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*Division of Disability and Rehabilitative Services*  
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## **HCBS Waiver Transition FAQ for Care/Case Management 9/30/22**

### **What is going to change with the Aged and Disabled and Traumatic Brain Injury waivers right now?**

Nothing is immediately changing for anyone in services in terms of service delivery and general operations. People will continue to receive services in the same manner they do today. Waiver services, including case management/care management, will not experience any changes at this time.

### **What will future services look like for the Aged and Disabled waiver or the TBI waiver?**

We're currently in the process of identifying any necessary system changes to know how this may impact you in the future. The goal of this transition is to ensure that HCBS Waiver participants continue to receive at minimum the same level of services, with improved coordination across waiver programs.

### **Who is impacted?**

The Division of Disability and Rehabilitative Services will be seeking to submit waiver changes in order to oversee the Aged & Disabled waiver (59 and under), and the Traumatic Brain Injury waiver (all people served by this waiver), which are currently being managed by the Division of Aging.

### **When?**

While a specific date has not been set, it is intended that DDRS will be submitting waiver amendments by the end of 2023 or early 2024 to initiate this change. This would mean DDRS would not fully begin to manage the TBI and A&D target population (59 and under) until these proposed changes are approved, likely in early 2024.

### **Why are these changes being made?**

A primary reason for this change is to start the process of building a stronger, more coordinated Home and Community Based Service (HCBS) waiver service delivery system. This step will begin to address stakeholder feedback over the past several years highlighting concerns related to the need for accessing waiver services faster across the HCBS Medicaid waiver options in Indiana as well as service options that may be applicable to participants on waivers within the Division of Aging and Division of Disability and Rehabilitative Services. FSSA also received feedback on the need to strengthen coordination of medical and social services for members, and



this transition better positions the agency to coordinate services for this population within one Division.

**How will these changes happen?**

The Division of Disability and Rehabilitative Services and Division of Aging will be working very closely to coordinate a transition plan to make these changes and share regular updates with everyone on key dates and opportunities for sharing information and getting feedback from individuals and families as the transition plan unfolds. We will also be submitting amendments to existing waivers to implement these changes.

**Can individuals make changes to their services and providers during this transition?**

Individuals continue to have choice of services available on the Aged & Disabled (59 and under) and Traumatic Brain Injury waivers and providers of those services.

**Are there changes to the way case management\care management is provided?**

There are no immediate changes to the way case management\care management is provided to individuals on the Aged & Disabled waiver (59 and under) and Traumatic Brain Injury waiver.

**If a case manager\care manager needs to submit an incident report, are there any changes to that process?**

There are no immediate changes to the current incident reporting process for those receiving services. We will be using feedback opportunities with our partners and stakeholders to plan any future changes to incident reporting processes.

**Where can I find more information on this waiver transition?**

The Division of Disability and Rehabilitative Services (DDRS) will be coordinating closely with the Division of Aging and seeking stakeholder feedback throughout this process. Updates will be provided in a variety of ways including listening sessions, written communications, and public comment periods. Stakeholders can expect to see online virtual feedback sessions in late October through mid-November where FSSA will offer opportunities for feedback.

**How will I get updates on this matter?**

Updates will be provided in a variety of ways including virtual and in-person feedback sessions, written communications, and public comment periods.

**What do I do if I have questions, or if families have additional questions?**

You may email ([backhome.indiana@fssa.in.gov](mailto:backhome.indiana@fssa.in.gov)). You are also invited to join the feedback sessions being hosted in late October through mid-November to hear more about the plans for waiver transition and share your input. If you are not already signed up, please visit [https://public.govdelivery.com/accounts/INFSSA/subscriber/new?topic\\_id=INFSSA\\_43](https://public.govdelivery.com/accounts/INFSSA/subscriber/new?topic_id=INFSSA_43) to sign up for updates from FSSA (text message or email) so you receive updates on when the feedback sessions are scheduled. You may also follow the Bureau of Developmental Disabilities Services on Facebook, where regular updates will be posted: <https://www.facebook.com/profile.php?id=100064842934745>.