

CONSUMER SERVICE LINE PROCESS (CSL)

Any individual who states he or she is a consumer, a relative, a provider, or a concerned party may use the CSL and register his compliment, concern, or complaint. All calls which involve psychiatric state operated facilities, DMHA licensed private mental health institutions, DMHA contracted service providers, and any other addiction/psychiatric facilities that enroll in this service are recorded and faxed to the provider with a copy to DMHA.

Call the CONSUMER SERVICE LINE!

800-901-1133

8:30 a.m. – 5:00 p.m.

Monday – Friday

If you are deaf, hard of hearing or speech impaired, dial 7-1-1 to access the Consumer Service Line.