

MAY 10, 2016

Indiana Workforce Development

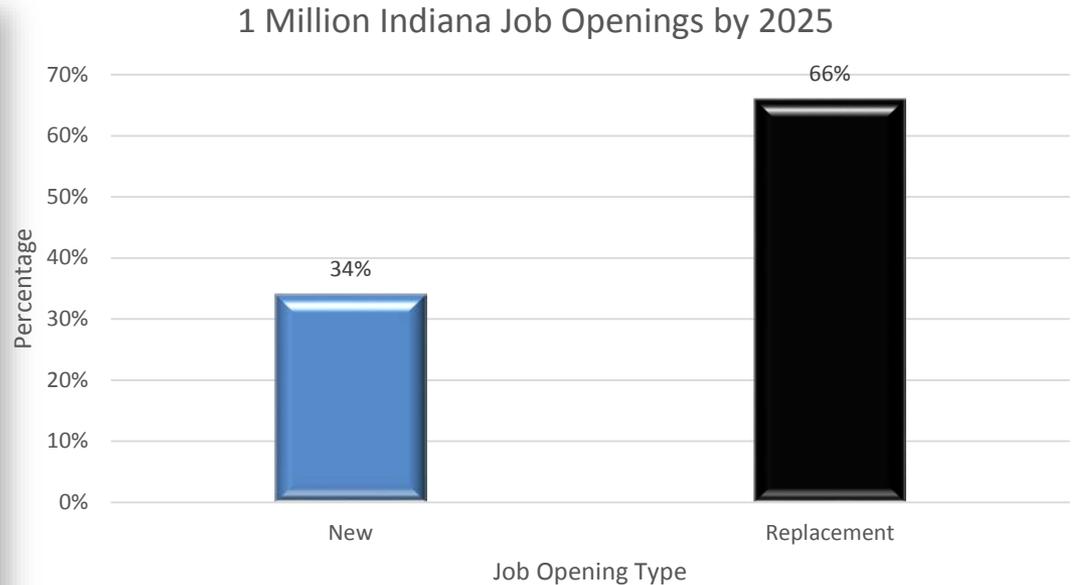
Case Management & Labor Exchange System

Presented by

Chad Carter

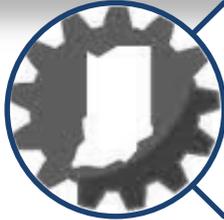
Director of Business Solutions

INDIANA
WORKFORCE
DEVELOPMENT
AND ITS **WorkOne** CENTERS



- ⚙️ By 2025, Indiana will have 1 million jobs to fill.
- ⚙️ The State of Indiana has an estimated 100,000 Annual Job Openings
- ⚙️ Engage, Align, Advance is how we will transform Indiana's Workforce, and our new CMLX system will support DWD's goals

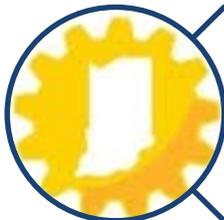
Our Current CMS: TrackOne



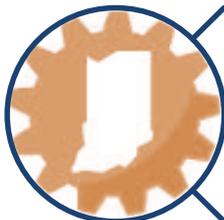
TrackOne is 10 years old



Originally designed for Social Services, not workforce



Standalone system: not used by any other State workforce

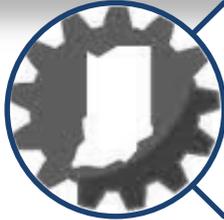


Data integrity has been problematic

Moving to Geographic Solutions: Engage

- The process of choosing GeoSolutions (GEO)
 - Purchased Labor Exchange System in 2008 (Indiana Career Connect - ICC)
- Timeline:
 - Jan. 2015 – Request for Proposals
 - Apr. 2015 – Project team created involving 12 Regions
 - Aug. 2015 – System chosen with State and Regional input

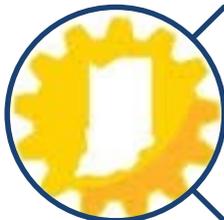
Moving forward with GEO: **Align**



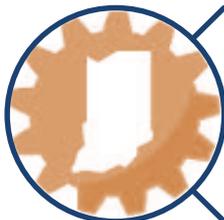
Labor Exchange & CMS will now align



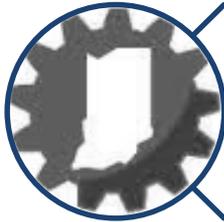
GEO is the chosen CMS of 19 other states nationwide



Built directly for Workforce



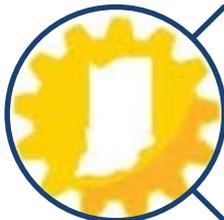
Current success with GEO: Align



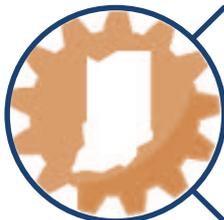
Over 1.5 million resumes put into ICC since 2008



ICC has nearly 72,000 registered employers



Spiders with outside job boards as well, so customers aren't missing any job postings



155,842 distinct employers applied to by ICC users

GEO Timelines: Advance



Training: Late July through September



Launch Date in Field: October 3, 2016



Pillars of Future Goals

- Alignment of service delivery
- Consistency of Process
- Data Integrity

Future Success: Advance



Real-Time data reporting

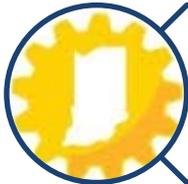


Virtual Workshops & Case Management

Training Programs

Employer communication

Meet customers where they are



Training & Services aligned with the
Demand Driven Workforce System (DDWS)



Easy-flowing CMS that is integrated with
the Labor Exchange System



Integration with Partner Agencies to ensure
better alignment with WIOA

Engage, Align, Advance -> Case Management System

- ⚙️ **An integrated CMLX system will help further our goals of Engaging, Aligning, & Advancing Indiana's Workforce**
- ⚙️ **Growing a deeper partnership and solutions for Indiana Businesses**
- ⚙️ **Job Seeker and Client engagement as we aligning and expand the CMLX system to provide virtual services and workshops**
- ⚙️ **Streamlined system will allow for real time data reporting for programs, regions, and Workforce Development.**



Thank you!

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