



TCC Solutions Provider Portal Manual

Version 1.0



Document Approval

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Your signature indicates that, as a content expert, you have reviewed this document and that it accurately reflects the level of detail needed for the impacted systems.

Name	Title	Signature	Date

Approvers' Signatures

Your signature indicates that you acknowledge your responsibilities, agree with the purpose and scope of this document, and that the document has been reviewed by appropriate personnel to ensure successful completion of this procedure.

Name	Title	Signature	Date

Before you Proceed:

If in the course of processing this document, your selectable options in various dropdown fields disappear, or your information appears to go blank, you have likely been timed out of the application. Close your browser, reopen it, and resume your efforts.

Document Version History

This Version History documents changes to this document. Any differences between this version and previous ones are resolved in favor of the present document.

Ver.	Date	Author	Section changed/ Description
1.0	7/11/2024	Isaac Brown	Initial Production Version
2.0	10/31/2024	Tony Cruse	Updated Screenshots with updates to system

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1. Introduction

This Training Document details the specific actions to follow to utilize the Provider Portal for the Pay By Enrollment (PBE) system. The portal allows on-program childcare providers to view and manipulate site closures and child attendance data; and creates payment partnerships between the provider site and Tyler Technologies for subsidy voucher payments from the State of Indiana to providers.

1.1. Scope

This manual is intended for use by childcare providers who accept children on the CCDF and OMW-PK programs for operation of the Provider Portal for the Pay by Enrollment (PBE) system.

1.2. Terminology

This document contains the following terms, acronyms, and abbreviations.

Term	Explanation
TCC	TCC Solutions
CCDF	Child Care and Development Fund
OMW-PK	On-My-Way Pre-K
I-LEAD	Indiana-Licensing and Education Access Depot
AIS	Automated Intake System
PPP	Parent Provider Portal
PBE	Pay by Enrollment
CCMS	Childcare Management System

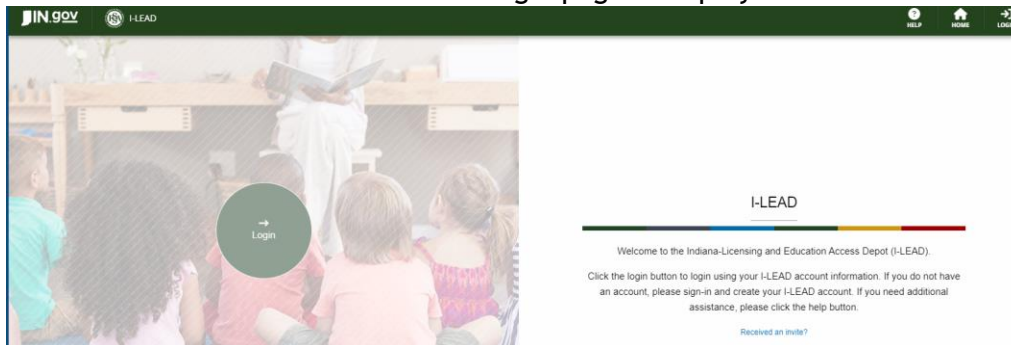
2. Creating & Accessing your Access Indiana Account

The following process is intended primarily for new providers. Existing providers already have I-LEAD and Access Indiana accounts. As a provider, you will log into I-LEAD in order to access the Provider Portal.

If you...	Then...
Already have an Access Indiana account (most existing providers)...	Login to I-LEAD and proceed to step 14 on page 14 of this document.
Do not already have an Access Indiana account (new providers)...	Proceed to the next step.

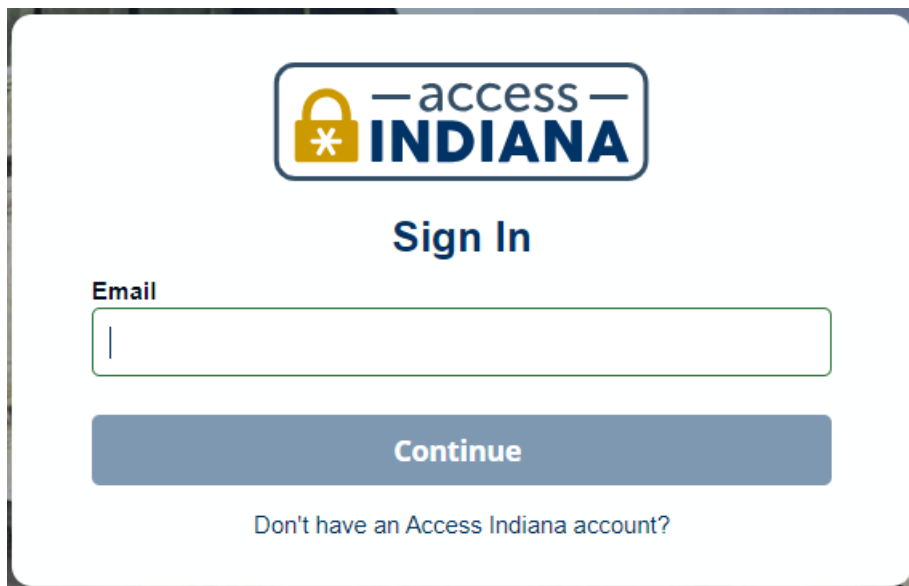
1. Open a web browser and navigate to <https://secure.in.gov/apps/fssa/childcare/portal/home>.

Result: The I-LEAD login page is displayed.



2. Click the green “Login” button.

Result: The Access Indiana login page is displayed.

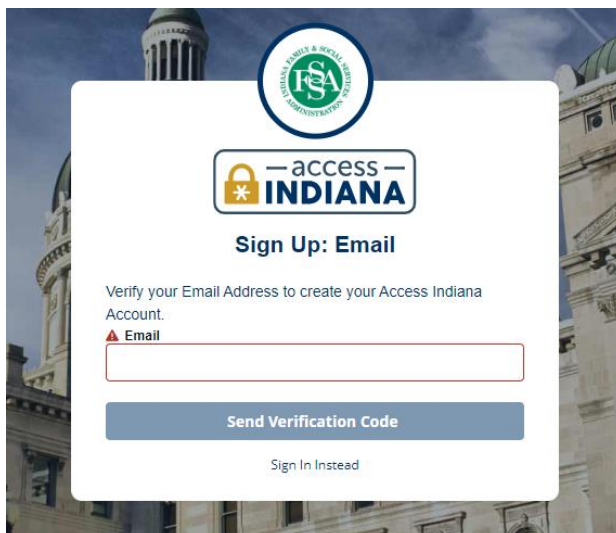


The image shows the Access Indiana login page. At the top, there is a logo with a yellow padlock icon and the text “—access— INDIANA”. Below the logo, the text “Sign In” is displayed. Underneath, there is a label “Email” followed by a text input field. Below the input field is a blue button labeled “Continue”. At the bottom, there is a link that says “Don't have an Access Indiana account?”.

If you...	Then...
Already have an Access Indiana account (most existing providers)...	Proceed to the directional selection at the end of step 14 of this section on page 14.
Do not already have an Access Indiana account (new providers)...	Proceed to the next step.

3. Click the “Don’t have an Access Indiana account?” link.

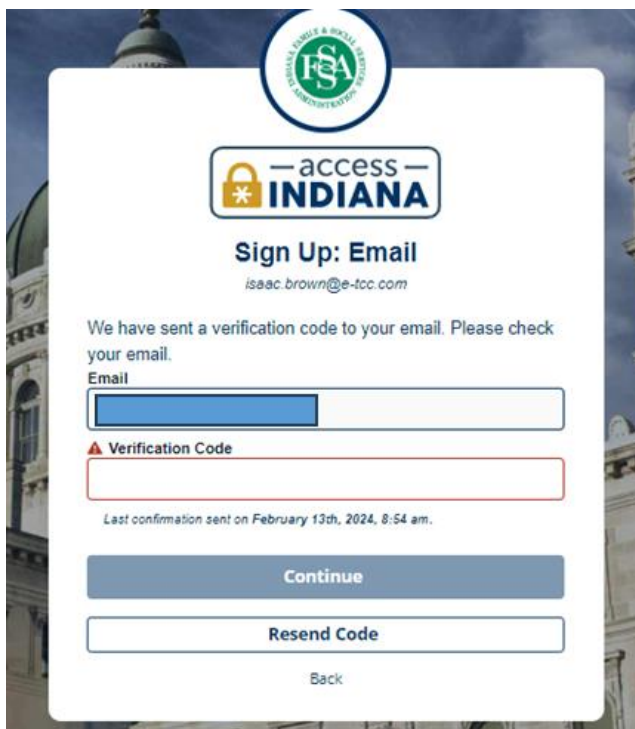
Result: The Access Indiana signup window is displayed.



The screenshot shows the 'Sign Up: Email' window for Access Indiana. At the top is the Indiana State Seal and the 'access INDIANA' logo. Below the logo, the text reads 'Sign Up: Email' and 'Verify your Email Address to create your Access Indiana Account.' There is a red triangle icon next to the 'Email' label, followed by an empty text input field. Below the input field is a blue button labeled 'Send Verification Code'. At the bottom, there is a link that says 'Sign In Instead'.

4. Enter the email address associated with your provider site in the “Email” field.
5. Click the “Send Verification Code” button. A verification code will be sent to the email address specified in the prior step.

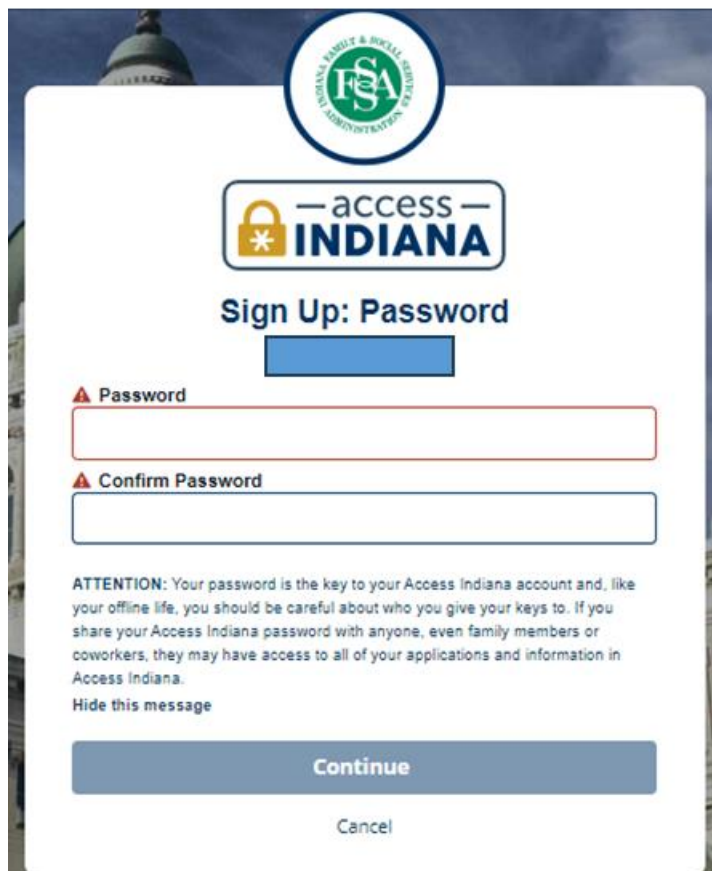
Result: The Access Indiana Sign Up window is displayed.



The screenshot shows the 'Sign Up: Email' window after a verification code has been sent. The text now reads 'We have sent a verification code to your email. Please check your email.' Below this, there is a red triangle icon next to the 'Email' label, followed by a text input field containing the email address 'isaac.brown@e-tcc.com'. Below the email field is a red triangle icon next to the 'Verification Code' label, followed by an empty text input field. Below the verification code field, it says 'Last confirmation sent on February 13th, 2024, 8:54 am.' There are two buttons: a blue 'Continue' button and a white 'Resend Code' button. At the bottom, there is a link that says 'Back'.

6. Enter the code provided in the automated email and click the “**Continue**” button.

Result: The Password Screen is displayed.



7. Enter your desired password in the in the “Password” field.

Note: Passwords must meet the following required security criteria:

Must contain digits (0-9)
 Must have one of the following: !@#\$%^&* _ +=[]{}|'";?/~"();
 Password must be at least 8 characters.

8. Re-enter your desired password in the “Confirm Password” field.

9. Click the “Continue” button.

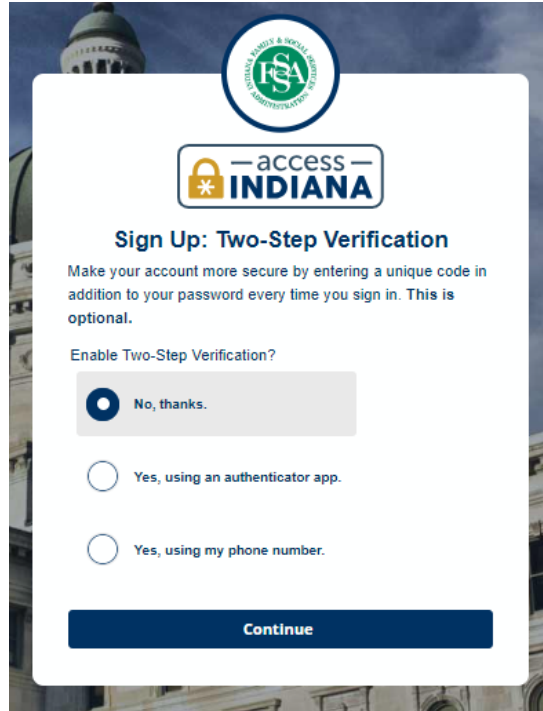
Result: The Indiana Access Profile window is displayed.



10. Enter information for the required fields (First Name, Last Name, & Phone Number).

11. Click the “Create Account” button.

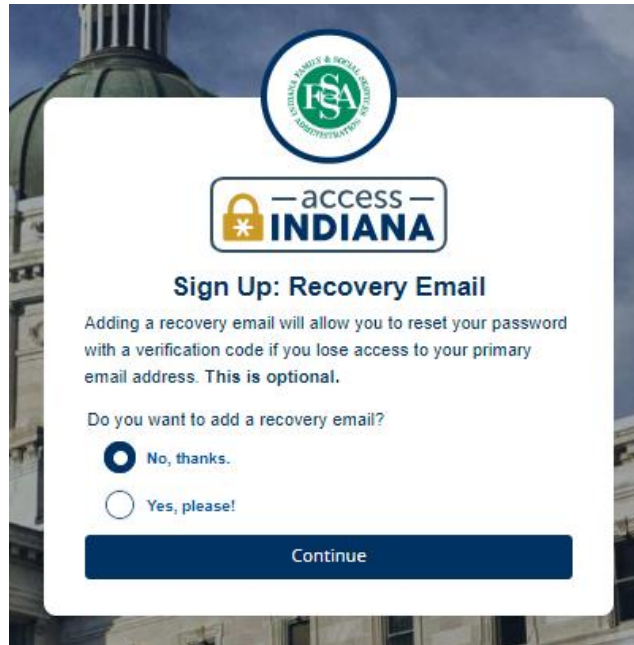
Result: The Access Indiana Two-Step Verification window is displayed.

The image shows a web window titled "Sign Up: Two-Step Verification" for the "access INDIANA" portal. At the top, there is a circular logo for the Indiana Family & Social Services Administration. Below the logo, the text reads: "Sign Up: Two-Step Verification. Make your account more secure by entering a unique code in addition to your password every time you sign in. This is optional." Underneath, it asks "Enable Two-Step Verification?" and provides three radio button options: "No, thanks." (which is selected), "Yes, using an authenticator app.", and "Yes, using my phone number." At the bottom of the form is a blue "Continue" button. The background of the window shows a blurred image of the Indiana State Capitol building.

Note: While two-step verification is a good security measure for a user account, enabling this feature is optional.

12. Choose an option and click the “Continue” button.

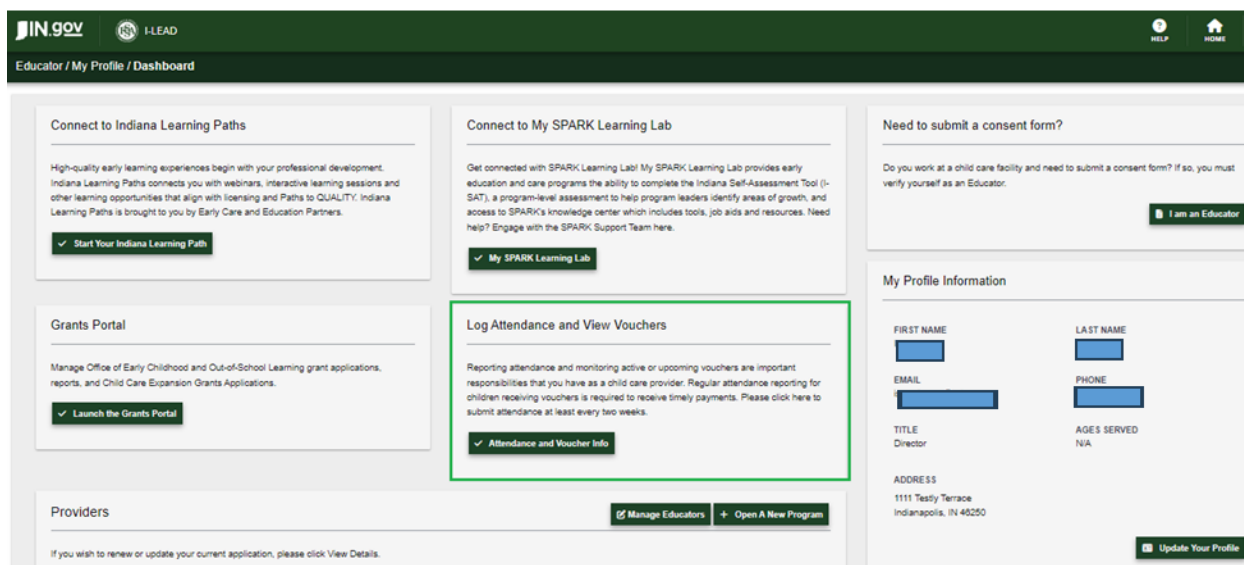
Result: The Access Indiana Recovery Email window is displayed.



Note: Similar to the prior step, this provision is optional.

13. Choose an option and click the “Continue” button.

Result: The Educator dashboard is displayed.



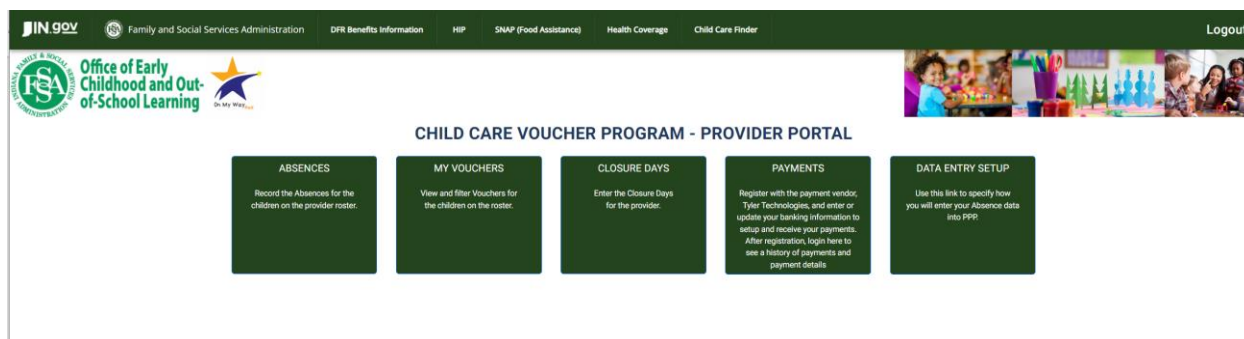
The screenshot displays the Educator dashboard interface. At the top, there is a navigation bar with the IN.gov logo, I-LEAD logo, and links for HELP and HOME. Below the navigation bar, the page title is "Educator / My Profile / Dashboard". The dashboard is divided into several sections:

- Connect to Indiana Learning Paths:** A section with a description of high-quality early learning experiences and a button labeled "Start Your Indiana Learning Path".
- Connect to My SPARK Learning Lab:** A section with a description of the SPARK Learning Lab and a button labeled "My SPARK Learning Lab".
- Grants Portal:** A section with a description of the Office of Early Childhood and Out-of-School Learning grant applications and a button labeled "Launch the Grants Portal".
- Log Attendance and View Vouchers:** A section with a description of reporting attendance and monitoring vouchers, and a button labeled "Attendance and Voucher Info". This section is highlighted with a green border.
- Need to submit a consent form?:** A section with a question about submitting a consent form and a button labeled "I am an Educator".
- My Profile Information:** A section containing fields for FIRST NAME, LAST NAME, EMAIL, PHONE, TITLE (Director), AGE'S SERVED (N/A), and ADDRESS (1111 Testy Terrace, Indianapolis, IN 46250). There is an "Update Your Profile" button at the bottom right.
- Providers:** A section with a description of renewing or updating an application and a button labeled "View Details".

At the bottom of the dashboard, there are two buttons: "Manage Educators" and "Open A New Program".

14. In the “Log Attendance and View Vouchers” section, click the “**Attendance and Voucher Info**” button.

Result: The Provider Portal home page is displayed.



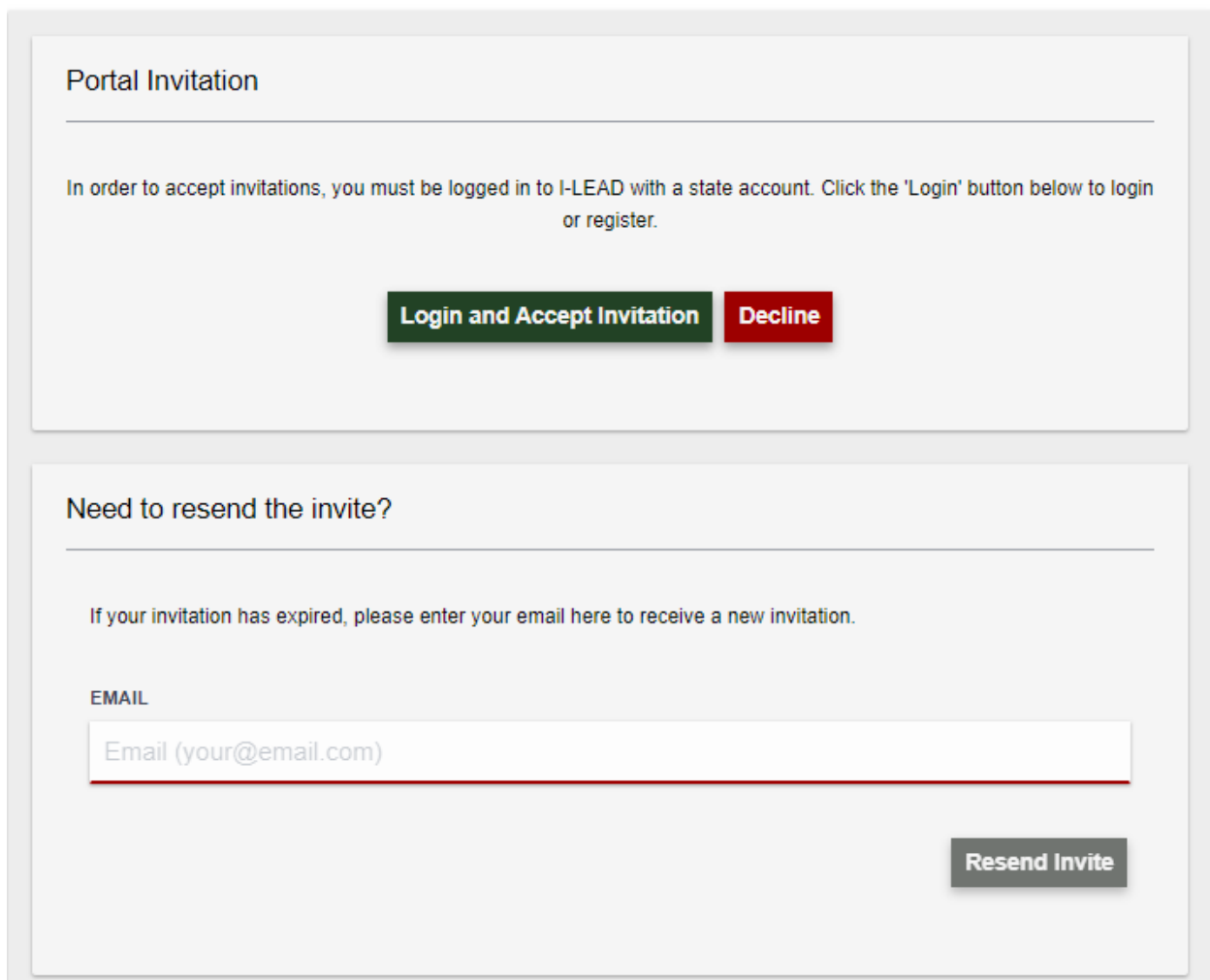
If you...	Then proceed to...
Wish to set up your provider information for the first time...	Section 3 or page 15 of this document.
Wish to perform or view Data Entry Setup to choose whether you will enter attendance through this provider portal or through one of the three State preferred CCMS vendors...	Section 4 or page 19 of this document.
Wish to view or setup Payment information or enter / update banking information...	Section 5 or page 21 of this document.
Wish to view or manage Absences...	Section 6 or page 24 of this document.
Wish to view or manage Closure Days...	Section 7 or page 31 of this document.

3. Provider Setup

The following process is intended for initial provider setup in the provider portal. If you have already established your childcare sites in Provider Portal, you may skip this section. If in the course of your business you open new provider sites, you may revisit this section.

1. Refer to the email you received from OECOSL with your invitation to link your provider site. If you did not receive this email, please call 1-800-299-1627 or visit Brighterfuturesindiana.org/I-Lead.
2. Click the “Accept Invitation” button at the bottom of the message.

Result: The Portal Invitation Login Screen is displayed.

The screenshot shows a web interface for a portal invitation. It has a light gray background with two main sections. The top section is titled "Portal Invitation" and contains a message: "In order to accept invitations, you must be logged in to I-LEAD with a state account. Click the 'Login' button below to login or register." Below this message are two buttons: a green button labeled "Login and Accept Invitation" and a red button labeled "Decline". The bottom section is titled "Need to resend the invite?" and contains a message: "If your invitation has expired, please enter your email here to receive a new invitation." Below this message is a text input field labeled "EMAIL" with the placeholder text "Email (your@email.com)". To the right of the input field is a gray button labeled "Resend Invite".

Portal Invitation

In order to accept invitations, you must be logged in to I-LEAD with a state account. Click the 'Login' button below to login or register.

Login and Accept Invitation Decline

Need to resend the invite?

If your invitation has expired, please enter your email here to receive a new invitation.

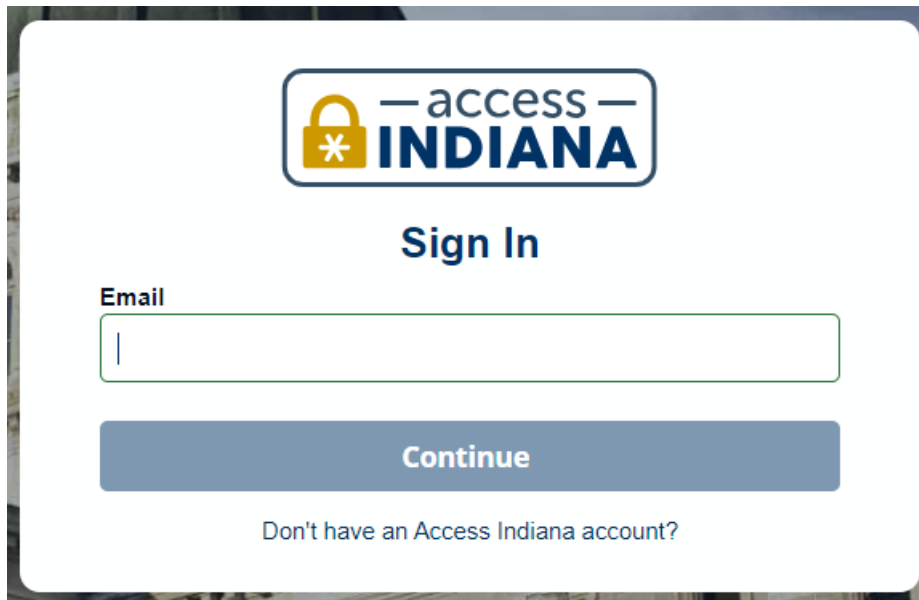
EMAIL

Email (your@email.com)

Resend Invite

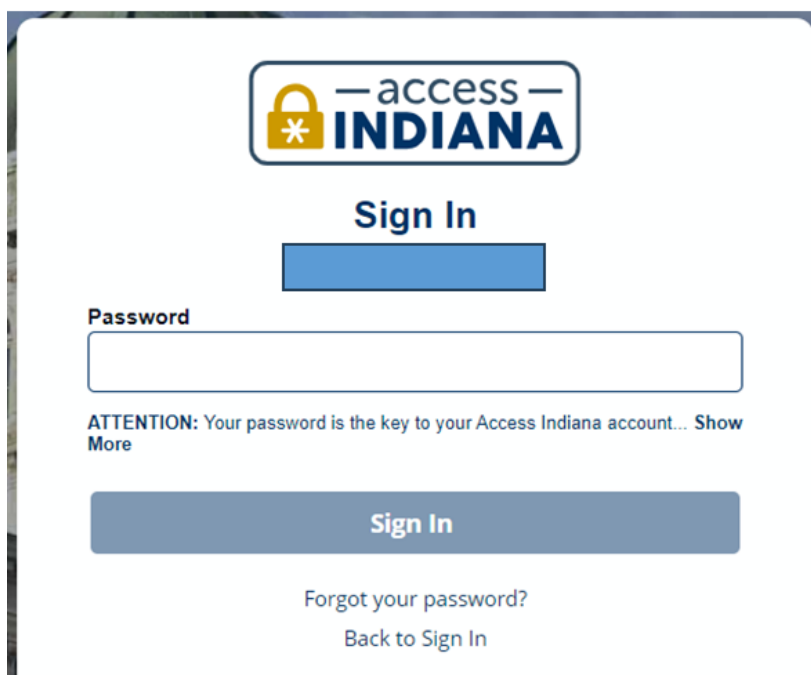
3. Click the “Login and Accept Invitation” button.

Result: The Access Indiana Login screen is displayed.

The screenshot shows the 'Access Indiana' login interface. At the top is the logo, which consists of a yellow padlock icon with a white asterisk inside, followed by the text '— access — INDIANA'. Below the logo is the heading 'Sign In'. Underneath is a text input field labeled 'Email' with a vertical cursor. Below the email field is a large blue button labeled 'Continue'. At the bottom of the form is a link that says 'Don't have an Access Indiana account?'.

4. Confirm or enter your email address in the “Email” field and click the “Continue” button.

Result: The password prompt is displayed.

The screenshot shows the 'Access Indiana' login interface after clicking 'Continue'. The logo and 'Sign In' heading are still present. Below the heading is a blue rectangular box, likely a placeholder for the email address. Underneath is a text input field labeled 'Password'. Below the password field is a message: 'ATTENTION: Your password is the key to your Access Indiana account... Show More'. At the bottom of the form is a large blue button labeled 'Sign In'. Below the button are two links: 'Forgot your password?' and 'Back to Sign In'.

5. Enter your password in the “Password” field and click the “Sign In” button.

Result: You will receive a notification in the bottom-right corner of the screen indicating that your invite was accepted, and the “Update Your Profile Information” window is displayed.

Update Your Profile Information

Please update some important details to finish building your Indiana Learning Paths profile.

FIRST NAME	LAST NAME
<input type="text"/>	<input type="text"/>
EMAIL	PHONE
<input type="text"/>	<input type="text"/>
TITLE	AGES SERVED
<input type="text"/>	<input type="checkbox"/> INFANT (0 - 12 MONTHS) <input type="checkbox"/> TODDLER (13 - 35 MONTHS) <input type="checkbox"/> PRESCHOOLER (3 - 5 YEARS) <input type="checkbox"/> SCHOOL AGE (6 YEARS AND OLDER)
STREET ADDRESS	
<input type="text"/>	
CITY	STATE
<input type="text"/>	<input type="text"/>
ZIP CODE	
<input type="text"/>	

6. Fill out all required fields and click the “Update Your Profile” button in the bottom-right corner of the window.

Result: The Educator Dashboard is displayed.

IN.gov I-LEAD

Educator / My Profile / Dashboard

Connect to Indiana Learning Paths

High-quality early learning experiences begin with your professional development. Indiana Learning Paths connects you with webinars, interactive learning sessions and other learning opportunities that align with licensing and Paths to QUALITY. Indiana Learning Paths is brought to you by Early Care and Education Partners.

[Start Your Indiana Learning Path](#)

Connect to My SPARK Learning Lab

Get connected with SPARK Learning Lab! My SPARK Learning Lab provides early education and care programs the ability to complete the Indiana Self-Assessment Tool (I-SAT), a program-level assessment to help program leaders identify areas of growth, and access to SPARK's knowledge center which includes tools, job aids and resources. Need help? Engage with the SPARK Support Team here.

[My SPARK Learning Lab](#)

Need to submit a consent form?

Do you work at a child care facility and need to submit a consent form? If so, you must verify yourself as an Educator.

[I am an Educator](#)

Grants Portal

Manage Office of Early Childhood and Out-of-School Learning grant applications, reports, and Child Care Expansion Grants Applications.

[Launch the Grants Portal](#)

Log Attendance and View Vouchers

Reporting attendance and monitoring active or upcoming vouchers are important responsibilities that you have as a child care provider. Regular attendance reporting for children receiving vouchers is required to receive timely payments. Please click here to submit attendance at least every two weeks.

[Attendance and Voucher Info](#)

Providers

If you wish to renew or update your current application, please click View Details.

[Manage Educators](#) [Open A New Program](#)

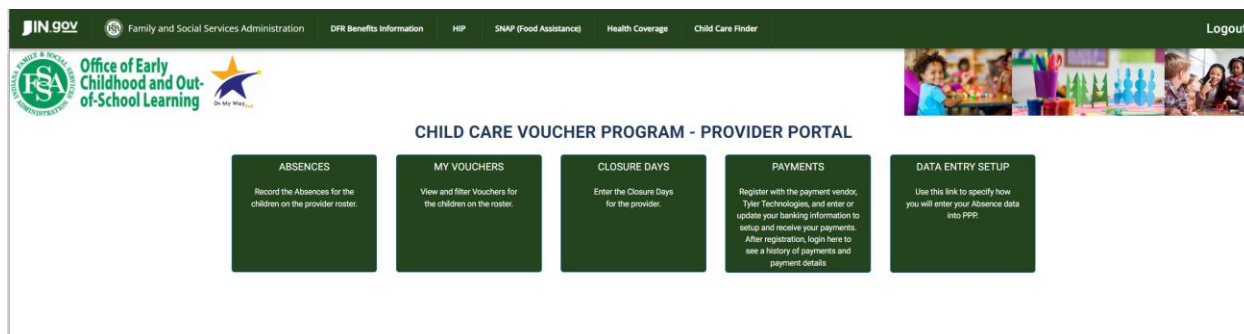
My Profile Information

FIRST NAME	LAST NAME
<input type="text"/>	<input type="text"/>
EMAIL	PHONE
<input type="text"/>	<input type="text"/>
TITLE	AGES SERVED
Director	N/A
ADDRESS	
1111 Testy Terrace Indianapolis, IN 46250	

[Update Your Profile](#)

7. In the “Log Attendance and View Vouchers” section, click the “**Attendance and Voucher Info**” button.

Result: The Provider Portal is displayed.



If you...	Then proceed to...
Are setting up a new provider site...	The next section of this document.
Wish to perform or view Data Entry Setup to choose whether you will enter attendance through this provider portal or through one of the three State preferred CCMS vendors...	The next section of this document.
Wish to view or setup Payment information or enter / update banking information...	Section 5 or page 21 of this document.
Wish to view or manage Absences...	Section 6 or page 24 of this document.
Wish to view or manage Closure Days...	Section 7 or page 31 of this document.

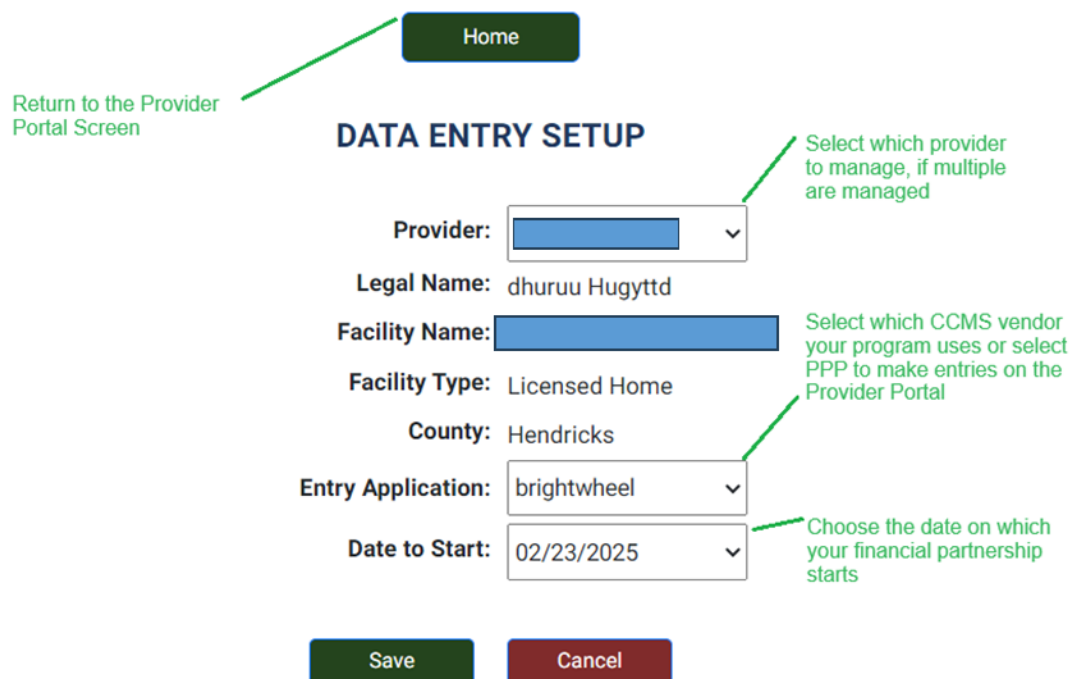
4. Data Entry Setup

In the provider portal, the tile labeled “Data Entry Setup” is used to select which method of submission the provider wishes to use to submit absence and attendance data. By default, all programs are set up to use the provider portal as their way to submit attendance to the State. However, providers may also choose to use one preferred CCMS vendors to submit attendance to the State instead.

1. Click the “Data Entry Setup” tile.

Result: The Data Entry Setup window is displayed. Take note of the elements of the page below.

CHILD CARE VOUCHER PROGRAM - PROVIDER PORTAL



Return to the Provider Portal Screen

Home

DATA ENTRY SETUP

Provider:

Legal Name: dhurruu Hugytd

Facility Name:

Facility Type: Licensed Home

County: Hendricks

Entry Application:

Date to Start:

Save Cancel

Select which provider to manage, if multiple are managed

Select which CCMS vendor your program uses or select PPP to make entries on the Provider Portal

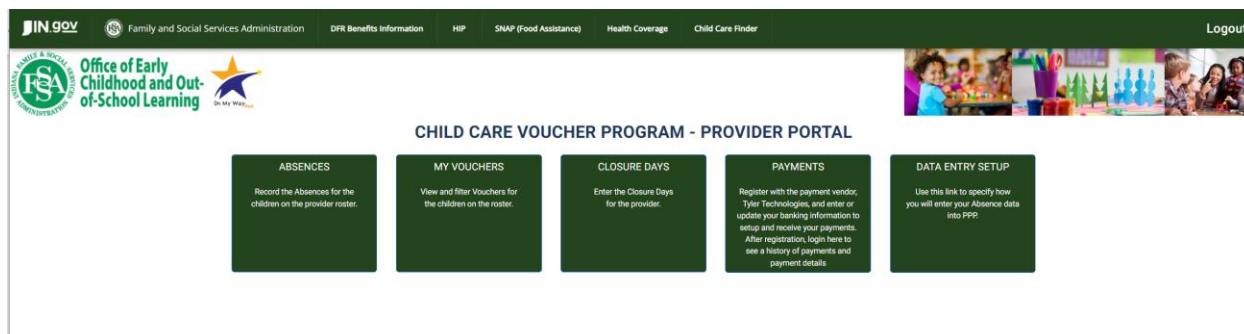
Choose the date on which your financial partnership starts

2. With the provider site selected and verified in the Provider field, choose the appropriate Child Care Management System (CCMS) partner that you’d like to use for absence entries. from the “Entry Application” field.

Note: Utilization of a Childcare Management System vendor is not required. You may leave this selection at the default option of PPP if you wish to manually enter your absences. If you are using a CCMS vendor, you may have instructions related to their software application, from the application vendor, separate from this guide. Make sure to follow this documentation to complete your setup.

3. By default, the start date for your section will always be the start of a service period. Choose a future date at which your data entry selection should be effective; and click the **“Save”** button. You will receive notification that your entry has been saved.
4. Click the **“Home”** button.

Result: You are returned to the Provider Portal Screen.



If you...	Then proceed to...
Are setting up a new provider site...	The next section of this document.
Wish to view or setup Payment information or enter / update banking information...	The next section of this document.
Wish to view or manage Absences...	Section 6 or page 24 of this document.
Wish to view or manage Closure Days...	Section 7 or page 31 of this document.

5. Payments Setup

All providers will need to register each site with Tyler Technologies. This includes creating an account with Tyler Technologies by following the instructions below and entering your bank information.

IMPORTANT: Providers will not be paid until this step has been completed.

1. Click the “Payments” tile.

Result: The Payments page is displayed. Take note of the elements on the page below.

CHILD CARE VOUCHER PROGRAM - PROVIDER PORTAL

Service Period 03/10/2024 - 03/23/2024, due on 04/06/2024. Please enter and review absences for this service period and submit.



Home

Return to the Provider Portal

PAYMENTS

Provider:

Legal Name: dhuruu Hugytttd

Facility Name:

Facility Type: Licensed Home

County: Hendricks

Registered: Yes

User Provider Key: q?5mxD6#

Select which provider to manage, if multiple are managed

This key is generated per provider site when the Payments tile is accessed. Each site will have a unique key

(Copy the above Provider Key to paste when registering with the payment vendor, Tyler Technologies.)



PAYMENT VENDOR LOGIN

Login to Tyler Technologies to view setup and your history of payments.

PAYMENT VENDOR REGISTRATION

Register with Tyler Technologies and enter your provider's banking information to set up and receive your payments. Once registered, this link will be disabled.

Note: Write down or copy your user provider key, as it is needed for payment registration. The “Payment Vendor Registration” tile will allow you to perform first time setup with Tyler Technologies. The Tyler Technologies “Payment Vendor Login” tile will allow you to log into your vendor account to view your payment history, see payment detail reports, and manage your banking information. These sections are not discussed in this document. Please refer to your supplemental documentation relevant to your payment vendor.

2. Click the “Payment Vendor Registration” tile.

Result: The Bank Information page is displayed in a new browser tab.

Submit Provider Banking Information

Use this form to submit your provider banking information to Tyler Technologies for the first time.

> When entering your license number, please enter all fields including any letters or dashes that may be in your license number.
 > For your provider key, you will enter the code provided when you login to your Provider Portal.

If you have any questions about this form or about your CCDF/OMW payments, please contact your CCDF policy consultant. You can find your CCDF policy consultant contact information at https://www.in.gov/fssa/carefinder/files/CCDF_Consultant_Policy_map.pdf if you need assistance with submitting your banking information for payment, please contact Tyler Technologies at (844) 959-7997.

Please note: banking information must be submitted/updated at least two (2) business days prior to a payment date to be effective with that payment.

First Name

Last Name

License Name

License Number

Provider Key

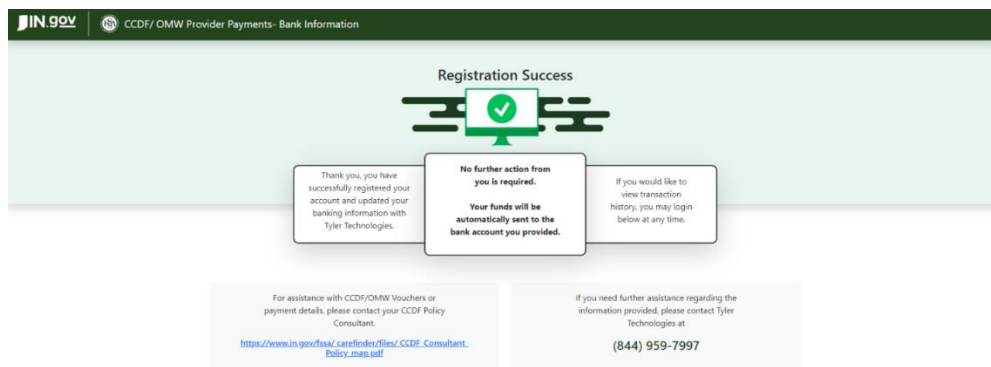
☐ By checking this box and clicking accept, you agree to and accept the [terms and conditions](#), [privacy policy](#), fees and arbitration provisions associated with the account.

Next →

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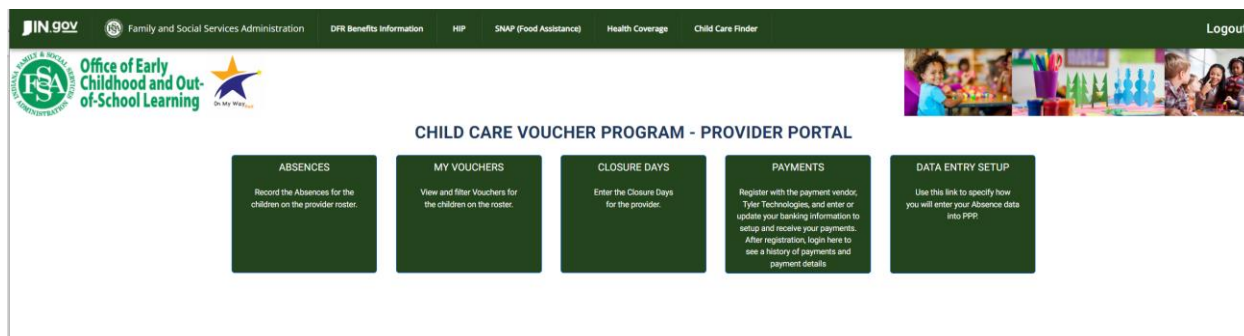
3. Fill out all fields, select the Checkbox to accept the terms and conditions, and click the “Next” button.

Result: The Registration Success confirmation window is displayed, and you will receive a welcome email for confirmation.



4. Close the browser tab and return to your original tab.
5. Click the “Home” button.

Result: You are returned to the Provider Portal Screen.



If you...	Then proceed to...
Wish to view or manage Absences...	The next section of this document.
Wish to view or manage Closure Days...	Section 7 or page 30 of this document.
View or perform Data Entry Setup to choose whether you will enter attendance through this provider portal or through one of the three State preferred CCMS vendors...	Section 4 or page 19 of this document.

6. Managing Absences

1. Click the “Absences” tile.

Result: The Absences window is displayed.

CHILD CARE VOUCHER PROGRAM - PROVIDER PORTAL

Service Period 03/10/2024 - 03/23/2024, due on 04/06/2024. Please enter and review absences for this service period and submit.

Home
Closures
My Vouchers

ABSENCES

Provider:

Legal Name: dhuruu Hugytd

Facility Name:

Facility Type: Licensed Home

County: Hendricks

Reminder: Please contact the Eligibility Office at ccdfvouchers@fireflyin.org if a child on your roster is no longer attending.

Service Period: 10/22/2023-11/04/2023
Status: Processed
Last Updated Date/Time: 05/03/2024 03:57:05 PM
Submission Date/Time: 03/20/2024 11:26:05 AM

Student Name	Sun 10/22	Mon 10/23	Tue 10/24	Wed 10/25	Thu 10/26	Fri 10/27	Sat 10/28	Sun 10/29	Mon 10/30	Tue 10/31	Wed 11/1	Thu 11/2	Fri 11/3	Sat 11/4
3/4/5 years old														
Ltuil Jismur (CCDF)	OD	P	P	P	P	P	OD	OD	P	P	P	P	P	OD
School Age														
yurtd Juvtus Duntul (CCDF)	OD	P	P	P	P	P	OD	OD	P	P	P	P	P	OD
yurtd unilt Jundt (CCDF)	OD	P	P	P	P	P	OD	OD	P	P	P	P	P	OD

[Attendance Symbols](#)

Print

Note: Printing is detailed in Section 8 of this document. If you wish to print, go to page 34.

- Click on a Child's name to view a complete list of their vouchers.

Result: The Vouchers window is displayed. This is a read only area.

CHILD CARE VOUCHER PROGRAM - PROVIDER PORTAL

Home Absences Closure Days Return

VOUCHERS

PROVIDER

Provider #:

Legal Name: dhuruu Hugytttd

Facility Name:

Facility Type: Licensed Home

Location Address: 55231 Htwintiin nq, qwFNuGuN, 46112

County: Hendricks

CHILD DETAIL

Case #:

Child Name: vurrtd, Juvtus-Duntul

Date of Birth:

Anniversary Date:

VOUCHER DETAILS

Case Seq.	Voucher #	Funding Source	Voucher Begin Date	Voucher End Date	Age Group	Provider Rate	Market Rate	Weekly Subsidy	Total Subsidy	Wee Over
20	9289606	CCDF	07/31/2022	12/17/2022	School Age	\$ 130.00	\$ 77.00	\$ 26.00	\$ 520.00	\$ 53
21	9570271	CCDF	12/18/2022	12/31/2022	School Other	\$ 150.00	\$ 110.00	\$ 39.00	\$ 78.00	\$ 40

- Click the “Return” button.

Result: The Absences window is displayed.

CHILD CARE VOUCHER PROGRAM - PROVIDER PORTAL

Service Period 03/10/2024 - 03/23/2024, due on 04/06/2024. Please enter and review absences for this service period and submit.

Home
Closures
My Vouchers

ABSENCES

Provider: ▼

Legal Name: dhuruu Hugytd

Facility Name:

Facility Type: Licensed Home

County: Hendricks

Reminder: Please contact the Eligibility Office at ccdfvouchers@fireflyin.org if a child on your roster is no longer attending.

Service Period: 10/22/2023-11/04/2023 ▼
Status: Processed
Last Updated Date/Time: 05/03/2024 03:57:05 PM
Submission Date/Time: 03/20/2024 11:26:05 AM

Student Name	Sun 10/22	Mon 10/23	Tue 10/24	Wed 10/25	Thu 10/26	Fri 10/27	Sat 10/28	Sun 10/29	Mon 10/30	Tue 10/31	Wed 11/1	Thu 11/2	Fri 11/3	Sat 11/4
3/4/5 years old														
Lull Jismur (CCDF)	OD	P	P	P	P	P	OD	OD	P	P	P	P	P	OD
School Age														
yurtd Jurtus-Duntul (CCDF)	OD	P	P	P	P	P	OD	OD	P	P	P	P	P	OD
yurtd urult-Jundt (CCDF)	OD	P	P	P	P	P	OD	OD	P	P	P	P	P	OD

[Attendance Symbols](#)
Print

- To make attendance or absence changes to an unsubmitted service period, select a service period in the “Service Period” drop-down box.

5. To manipulate a day for a child in the grid, click on the entry for that child on the day you wish to alter.

Note: Each click on a value will toggle it to the next available value. For example, clicking a cell with a value of “P” (Present) will toggle that value to “AB” (Absent). Clicking a cell with a value of “AB” will cycle the value to “OD” (Off Day) and clicking a cell with a value of “OD” will return the value to “P”.

CHILD CARE VOUCHER PROGRAM - PROVIDER PORTAL

Service Period 03/10/2024 - 03/23/2024, due on 04/07/2024. Please enter and review absences for this service period and submit.

[Home](#)
[Closures](#)
[My Vouchers](#)

ABSENCES

Provider:
 Legal Name: dharua Hugytd
 Facility Name:
 Facility Type: Licensed Home
 County: Hendricks

Reminder: Please contact the Eligibility Office at adonges@FireflyIN.org if a child on your roster is no longer attending.

Service Period:
 Status: Open
 Last Updated Date/Time: 04/04/2024 12:51:37 PM
 Submission Date/Time:

Student Name	Sun 4/21	Mon 4/22	Tue 4/23	Wed 4/24	Thu 4/25	Fri 4/26	Sat 4/27	Sun 4/28	Mon 4/29	Tue 4/30	Wed 5/1	Thu 5/2	Fri 5/3	Sat 5/4
3/4/5 years old														
Lital Jussim (CCDF)	OD	P	P	P										
School Age														
vurtd_surt-jundt (CCDF)	OD	P	P	P										
vurtd_jayus-duntul (CCDF)	OD	P	P	P										

[Attendance Symbols](#)
[Print *](#)
[Save](#)

Note: Attendance code descriptions are referenced below and are accessible from the “Attendance Symbols” link in the screenshot of the prior step of this procedure.

Attendance Symbols

PC (Paid Closure) - Providers get 16 Paid Closure Days per calendar year which can be used for provider Vacations, Sick Days, Inclement Weather Days, Emergency Closures, Staff In-Service, or Holidays. Providers will need to enter 5 Paid Closures if they are closed for the entire week.

OD (Off Day) - Off Days should be used when the provider does not operate, or the child is not regularly scheduled to attend on this day (for example, the child only attends Mon-Thurs). These days are paid and do not count against the child's excessive absence total.

NP (Non-Paid Closure) - Any day your program would normally be open, but no children are in attendance. This would be used for weeks that already have attendance recorded, and providers will still be paid.

P (Present) - This is used when a child attended any amount of time during a given date.

AB (Absent) - Absent should be used when a child is regularly scheduled to attend but was not in attendance at all on a given date (pre-planned or not) for a child's vacations, sick days, emergencies, etc. Children are allowed up to 45 absence days, across all providers they attend, per enrollment year.

Close

Note: If you use a CCMS provider such as Alliance CORE powered by Early Learning Ventures, brightwheel, or Playground, this screen will be read only in the provider portal. Please refer to the application guide provided by your CCMS vendor. Only those using PPP as their Entry Application will be able to change attendance from this screen.

6. Once you have made your necessary attendance alterations, you may click one of the two following buttons.

a. **Save** - This button will save your changes but will NOT submit them for action.

Note: If you use a CCMS provider such as Alliance CORE powered by Early Learning Ventures, brightwheel, or Playground, you will not see the Save or Submit buttons. Data is managed through your CCMS.

IMPORTANT: Once submitted, the service period is locked for editing! Ensure that your entries are correct before clicking the “Submit” button.

b. **Submit** - This button will submit your changes for processing. Only submitted absences pages will be available for payment via the Payments portal. No payments will be initiated that haven’t had the service period submitted. You must wait for a service period to end before you will be able to submit attendance or absences for that service period. Submissions are due two weeks after the service period ends. If you do not see a submit button on this screen it is likely because either the service period has already been submitted or the current date falls within the service period begin and end dates.

CHILD CARE VOUCHER PROGRAM - PROVIDER PORTAL

Service Period 03/10/2024 - 03/23/2024, due on 04/07/2024. Please enter and review absences for this service period and submit.

Home Closures My Vouchers

ABSENCES

Provider: ▼
Legal Name: dhurru Hugytd
Facility Name:
Facility Type: Licensed Home
County: Hendricks

Reminder: Please contact the Eligibility Office at [redacted] if a child on your roster is no longer attending.

Service Period: 03/24/2024-04/05/2024 ▼
Status: Open
Last Updated Date/Time: 04/04/2024 12:51:37 PM
Submission Date/Time:

Student Name	Sun 3/24	Mon 3/25	Tue 3/26	Wed 3/27	Thu 3/28	Fri 3/29	Sat 3/30	Sun 3/31	Mon 4/1	Tue 4/2	Wed 4/3	Thu 4/4	Fri 4/5	Sat 4/6
3/4/5 years old														
Ltuil Juamur (CCDF)	OD	P	P	P	P	P	OD	OD	P	P	P	P	P	OD
School Age														
vurtd unult-Jundt (CCDF)	OD	P	P	P	P	P	OD	OD	P	P	P	P	P	OD
vurtd Juxtus-Duntul (CCDF)	OD	P	P	P	P	P	OD	OD	P	P	P	P	P	OD

Saves changes, but does not submit for processing
Attendance Symbols

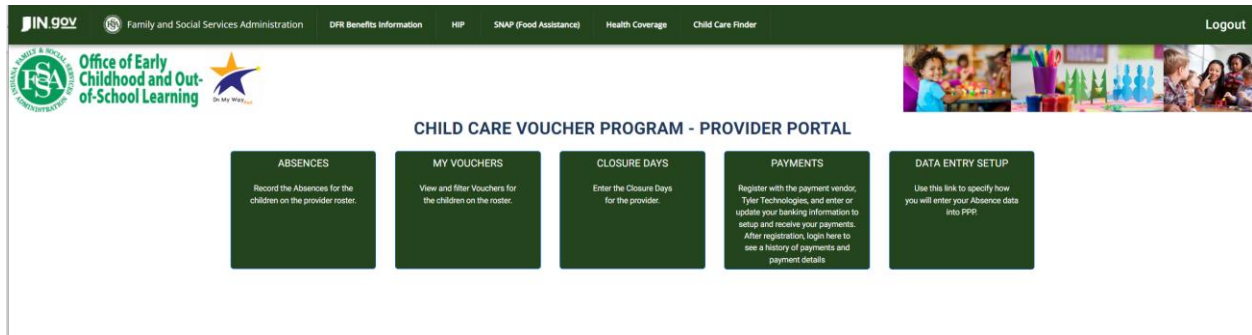
Print Save Submit

Note: The first unsubmitted pay period will be paid. Additional pay periods will not be paid until unsubmitted service periods are caught up.

Note: Printing is detailed in Section 8 of this document. If you wish to print, go to page 34.

7. Click the “Home” button.

Result: You are returned to the Provider Portal Screen.



If you...	Then proceed to...
Wish to view or manage Closure Days...	The next section of this document.
View or perform Data Entry Setup to choose whether you will enter attendance through this provider portal or through one of the three State preferred CCMS vendors...	Section 4 or page 19 of this document.
View or setup Payment information or enter/update banking information...	Section 5 or page 21 of this document.

7. Managing Closure Days

1. Click the “Closure Days” tile.

Result: The Closure Days window is displayed. Take note of the elements of the page below.

CHILD CARE VOUCHER PROGRAM - PROVIDER PORTAL

Service Period 03/10/2024 - 03/23/2024, due on 04/07/2024. Please enter and review absences for this service period and submit.

Return to the Provider Portal Screen [Home](#) [Absences](#) Go to the Absences Screen

CLOSURE DAYS


Select a provider, if multiple providers are managed **Provider:**

Legal Name: dhuruu Hugytd

Facility Name:

Facility Type: Licensed Home

County: Hendricks

Select a Date for which to add a closure **Date:** 

Select the type of closure to add **Type:**

Adds a closure, once Date and Type are selected **Add**

Select a calendar year to add a closure **Calendar Year:** 2024

Running totals by closure type for the selected provider

SAVED CLOSURES


Paid Closures: 01 of 16 Non-Paid Closures: 01

Date	Type	Action
05/06/2024	PC	Delete
04/08/2024	NP	Delete

2. To add a closure, enter a date in the “Date” field by manually typing the date, or, clicking on the Calendar icon next to the field.
3. Choose a closure type, from the “Type” drop-down menu.

Result: Closure information is populated.

Result: Closure information is populated.

Date: 04/22/2024 

Type: Non-Paid Closure (NP)

Add

SAVED CLOSURES

Calendar Year: 2024 **Paid Closures:** 01 of 16 **Non-Paid Closures:** 01

Note: Closures can be added before or after the closure, as long as they are added before submitting the service period.

Note: A provider is allowed 16 paid closures per year. After 16 paid closures have been recorded, only the Non-Paid-Closure option will be available. Providers should use all of their paid closures before entering non-paid closures.

Note: Closures are not managed in the CCMS system like other attendance and absence data. Closures must be added in PPP.

4. Click the “Add” button.

Result: A record for your specified closure is added to the grid, and the type of closure is iterated above.

CHILD CARE VOUCHER PROGRAM - PROVIDER PORTAL

Service Period 03/10/2024 - 03/23/2024, due on 04/07/2024. Please enter and review absences for this service period and submit.

Home
Absences

CLOSURE DAYS

Provider:

Legal Name: dhuruu Hugytd

Facility Name:

Facility Type: Licensed Home

County: Hendricks

Date:

Type:

Add

SAVED CLOSURES

Calendar Year: 2024

Paid Closures: 01 of 16

Non-Paid Closures: 02

Date	Type	Action
05/06/2024	PC	Delete
04/22/2024	NP	Delete
04/08/2024	NP	Delete

5. To delete a closure, click the “Delete” button beside the closure’s entry. You will only be able to delete closures that occur during service periods that have not been submitted. Once a service period has been submitted, a closure cannot be deleted.

Result: The Delete Closure confirmation window is displayed.

Delete Closure

Would you like to restore all entries that were previously recorded for 04/22/2024?

Yes
No

6. Click the “Yes” button.

Result: The selected entry is removed.

7. Click the “Home” button.

Result: You are returned to the Provider Portal Screen.

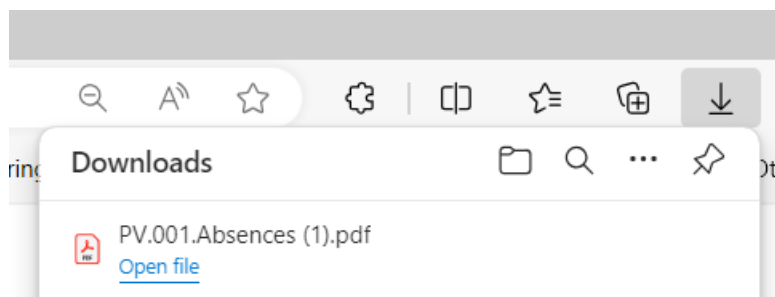


8. Printing

Note: Options to Print can be found on the “Absences” and “My Vouchers” pages.

1. Click the “**Print**” button.
2. From the drop-down menu, choose a format for the report, PDF, or Excel.

Result: The report will render, and when ready; will appear in your browser’s downloads folder.



Note: In the above example, the Print button was utilized from the absences page. Depending on which report your print, your report name may differ from the example above.