



Mike Braun, Governor
State of Indiana

Indiana Family and Social Services Administration
Division of Disability and Rehabilitative Services
Office of Medicaid Policy & Planning

402 W. WASHINGTON STREET
INDIANAPOLIS, IN 46207

National Core Indicators Aged & Disabled Survey
Frequently Asked Questions

How are the NCI AD surveys conducted?

- *The survey is typically conducted via telephone. The survey can be conducted virtually via zoom or in person based on the preferences of the individual.*

How will I be contacted for an interview?

- *Individuals and guardians will be contacted by a member of the IIDC survey team by email and telephone to invite you to participate in the survey.*
- *The survey can be completed during the first phone call/initial contact or scheduled for a later time.*

What if I want a face-to-face interview?

- *Should an individual prefer to complete the survey face-to-face, surveyors will schedule and coordinate with the individual, provider, and family in order to adhere to both the Indiana Institute on Disability and Community (IIDC) and provider established safety protocols.*
- *Face-to-face surveys occur at the individual's preferred location, as long as it is semi-private, quiet, and minimizes disruptions.*

Can someone be with me during the interview?

- *At the start of the interview, surveyors will conduct an assessment to determine the individual's ability to answer questions independently. If determined as able to do so, it is standard practice for individuals to participate independently. However, an individual may have others participate if desired. During the interview, the individual should respond to the questions. If the individual is unable to respond independently based on the surveyor assessment, a proxy may respond on their behalf.*
- *Friends, family members, and certain staff who know the individual well can respond to SOME questions as a proxy. Certain questions can only be answered by the individual without a proxy.*

How long will it take to complete this survey?

- *The survey will take between 30-45 minutes depending on the length of the individual's responses.*



Who do I call if I changed my mind about participating in the interview?

- *Contact Janet Carpenter, NCI Team, Indiana Institute on Disability and Community (IIDC) at Indiana University at jlshultz@iu.edu or (812) 855-6892.*

Who do I call if I need to reschedule my interview?

- *Contact Janet Carpenter, NCI Team, Indiana Institute on Disability and Community (IIDC), at jlshultz@iu.edu or (812) 855-6892.*

Will the information from my survey be used to evaluate my care coordinator, case manager or provider?

- *No. The information gathered in the survey is not specific to a service but is a generalized perspective of the service delivery as a whole.*