



Issues logging into INTIME

Individual & Business Scenario

Can't login to INTIME?

In most cases, you will need to contact a DOR representative to help you log in and update your authentication methods. The following scenarios will require you to contact DOR:

- My multi-authentication app needs to be set up, or I no longer have access to the email or phone number used for authentication.
- My account is locked from too many login attempts.

Contact DOR at 317-232-2240 and select option 1.

Forgot username and password?

- To reset your INTIME password, select "Forgot Username or Password?" Enter your username, then select "Submit."
- To reset your username, select "Forgot Username or Password?" Select "Forgot Username?" Enter your information, then select "Submit."