



Eric Holcomb, Governor  
State of Indiana

*Division of Mental Health and Addiction*  
402 W. WASHINGTON STREET, ROOM W353  
INDIANAPOLIS, IN 46204-2739  
317-232-7800  
FAX: 317-233-3472

November 9, 2018

To: Recovery Works Providers and Referral Sources

From: Angela Boarman

Re: Memo 012

Subject: Rate changes and service caps

Over the past three years the Recovery Works team has had the opportunity to serve over 35,000 unique individuals across the State of Indiana. Through hard work, we have had the opportunity to build a network of supports for Hoosiers through relationships with both Criminal Justice Providers and Treatment and Support Providers.

Launched in 2015, the Recovery Works program grew slowly and did not gain momentum until late-2016. To increase participation, incentives were put into place to encourage providers to join the program. Two examples of incentives are the reimbursement rates and the administrative fees. Most of the reimbursement rates are the same as the Healthy Indiana Plan reimbursement rates, which are around 30% higher than the original Recovery Works rates and Medicaid. Additionally, three administrative fees were added to help cover the administrative burden associated with enrolling and serving Recovery Works clients.

Now that the program has exceeded its goals, we need to right-size reimbursement rates to ensure the long term sustainability of Recovery Works. In addition to a rate change, individual service caps will be put into place. The service caps will ensure that individuals are able to access Recovery Works funds during the gap period before their insurance begins. It will make it much more important that providers assist their clients in gaining benefits so clients do not experience a lapse in service.

Attached you will find the new Recovery Works Rate Sheet. It includes the new rate, service caps, and the description of those caps. For example, Case Management will now be reimbursed at \$14.53 per 15 minutes. The service will be capped at \$348.72, which is equivalent to six (6) hours of service. These rates and service caps will be effective December 1, 2018.

We realize that each client has a different journey and that issues may arise in getting them connected to benefits. While these caps are the rule, there are always exceptions. If you run into a circumstance in which a client needs services beyond the rule, we ask that you please submit a Prior Authorization (PA) requesting additional funding. You can find the form at [www.RecoveryWorks.fssa.IN.gov](http://www.RecoveryWorks.fssa.IN.gov). PA's should be submitted to our [Recovery.Works@fssa.IN.gov](mailto:Recovery.Works@fssa.IN.gov) email.



We do acknowledge that this is not an ideal situation. However, based on our current budget, we must make changes across the board to ensure that we can continue Recovery Works. Our preference is to ensure that something can be provided versus nothing. We will be hosting a conference call on Tuesday, November 20, 2018, at 2:00 pm EST. The conference call number is... . Access code is... We ask that you please submit any questions that you would like addressed by EOD 11/19 to [Angela.Boarman@fssa.IN.gov](mailto:Angela.Boarman@fssa.IN.gov).

Thank you for all you do to provide excellent services and care to clients. Please never hesitate to reach out to us with questions or concerns at [Recovery.Works@fssa.in.gov](mailto:Recovery.Works@fssa.in.gov).

Sincerely,

A handwritten signature in black ink, appearing to read 'AR', with a long horizontal flourish extending to the right.

Angela Boarman  
Forensic Treatment Program Manager  
Division of Mental Health and Addiction  
Family Social Services Administration

\*Please print and keep with your Recovery Works Program Manual.