Indiana Department of Workforce Development and Haverstick Consulting take next step in State Unemployment Insurance Modernization Project

State awards $23.9 million contract to the Indiana-based firm

INDIANAPOLIS (Sept. 15, 2005) – The Indiana Department of Workforce Development (IDWD) announced that the agency has taken another step forward in modernizing its unemployment insurance system. The multi-year initiative moves forward with the signing of the contract between the Indiana Department of Workforce Development and Indiana-based Haverstick Consulting, Inc. as the prime vendor for the Unemployment Insurance Modernization (UIM) project.

“The overhaul of our unemployment insurance system is a much-needed and long-anticipated reform,” noted Ron Stiver, Commissioner of the Indiana Department of Workforce Development. “I am pleased that an Indiana company such as Haverstick Consulting will help us meet this challenge and ensure Hoosiers receive the benefits of a state-of-the-art unemployment insurance system.”

Indiana’s unemployment insurance system currently runs on an archaic framework of patchwork technology. The modernization project will help to automate IDWD’s processes for both claimants and employers. This modernization effort is expected to save taxpayer dollars by reducing overpayments and improve customer service by making the unemployment insurance system more accessible. When the project is complete, Hoosiers will have round-the-clock self-service access to unemployment information.

Haverstick, a technology services and management consulting firm based in Carmel, Ind., will lead the team of experienced companies who have developed unemployment insurance solutions in 14 states. The Haverstick Team -- which includes Tier Technologies, Crew Technical Services, Source and Number Six Software -- will develop a customized, yet scalable, unemployment insurance solution. Haverstick was chosen from among five vendors in a highly competitive procurement process.

“Haverstick scored the same or higher than its competitors in every measurable category throughout the evaluation process,” said Stiver. “They have been successful in working with the state of Indiana and its agencies for nearly a decade, and have assembled a team that has a proven track record in the unemployment insurance industry. In addition, the vast majority of work will be performed by Indiana tax-paying residents.”

“We are very excited to be working with the Indiana Department of Workforce Development to modernize the unemployment system,” said Howard Bates, Haverstick’s President. “The new system will enable every Indiana employer, and the 250,000 individuals who rely on it each year, to interact with IDWD at their convenience, 24 hours a day, 7 days a week, 365 days per year. We are honored to be awarded this project.”
Haverstick Consulting, Inc. offers a variety of professional business and technology consulting services. Haverstick helps its clients build their organizations by delivering measurable improvements to the public and private sector. For more information, please visit www.haverstickinc.com.

The Indiana Department of Workforce Development is charged with continually improving the Hoosier workforce by assisting companies to create new jobs and improve employee skills. The agency offers a variety of training and educational grants, partners with the state’s 27 WorkOne Centers, administers the unemployment insurance system, provides labor market information, assists employers with preparing workers for layoffs and closures and operates a statewide job placement service.

For more information on this or other IDWD programs, call 888-465-4616 or visit the web site at www.workforce.in.gov.