



---

*Vocational Rehabilitation Resource Guide*

*Muncie Offices*

---

*Serving Blackford, Delaware, Henry, Jay, Madison, and Randolph Counties*

---

**Content**

---

Career Planning Resources Education, Employment	Page 2-3
Community Resources	Page 3-16
Housing, Transportation, Family Resources	
Community Mental Health Centers	
Food and Clothing Services	Page 16-19
Food Pantries and Clothes Closets	
Deaf/Hard of Hearing Services, Assistive Technology, Vision Assistance	Page 19-22

## Career Planning Resources

### WorkOne

- Free assistance with job searches and networking.
  - Region 6 covers nine east central Indiana counties including Blackford, Jay, Delaware, Henry, and Randolph <http://www.in.gov/dwd/workoneeastern/>
  - Region 3 covers eleven northeast Indiana counties including Adams and Wells <http://www.neinworks.org/>
  - Region 5 covers eight counties surrounding Indianapolis including Madison <http://www.workonecentral.org/>
1. Adams County
    - 313 W. Jefferson St., Decatur, IN 46733
    - Phone: 260-724-4963
    - Fax: 765-622-7499
    - Hours: Wednesday 8:00 AM - 4:30 PM
  2. Blackford County
    - Court House Annex
      - 117 N High Street Hartford City
      - 844-802-1621 for appt or mobile services Tues 9am-1pm
      - Hours: Wednesday 8:30AM-3:30PM
    - Community and Family Services
      - 1015 W Washington Street Hartford City
      - Hours: First and Third Thursday ONLY 8:30AM-3:30PM
    - Montpelier City Building
      - 300 W Huntington Montpelier
      - Hours: Tuesday 1:30-3:30PM
  3. Delaware County
    - 3301 W Purdue Ave. Muncie, IN 47304
    - Phone: (765) 289-1861
    - Fax: (765) 741-5856
    - Hours: 8:00 AM - 4:30 PM
    - Monday through Friday
  4. Henry County
    - 376 S. 15th Street New Castle, IN 47362
    - Phone: (765) 529-3010
    - Fax: (765) 521-7779
    - Hours: 9:00 AM – 5:00 PM
    - Monday through Wed. and Friday; Thurs 10am-5pm
  5. Jay County
    - 127 W Washington St Dunkirk, IN 47336
    - Phone: 844-802-1621 & 260-726-8316, ext 2000 for appt
    - Kiosk Services 4<sup>th</sup> Monday of the month 10am-2pm
  6. Madison County

- 222 E. 10th St. Suite B Anderson, IN. 46016
  - Phone: (765) 642-4981
  - Fax: (765) 641-6557 Hours: Monday through Friday, 8:00 AM to 4:30 PM
7. Randolph County
- North East St. Winchester, IN 47394
  - Phone: (765) 584-5627, ext 2506 for appt
  - Kiosk Services 9am-3pm; Mobile services 4<sup>th</sup> Tues of the month 9am-1pm
8. Wells County Dutch Mill Plaza
- 360 N. Main Street, Ste B Bluffton, IN 46714
  - Phone: (260)824-0855
  - Fax: (260)824-0859
  - Hours: Friday, 8:00 AM - 4:30 PM

## Community Resources

### Adams County

1. Adams County Council on Aging
  - 313 W. Jefferson Street Room 120 Decatur Indiana 46733
  - Phone: (260) 724-5316 Call for rates and to schedule transportation
2. South Adams Senior Center
  - 825 Hendricks Street Berne Indiana 46711
  - Phone: (260) 589-8877
  - Call for rates and to schedule transportation.
3. Adams County Division of Family Resources
  - 1145 Bollman Street Decatur Indiana 46733
  - Phone: 1-800-403-0864
  - Office Hours: Monday – Friday 8:00am – 4:30pm
  - Medicaid & HIP Applications
  - Supplemental Nutrition Assistance Program (SNAP)
  - Temporary Assistance for Needy Families (TANF)
  - IMPACT program TANF provides financial assistance to help pay for food, shelter, utilities, and expenses other than medical. (IMPACT) Indiana Manpower and Comprehensive Training, provides services designed to help recipients of Supplemental Nutrition Assistance Program (SNAP) and TANF achieve economic self-sufficiency through:
    - Education
    - Training
    - Job search
    - Job placement activities
4. Decatur Housing Authority
  - 133 N 500 W Decatur Indiana 46733
  - Phone: (260) 724-7999
5. Adams Wells Crisis Center
  - 1203 Village Green Drive Decatur Indiana 46733; PB Box 253
  - Email: awcc.executivedirector@gmail.com
  - (260)728-9800

- EMERGENCY SHELTER ONLY
6. Nearest Social Security office for Adams County
    - 2122 Lincoln Way Ct. Fort Wayne, IN 46819
    - (877) 223-6061 (Phone)
    - (800)325-0778 (TTY)
  7. Community Health Clinic Unfailing Love Clinic
    - 1040 S 11<sup>th</sup> St., Decatur, IN 46733
    - Phone: 260-724-2911; Fax: 866-418-1552
    - web site: <http://www.unfailingloveclinic.org>
    - Email: [office@unfailingloveclinic.org](mailto:office@unfailingloveclinic.org)
    - Hours: Mon 10a-5p; Wed 10a-6p; Thurs 10a-5p
    - Eligibility: Living in Adams and the surrounding counties Uninsured or underinsured individuals or families At or below 200% Federal Poverty Level
    - Intake procedure: Walk in; appointments preferred.
    - Fees: \$5-10 donation; sliding scale fees available; additional fees apply for some lab work.
    - Physical location: Community parking lot is very near the clinic.
    - Accessibility: Wheelchair accessible
  8. WIC – Women, Infants, and Children
    - WIC of Adams County (Decatur Office)
      - 313 West Jefferson Room 143 Decatur Indiana 46733
      - Phone: (260) 724-8495; Fax: 260-724-9337
      - Office Hours: Monday, Thurs and 2<sup>nd</sup>,4<sup>th</sup>,5<sup>th</sup> Wed 9am-4:30p
    - WIC of Adams County (Berne Office)
      - 1521 W. Main Street Berne Indiana 46711 Phone: (260) 589-2859
      - Office Hours: 1st and 3rd Wednesday 8:30am – 4:00pm
  9. Adams County Healthy Families
    - 835 E. Monroe Street Decatur Indiana 46733
    - Phone: (260) 724-0491
  10. United Way of Adams County Inc.
    - 218 E. Monroe Street Decatur Indiana 46733
    - Phone: (260)728-2056; Fax: 260-728-4601
    - Email: [jessicahieme34@gmail.com](mailto:jessicahieme34@gmail.com)
    - [Unitedwayofadamscounty.com](http://Unitedwayofadamscounty.com)

## Blackford County

1. Agency on Aging & Community Services
  - Lifestream 1701 Pilgrim Blvd Yorktown, IN 47396
  - 765-759-1121 or 800-589-1121; TDY: 866-801-6606; Fax: 765-759-0060
  - Email: [mail@lifestreaminc.org](mailto:mail@lifestreaminc.org)
2. Blackford County Division of Family Resources
  - 1800 N. Walnut Street Hartford City, IN 47348-1360
  - Phone: 1-800-403-0864

- Office Hours: Monday – Friday 8:00am – 4:30pm
  - Medicaid & HIP Applications
  - Supplemental Nutrition Assistance Program (SNAP)
  - Temporary Assistance for Needy Families (TANF)
  - IMPACT program TANF provides financial assistance to help pay for food, shelter, utilities, and expenses other than medical. (IMPACT) Indiana Manpower and Comprehensive Training, provides services designed to help recipients of Supplemental Nutrition Assistance Program (SNAP) and TANF achieve economic self-sufficiency through:
    - Education
    - Training
    - Job search
    - Job placement activities
3. Life Stream Transportation
    - Phone 888-589-1121
    - Fax 765-759-0060
    - [www.lifestreaminc.org/transportation/](http://www.lifestreaminc.org/transportation/)
    - info@lifestreaminc.org
    - Hours: Mon-Fri 8am-5pm
    - Fees: 0-17 \$1 per trip; 18-59 \$2 per trip; 60+ \$1 per trip
  4. Section 8 Housing
    - 765-348-0744
    - [www.section-8-housing.org/Indiana](http://www.section-8-housing.org/Indiana)
  5. WIC: Women, Infants and Children
    - 1301 North High Street Hartford City, IN 47348
    - 765-348-0744; Fax: 765-348-0748
    - [www.womeninfantschildrenoffice.com/blackford-county-wic-program-indianawcl1278](http://www.womeninfantschildrenoffice.com/blackford-county-wic-program-indianawcl1278) \
  6. Community and Family Services/ Energy Assistance Program
    - 765-348-0744
    - 1015 W Washington St Hartford City, IN 47348
    - Hours: Mon-Thurs 8am-4:30pm, Fri 8am-2pm
  7. A Better Way Shelter
    - Domestic Violence, Crisis Hotline, Suicide, Sexual Assault, Community Presentations, Telecare Program, and AOK-Afterschool Program
    - Hotline: 765-288-4355 (24/7)
    - 765-747-9107; Fax: 765-281-2740
    - [www.abetterwaymuncie.org](http://www.abetterwaymuncie.org); Hours: 24/7
  8. Attic Window
    - Donations of clothing, furniture and food, food pantry available once each month, vouchers for clothing once every three months, household items and hygiene products, limited emergency funds for utility bills or rent once every twelve months
    - 108 N Jefferson St Hartford City, IN 47348
    - Hours: Mon-Fri 9am-5pm and Sat 9am-2:45pm
    - 765-288-9122, ext 401
    - [www.munciemission.org](http://www.munciemission.org)
  9. Nearest Social Security office for Blackford County

- 844 N MILLER AVENUE MARION, IN 46952
- Phone: 1-888-397-9795; TTY: 1-765-668-8631

Delaware County

10. Agency on Aging & Community Services
  - Lifestream Services
  - 1701 Pilgrim Blvd. P. O. Box 308 Yorktown, IN 47396
  - 765-759-1121 or 800-589-1121; TDY: 866-801-6606; Fax: 765-759-0060
  - Email: mail@lifestreaminc.org
11. Delaware County Division of Family Resources
  - 3300 W Kilgore Ave Muncie, IN 47304
  - Phone: 1-800-403-0864
  - Office Hours: Monday – Friday 8:00am – 4:30pm
  - Medicaid & HIP Applications
  - Supplemental Nutrition Assistance Program (SNAP)
  - Temporary Assistance for Needy Families (TANF)
  - IMPACT program TANF provides financial assistance to help pay for food, shelter, utilities, and expenses other than medical. (IMPACT) Indiana Manpower and Comprehensive Training, provides services designed to help recipients of Supplemental Nutrition Assistance Program (SNAP) and TANF achieve economic self-sufficiency through:
    - Education
    - Training
    - Job search
    - Job placement activities
12. MITS
  - Routes & Schedules: (765) 289-MITS(6487)
  - Operates Monday through Saturday within Muncie city limits. Mon-Fri 6:15am-9:30pm; Sat 8:15am-6:16pm
  - MITSPPlus is door-to-door van transportation service for aged and persons with disabilities who are unable to use regular MITS service
  - <http://www.mitsbus.org/>
13. Eaton EMTS
  - 765-396-9483 or 866-396-9483; Fax: 765-396-4429
  - 105 W Indiana Ave Eaton, IN 47338
  - Available to Delaware and Madison county residents for medical and counseling appointments
  - Accepts Medicaid and private pay; operates 24/7
14. Muncie Housing Authority
  - 409 East 1st Street Muncie, Indiana 47302
  - Telephone: (765) 288-9242
  - TTY: (765) 281-1582
15. Delaware Public Housing Authority
  - 2401 S Haddix Avenue Muncie, Indiana 47302
  - (765) 284-3801
  - Fax (765) 284-6469
16. A Better Way (women/children in domestic violence)
  - (765) 747-9107
  - Suicide Hotline: (800)273-TALK
  - 24-Hour Crisis Line: (765)288-HELP
17. Muncie Mission (men)
  - 1725 S. Liberty St. Muncie, IN 47302

- (765)288-9122
  - fax (765)288-9986
18. YWCA
    - 310 E Charles St. Muncie, IN 47305
    - (765) 284-3345
  19. Bridges Community Services
    - 318 West 8th Muncie, Indiana, 47302
    - (765)282-3948
  20. Wayside Mission (women)
    - 1207 S Madison St, Muncie, IN 47302
    - (765) 289-3561 vi.
  21. Salvation Army
    - 1015 N. Wheeling Muncie, Indiana 47303
    - (765) 289-7924
  22. Interlocal Community Action Program Delaware County
    - 407 W Main Street P. O. Box 1794 Muncie, IN 47308
    - Phone: (765) 288-8732 Fax:(765) 288-8733
    - Email: [icap@icapcaa.org](mailto:icap@icapcaa.org)
  23. Nearest Social Security Office
    - 600 North Walnut St Muncie, Indiana 47305
    - Social Security Office – [ssa.gov](http://ssa.gov)
    - Phone Number 1-866-964-7586 or TTY: 1-765-747-5513
    - Phone 888-589-1121
    - Fax 765-759-0060
- Life Stream
- [www.lifestreaminc.org/transportation/](http://www.lifestreaminc.org/transportation/)
  - [info@lifestreaminc.org](mailto:info@lifestreaminc.org)
  - Hours: Mon-Fri 8am-5pm
  - Fees: 0-17 \$1 per trip; 18-59 \$2 per trip; 60+ \$1 per trip

## Henry County

1. Agency on Aging & Community Services
  - Lifestream 2204 S. 14th St. New Castle IN 47362
  - Phone: 765-529-1606
  - Fax: 765-529-1621
  - By appointment only
2. Henry County Division of Family Resources
  - 517 New York Ave. New Castle, IN 47362
  - Phone: 1-800-403-0864
  - Office Hours: Monday – Friday 8:00am – 4:30pm
  - Medicaid & HIP Applications
  - Supplemental Nutrition Assistance Program (SNAP)
  - Temporary Assistance for Needy Families (TANF)
  - IMPACT program TANF provides financial assistance to help pay for food, shelter, utilities, and expenses other than medical. (IMPACT) Indiana Manpower and Comprehensive Training, provides services designed to help



recipients of Supplemental Nutrition Assistance Program (SNAP) and TANF achieve economic self-sufficiency through:

- o Education
- o Training
- o Job search o Job placement activities

Life Stream

- Phone 888-589-1121
- Fax 765-759-0060
- [www.lifestreaminc.org/transportation/](http://www.lifestreaminc.org/transportation/)
- info@lifestreaminc.org
- Hours: Mon-Fri 8am-5pm
- Fees: 0-17 \$1 per trip; 18-59 \$2 per trip; 60+ \$1 per trip

3. Nearest Social Security office for Henry County
  - 600 NORTH WALNUT ST MUNCIE, IN 47305
  - Phone: 1-866-964-7586 TTY: 1-765-747-5513
  - 117 S Scatterfield Rd Anderson, IN 46012
  - Ph: 866-875-0394
4. The New Interurban
  - 888-589-1121 Days of Operation: Monday – Friday Hours of Operation: 8am – 5pm

New Castle Transit – 201 S 25th St New Castle, IN 47362

  - Ph: 765-529-8113; IN Relay: 800-743-3333; Spanish: 800-435-8590
  - Hours: Mon-Fri 7:45am-4pm
5. New Castle Housing Authority
  - The New Castle Housing Authority covers New Castle and areas within a 5-mile radius
  - Main Office: 274 S. 14th Street, New Castle, IN 47362
  - Phone: (765)529-1517
  - FAX: (765)521-9529
  - Section 8 Program Office: 720 S. 15th Street, New Castle, IN 47362
  - Phone: (765)529-7680 FAX: (765)529-4868
6. Safe at Home, Inc. Victim Advocacy
  - 101 S. Main Street, New Castle, Indiana 47362
  - 765-518-4120
7. Christian Love Help Center (women’s homeless shelter)
  - 418 S. 18th St. New Castle, IN – 47362
  - (765) 521-2837
8. Salvation Army
  - 2500 Washington Street, New Castle IN 47362
  - 765-529-1303
9. Utility Assistance
  - ICAP (ACTION PROGRAM)
  - 615 St. Rd. 38 W. P.O. Box 449 New Castle, IN 47362
  - Phone: (765) 529-4403
  - Fax: (765) 593-2510
  - Mon–Thur: 8am – 5pm; Fri: 8am-4pm
  - [icap@icapcaa.org](mailto:icap@icapcaa.org).

Jay County

10. Lifestream Services
  - 430 W. Lafayette St. # 132 Portland, In. 47371
  - (800)589-1121 Or 260-726-6770
  - Aging and disability resource center, transportation, nutrition, housing, in-home services, outreach services
11. Interurban Transportation
  - (888)589-1121
12. Jay County Division of Family Resources
  - 1314 N Meridian St. Portland, In. 47371
  - Phone: 1-800-403-0864

- Office Hours: Monday – Friday 8:00am – 4:30pm
  - Medicaid & HIP Applications
  - Supplemental Nutrition Assistance Program (SNAP)
  - Temporary Assistance for Needy Families (TANF)
  - IMPACT program TANF provides financial assistance to help pay for food, shelter, utilities, and expenses other than medical. (IMPACT) Indiana Manpower and Comprehensive Training, provides services designed to help recipients of Supplemental Nutrition Assistance Program (SNAP) and TANF achieve economic self-sufficiency through:
    - Education
    - Training
    - Job search
    - Job placement activities
13. Nearest Social Security office for Jay County
    - 600 NORTH WALNUT ST MUNCIE, IN 47305
    - Phone: (866)964-7586 TTY: 765-747-5513
    - Hrs: Mon-Fri 9am-4pm except Wed 9am-12pm
  14. WIC: Women, Infant and Children
    - 521 S. Wayne St. Portland, In. 47371
    - (260)726-9318; Hrs: Mon-Fri 8am-4:30pm
  15. HUD
    - 321 N. Meridian St. Portland, In. 47371
    - (260)726-9395
  16. Community & Family Services
    - 1511 N Meridian St. Portland, In. 47371
    - 260-726-9318
    - Help with Section 8 housing, weatherization
  17. Bridges Community Services
    - 318 W. 8th St. Muncie, In. 47302
    - 765-282-3948
    - Housing for homeless families
  18. Jayland Shelter
    - 119 E. North St. Portland, In. 47371
    - 260-726-2164
    - Help and housing for homeless families
  19. Salvation Army: Wayne Township Trustee's Office
    - 210 W. Main St. Portland, In. 47371
    - 260-726-4607; Hrs: Mon-Sun 8am-9pm
    - Housing (shelter) needs
  20. A Better Way (women's shelter)
    - 1-800-347-1144 or 765-288-4357

### Madison County

21. Agency on Aging & Community Services
  - Lifestream 2535 E. 10th St. Anderson IN, 46016

- Phone: 765-642-5175
  - Fax: 765-642-5181
  - By appointment only
22. Madison County Division of Family Resources
- 222 E. 10th St. Suite E Anderson, IN 46016
  - Phone: 1-800-403-0864
  - Office Hours: Monday – Friday 8:00am – 4:30pm
  - Medicaid & HIP Applications
  - Supplemental Nutrition Assistance Program (SNAP)
  - Temporary Assistance for Needy Families (TANF)
  - IMPACT program TANF provides financial assistance to help pay for food, shelter, utilities, and expenses other than medical. (IMPACT) Indiana Manpower and Comprehensive Training, provides services designed to help recipients of Supplemental Nutrition Assistance Program (SNAP) and TANF achieve economic self-sufficiency through:
    - Education
    - Training
    - Job search
    - Job placement activities
23. City of Anderson Transportation System (CATS)
- 120 E 8<sup>th</sup> St Anderson
  - (765)646-5747; Hrs: M-F 6am-6:30pm, Sat 9am-3:30pm
  - Bus Terminal Provides a discount program that allows seniors, US veterans, and persons with disabilities to utilize the fixed-route city buses at reduced fares
  - <http://www.cityofanderson.com/142/Fares-Routes>
24. Nifty Lift (24 hour notice required)
- Transportation within Anderson city limits for persons with physical and mental disabilities; must qualify for services
  - (765) 644-8312; 530 Dale Keith Jones Rd Anderson
25. Tram Services for Madison County
- 60 and over is \$2.50/ride; Under 60 is \$4.00/ride
  - Hours of operation 7 a.m. to 5 p.m., Monday-Friday; Public Transportation with 24 Hour Notice Phone: 765-587-5251
26. Eaton EMTS – Medical Transport in Madison County – 105 W Indiana Ave Eaton, IN
- 24 hour notice required: 866-396-9483; 765-396-9483; Fax: 765-396-4429
27. Horse Lady’s Medical Transportation, LLC – MEDICAID ONLY
- 24 hour notice required.
  - Transportation to Indianapolis, Anderson, Elwood and local surrounding counties excluding Lapel.
  - 765-734-1182; 9686 W 280 N Anderson, IN
28. Anderson Housing Authority
- 528 West 11th Street Anderson, IN 46016
  - (765) 641-2620; Hrs: M-F 8am-4pm
  - <http://ahain.org> or [aha@ahain.org](mailto:aha@ahain.org)

29. Elwood Housing Authority
  - 1602 South A Street Elwood, IN 46036
  - (765) 552-2148; Hrs: M-Th 9am-4pm
30. Christian Center Rescue Mission
  - Emergency Shelter for Men - 625 Main Street Anderson, IN 46016
  - (765) 649-4264; Hrs: 24/7
  - <http://www.thechristiancenter.org/>
31. Alternatives Incorporated of Madison County
  - Domestic Violence Shelter – Hotline 866-593-9999 (24/7)
  - P. O. Box 1302 Anderson, IN 46015-1302
  - (765) 643-0218 <http://www.alternativesdv.org/>
32. Stepping Stones for Men (and Veterans)
  - 332 West 11th Street Anderson, IN 46016
  - (765) 648-1101
  - <http://www.steppingstonesforvets.org/>
33. Stepping Stones for Women
  - 336 West 11th Street Anderson, IN 46016
  - (765) 648-1101
34. House of Hope
  - 902 High Street Anderson, IN 46012
  - (765) 644-7086; Hrs: M-F 8am-4pm; Email: [house-of-hope@comcast.net](mailto:house-of-hope@comcast.net)
35. Sowers of Seeds Counseling
  - 340 West 11th Street Anderson, IN 46016
  - (765) 649-3453; Hrs: Mon, Tues, Thurs 9am-5pm
36. Beauty for Ashes (Women Only)
  - Alexandria, IN (765) 724-3454
37. Salvation Army
  - 1615 Meridian Street Anderson, IN 46016
  - (765) 644-2538; Hrs: M-F 9am-12pm, 1pm-3pm and Sun 2pm-3:30pm
38. Utility Assistance Operation Love Ministries
  - 620 East 21st Street Anderson, IN 46016
  - (765) 644-2121; Fax: 765-644-9999; Hrs: M-Th 9a-11:30a, 1p-3p
  - <http://www.operationloveministries.org>
  - [info@operationloveministries.org](mailto:info@operationloveministries.org)
39. Madison County Adult Protective Services – Endangered Adults
  - (765) 647-9570 or 1-800-992-6978; 16 E 9<sup>th</sup> St, Box 5 Anderson
40. Nearest Social Security Office (CLOSED TIL APRIL 2022)

- 117 S Scatterfield Rd Anderson, IN 46012
- Phone: 1-866-875-0394; Hrs: 9am-4pm
- TTY: 1-765-644-7658

## Randolph County

41. Agency on Aging & Community Services
  - LifeStream Services, Inc. 325 S. Oak St. Suite 208 Winchester IN 47394
  - Phone: 765-584-0002
  - Fax: 765-584-2179
  - By appointment only
42. Nearest Social Security office for Randolph County
  - 600 NORTH WALNUT ST MUNCIE, IN 47305
  - Phone: 1-866-964-7586 ; Hrs: M-F 9a-5p
  - TTY: 1-765-747-5513
43. Transportation Interurban
  - 888-589-1121
  - Will provide transportation in Randolph County
44. Emergency Housing Bridges Community Services
  - 318 W. 8th St. Muncie, IN 47302
  - 765-282-3948
45. Salvation Army
  - Winchester Friends Church; E: winchesterfriends@juno.com
  - 124 E. Washington St. Winchester, IN 47394; Ph: 765-584-8276
  - Attic Window 765-288-9122, ext 501
  - 120 S Meridian St Winchester, IN 47394
  - Hrs: M-F 10a-4:45p and Sat 10a-2:45p
46. Energy Assistance Program
  - 325 S Oak St. Winchester, IN 47394
  - (765) 584-1250
  - Tuesday-Friday- 8am-12pm & 1pm-3:30pm
47. Homeless Shelters/Domestic Violence A Better Way (women)
  - 800-347-1144 Or 765-288-4357
48. Randolph County Division of Family Resources
  - 221 North Main Street Winchester, IN 47394
  - Phone: 1-800-403-0864
  - Office Hours: Monday – Friday 8:00am – 4:30pm
  - Medicaid & HIP Applications
  - Supplemental Nutrition Assistance Program (SNAP)
  - Temporary Assistance for Needy Families (TANF)
  - IMPACT program TANF provides financial assistance to help pay for food, shelter, utilities, and expenses other than medical. (IMPACT) Indiana Manpower and Comprehensive Training, provides services designed to help recipients of Supplemental Nutrition Assistance Program (SNAP) and TANF achieve economic self-sufficiency through:
    - Education
    - Training

- o Job search
- o Job placement activities

## Wells County

49. Council on Aging & Community Services
  - 225 West Water Street, Bluffton, IN 46714
  - (260) 824-1070; Hrs: M-F 7a-4p
50. Transportation Department
  - 824-4969.
51. Public Transit
  - WOW: Wells on Wheels 225 Water St Bluffton, IN
  - HOURS OF OPERATION: Monday - Friday: 5:30 AM – 7:00 PM
  - Anywhere, up to 50 miles from Bluffton Call to schedule: 260-824-4969
  - Medicaid provider and private pay
52. Housing Authority /Section 8 Housing
  - Wells County does not have a Public Housing Authority. There are several privately owned apartment complexes that determine rent based on household size and income. Some of those apartments include Pine Grove Apartments, Capri Meadows and Capri II Apartments.
53. Salvation Army
  - Wells County Service Extension c/o Meadow-Wood Ministries
  - 3618 E 500 N Ossian IN
  - Telephone: (260)740-9162
  - Email: [ntainslie@msn.com](mailto:ntainslie@msn.com)
  - Services Offered: Disaster Services, Emergency Financial Assistance, Seasonal Services, Residential Camping Activities
54. Community & Family Services
  - 1169 N Main St Bluffton, IN 46714
  - (260) 824-4836; Hrs: W-Th 8a-4:30p
  - Appointments & Walk-ins
55. Domestic Violence and Shelter
  - Adams Wells Crisis Center, Inc. 1203 Village Green DR Decatur, IN P.O. Box 253 Decatur, IN 46733
  - 24-Hour Hotline: 877-728-9800 or 260-728-9800; Email: [awcc.executivedirector@gmail.com](mailto:awcc.executivedirector@gmail.com)
56. Nearest Social Security Office
  - 2122 LINCOLNWAY CT FORT WAYNE, IN 46819
  - Phone: 1-877-223-6061 Hrs: 9a-4p
  - TTY: 1-800-325-0778
57. Wells County Division of Family Resources
  - 915 North Main Street, Suite 102 Bluffton, IN 46714
  - Phone: 1-800-403-0864
  - Office Hours: Monday – Friday 8:00am – 4:30pm
  - Medicaid & HIP Applications

- Supplemental Nutrition Assistance Program (SNAP)
- Temporary Assistance for Needy Families (TANF)
- IMPACT program TANF provides financial assistance to help pay for food, shelter, utilities, and expenses other than medical. (IMPACT) Indiana Manpower and Comprehensive Training, provides services designed to help recipients of Supplemental Nutrition Assistance Program (SNAP) and TANF achieve economic self-sufficiency through:
  - Education
  - Training
  - Job search o Job placement activities

## Community Mental Health Centers

1. Adams: Park Center, Inc. – 260-481-2721
2. Wells: Park Center, Inc. – 260-481-2721
3. Blackford: Grant Blackford Mental Health, Inc. - 765-662-3971
4. Jay: Meridian Health Services Corp. – 765-288-1928
5. Randolph: Centerstone of Indiana, Inc. – 800-344-8802
6. Delaware: Meridian Health Services Corp. – 765-288-1928
7. Madison: Aspire Indiana, Inc. – 317-587-0500
8. Henry: Meridian Health Services Corp. – 765-288-1928

## Local Food & Clothing Services

### Adams County

1. Decatur Operation Help Food Pantry
  - 313 W. Jefferson St., Decatur, (260)724-5300 W- 1p-4p
2. Decatur Church of Christ
  - 700 East Monroe St, Decatur
  - (260) 724-2034
3. The Lighthouse
  - 201 S. Van Buren St., Monroe
  - (260)692-6101; Hrs: M-Th 8:30a-11:30a, Sun 8a-12p, 6p-8p
4. Decatur Church of God Hrs: M-F 8a-4:30p, Sun 7:30a-12p
  - 1129 Mercer Ave. Decatur, (260)724-2580
5. North Adams Church of Christ
  - 630 Cleveland St., Decatur, (260)701-2333
6. Decatur Lighthouse Assembly of God Food Pantry
  - 8727 N. US 27, Decatur
  - (260)728-4091 Hrs: Wed 6p-7:30p, Sun 10a-12p, 6p-8p
7. Pleasant Dale Church of the Brethren
  - 4504 West 300 North, Decatur



- (260)565-3797 Hrs: M-F 6a-6p, Sun 8a-12p
8. Sunshine Daycare Ministry
    - 103 N. 3rd Street Decatur
    - (260)728-2911
  9. St. Mark's Food Pantry- St. Mark's United Methodist Church
    - 546 W US Hwy 224 Decatur, IN ; Email: mail@stmarksumchurch.org
    - (260)724-7183; Hrs: M-Th 8a-12p, 1p-4p F – 8a-12p
  10. Monroe United Methodist Church
    - 201 Van Buren Street Monroe, IN (260)692-6101

### Blackford County

11. Community & Family Services
  - 1015 W. Washington St. Hartford City, IN
  - (765) 348-0744; Hrs: M-Th 8a-4:30p, F – 8a-2p
  - Food Pantry, Energy Assistance and Thrift Store
12. Grace UMC Food Pantry:
  - 312 W. Washington St. Hartford City, IN
  - (765) 348-2801
13. CFS Montpelier Church of Christ
  - 206 W. Huntington, Montpelier, IN
  - (765) 348-0744

### Henry County

14. Foursquare Gospel Church
  - 3200 S. 14th St. New Castle, IN (765) 529-7448
15. Assembly of God Shepherds Door Food Pantry
  - 3600 S. Memorial Dr. New Castle, IN
  - (765) 521-0203
16. God's Grain Bin
  - 1623 Vine St. New Castle, IN
  - (765) 524-6499
17. Southside Nazarene Church Food Pantry
  - 3158 N. 50 E. New Castle, IN
  - (765) 529-5979 Monday 1p-3p
18. First Bible Free Will Baptist Church
  - 2302 Spring St. New Castle, IN
  - (765)529-6407
19. Christian Love Help Center
  - 418 S. 18th St. New Castle, IN
  - (765) 521-2837;
20. Salvation Army New Castle
  - 2500 Washington St. New Castle, IN
  - (765) 529-1303

21. Westminster Community Center
  - 2600 C. Ave. New Castle, IN; Help@weservehc.org
  - (765) 529-5124; Hrs: M-F 9a-2p
22. Shepherds Door Food Pantry
  - 3600 S Memorial Dr. New Castle, IN
  - (765) 521-0203

### Jay County

23. Albany UMC Food Pantry
  - 125 N. Broadway, Albany, IN
  - 765-789-4571
24. Dunkirk Community Concerns
  - 226 E Center St. Dunkirk, IN
  - 765-768-6726
25. Food Give Away
  - Jay County Fairgrounds
26. Helping Hand food Bank
  - 521 S. Wayne St. Portland
  - 260-726-9318
27. Jay County West Food Pantry
  - 6728 N. 550 W. Pennville
  - 260-251-2682
28. Loblolly School Pantry
  - 8141 N. 50 E. Bryant, IN
29. North Meridian United Methodist
  - 122 W. Main St. Redkey, IN
  - 765-369-2728
30. Redkey Food Pantry
  - 122 N. Main St. Redkey, IN
  - 765-369-2728
31. Trinity United Methodist Church Food Pantry
  - 323 S. Meridian St. Portland, IN
  - 260-726-8391

### Randolph County

32. Farmland Friends Church
  - 8311 W. St. Rd. 32 Farmland, IN
  - 765-468-6485
33. Parker United Methodist Church
  - 305 S. Main St., Parker City
  - 765-468-6525
34. Union City Calvary Assembly of God
  - 720 N. Plum St. Union City, IN 765-229-4013

35. Union City Community Help Center
  - 180 W. Deerfield St. Union City, IN
  - 765-964-4475; Hrs: M-Th 9a-5p
36. Shalom Center Food Pantry
  - 481 SE Greenville Ave. Winchester, IN (St. Vincent Randolph Hospital Campus)
  - 765-407-1474; Hrs: M 5p-7p, Thurs 10a-3p  
Willard Elementary School
  - 615 W South St Winchester, IN 765-584-9171
  - Once a month (around mid-month) 3:30p-5p

### Wells County

37. WELLS COUNTY FOOD BANK
  - 1254 S. Main St. Bluffton, IN
  - 260-827-0053; Hrs: T & Thurs 9a-11a
38. BLUFFTON CHURCH OF GOD
  - 327 W. Cherry St. Bluffton, IN
  - (260) 824-8202

## Assistive Technology, Services for the Deaf and Hard of Hearing, and Vision assistance Services

1. Indiana Lions' Club
  - 8780 Purdue Rd. Indianapolis, IN 46268
  - Phone: (317) 824-1024 Fax: (317) 824-9608
  - Office Hours: M-Th 8a-5p and F 8a-12p
  - Email: [indylion@indianalions.org](mailto:indylion@indianalions.org)
  - Indiana Lions Eye Bank- Assistance with glassed and eye exams. <http://www.iletb.org>
  - Indiana Lions Speech and Hearing, INC. Loaner Hearing Aids and scholarship programs. <http://www.indylionsspeechhearing.org>
2. Hear Now Starkey Hearing Foundation
  - Phone: 1 (800) 328-8602 or email [Hearnow@starkey.com](mailto:Hearnow@starkey.com)
  - Hear Now serves low income individuals, of any age, who permanently reside in the US that have no other resources to acquire hearing aids. Anyone having any benefit for hearing aids, in part or total, through VA, an insurance plan, Medicaid, a state or any other program, may not qualify for Hear Now service, but they are encouraged to call to discuss their individual situation.
  - As a financially based program Hear Now considers income and assets for all those in the household.
  - There is an application processing fee of \$125 per hearing requested. When an application is approved, aids are given to the applicant at no additional cost.
  - The hearing aids provided are Behind the Ear models and are new. Custom hearing aids are not provided by Hear Now.
3. The Hearing Aid Assistance Program of Indiana (for children 5-21)
  - Easter Seals Crossroads building in Indianapolis 4740 Kingsway Drive Suite 33 Indianapolis, In. 46205
  - Phone: (317) 828-0211 Fax: 888-887-0932

- E-mail: [info@haapindiana.org](mailto:info@haapindiana.org); Hrs M-Th 7:30a-5p
4. The Hike Fund, Inc C/O International Center for Job's Daughters
    - 233 W. 6th Street Papillion, NE 68046
    - Phone: (402) 592-7987
    - Assistance with hearing aid for participants under the age of 21years old.
    - <https://thehikefund.org>
    - <https://jobsdaughtersinternational.org/about-jdi/>
    - Relay Indiana (InTRAC) a free service that provides full telecommunications accessibility to people who are deaf, hard of hearing, or speech impaired. This service allows users with special telecommunication devices to communicate with standard users through specially trained Relay Operators. InTRAC also provides free, loaned equipment to those who qualify.
    - 7702 Woodland Dr, Ste 130 Indianapolis, IN
    - Phone 317-334-1413 or 1-877-446-8722
    - E-mail [info@relayindiana.com](mailto:info@relayindiana.com)
    - Website [www.relayindiana.com](http://www.relayindiana.com)
  5. Sertoma Scholarship
    - <http://sertoma.org>; Email: [infosertoma@sertoma.org](mailto:infosertoma@sertoma.org)
    - Phone: 816-333-8300
    - 1912 E Meyer Blvd. Kansas City, MO 64132
    - College Scholarships for applicants with communicative disorders or hard of hearing/deaf disorders
  6. Optimist Indiana
    - Communication Contest for the Deaf and Hard of Hearing.
    - <http://www.optimistindiana.org>; Email: [secretary@indianaoptimist.org](mailto:secretary@indianaoptimist.org)
  7. Easterseals Crossroads Low Interest Bank Loans for People with Disabilities
    - 4740 Kingsway Dr. Indianapolis, IN 46205
    - Phone: 1 (888) 466-1314 or 1 (317) 466-1000; Fax: 317-466-2000
    - To qualify you must be an Indiana resident with a documented disability over the age of 18 years old. A legal guardian may apply for individuals under the age of 18 years old.
    - Low interest loan amounts ranging in \$500.00-\$35,000.00.
    - Loans available for purchasing adaptive vehicles, braille equipment, hearing aids, mobility aids, and many more
    - <http://www.eastersealstech.com>
  8. Advanced Hearing Tech, Inc
    - free hearing test
    - 3091 E. 98th Street, Ste 270 Indianapolis, IN 46280
    - 317-482-7311; HRs: M-F 9a-5p
  9. Bosma Enterprises
    - 6270 Corporate Dr. Indianapolis, IN 46268
    - 866-602-6762, 317-684-0600
    - [www.Bosma.org](http://www.Bosma.org); Email: [info@bosma.org](mailto:info@bosma.org) Hrs: 8a-4p
  10. Hearing Foundation
    - free hearing aid
    - 800-327-8077
  11. Disabled Children's Relief Fund
    - P.O. Box 89, 402 Pennsylvania Ave., Freeport, NY 11520

- Telephone: (516)377-1605 • [www.dcrf.com](http://www.dcrf.com)
12. Foundation for Sight & Sound
    - Services Offered: The Foundation for Sight & Sound has partnered with EarQ Group to provide hearing aids to individuals with limited financial resources-Help America Hear (HAH) Program
    - P.O. Box 1245, Smithtown, NY 11787
    - Telephone: (631) 366-3461; 888-580-8886
    - Email: [Info@foundationforsightandsound.org](mailto:Info@foundationforsightandsound.org)
  13. [www.foundationforsightandsound.org](http://www.foundationforsightandsound.org)
  14. Knights of Columbus
    - 470 Washington Street, Suite #6, P.O. Box 194 Norwood, MA 02062
    - Telephone: (781) 762-9871
    - Fax: (781) 551-0490
    - <http://massachusettsstatekofc.org>
  15. Miracle Ear Children's Foundation
    - P.O. Box 59261, Minneapolis, MN 55459
    - Telephone: (800) 234-5422
    - Fax: (763) 268-4295
    - [www.miracle-ear.com](http://www.miracle-ear.com)
  16. Military Audiology Association –RACHAP/RHAPP
    - <http://militaryaudiology.org>
    - Williams Sound Corp
    - 10300 Valley View Rd Eden Prairie, MN 55344
    - 800-328-6190, ext 740; Fax: 952-943-2252
  17. Local SHHH (Hearing Loss Association of America)
    - [www.shhh.org](http://www.shhh.org)
    - 6116 Executive Blvd, Ste 320 Rockville, MD 20852
    - Ph: 301-657-2248; Fax: 301-913-9413
  18. Travelers Protective Association of America Scholarship Trust for the Deaf and Near Deaf
    - 2041 Exchange Dr St. Louis, MO 63303
    - Telephone: 636-724-2227 or 877-872-2638
    - Fax: 636-724-2457
    - <http://www.tpahq.org>
  19. Community Service or Civil Organizations (Check online for your updated local organization contact)
    - Civitan International: [www.civitaninternational.com](http://www.civitaninternational.com)
    - Kiwanis International: [www.kiwanisct.com](http://www.kiwanisct.com)
    - Pilot International: [www.pilotinternational.org](http://www.pilotinternational.org)
    - Quota International : [www.quota.org](http://www.quota.org)
    - Rotary International: [www.rotary.org](http://www.rotary.org)
  20. Hear Now
    - Hear Now is the US program of the Starkey Hearing Foundation. As such, Hear Now serves low income individuals, of any age, who permanently reside in the US that have no other resources to acquire hearing aids. Anyone having any benefit for hearing aids, in part or total, through VA, an insurance plan, Medicaid, a state or any other program, may not qualify for Hear Now service, but they are encouraged to call to discuss their individual situation.

- As a financially based program Hear Now considers income and assets for all those in the household.
- All interested parties are advised to call Hear Now to discuss eligibility before completing an application for assistance. Not everyone will qualify for the program's assistance so making this phone call is highly recommended.
- Hear Now works with local hearing healthcare providers throughout the US who volunteer their time and service to test, fit and follow up on the patient and their adjustment to the hearing aids. The applicant is responsible for finding a provider in his/her area to provide the professional services through the process.
- There is an application processing fee of \$125 per hearing requested. When an application is approved, aids are given to the applicant at no additional cost.
- The hearing aids provided are Behind the Ear models and are new. Custom hearing aids are not provided by Hear Now.
- Please feel free to share this information with fellow colleagues and other professionals in your network.
- To learn more about the program, or request materials for the program, call Hear Now at 800-3288602 or email us at [Hearnow@starkey.com](mailto:Hearnow@starkey.com).

Also [www.dhhs.in.gov](http://www.dhhs.in.gov) resource directory has various resources for Deaf and Hard of Hearing services, including these above