

October 26, 2016

VIA FACSIMILE (317-234-0942) AND OVERNIGHT DELIVERY

Ms. Jennifer Long
Rapid Response Dislocated Worker Program Director
Dislocated Worker Unit
Indiana Department of Workforce Development
10 N. Senate Ave., Ste. SE312
Indianapolis, IN 46204-2277

Dear Ms. Long:

Pursuant to the Worker Adjustment and Retraining Notification Act ("WARN"), we would like to advise you that Republic Services ("the Company") is consolidating its customer service call centers across the country into three call centers. As a result, the Company will be closing its Morocco call center, located at 1301 E. Michigan Ave., Morocco, Indiana.

The affected employees are not represented by a union. They will be separated permanently from employment on or about December 30, 2016. The Company is notifying affected employees of these plans by separate letter.

Accompanying this letter as Attachment 1 is a list of affected job titles and the number of affected employees or positions within each job title. There are no bumping rights for affected employees.

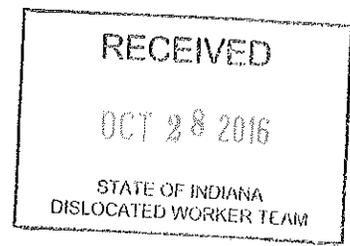
This notice is based on the best information currently available. You will be advised of any significant changes in these plans if and when additional information becomes available. If you have questions or need additional information, please contact me at my business address, 13832 S. Kostner Ave., Crestwood, Illinois 60445, or by phone, (708) 297-3925.

Very truly yours,

A handwritten signature in black ink, appearing to read "Tim Quinn".

Tim Quinn
Area Director, Human Resources, Midwest Area

Enclosure



Attachment 1

Affected Job Titles and Employee Count

<u>Job Title</u>	<u># of Employees in Job Title</u>
Assistant Division Controller Hauling	1
Customer Service Associate	26
Customer Service Consultant	10
Customer Service Specialist	1
Customer Service Specialist II	23
Customer Service Supervisor	7
Payroll Administrator	1
Senior Manager, Customer Service	1