



# **BDDS Provider & Case Manager Monthly Webinar**

**May 4, 2022**

# Welcome & Agenda

- COVID Update
- Meet Jackson - Video
- Employment Transformation Collaborative
- EVV Compliance
- May Mandatory Trainings
- Featured Service: Family & Caregiver Training
- Future Webinars



## Goals for COVID-19 Efforts



**H**elp prevent the spread of COVID-19 and keep people alive

**O**perationalize flexibilities

**P**rovider network maintained

**E**mpower person-centered decision-making for self-advocates, families, case managers, and providers





# Employment Transformation Collaborative

Two-year learning collaborative opportunity targeted to providers contemplating, planning for or initiating transition from sheltered work prevocational services to services supporting competitive integrated employment outcomes.

The Employment Transformation Collaborative supports DDRS' goal to increase individual competitive integrated employment jobs reported in the Day and Employment Services Outcomes Systems report from 23% to 38% by 2027 and ultimately to realize the vision that Hoosiers with intellectual and developmental disabilities have the **right to live, love, work, learn, play and pursue their dreams in their community.**

# General Information



Participating providers will receive \$50,000 per year, for a total of \$100,000 over two years, to support dedication of key staff and organizational resources to robust participation in the collaborative.

Providers participating in the collaborative will also be eligible for up to \$400,000 in Transformation Grants designed to assist collaborative participants in implementing transition plans, stabilizing business operations, and building capacity to shift to service models that increase competitive integrated employment outcomes.

To qualify, a provider must be currently billing or have discontinued billing after Feb. 1, 2022, for facility setting pre-vocational services through a BDDS waiver, be considering or ready to transition away from delivering facility setting pre-vocational services, and able to commit to active participation in the collaborative.

Qualifying providers are invited complete the [Interest Form](#) to indicate their intent to participate in the Employment Transformation Collaborative

There is space for up to 25 qualifying providers; spots will be first-come, first-served. The collaborative is expected to begin meeting in summer 2022. Submitted Interest Forms will be considered through May 31, 2022.

Questions: Contact [kyle.ingram@fssa.in.gov](mailto:kyle.ingram@fssa.in.gov)



# EVV Compliance

- Electronic Visit Verification (EVV) compliance deadline for provider implementation was January 1, 2021.
- Since 2019, Indiana Medicaid has provided 37 training sessions as well as 16 webinars and virtual town halls, and numerous ongoing IHCP bulletins, explaining how providers utilize the state-sponsored EVV solution (Sandata).
- As part of EVV implementation, Indiana Medicaid has continued to allow HCBS provider claims to process through to post and pay status regardless of EVV specific issues with provider claims.





# EVV Claims Issues

- EVV claims data indicate notable continued non-compliance with EVV requirements. There appear to be several issues that are contributing to providers non-compliance and errors in EVV claims submissions.
- EVV implementation is required, and future payments may be impacted if compliance issues are not addressed.
- Since late 2021 into early 2022, providers of EVV services who appear to have EVV claims issues are currently getting directly contacted by Gainwell regarding their process for claims submission.

# Common EVV claims issues

- Some providers have not fully implemented EVV within their provider organization. While these providers are currently able to get claims paid regardless of an EVV record present or EVV claiming error, the ability to continue to have claims paid will be impacted in coming months once EVV-eligible claims edits go live.
- Providers need to review and ensure their claims are getting to the EVV aggregator.





# Common EVV claims

- Providers need to confirm and review any EVV related codes on their remittance advice.
- Codes 950, 951, and 952 are indications of EVV related issues with claims.
- For providers who are required to implement EVV, and would like assistance in understanding their existing claims status as it relates to EVV, please contact Virginia Hudson at [virginia.Hudson@gainwelltechnologies.com](mailto:virginia.Hudson@gainwelltechnologies.com)

# May Mandatory Webinar



BQIS is hosting a web-based training opportunity focused on empowering individuals. The presentation will explore the difference between support versus supervision, remedying over support, providing active support and person-centered planning.

May 10, 2022, at 2 p.m. EDT

May 19, 2022, at 2 p.m. EDT

May 25, 2022, (view recording with live Q&A) 10 a.m. EDT

If you need reasonable accommodations to participate, please email [jennifer.akers@fssa.in.gov](mailto:jennifer.akers@fssa.in.gov) at least three days prior to the event

# Family & Caregiver Training

Reimbursable activities include:

Educational materials or training programs, workshops, and conferences for caregivers that are directly related to the caregiver's role in supporting the individual in areas specified in the PCISP that relate to:

- Understanding the disability of the individual
- Achieving greater competence and confidence in providing supports
- Developing and accessing community other resources and supports
- Developing or enhancing key parenting strategies
- Developing advocacy skills
- Supporting the individual in developing self-advocacy skills

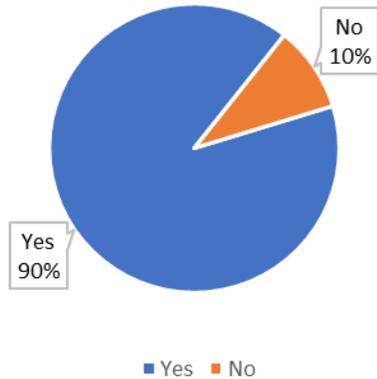
*Limited to \$5,000/year*



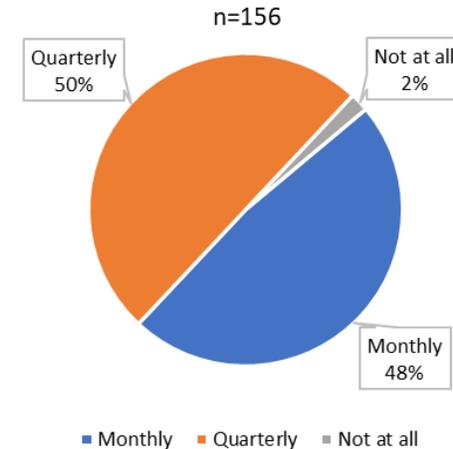
# BDDS Monthly Provider/Case Manager Webinar

## Survey Results

Does your organization participate in the BDDS monthly Provider webinar?  
n=156



Would you prefer the webinars to be held monthly, quarterly, or not at all?



On a scale of 1-5, how helpful is the BDDS monthly provider webinar?

n=141

average = 3.9

Suggestions for improvement:

- Expand content
- Decrease COVID content
- More Q&A

# Future Webinars

- We will now be holding webinars every other month – next webinar will be July.
- We will continue to feature a waiver service
- We will expand our topics and invite subject matter experts
- We will continue to provide updates and information

*Please continue to watch DDRS announcements for updates and information as it becomes available*





*Thank  
You*