has sexual harassment policy
- Agency has compliant plan for accessibility improvements according to the Americans with Disabilities Act
- Agency has policy for tuberculosis testing of staff and residents
- Agency has HIV/AIDS policy stating requirements for screening, testing, and placement of participants
- Agency has confidentiality policies
- Agency has person responsible for coordination and implementation of policies
- Agency has conflict of interest policy for staff
- Agency has documentation of liability coverage and other appropriate insurance coverage.

**Section 2: Home Quality Standards**
- Provides and alcohol and illicit drug-free environment
- Promotes a healthy and safe environment.
- Facility has locked space dedicated to securing documents to ensure participant confidentiality
- Agency has a housekeeping policy
- Agency has a maintenance plan
- Facility is clean and in good repair as evident by public entity report
- Facility has a bed with linens or mat for each participant
- Facility has adequate and separate toilet and shower facilities for men and women
- Facility has private space to meet with participants
- Facility has laundry facilities accessible to participants
- Agency has fire evacuation plan for ambulatory and non-ambulatory residents and orients residents to emergency procedures
- Facility has fire detection systems in compliance with local building and fire codes
- Facility has adequate fire exits with signs
- Facility has adequate emergency lighting
• Facility successfully completes annual fire inspections
• Facility has adequate provision for sanitary food storage and preparation evident by public entity report
• A kitchen and dining area(s) that encourages residents to share meals together

Section 3: Fiscally Responsible Quality Standards
• Operates with prudence
• Agency has accounting system capable of audit/financial review
• Agency has policy regarding managing participants’ funds

Section 4: Intake Quality Standards
• Agency has a policy for intake procedure
• Agency has a policy for criteria for admission
• Agency maintains record of all residents in facility, including name, age, race, gender and income level
• Agency has policy requiring that house rules, regulations and disciplinary procedures are read to and signed by all participants
• Agency has a written resident agreement that includes: services provided, recovery plan including move-in and move out plan, and financial terms
• Agency posts house rules, regulations and disciplinary procedures in a conspicuous place
• Agency has policy and procedure or arrange for services for participants who cannot be served
• Agency maintains documentation of participants sheltered, served or referred elsewhere.

Section 5: Medical Care Quality Standards
• Facility has a phone available for medical emergency
• Facility has adequate first aid equipment and supplies in compliance with Red Cross guidelines
• Agency has policy regarding the possession and use of controlled substances
• Agency has policy regarding participant’s use of over-the-counter medications
• Medications are secured properly
• Agency has communicable illness policy

Section 6: Personnel Quality Standards
• Ensure staff are appropriately trained and credentialed
• Provide support staff supervision
• Agency will have policies and procedures that ensure that background checks are conducted on all staff, including volunteers that have direct and regular interaction with residents
• Agency has a written staffing or workforce development plan

Section 7: Supportive Services Quality Standards
• Offer Recovery support services in formal settings
• Offer life skills development in formal settings
• Offer clinical services in accordance with State law
• Agency will have policies and procedures that encourage each resident to develop and
participate in their own person-driven recovery plan

- Agency will have policies and procedures that encourages residents to make their own outside appointments
- Agency will have staff and/or resident leaders that are knowledgeable about local community based resources
- Traditions, policies, or procedures will foster mutually supportive and recovery-oriented relationships between residents and/or staff through peer-based interactions.
- Agency will have policies and procedures, such as applicant screenings, that establish the home’s priority population and cultivate physically and emotionally safe environments for discussing the needs, feelings and sustaining recovery-supportive connections

Who may claim for this service: Providers who are DMHA Certified and/or who have partnered with a Designated Recovery Works Agency to deliver housing services as outlined above and is able to meet the basic requirements defined

Billing Guidelines: Organizations billing for reimbursement of this service must document via electronic/paper file the following:

- Date(s) service was rendered
- Start time and end time of service
- Report of the participant’s status on the identified outcome measures
- Description of what happened in the session
- How this interaction will assist the participant in moving forward in their recovery
- What is the specific plan for next steps, including the participants actionable items, include date, time and type of next contact

Organizations can choose to include additional information at their discretion as long as minimal requirements are met. Inappropriate billing of this service can be construed as fraud and can result in consequences from return of the funds paid for the services up to and including federal prosecution. Additionally, services that are properly funded under other Recovery Works service categories are not to be funded under this service category.

Recovery Works will pay for up to three (3) full months of Transitional Housing Assistance. Upon the fourth (4th) month, the expectation is that the participant will begin paying a portion and titrating down from Recovery Works funds for Housing. Recovery Works staff expect that this conversation will be had with the participant from the beginning and be part of their IRP and Housing plan. An example of how this may work is that Recovery Works will pay for 3 full month, on the 4th month, will pay for 3 weeks, and the participant will pay for 1 week. On month 5, Recovery Works will pay for 2 weeks, and the participant will pay for 2, etc.

**Medically Monitored Inpatient Detoxification (AKA Inpatient Detoxification) - $286/unit (unit = 1 day); requires Prior Authorization – coverage days vary**

This service, equivalent to the American Society of Addiction Medicine (ASAM) Level 3.7, medically monitored inpatient detoxification, is an organized service, delivered by medical and nursing
professionals, that provides 24-hour medically supervised evaluation and withdrawal management in a permanent facility with inpatient beds.

This service provides care for individuals whose intoxication and/or withdrawal signs and symptoms are sufficiently severe to require 24-hour structure and support. All programs at this level rely on established clinical protocols to identify individuals who are in need of medical services beyond the capacity of the facility and to transfer such individuals to more appropriate levels of care.

This service is delivered under a defined set of physician-approved policies and procedures or clinical protocols. Participants shall have a diagnosis of Substance Use Disorder as determined by the Diagnostic and Statistical Manual of Mental Disorders current edition.

Medically monitored inpatient detoxification is medically assisted with physician approved and monitored medications and assessments. Any participant that reports usage of substances that may have uncomfortable and medically concerning withdrawal symptoms and must be monitored much more closely may be appropriate for this service.

**Minimum service requirements:**

- Length of stay in detoxification treatment shall be determined utilizing the American Society of Addiction Medicine (ASAM) level of care criteria and requires prior approval of DMHA.
- Detoxification treatment services shall have separate living areas for women and men.
- Treatment services shall be based on individual need and diagnosis. Treatment services shall support participant self-sufficiency, decision making, empowerment, and disease self-management principles.
- Eligible participants shall have significant impairment in physiological, social, occupational, and/or psychological functioning due to substance use. Participants may have a co-occurring disorder, defined as concurrent diagnosis of mental illness, and shall receive treatment for substance use and co-occurring disorders concurrently.
- All services shall utilize evidence-based practices (EBP) and gender specific care. Evidence based practice is defined as programs or practices that are proven to be successful through research methodology and have produced consistently positive patterns of results; show the greatest levels of effectiveness and have been replicated in different settings with different populations over time; and can include but are not limited to "treatment manuals." Evidence based practices for substance abuse is supported by the Substance Abuse and Mental Health Administration (SAMHSA): National Registry of Evidence-based Programs and Practices (NREPP).
- Provider shall have individualized, holistic, and comprehensive recovery/discharge plans for all participants utilizing community resources, recovery support services, and clinical interventions in the community of the participants' primary residence.
- All detoxification services shall be designed to practice and utilize recovery oriented environment, philosophy, and practices to include participant empowerment, self-sufficiency, and recovery options as defined by the participant.

**Who can claim for this service:** DMHA Certified Detoxification Service Providers Agencies; Provider shall be certified and in compliance with the Indiana Administrative Code, 440 I AC 4.4 and operate twenty-four (24) hours a day, seven (7) days a week, 365/6 days a year.
**Exclusions:** Provider shall voucher for admission day in detoxification but not day of discharge.

**Billing Guidelines:** Organizations billing for reimbursement of this service must receive a Prior Authorization (PA) and be able to document approval of the PA from state staff. In addition, be able to document via electronic/paper file the following:

- Date service was rendered
- Start time and end time of service
- Report of the participant’s status on the identified outcome measures
- Description of what happened in the session
- How this interaction will assist the participant in moving forward in their recovery
- What is the specific plan for next steps, including the participants actionable items, include date, time and type of next contact

Organizations can choose to include additional information at their discretion as long as minimal requirements are met. Inappropriate billing of this service can be construed as fraud and can result in consequences from return of the funds paid for the services up to and including federal prosecution. Additionally, services that are properly funded under other Recovery Works service categories are not to be funded under this service category.

**Intensive Outpatient Treatment- $43.74/unit (unit = 3 hour group)**

IOT is a treatment program that operates at least three (3) hours per day, at least three (3) days per week, and is based on an Individualized Recovery Plan. IOT is planned and organized with addiction professionals and clinicians providing multiple treatment service components for rehabilitation of alcohol and other drug abuse or dependence in a group setting. IOT includes group therapy, interactive education groups, skills training, random drug screenings, and counseling. IOT is limited to forty (40) three (3) hour sessions; PA is required for consumers requiring additional units of service.

IOT may be provided for eligible participants with a substance-related disorder and:

- Minimal or manageable medical conditions;
- Minimal or manageable withdrawal risk; or
- Emotional, behavioral and cognitive conditions that will not prevent the consumer from benefiting from this level of care.

IOT program standards include the following components:

- Regularly scheduled sessions, within a structured program, that are at least three (3) consecutive hours per day and at least three (3) days per week.
- Referral to 12-step programs, peers, and other community supports.
- Education on addiction disorders.
- Skills training in communication, anger management, stress management, and relapse prevention.
- Individual, group, and family therapy (provided by a licensed professional or QBHP only).
- IOT must be offered as a distinct service.
- IOT must be individualized.
• Access to additional support services (e.g., peer supports, case management, 12-step programs, aftercare/relapse prevention services, integrated treatment, referral to other community supports) as needed.
• The participant is the focus of the service.
• Documentation must support how the service benefits the consumer, including when the service is in a group setting.
• Services must demonstrate progress toward or achievement of consumer treatment goals identified in the IRP. Service goals must be rehabilitative in nature.
• Up to twenty (20) minutes of break time is allowed during each three consecutive hour session.

Who may claim for this service: Licensed Professionals; Qualified Behavioral Health Providers; Other Behavioral Health Providers; A licensed professional is responsible for the overall management of the clinical program. At least one (1) of the direct service providers must be a LAC or a LCAC.

Exclusions:
• Consumers with withdrawal risk/symptoms whose needs cannot be managed at this level of care or who need detoxification services.
• Consumers at imminent risk of harm to self or others
• IOT will not be reimbursed for consumers receiving Group Addiction Counseling on the same day.
• IOT sessions that consist of education services only are not reimbursable.
• Any service that is less than three hours may not be billed as IOT, but may be billed as Group Addiction Counseling (if provider qualifications and program standards are met).

Billing Guidelines: Organizations billing for reimbursement of this service must document via electronic/paper file the following:
• Date service was rendered
• Start time and end time of service
• Report of the participant’s status on the identified outcome measures
• Description of what happened in the session
• How this interaction will assist the participant in moving forward in their recovery
• What is the specific plan for next steps, including the participants actionable items, include date, time and type of next contact

Organizations can choose to include additional information at their discretion as long as minimal requirements are met. Inappropriate billing of this service can be construed as fraud and can result in consequences from return of the funds paid for the services up to and including federal prosecution. Additionally, services that are properly funded under other Recovery Works service categories are not to be funded under this service category.
Medication Assisted Treatment (OTP Treatment Bundles) – Requires Prior Authorization for services beyond Initial Intake & 10 subsequent days of dosing/services; $71.50/unit (unit = 1 assessment); Methadone Assisted Treatment Bundle - $15.60/unit (unit= 1 day); OTP Oral Naltrexone Assisted Treatment Bundle - $16.90/unit (unit = 1 day); OTP Buprenorphine Sublingual (Subutex) Assisted Treatment Bundle - $22.10/unit (unit = 1 day); Buprenorphine/Naloxone Sublingual (Suboxone) Assisted Treatment Bundle - $28.60/unit (unit = 1 day)

Organizations providing Medication Assisted treatment are expected to provide pharmacotherapies approved by the Food and Drug Administration (FDA) for the treatment of Opioid use disorders and be recognized by the Division of Mental Health and Addictions to offer this service. All recognized protocols eligible for billing under a treatment bundle must include the statutorily required services for medication assisted opiate treatment, as well as, must include:

- Full medical physical included at initial intake
- Full DMHA approved bio-psychosocial assessment at initial intake
- Ongoing medical supervision
- Supervised medication distribution
- Regular counseling
- Regular multi-panel AOD testing, both scheduled and random
- Ongoing referrals for other needed treatment and recovery support services
- Screening and/or referral for the treatment of co-occurring mental health needs

All of these services are to be provided as one bundled service for the purpose of Recovery Works vouchers. Recovery Works vouchers will only pay for Medication Assisted Treatment in support of individual participant’s recovery activities as listed in his/her individualized recovery plan.

Who can claim for this service: Indiana Opioid Treatment Programs who meet the DMHA Certification Requirements under Indiana Code 440 Article 10. Prescribers must meet licensure requirements and be data waived under Indiana and Federal law.

Billing Guidelines: Organizations billing for reimbursement of this service must receive a Prior Authorization (PA) and be able to document approval of the PA from state staff. In addition, be able to document via electronic/paper file the following:

- Date service was rendered
- Start time and end time of service
- Report of the participant ‘s status on the identified outcome measures
- Description of what happened in the session
- How this interaction will assist the participant in moving forward in their recovery
- What is the specific plan for next steps, including the participants actionable items, include date, time and type of next contact

Organizations can choose to include additional information at their discretion as long as minimal requirements are met. Inappropriate billing of this service can be construed as fraud and can result in consequences from return of the funds paid for the services up to and including federal prosecution. Additionally, services that are properly funded under other Recovery Works service categories are not
to be funded under this service.

Medication for Treatment of Mental Health and/or Substance Use Disorders - Requires Prior Authorization for claims exceeding the $3,000.00 maximum; Actual pharmacy expense will be reimbursed for medication; (unit = $1); must maintain receipts in record

Who can claim for this service: Psychiatrist; Licensed Physician; AHCP.
For MAT prescribers must be data waived under Indiana and Federal law.

Billing Guidelines: Organizations billing for reimbursement of this service must document via electronic/paper file the following:
- Date service was rendered
- Start time and end time of service
- Report of the participant’s status on the identified outcome measures
- Description of what happened in the session
- How this interaction will assist the participant in moving forward in their recovery
- What is the specific plan for next steps, including the participants actionable items, include date, time and type of next contact

Organizations can choose to include additional information at their discretion as long as minimal requirements are met. Inappropriate billing of this service can be construed as fraud and can result in consequences from return of the funds paid for the services up to and including federal prosecution. Additionally, services that are properly funded under other Recovery Works service categories are not to be funded under this service category.

Medication Training & Support - Individual - $24.21/unit (unit = 1/4 hour); Group - $4.36/unit (unit = 1/4 hour); Individual/Family - $24.21/unit (unit = 1/4 hour); Family Group - $4.36/unit (unit = 1/4 hour)

Medication Training and Support involves face-to-face contact with the participant and/or family or nonprofessional caregivers in an individual setting for the purpose of monitoring medication compliance, providing education and training about medications, monitoring medication side effects, and providing other nursing or medical assessments. Medication Training and Support also includes certain related non-face-to-face activities. Face-to-face contact in an individual setting with the participant and/or family or nonprofessional caregivers that includes monitoring self-administration of prescribed medications and monitoring side effects. When provided in a clinic setting, Medication Training and Support may support, but not duplicate, activities associated with medication management activities available under the Clinic Option.

Who may claim for this service: The following providers may provide Medication Training and Support within the scope of practice as defined by federal and state law: Licensed physician, AHCP, RN, LPN, MA who has graduated from a two (2) year clinical program.
Exclusions:
- If Clinic Option medication management, counseling, or psychotherapy is provided and medication management is a component, Medication Training and Support may not be billed separately for the same visit by the same provider.
- Coaching and instruction regarding participant self-administration of medications is not reimbursable under Medication Training and Support but may be billed as Skills Training and Development.
- Medication Training and Support may not be provided for professional caregivers.

Billing Guidelines: Organizations billing for reimbursement of this service must document via electronic/paper file the following:
- Date service was rendered
- Start time and end time of service
- Report of the participant’s status on the identified outcome measures
- Description of what happened in the session
- How this interaction will assist the participant in moving forward in their recovery
- What is the specific plan for next steps, including the participants actionable items, include date, time and type of next contact

Organizations can choose to include additional information at their discretion as long as minimal requirements are met. Inappropriate billing of this service can be construed as fraud and can result in consequences from return of the funds paid for the services up to and including federal prosecution. Additionally, services that are properly funded under other Recovery Works service categories are not to be funded under this service category.

Mental Health Counseling - Individual - $37.25/unit (unit = 1/4 hour)

Mental Health Counseling is a planned and organized service with the participant, where mental health professionals and clinicians provide counseling intervention that works toward the goals identified in his/her Individualized Recovery Plan. The participant is the focus of Mental Health Counseling. Documentation must support how Mental Health Counseling benefits the participant, including when the participant is not present. Mental Health Counseling requires face-to-face contact with the participant. Mental Health Counseling consists of regularly scheduled sessions.
- Mental Health Counseling may include:
  - education on mental health disorders; however, Mental Health Counseling sessions that consist of education services only are not reimbursable.
  - skills training in communication, anger management, stress management, and relapse prevention; however, Mental Health Counseling sessions that consist only of skills training, without process work, should be billed under Skills Training and Development.
- Mental Health Counseling must demonstrate progress toward and achievement of participant treatment goals identified in the IRP.
- Mental Health Counseling goals are rehabilitative in nature.
• A licensed professional must supervise the program and approve the content and curriculum of the program.
• Mental Health Counseling must be individualized and person centered.
• Referral to available community-based support services is expected.

Who may claim for this service: Licensed Professionals, including an LCAC with documentation of commensurate training and work experience; Qualified Behavioral Health Providers

Billing Guidelines: Organizations billing for reimbursement of this service must document via electronic/paper file the following:
• Date service was rendered
• Start time and end time of service
• Report of the participant’s status on the identified outcome measures
• Description of what happened in the session
• How this interaction will assist the participant in moving forward in their recovery
• What is the specific plan for next steps, including the participants actionable items, include date, time and type of next contact

Organizations can choose to include additional information at their discretion as long as minimal requirements are met. Inappropriate billing of this service can be construed as fraud and can result in consequences from return of the funds paid for the services up to and including federal prosecution. Additionally, services that are properly funded under other Recovery Works service categories are not to be funded under this service category.

Mental Health Counseling – Family/Individual- $37.25/unit (unit = 1/4 hour); Family Group - $9.31/unit (unit = 1/4 hour)

Mental Health Counseling is a planned and organized service with the participant and/or family members (as defined by participant), or nonprofessional caregivers, where Mental Health professionals and clinicians provide counseling intervention that works toward the goals identified in his/her IRP. The participant is the focus of Mental Health Counseling. Documentation must support how Mental Health Counseling benefits the participant, including when the participant is not present. Mental Health Counseling requires face-to-face contact with the participant and/or family members. Mental Health Counseling consists of regularly scheduled sessions.

• Family Mental Health Counseling may include the following:
  o education on mental health disorders; however, Mental Health Counseling sessions that consist of education services only are not reimbursable.
  o skills training in communication, anger management, stress management, and relapse prevention; however, Mental Health Counseling sessions that consist only of skills training, without process work, should be billed under Skills Training and Development.
• Mental Health Counseling must demonstrate progress toward and achievement of participant treatment goals identified in the IRP.
• Mental Health Counseling must be provided in an age-appropriate setting for a participant
younger than 18 years of age receiving services.

- Mental Health Counseling goals are rehabilitative in nature.
- A licensed professional must supervise the program and approve the content and curriculum of the program.
- Mental Health Counseling must be individualized and person centered.
- Referral to available community-based support services is expected.

**Who may claim for this service:** Licensed Professionals, including an LCAC with documentation of commensurate training and work experience; Qualified Behavioral Health Providers

**Billing Guidelines:** Organizations billing for reimbursement of this service must document via electronic/paper file the following:
- Date service was rendered
- Start time and end time of service
- Report of the participant’s status on the identified outcome measures
- Description of what happened in the session
- How this interaction will assist the participant in moving forward in their recovery
- What is the specific plan for next steps, including the participants actionable items, include date, time and type of next contact

Organizations can choose to include additional information at their discretion as long as minimal requirements are met. Inappropriate billing of this service can be construed as fraud and can result in consequences from return of the funds paid for the services up to and including federal prosecution. Additionally, services that are properly funded under other Recovery Works service categories are not to be funded under this service category.

**Mental Health Counseling - Group - $9.31/unit (unit = 1/4 hour)**

Mental Health Counseling is a planned and organized service with the participant, where mental health professionals and clinicians provide counseling intervention that works toward the goals identified in his/her Individualized Recovery Plan. The participant is the focus of Mental Health Counseling. Documentation must support how Mental Health Counseling benefits the participant, including when the participant is not present. Mental Health Counseling requires face-to-face contact with the participant. Mental Health Counseling consists of regularly scheduled sessions.

- Mental Health Counseling may include:
  - education on mental health disorders; however, Mental Health Counseling sessions that consist of education services only are not reimbursable.
  - skills training in communication, anger management, stress management, and relapse prevention; however, Mental Health Counseling sessions that consist only of skills training, without process work, should be billed under Skills Training and Development.

- Mental Health Counseling must demonstrate progress toward and achievement of participant
treatment goals identified in the IRP.

- Mental Health Counseling goals are rehabilitative in nature.
- A licensed professional must supervise the program and approve the content and curriculum of the program.
- Mental Health Counseling must be individualized and person centered.
- Referral to available community-based support services is expected.

Who may claim for this service: Licensed Professionals, including an LCAC with documentation of commensurate training and work experience; Qualified Behavioral Health Providers

Billing Guidelines: Organizations billing for reimbursement of this service must document via electronic/paper file the following:

- Date service was rendered
- Start time and end time of service
- Report of the participant’s status on the identified outcome measures
- Description of what happened in the session
- How this interaction will assist the participant in moving forward in their recovery
- What is the specific plan for next steps, including the participants actionable items, include date, time and type of next contact

Organizations can choose to include additional information at their discretion as long as minimal requirements are met. Inappropriate billing of this service can be construed as fraud and can result in consequences from return of the funds paid for the services up to and including federal prosecution. Additionally, services that are properly funded under other Recovery Works service categories are not to be funded under this service category.

Peer Recovery Services - $11.12/unit (unit = 1/4 hour)

Peer Recovery Services are individual face-to-face services that provide structured, scheduled activities that promote socialization, recovery, self-advocacy, development of natural supports, and maintenance of community living skills. Organizations providing Peer recovery services are required to have personnel on staff that have completed and passed the Addiction Peer Recovery Coach training provided by ICAADA or the Certified Recovery Specialist-Substance Abuse (CRS-SA) training provided by ASPIN. Only individuals holding the ICAADA or ASPIN certifications are permitted to work directly with the participants providing peer recovery services for Recovery Works. These are the ONLY peer recovery services certifications that are accepted by Recovery Works. Organizations that are currently providing Peer recovery Services may continue to provide services with a previously approved model up until June 30, 2016. Individuals providing peer recovery services must be certified in the ICAADA or ASPIN model by July 1, 2016 or they will no longer be able to provide this service to Recovery Works participants.
Who may claim for this service: Peer Recovery Services must be provided by individuals meeting DMHA training and competency standards for CRS or ICAADA Recovery Coach. Individuals providing Peer Recovery Services must be under the supervision of a licensed professional or QBHP.

Exclusions: Peer Recovery Services that are purely recreational or diversionary in nature, or have no therapeutic or programmatic content, may not be reimbursed.
- Interventions targeted to groups are not billable as Peer Recovery Services.
- Activities that may be billed under Skills Training and Development or Case Management services are not billable as Peer Recovery Services.
- Peer Recovery Services are not reimbursable for children under the age of sixteen (16).
- Peer Recovery Services that occur in a group setting are not reimbursable.

Billing Guidelines: Organizations billing for reimbursement of this service must document via electronic/paper file the following:
- Date service was rendered
- Start time and end time of service
- Report of the participant’s status on the identified outcome measures
- Description of what happened in the session
- How this interaction will assist the participant in moving forward in their recovery
- What is the specific plan for next steps, including the participants actionable items, include date, time and type of next contact

Organizations can choose to include additional information at their discretion as long as minimal requirements are met. Inappropriate billing of this service can be construed as fraud and can result in consequences from return of the funds paid for the services up to and including federal prosecution. Additionally, services that are properly funded under other Recovery Works service categories are not to be funded under this service category.

Psychiatric Evaluation and/or Medication Review - $23.88/unit (unit = 1/4 hr)

Psychiatric Assessment consists of a face-to-face activity that is designed to provide psychiatric assessment, consultation, and medication services to participants. Symptom assessment and intervention to observe, monitor, and care for the physical, nutritional, behavioral health, and related psychosocial issues, problems, or crises manifested in the course of a participant’s treatment

Monitoring a participant’s medical and other health issues that are either directly related to the mental health- or substance-related disorder, or to the treatment of the disorder (for example, diabetes, cardiac and/or blood pressure issues, substance withdrawal symptoms, weight gain and fluid retention, and seizures).

To be a billable activity, consultation must be goal-oriented, focused on addressing barriers to fulfilling the participant’s IRP, and documented in the clinical record in a way that reflects the complexity of the interaction.
Who may claim for this service: Licensed Physician; AHCP; Psychiatrist

Billing Guidelines: Organizations billing for reimbursement of this service must document via electronic/paper file the following:
- Date service was rendered
- Start time and end time of service
- Report of the participant’s status on the identified outcome measures
- Description of what happened in the session
- How this interaction will assist the participant in moving forward in their recovery
- What is the specific plan for next steps, including the participants actionable items, include date, time and type of next contact

Organizations can choose to include additional information at their discretion as long as minimal requirements are met. Inappropriate billing of this service can be construed as fraud and can result in consequences from return of the funds paid for the services up to and including federal prosecution. Additionally, services that are properly funded under other Recovery Works service categories are not to be funded under this service category.

Skills Training and Development – Individual - $33.98/unit (unit = 1/4 hour); Individual Group - $6.12/unit (unit = 1/4 hour); Individual/Family - $33.98/unit (unit = 1/4 hour); Family Group - $6.12/unit (unit = 1/4 hour)

Skills Training and Development involves face-to-face contact with the participant and/or family or nonprofessional caregivers that result in the participant’s development of skills (for example, self-care, daily life management, or problem-solving skills), in an individual setting or group setting, directed toward eliminating psychosocial barriers. Development of skills is provided through structured interventions for attaining goals identified in the IRP and the monitoring of the participant’s progress in achieving those skills. Participants are expected to show benefit from Skills Training and Development, with the understanding that improvement may be incremental. Skills Training and Development must result in demonstrated movement toward, or achievement of, the participant’s treatment goals identified in the IRP. Skills Training and Development includes monitoring the impact of training acquisition (i.e. structured opportunities for participant to demonstrate skills acquisition and improved functioning as a result). Skills Training and Development aims to restore participant’s abilities essential to independent living (i.e. self-care and daily life management skills). As identified in the IRP, provide skills training specific to illness self-management. May include, but not limited to the following types of services:
- Skills training in food planning and preparation, money management, and maintenance of living environment
- Training in appropriate use of community services
- Medication-related education and training by nonmedical staff
- Training in skills needed to locate and maintain a home; renter skills training including landlord/tenant negotiations, budgeting to meet housing and housing-related expenses,
locating and interviewing prospective roommates, and understanding renter’s rights and responsibilities

- Social skills training necessary for functioning in a work and/or community environment

The participant is the focus of Skills Training and Development. Documentation must support how the service benefits the participant, including when the participant is not present. Skills Training and Development goals are rehabilitative in nature and time limited.

Who may claim for this service: Licensed Professionals; Qualified Behavioral Health Providers; Other Behavioral Health Providers

Exclusions:

- Skills Training and Development that is habilitative in nature is not reimbursable.
- Skill-building activities not identified in the IRP and medically necessary to address the mental health and/or substance use disorder are not reimbursable.
- Activities purely for recreation or diversion are not reimbursable (see case management referrals and linkages).
- Job coaching is not reimbursable (see supportive employment services definition).
- Academic tutoring is not reimbursable (see case management referrals and linkages).
- Individual Skills Training and Development services are not reimbursable if delivered on the same day as AIRS or CAIRS.
- Skills Training and Development may not be provided to professional caregivers.

Billing Guidelines: Organizations billing for reimbursement of this service must document via electronic/paper file the following:

- Date service was rendered
- Start time and end time of service
- Report of the participant’s status on the identified outcome measures
- Description of what happened in the session
- How this interaction will assist the participant in moving forward in their recovery
- What is the specific plan for next steps, including the participants actionable items, include date, time and type of next contact

Organizations can choose to include additional information at their discretion as long as minimal requirements are met. Inappropriate billing of this service can be construed as fraud and can result in consequences from return of the funds paid for the services up to and including federal prosecution. Additionally, services that are properly funded under other Recovery Works service categories are not to be funded under this service category.

Substance Use Disorder Counseling - Individual - $18.95/unit (unit = 1/4 hour)

Substance Use Disorder Counseling is a planned and organized service with the participant, where addiction professionals and clinicians provide counseling intervention that works toward the goals
identified in their IRP. Substance Use Disorder Counseling is designed to be a less intensive alternative to Intensive Outpatient Treatment. The participant is the focus of Substance Use Disorder Counseling. Documentation must support how Substance Use Disorder Counseling benefits the participant. Substance Use Disorder Counseling requires face-to-face contact with the participant. Substance Use Disorder Counseling consists of regularly scheduled sessions.

- Substance Use Disorder Counseling may include the following:
  - Education on addiction disorders; however, Substance Use Disorder Counseling sessions that consist of education services **only** are not reimbursable.
  - Skills training in communication, anger management, stress management, and relapse prevention; however, Substance Use Disorder Counseling sessions that consist only of skills training, without process work, should be billed under Skills Training and Development.

- Substance Use Disorder Counseling must demonstrate progress toward and achievement of participant treatment goals identified in the IRP.
- Substance Use Disorder Counseling goals are rehabilitative in nature.
- A licensed professional must supervise the program and approve the content and curriculum of the program.
- Substance Use Disorder Counseling must be individualized and person centered.
- Referral to available community-based support services is expected.

**Who may claim for this service:** Licensed Professionals; Qualified Behavioral Health Providers

**Exclusions:**
- Participants with withdrawal risk or symptoms whose needs cannot be managed at this level of care or who need detoxification services are not eligible for this service.
- Participants at imminent risk of harm to self or others are not eligible for this service.

**Billing Guidelines:** Organizations billing for reimbursement of this service must document via electronic/paper file the following:
- Date service was rendered
- Start time and end time of service
- Report of the participant’s status on the identified outcome measures
- Description of what happened in the session
- How this interaction will assist the participant in moving forward in their recovery
- What is the specific plan for next steps, including the participant’s actionable items, include date, time and type of next contact

Organizations can choose to include additional information at their discretion as long as minimal requirements are met. Inappropriate billing of this service can be construed as fraud and can result in consequences from return of the funds paid for the services up to and including federal prosecution. Additionally, services that are properly funded under other Recovery Works service categories are not to be funded under this service category.
Substance Use Disorder Counseling – Family/Individual - $18.95/unit (unit = 1/4 hour); Family Group - $4.75/unit (unit = 1/4 hour)

Substance Use Disorder Counseling is a planned and organized service with the participant and/or family members, or nonprofessional caregivers, where addiction professionals and clinicians provide counseling intervention that works toward the goals identified in his/her IRP. Substance Use Disorder Counseling is designed to be a less intensive alternative to IOT. The participant is the focus of Substance Use Disorder Counseling. Documentation must support how Substance Use Disorder Counseling benefits the participant, including when the participant is not present.

Substance Use Disorder Counseling requires face-to-face contact with the participant and/or family members. Substance Use Disorder Counseling consists of regularly scheduled sessions.

- Substance Use Disorder Counseling may include the following:
  - Education on addiction disorders; however, Substance Use Disorder Counseling sessions that consist of education services only are not reimbursable.
  - Skills training in communication, anger management, stress management, and relapse prevention; however, Substance Use Disorder Counseling sessions that consist only of skills training, without process work, should be billed under Skills Training and Development.

- Substance Use Disorder Counseling must demonstrate progress toward and achievement of participant treatment goals identified in the IRP.
- Substance Use Disorder Counseling goals are rehabilitative in nature.
- A licensed professional must supervise the program and approve the content and curriculum of the program.
- Substance Use Disorder Counseling must be individualized and person centered.
- Referral to available community-based support services is expected.

Who may claim for this service: Licensed Professionals; Qualified Behavioral Health Providers

Exclusions:
- Participants with withdrawal risk or symptoms whose needs cannot be managed at this level of care or who need detoxification services are not eligible for this service.
- Participants at imminent risk of harm to self or others are not eligible for this service.

Billing Guidelines: Organizations billing for reimbursement of this service must document via electronic/paper file the following:
- Date service was rendered
- Start time and end time of service
- Report of the participant’s status on the identified outcome measures
- Description of what happened in the session
- How this interaction will assist the participant in moving forward in their recovery
- What is the specific plan for next steps, including the participants actionable items, include date, time and type of next contact
Organizations can choose to include additional information at their discretion as long as minimal requirements are met. Inappropriate billing of this service can be construed as fraud and can result in consequences from return of the funds paid for the services up to and including federal prosecution. Additionally, services that are properly funded under other Recovery Works service categories are not to be funded under this service category.

**Substance Use Disorder Counseling – Group - $4.75/unit (unit = 1/4 hour)**

Substance Use Disorder Counseling is a planned and organized service with the participant, where addiction professionals and clinicians provide counseling intervention that works toward the goals identified in his/her IRP. Substance Use Disorder Counseling is designed to be a less intensive alternative to Intensive Outpatient Treatment. The participant is the focus of Substance Use Disorder Counseling. Documentation must support how Substance Use Disorder Counseling benefits the participant. Substance Use Disorder Counseling requires face-to-face contact with the participant. Substance Use Disorder Counseling consists of regularly scheduled sessions.

- Substance Use Disorder Counseling may include the following:
  - Education on addiction disorders; however, Substance Use Disorder Counseling sessions that consist of education services only are not reimbursable.
  - Skills training in communication, anger management, stress management, and relapse prevention; however, Substance Use Disorder Counseling sessions that consist only of skills training, without process work, should be billed under Skills Training and Development.

- Substance Use Disorder Counseling must demonstrate progress toward and achievement of participant treatment goals identified in the IRP.
- Substance Use Disorder Counseling goals are rehabilitative in nature.
- A licensed professional must supervise the program and approve the content and curriculum of the program.
- Substance Use Disorder Counseling must be individualized and person centered.
- Referral to available community-based support services is expected.

**Who may claim for this service:** Licensed Professionals; Qualified Behavioral Health Providers

**Exclusions:**
- Participants with withdrawal risk or symptoms whose needs cannot be managed at this level of care or who need detoxification services are not eligible for this service.
- Participants at imminent risk of harm to self or others are not eligible for this service.

**Billing Guidelines:** Organizations billing for reimbursement of this service must document via electronic/paper file the following:
- Date service was rendered
- Start time and end time of service
- Report of the participant’s status on the identified outcome measures
- Description of what happened in the session
• How this interaction will assist the participant in moving forward in their recovery
• What is the specific plan for next steps, including the participants actionable items, include date, time and type of next contact

Organizations can choose to include additional information at their discretion as long as minimal requirements are met. Inappropriate billing of this service can be construed as fraud and can result in consequences from return of the funds paid for the services up to and including federal prosecution. Additionally, services that are properly funded under other Recovery Works service categories are not to be funded under this service category.

**Supported Employment Services – $13.65/unit (unit = 1/4 hour)**

Supported Employment means competitive work in integrated work settings, or employment in integrated work settings in which individuals are working toward competitive work, consistent with the strengths, resources, priorities, concerns, abilities, capabilities, interests, and informed choice of the individuals, for individuals with the most significant disabilities

- for whom competitive employment has not traditionally occurred; or
- for whom competitive employment has been interrupted or intermittent as a result of a significant disability; and
- who, because of the nature and severity of their disability, need intensive supported employment services for the period, and any extension, described in paragraph (36)(C) and extended services after the transition described in paragraph (13)(C) in order to perform such work.
- Such term includes transitional employment for persons who are individuals with the most significant disabilities due to mental illness.

Supported Employment Services are intended to be a placement and support program designed for adult individuals with a mental impairment for whom competitive employment has been interrupted or unattainable as a result of their disability. Due to the nature and extent of their disabilities, these individuals may benefit from placement, support, and ongoing services in order to maintain employment. Participants are provided concentrated placement, support, and ongoing services in order to gain and maintain employer and community relationships. Supported Employment Services emphasize a holistic approach to enhance the participant’s strengths, talents, and abilities in order to match the needs and requirements of the business, while remaining mindful of the individual’s chosen vocational goal. Supported Employment Services should assist participants with accessing resources for job applicants, including phones, internet service, resume writing support, interview tips and practice, as well as appropriate dress and presentation guidance for the workplace. The essential components of supported employment are:

- competitive employment (e.g., at least minimum wage)
- duties integrated with other employees who are not disabled
- ongoing supports to assist the individual to keep his or her job long term

Supported Employment Services are any services described in an individualized plan for employment necessary to assist an individual with a mental health and/or substance use disorder in preparing for,
securing, retaining, or regaining an employment outcome that is consistent with the strengths, resources, priorities, concerns, abilities, capabilities, interests, and informed choice of the individual, including—

- an assessment for determining eligibility and vocational rehabilitation needs by qualified personnel, including, if appropriate, an assessment by personnel skilled in rehabilitation technology;
- counseling and guidance, including information and support services to assist an individual in exercising informed choice consistent with the provisions of section 722 (d) of 29 U.S. CODE § 722;
- referral and other services to secure needed services from other agencies through agreements developed under section 721 (a)(11) of 29 U.S. CODE § 722;
- job-related services, including job search and placement assistance, job retention services, follow-up services, and follow-along services;
- vocational and other training services, including the provision of personal and vocational adjustment services, books, tools, and other training materials, except that no training services provided at an institution of higher education shall be paid for with these funds;
- maintenance for additional costs incurred while participating in an assessment for determining eligibility and vocational rehabilitation needs or while receiving services under an individualized plan for employment;
- transportation, including adequate training in the use of public transportation vehicles and systems, that is provided in connection with the provision of any other service described in this section and needed by the individual to achieve an employment outcome;
- on-the-job or other related personal assistance services provided while an individual is receiving other services described in this section;
- occupational licenses, tools, equipment, and initial stocks and supplies;
- technical assistance and other consultation services to conduct market analyses, develop business plans, and otherwise provide resources, to the extent such resources are authorized to be provided through the statewide workforce investment system, to eligible individuals who are pursuing self-employment or telecommuting or establishing a small business operation as an employment outcome;
- specific post-employment services necessary to assist an individual with a disability to retain, regain, or advance in employment.

Who can claim for this service: Licensed Professionals; Qualified Behavioral Health Providers; Other Behavioral Health Providers.

Billing Guidelines: Organizations billing for reimbursement of this service must document via electronic/paper file the following:

- Date service was rendered
- Start time and end time of service
- Report of the participant ’s status on the identified outcome measures
- Description of what happened in the session
- How this interaction will assist the participant in moving forward in their recovery
• What is the specific plan for next steps, including the participants actionable items, include date, time and type of next contact

Organizations can choose to include additional information at their discretion as long as minimal requirements are met. Inappropriate billing of this service can be construed as fraud and can result in consequences from return of the funds paid for the services up to and including federal prosecution. Additionally, services that are properly funded under other Recovery Works service categories are not to be funded under this service category.

**Transportation - Agency Vehicle – $9.10/unit (unit = round trip); Public Transportation - Actual expense**

Organizations providing Transportation Services are expected to provide individual participants with transportation to and from recovery related activities in the form that has the most appropriate and cost effective manner. Transportation assistance can be provided in one of the following two ways: Properly registered and insured agency owned vehicle and public transportation (bus passes/tokens).

A trip is defined as transporting a Recovery Works participant from the initial point of pick-up to the drop point at the final destination. Transportation must be the least expensive type of transportation available that meets the recovery needs of the participant. Providers must bill for all transportation services provided to the same participant on the same date of service on one encounter. If the participant is traveling to multiple destinations in succession, the provider may not bill for a trip between each point of the destination. The following offers explanation of this concept:

- **Example 1:** A vehicle picks up a participant at home and transports the participant to the psychiatrist’s office. This is a one-way trip.
- **Example 2:** A vehicle picks up a participant from home and transports the participant to the psychiatrist’s office. The provider leaves, and later the same vehicle picks the participant up from the psychiatrist’s office and transports the participant back to the participant’s home. This is considered two one-way trips.
- **Example 3:** A vehicle picks the participant up from the psychiatrist’s office and transports the participant to the laboratory for a blood draw, waits outside the laboratory for the participant, and then transports the participant home. This is a one-way trip, even though there was a stop along the way. A stop along the way is not considered a separate trip.
- **Example 4:** A vehicle picks up Participant A at the participant’s home and begins to transport the Participant A to the Recovery center. Along the way, a stop is made to pick up Participant B at a Recovery home and both Participant A and Participant B are transported to the Recovery center. The stop at the Recovery home is not considered a separate trip and the transportation of Participant A from home to the Recovery center is considered a one-way trip.

When entering the encounter, for billing purposes, provider must list the initial point of pick-up and any destinations in the Encounter Note section of the encounter. Recovery Works will only reimburse the per trip unit, this program does not reimburse mileage.
Agencies providing transportation via agency owned vehicles must have on file: photo copies of Driver’s Licenses, Vehicle Registration and Auto Insurance Coverage.

Billing Guidelines: Organizations billing for reimbursement of this service must document via electronic/paper file the following:

- Date service was rendered
- Start time and end time of service
- Report of the participant’s status on the identified outcome measures
- Description of what happened in the session
- How this interaction will assist the participant in moving forward in their recovery
- What is the specific plan for next steps, including the participants actionable items, include date, time and type of next contact

Organizations can choose to include additional information at their discretion as long as minimal requirements are met. Inappropriate billing of this service can be construed as fraud and can result in consequences from return of the funds paid for the services up to and including federal prosecution. Additionally, services that are properly funded under other Recovery Works service categories are not to be funded under this service category.