

TrackOne Service Structure Architecture

The purpose of this document is to define the services listed in TrackOne while mapping them to the appropriate programmatic performance report. In addition, the document provides the reader with information on how the service affects the 90 day "soft-exit" clock and whether or not the service is utilized in the common measures performance calculations.

This document is written from the perspective of a client enrolled in a single compliance program. The reader is cautioned to consider the ramifications of additional service delivery when working with a "dually enrolled" client. In other words, the reader should consider the impact of WIA service delivery on the 90 day clock when working with a client from a TAA perspective and vice versa.

Questions about "dual enrollment" issues should be directed to the TrackOne HelpDesk at support@atworksolutionsinc.com or 317/436-4060.

The document is laid out in the following sections:

- 1 Introduction
- 2 Core Self-Service
- 3 Core Staff Assisted
- 4 Significant Staff Involved Services
- 5 Significant Staff Involved Services -- TAA Specific Services
- 6 Significant Staff Involved Services -- Support Services
- 7 Significant Staff Involved Services -- Training Services
- 8 Significant Staff Involved Services -- Additional Youth Services
- 9 Follow-Up

