

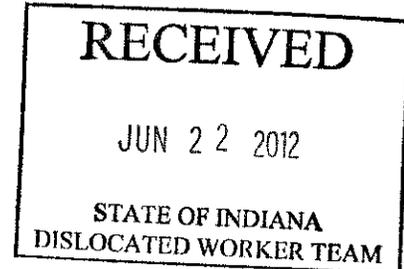


Jason Lunderman  
Manager, Government & Regulatory Affairs  
5330 E. 65<sup>th</sup> St.  
Indianapolis, IN 46220  
(317) 275-6638  
jason\_lunderman@cable.comcast.com

June 22, 2012

**VIA EMAIL and First Class Mail**

Mickey Kinder  
Supervisor, Dislocated Worker Unit  
Indiana Department of Workforce Development  
10 N. Senate Ave., Ste. SE302  
Indianapolis, IN 46204-2277



Re: 11988 Exit 5 Parkway, Fishers, IN; WARN Notice

Dear Mr. Kinder:

I am writing today to inform you of upcoming changes at Comcast's Fishers, Indiana facility.

As you know, Comcast selected our Fisher's Indiana facility to be the Regional call center dedicated primarily to billing and repair work. Comcast recently completed a major facility renovation at this location. The Fishers facility now has the capacity to host approximately 425 customer account executives (CAE) plus managers and support staff. Currently, the Fishers facility employs 277 billing and repair representatives. Comcast also hired 57 representatives and is in the process of hiring 64 additional employees at the Fishers facility for billing and repair calls this year. Ultimately, continued growth will be tied to customer needs.

As previously explained, making room for additional billing and repair representatives requires realignment of employees not dedicated to billing and repair. Accordingly, Comcast will need to relocate CAE in-bound sales positions from the Fishers facility to the in-bound Call Center in Plymouth, Michigan. These employees will have the ability to transfer to open and available CAE billing and repair jobs at the Fishers' facility and to CAE in-bound sales positions at other call centers that focus primarily on inbound sales.

Please be advised that the relocation will result in a permanent layoff at Comcast's Fishers, Indiana facility located at 11988 Exit Five Parkway, Fishers, IN, 46037 affecting approximately fifty-nine (59) employees. It is expected that the first separation will occur on or about June 22, 2012 and the separations are expected to be concluded by August 22, 2012. As part of these layoffs, the Customer Care In-bound Sales group will be permanently closed. No bumping rights exist at this location.

We will be working with each of our displaced employees to consider them for other positions, including the new customer account executive positions at Fishers. If affected employees do not successfully transfer to another job with Comcast, they may be entitled to severance benefits.

For further information, contact me, Jason Lunderman at 317-275-6638.

Sincerely,

Jason Lunderman  
Manager, Government Affairs