



Division of Mental Health and Addiction

402 W. Washington Street, Room W353
Indianapolis, IN 46204-2739
317-232-7800
www.in.gov/fssa/dmha

Compliments or concerns about this provider? Call the Consumer Service Line at 800-901-1133.

Community Fairbanks Behavioral Center

Headquarters	6950 Hillsdale Ct., Indianapolis, IN 46250
Website	https://www.ecommunity.com/services/mental-behavioral-health
Crisis Number	800-273-8255
Designated Counties/Areas	Hancock, Marion (Lawrence and Warren Townships) and Shelby
Treatment Funding	Received \$5,389,354 in State Fiscal Year 2024 for treatment from the mental health, substance abuse and social service block grants and state funds (does not include Recovery Works funds).

Individuals Served in the Public Mental Health and Addiction Treatment System by This Provider

County	Adults Receiving Mental Health Services	Children Receiving Mental Health Services	Individuals Receiving Addiction Treatment Services	Unduplicated Count of Individuals Served
Hancock	396	341	68	779
Marion	2,432	3,222	362	5,888
Shelby	323	104	93	501

Why are the Division’s numbers different from those provided by the community mental health center?

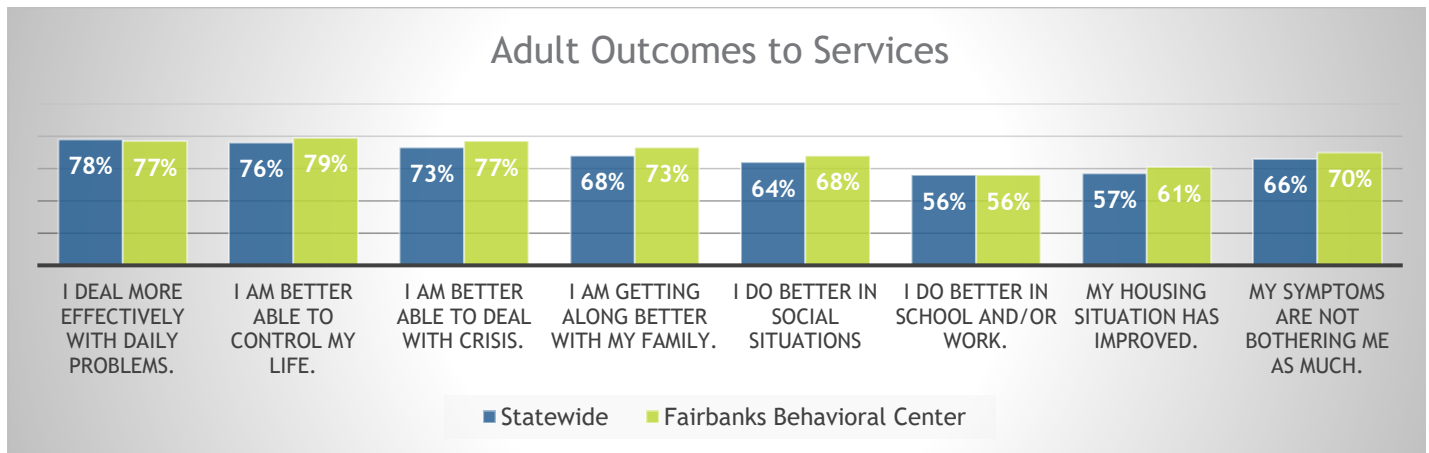
Community Mental Health Centers only submitted data to the Division for those individuals that meet the Division’s income eligibility and diagnostic criteria.



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Outcome Data

The Mental Health Statistics Improvement Program (MHSIP) survey is a nationally used survey and measures satisfaction of adults receiving services. Online electronic surveys, via Survey Monkey, were created for each organization with a unique link code for caregivers to access and complete the survey. Each organization was asked to choose at least one week to conduct surveys between August 28 and September 22, 2023; 257 surveys were completed. Surveys were completed anonymously. Below are the questions asked regarding outcomes of services.



The Youth Services Survey for Families (YSS-F) is a nationally used survey and measures satisfaction of parents of youth receiving services. Online electronic surveys, via Survey Monkey, were created for each organization with a unique link code for caregivers to access and complete the survey. Each organization was asked to choose at least one week to conduct surveys between August 28 and September 22, 2023; 172 surveys were completed. Surveys were completed anonymously. Below are the questions asked regarding outcomes of services.

