



Hoosier Motor Club

WARN NOTICE
RECEIVED

FEB - 3 2010

DISLOCATED WORKER UNIT

February 3, 2010

3750 Guion Road
P.O. Box 88505
Indianapolis, IN 46208-0505
(317) 923-1500

VIA FAX (327-3980) CERTIFIED MAIL, RETURN RECEIPT REQUESTED

Hon. Gregory A. Ballard
Mayor
City of Indianapolis
2501 City-County Bldg.
200 E. Washington St.
Indianapolis, IN 46204

and

VIA FAX (317-233-2679) AND CERTIFIED MAIL, RETURN RECEIPT REQUESTED

Jennifer Long
Indiana Department of Workforce Development
State Dislocated Worker Program Coordinator
10 N. Senate Ave.
Indianapolis, IN 46204

Dear Mayor Ballard and Ms. Long:

Hoosier Motor Club ("Company") operates an emergency road service call center at 3750 Guion Road, Indianapolis, IN 46222. We sincerely regret to inform you of a layoff and/or plant closing which will affect the employment of individuals involved in call center operations at the above-referenced location.

This notice is given pursuant to the Worker Adjustment and Retraining Notification Act, P.L. 100-379, 102 Stat. 890, 29 U.S.C. § 2101 *et seq.* ("Act"). This layoff may constitute a "mass layoff" or a "plant closing" as those terms are defined in the Act.

This layoff is a result of the Company's decision to discontinue providing call center services at the above-referenced location. Such services will continue to be provided to our members, but not from the affected location in Indianapolis. This will result in the likely termination of the employment of substantially all of the approximately 61 employees who are employed there. Many of these employees will be given an opportunity for employment at the out-of-state location where call center services will be provided, but we do not know how many might accept the opportunity. We are doing what we can to assist our employees who are affected by this decision. We have arranged for and will be providing professional outplacement assistance services to them. In addition, the Company will be offering separation packages to

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those employees who remain with the Company through the date designated by the Company as their date of separation.

The layoff will occur in stages. We anticipate that the first stage will occur on or about April 1. Subsequent stages of layoffs are expected to occur through June of this year. An exact schedule has not been determined because our ability to move through the layoff stages is largely dependent on our ability to transition our call center activities. At this time, as indicated above, we anticipate that the final stage of layoffs will occur in June. This action is expected to be permanent. The Company does not have provisions for "bumping rights" for employees at this or any other location.

Other information listed at 20 C.F.R. §639.7(e) will be maintained on site and will be made readily accessible to you upon request.

Also enclosed is a list of the positions likely to be affected and the number of employees in each position.

The Company has also sent individual letters to the affected employees which contain this information.

This notice is based on the best information available at this time. Please contact Alysia Coulmont, Human Relations Manager, Hoosier Motor Club, 3750 Guion Rd., Indianapolis, IN 46222 (317-923-1500 x201) if you wish to obtain further information concerning this matter.

Yours truly,



Alysia Coulmont

Human Relations Manager

Attachment: List of positions likely affected and number of employees in each position
CERTIFIED MAIL NO. (specify)
RETURN RECEIPT REQUESTED

Attachment**List of positions likely affected and number of employees in each position:**

Job Title	Number of Employees
Admin Clerk/Refund Coun-AS	1
Assistant Manager/ERS	1
Internal Ops Trainer & Developer	1
Com Center Counselor I	19
Com Center Counselor II	6
Com Center Coun III	1
Com Center Supervisor	7
Dispatcher I	14
Dispatcher II	7
Dispatcher III	4